

## MCE Gainwell Monthly Technical Meeting

### Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Dennis Dowling, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, December 21<sup>st</sup>; 2:00 PM; webex

Scribe: Rubi Multani

<b>Attendees</b>					
<b>Anthem</b>		<b>State</b>		<b>Gainwell</b>	
Gretchen Atkins	X	Meredith Edwards	X	Rebecca Young	X
Jean Caster	X	Nonis Spinner		Rebecca Siewert	X
Tracy Silvers		Angela Todd		Bill Anderson	X
Jason Adams	X	Ralph Jones		Sharon Ricketts	
Tuan Nguyen	X	Dennis Dowling	X	Wanda Williams	X
LaDawna Richmond		Stephanie Guetig	X	Stephanie Cari	X
Cynthia Bell	X	Keena Baumer	X	Karen Grays	X
Trang Cooley		Scott Runner		Maksat Abamov	X
Tracey Welch		Craig Nielsen	X	Denise Brown	
Ferdinand Cajigal		Mark Wiley	X	Xenia Hastings	X
Ron Stoughton		Daneida Dooley		Jerry Allen Heady	X
Stephen Egan	X	Natalie Angel	X	Rubi Multani	X
Amy Tate		Adrienne Martin		Beth Linginfelter	X
Maura Wenglarz	X	Tamra Mitchell	X	Ginger Brophy	X
<b>MHS</b>		Maria Schelli-Merrifield	X	Joyce Lee	X
Geoff Petrie		Shawna Frazier		Indea McCombs	X
Jeff Dill	X	Kathleen Leonard		Tisha Arberry	
Taylor Fulner	X	Catherine Turner		Angela Tynes	
Manju Nair		Susan Beecher	X	Melinda Kent	X
Stoshala Payne		Ryan Callahan		Patty Shlyakhov	X
Anastasia Spurgetis		Megan Anderson		KC Sushant	X
Cody Foster		Colin Woods		Nastassja Daniel	X
Daniel Rich		<b>CareSource</b>		Kaushal Silwal	X
Chelsea Trotter	X	Trish Kappes	X	<b>Optum</b>	
<b>MDwise</b>		Samantha Walton		Harini Kasamsetty	X
Jason Thacker		Lindsay McGuire		Harsha Jasti	X
Michelle Okeson	X	Jeff Severino		<b>Maximus</b>	
Raeann Brown		Kristina Vanbelkum	X	NaKeita Boyd	X
Brian Arrowood	X	Lindsay Young		Natalie Smith	
Marcia Shively		David Rose		Jennifer Haas	
Bonnie Kegin		Akbar Shareef			
Jim Matthews		Gary Ziegler	X		
<b>HMA</b>		Resalot Taus	X		
Kaitlyn Feiock		Chelsi Hall			

## Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Dennis	Review past action items and update statuses
2	MCE Selection Period	Angela Todd	<p>MCE Selection Period will occur as usual this year starting November 1 and ending December 15. Can Gainwell confirm that there will not be impact to plan changes on Jan 1 with consideration to the current system and procedural changes due to COVID?</p> <ul style="list-style-type: none"> <li>Gretchen 10/19: Are we going to see these coming across future state on 834s?</li> <li>Joyce 10/19: Yes you will</li> <li>Gretchen 10/19: Are you going to provide us enrollment counts?</li> <li>Angela 10/19: This year, those will be coming from Colin Woods (your compliance officer).</li> </ul> <p>November Meeting Update:</p> <ul style="list-style-type: none"> <li>Gretchen: We did receive from Colin</li> <li>Jeff: We're not seeing quite the numbers of members that we would expect would be terming with us by end of year.</li> </ul> <p>December Meeting Update:</p> <ul style="list-style-type: none"> <li>Jeff: Supposed to have ~600 transferring, but only showing ~250 on latest.</li> <li>Joyce: Might be due to hitting error report</li> <li>Xenia: They are being cleaned up daily</li> </ul>
3	Open enrollment status update / trending / projections (after COVID)	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> <li>Gretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.)</li> <li>Natalie: No official estimates, but we don't have a lot of new Medicaid applications</li> <li>Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>No further questions</li> </ul>
4	FQHC / RHC Testing Updates	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> <li>Work to get update from Scott.</li> <li>Dennis: Will try to get answer.</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>Stephanie: Scott says MCEs should have meeting for next week on calendars, should others be on this?</li> <li>Dennis: Should reach out to Scott Runner or Dave Murphy if need to be on it.</li> </ul>
5	Rx TMSIS Updates	Jason Adams	<ul style="list-style-type: none"> <li>Expected Meeting? Next Steps?</li> </ul> <p>November Meeting</p> <ul style="list-style-type: none"> <li>Gretchen: Were expecting further meetings and hadn't seen anything.</li> <li>Dennis: Will reach out to that team</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>Jason: Keep open until confirmation of all testing completed</li> </ul>

6	Old Pregnancy Data on Current 834s	Michelle Okeson	<ul style="list-style-type: none"> <li>We are still seeing old pregnancy data coming on the current 834s with Pregnancy = Y. The last list we provided DXC was on 11/10. Is there an update on any research that has been done?</li> </ul> <p>November Meeting:</p> <ul style="list-style-type: none"> <li>Xenia: We keep correcting, but then overridden from IEDSS.</li> <li>Michelle: Still seeing this; difficult to determine if new pregnancies are valid.</li> <li>Joyce: Need to figure out how to get IEDSS to stop sending deleted records.</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>Joyce: Will reach out to Nonis to see if they have a CR.</li> </ul>
7	Cost Share	Gretchen Atkins	<p>November Meeting:</p> <ul style="list-style-type: none"> <li>Need to focus on how to resume cost share</li> </ul> <p>December Meeting:</p> <ul style="list-style-type: none"> <li>Just waiting on the state when we get over the Public Health Emergency to do planning on resuming billing.</li> </ul>

**NOTE: The State will be working remotely starting 3/17/2020 following Gov. Holcomb's directive in efforts to slow down the spread of COVID 19. All meetings and business operations will be continued as scheduled.**

**Action Items**

Item	Assigned To:	Due Date	Description	Status
1.	Gainwell	10/1	Discuss possible solution for end of the year PMP assignment issue at later meeting (October)	Closed
2.	Keena	9/21	<p>Provide an update on the IEDSS batch processing for frail and payments</p> <p>Keena 10/19: Will be in release 12 which comes out in March 2021</p> <p>Jeff 10/19: We have issues with Medically Frail Members and pregnant members transitioning over when we send over supplemental files, sometimes taking 60 days or more, my understanding is they are worked by county offices, but we don't hear anything back. Is there anything we can do on our end or anything we should be looking for?</p> <p>Keena 10/19: We do go through those and send to DFR Executive team and they do go out to counties. We don't get feedback on these either; will see if we can get something confirming completion.</p> <p>Keena 12/21: Got word back that they are being worked, but trying to give higher priority.</p>	In progress

## Action Items

Item	Assigned To:	Due Date	Description	Status
3.	Scott Runner	11/23	Provide update on FQHC / RHC Testing: <ul style="list-style-type: none"><li>• The current planned implementation date for GT - 2657 FQHC/RHCs Wraparound Payments (60504) is 3/3/2021. Assumptions:<ul style="list-style-type: none"><li>○ SIT Results do not discover defects that need to be repaired</li><li>○ FQHCs/RHCs/MCEs execute the vendor test plan as will be shared when we meet with the vendors on 12/30.</li></ul></li></ul>	Closed
4.	Dennis	11/23	Reach out to Mark Wiley on Rx TMSIS Updates: <ul style="list-style-type: none"><li>• Test files received</li></ul>	Closed

---

5.	Nonis	11/23	<p>See if you have anything to add to Keena's response on what moves members to MAGP &amp; MAMA ('Most move to MAGP and MAMA from other HHW benefit plans if pregnant and move to another category, manual work from DFR'):</p> <ul style="list-style-type: none"> <li>• New applicants with income under the HIP standard (133% FPL with a 5% MAGI disregard) will be placed into MAMA coverage unless they are not eligible for HIP (ex., age, citizenship, Medicare, waiver status).</li> <li>• New applicants with income above the HIP standard but under the MAGP standard (208% FPL with a 5% MAGI disregard), or not otherwise eligible for HIP, will be placed into MAGP.</li> <li>• Any retroactive/current months for new members will be in FFS, and the MCE assignment will go forward.</li> <li>• Ongoing members can report their pregnancy directly to DFR, or it can come from their MCE on the supplemental file.</li> <li>• If the pregnancy is self-reported, the DFR worker adds it to the case in IEDSS and the pregnancy indicator will be sent on the Demo record that night. A task will be generated for a State worker to authorize the change to a pregnancy category.</li> <li>• If the pregnancy information comes over on the supplemental file, the process is similar – a task will generate for a worker to add the information to the appropriate screens, and then another task for the category change to be authorized.</li> <li>• Category changes for ongoing members always go forward based on when the worker takes authorization action.</li> <li>• Ongoing members are determined for MAMA/MAGP based on income at the time the pregnancy is reported. Once opened into pregnancy coverage, income is disregarded until postpartum ends, so there will not be any movement between MAMA and MAGP once it's been opened.</li> <li>• Certain categories will not move to MAMA or MAGP, but rather retain a pregnancy indicator in their current category.</li> <li>• The system removes the pregnancy indicator once DFR authorizes a category change at the end of the postpartum period. During the PHE, most pregnant women have been left in pregnancy coverage past the normal postpartum period, so we would expect that pregnancy indicators may be staying in place longer. If necessary to know the actual pregnancy status, MCEs should refer to the start and end</li> </ul>	Closed
----	-------	-------	--	--------

---

## Action Items

Item	Assigned To:	Due Date	Description	Status
			<p>dates of the pregnancy rather than the indicator through the end of the PHE. There is no cost-sharing at this time, whether the woman is in (for example) MAMA with a pregnancy indicator or in a standard HIP category without the indicator.</p> <ul style="list-style-type: none"> <li>• DFR enters the start date of pregnancy and an estimated end date of pregnancy 9 months after that. If the case goes 30 days after the expected end date and no end date has been entered, there is a task generated for a worker to research (including reaching out to client if needed) whether an end date should be entered. If client does not respond, worker enters an end date and the postpartum tracking begins. Once the postpartum period (at least 60 days after end date) has expired, another task generates for the worker to run eligibility and authorize a category change or closure, as appropriate to member's income and other eligibility factors. Currently, when this task for the end of postpartum generates, the member is being retained in pregnancy coverage due to the PHE.</li> </ul>	
6.	Joyce	12/28	Will reach out to Nonis to see if they have a CR for discontinuing Old Pregnancy Data on Current 834s	Opened

## COVID-19

### **GT-2539 - CC 61919 MMIS COVID19 - Premium Vendor - Halt Premium Payment - 12/1 Ongoing.**

This project prevents accounts closing for members who are unable to make their premium payment during COVID19. This project applies payments for incoming conditional members for CHIP and MED Works. This is continuing daily. Credits will be given for January monthly vouchers after Adverse Action day (12/17). This project will complete at the direction of the State.

### **GT-2550 - CC 61921 MMIS COVID19 - Eligibility Re-Opens/CoPay/CostShare - 12/1 Ongoing.**

We continue to identify and extend Medicaid Eligibility as requested by the State.

### **61930 - New Enrollments. (On Hold pending end of Covid emergency measures)**

This project will back out the COVID-19 measures implemented under project 61926, resetting revalidation dates and risk levels for new providers. It also modifies the Portal to set risk levels to normal values after new providers are revalidated. State and Gainwell continue discussions toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

### **61955 - Additional Provider Enrollment Efforts for Ramp-Up Following COVID-19 Emergency Measures Removal. (On Hold pending end of Covid emergency measures)**

This project will back out the Provider Enrollment COVID-19 measures implemented under Projects 61925, 61927, 61929, 62007 and 61997 which implemented various Provider Enrollment temporary measures during the crisis. State and Gainwell continue discussion toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

### **62178 – Provide CLIA Data to MCEs and OptumRx.**

Project is On Hold pending direction from project sponsor and State.