

MCE Gainwell Monthly Technical Meeting

Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Dennis Dowling, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, November 16th; 2:00 PM; webex

Scribe: Rubi Multani

Attendees					
Anthem		State		Gainwell	
Gretchen Atkins	X	Meredith Edwards	X	Rebecca Young	X
Jean Caster	X	Nonis Spinner		Rebecca Siewert	X
Tracy Silvers	X	Angela Todd		Bill Anderson	
Jason Adams	X	Ralph Jones	X	Sharon Ricketts	
Tuan Nguyen	X	Dennis Dowling	X	Wanda Williams	X
LaDawna Richmond		Stephanie Guetig	X	Stephanie Cari	X
Cynthia Bell	X	Keena Baumer	X	Karen Grays	X
Trang Cooley		Scott Runner		Maksat Abamov	X
Tracey Welch		Craig Nielsen	X	Denise Brown	X
Ferdinand Cajigal		Mark Wiley	X	Xenia Hastings	X
Ron Stoughton		Daneida Dooley	X	Jerry Allen Heady	
Stephen Egan		Natalie Angel	X	Rubi Multani	X
Amy Tate		Adrienne Martin		Beth Linginfelter	X
MHS		Tamra Mitchell	X	Ginger Brophy	X
Geoff Petrie		Maria Schelli-Merrifield	X	Joyce Lee	X
Jeff Dill	X	Shawna Frazier		Indea McCombs	X
Taylor Fulner		Kathleen Leonard		Tisha Arberry	X
Manju Nair		Catherine Turner		Angela Tynes	X
Stoshala Payne	X	Susan Beecher	X	Melinda Kent	X
Anastasia Spurgetis	X	Ryan Callahan		Patty Shlyakhov	X
Cody Foster		Megan Anderson		KC Sushant	X
Daniel Rich		Colin Woods		Nastassja Daniel	X
Chelsea Trotter	X	CareSource		Kaushal Silwal	X
MDwise		Trish Kappes	X	Optum	
Jason Thacker		Samantha Walton	X	Harini Kasamsetty	X
Michelle Okeson	X	Lindsay McGuire		Harsha Jasti	X
Raeann Brown	X	Jeff Severino	X	Maximus	
Brian Arrowood		Kristina Vanbelkum	X	NaKeita Boyd	X
Marcia Shively		Lindsay Young	X	Natalie Smith	
Bonnie Kegin		David Rose		Jennifer Haas	
Jim Matthews		Akbar Shareef			
HMA		Gary Ziegler			
Kaitlyn Feiock		Resalot Taus	X		
		Chelsi Hall	X		

Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Dennis	<p>Review past action items and update statuses</p> <p>October Implementation plans from DXC</p> <ul style="list-style-type: none"> MCEs must be included in the end to end testing of the fix. Kick off meeting will be scheduled with MCEs in September Gainwell: Finalizing test plan and will share in advance of kick off meeting. Testing is anticipated to take a week with the MCEs. Gainwell: Setting up test members now, MCEs will need to take action as well. Gainwell will run the annual batch maintenance and will have the MCEs run their process. Gainwell: The 834s only provide the current PMP segment the MCEs won't be able to see the future assignment. As a part of the testing, Gainwell will provide the screenshots showing the future date assignments to validate it was applied correctly to the future segment. Gainwell will provide instruction on how exactly MCEs are to submit the PMP assignments. The interface document will be updated as well.
2	PMP Update Issue	Ginger Brophy	<p>October Meeting Update:</p> <ul style="list-style-type: none"> Testing is complete and was successful. Ginger 10/19: All confirmed and agreed that testing was successful, including Angela Todd; We will be closing in coming days, will check that interface spec is current based on our testing. Benefit Period program will run next week, I'll send out email confirmation. (Email sent: 10/28) <p>November Meeting Update:</p> <ul style="list-style-type: none"> Ginger: Have not personally checked working in production, but have not heard otherwise; no issues reported by MCEs Rebecca: Will see current segment, but not future until that period.
3	MCE Selection Period	Angela Todd	<p>MCE Selection Period will occur as usual this year starting November 1 and ending December 15. Can Gainwell confirm that there will not be impact to plan changes on Jan 1 with consideration to the current system and procedural changes due to COVID?</p> <ul style="list-style-type: none"> Gretchen 10/19: Are we going to see these coming across future state on 834s? Joyce 10/19: Yes you will Gretchen 10/19: Are you going to provide us enrollment counts? Angela 10/19: This year, those will be coming from Colin Woods (your compliance officer). <p>November Meeting Update:</p> <ul style="list-style-type: none"> Gretchen: We did receive from Colin Jeff: We're not seeing quite the numbers of members that we would expect would be terming with us by end of year.
4	Open enrollment status update / trending / projections (after COVID)	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> Gretchen: Seeking feedback from State on what trends we expect moving forward (for instance, trending down with unemployment? Etc.)

			<ul style="list-style-type: none"> Natalie: No official estimates, but we don't have a lot of new Medicaid applications Meredith: Further growth not anticipated, working toward projection of any membership changes in other direction
5	FQHC / RHC Testing Updates	Jason Adams	<p>November Meeting:</p> <ul style="list-style-type: none"> Work to get update from Scott. Dennis: Will try to get answer.
6	Rx TMSIS Updates	Jason Adams	<ul style="list-style-type: none"> Expected Meeting? Next Steps? <p>November Meeting</p> <ul style="list-style-type: none"> Gretchen: Were expecting further meetings and hadn't seen anything. Dennis: Will reach out to that team
7	Members moving Aid Categories 4/1/2024	Michelle Okeson	<ul style="list-style-type: none"> We were told that the issue affecting members moving Aid Categories on 4/1/2024 was resolved. Have all the affected members been corrected? <p>November Meeting:</p> <ul style="list-style-type: none"> Keena: Believe all of those have been corrected.
8	Members to MAGP & MAMA	Michelle Okeson	<ul style="list-style-type: none"> Can we get some more information on the change that moves more members to MAGP and MAMA from other HHW benefit plans? <p>November Meeting:</p> <ul style="list-style-type: none"> Michelle: We were told that more members would be moving this way, but didn't know if this was manual workaround or change to assignment process. Keena: Most are if pregnant and move to another category, manual work from DFR, but will ask Nonis to look at this and see if she has anything else to add.
9	Old Pregnancy Data on Current 834s	Michelle Okeson	<ul style="list-style-type: none"> We are still seeing old pregnancy data coming on the current 834s with Pregnancy = Y. The last list we provided DXC was on 11/10. Is there an update on any research that has been done? <p>November Meeting:</p> <ul style="list-style-type: none"> Xenia: We keep correcting, but then overridden from IEDSS. Michelle: Still seeing this; difficult to determine if new pregnancies are valid. Joyce: Need to figure out how to get IEDSS to stop sending deleted records.
10	Cost Share	Gretchen Atkins	<p>November Meeting:</p> <ul style="list-style-type: none"> Need to focus on how to resume cost share

NOTE: The State will be working remotely starting 3/17/2020 following Gov. Holcomb's directive in efforts to slow down the spread of COVID 19. All meetings and business operations will be continued as scheduled.

Action Items

Item	Assigned To:	Due Date	Description	Status
1.	Gainwell	10/1	Discuss possible solution for end of the year PMP assignment issue at later meeting (October)	In progress

Action Items

Item	Assigned To:	Due Date	Description	Status
2.	Keena	9/21	Provide an update on the IEDSS batch processing for frail and payments Keena 10/19: Will be in release 12 which comes out in March 2021 Jeff 10/19: We have issues with Medically Frail Members and pregnant members transitioning over when we send over supplemental files, sometimes taking 60 days or more, my understanding is they are worked by county offices, but we don't hear anything back. Is there anything we can do on our end or anything we should be looking for? Keena 10/19: We do go through those and send to DFR Executive team and they do go out to counties. We don't get feedback on these either; will see if we can get something confirming completion.	In progress
3.	Scott Runner	11/23	Provide update on FQHC / RHC Testing	Opened
4.	Dennis	11/23	Reach out to Mark Wiley on Rx TMSIS Updates	Opened
5.	Nonis	11/23	See if you have anything to add to Keena's response on what moves members to MAGP & MAMA ('Most move to MAGP and MAMA from other HHW benefit plans if pregnant and move to another category, manual work from DFR')	Opened

COVID-19

61919 – Halt Premium Payment.

This project prevents accounts closing for members who are unable to make their premium payment during COVID19. This project applies payments for incoming conditional members for CHIP and MED Works. This is continuing daily. This project will complete at the direction of the State.

61921 - Eligibility Re-Opens/CoPay/CostShare.

Gainwell continues to identify and extend Medicaid Eligibility, identify and reset the Patient Liability, identify and reset Application Statuses, and move members from Regular HIP Categories to State Plan Categories. Gainwell will discontinue extending eligibility and resetting Patient Liability, when the Project Sponsors instructs Gainwell to discontinue extending.

61930 - New Enrollments. (On Hold pending end of Covid emergency measures)

This project will back out the COVID-19 measures implemented under project 61926, resetting revalidation dates and risk levels for new providers. It also modifies the Portal to set risk levels to normal values after new providers are revalidated. State and Gainwell continue discussions toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

61955 - Additional Provider Enrollment Efforts for Ramp-Up Following COVID-19 Emergency Measures Removal. (On Hold pending end of Covid emergency measures)

This project will back out the Provider Enrollment COVID-19 measures implemented under Projects 61925, 61927, 61929, 62007 and 61997 which implemented various Provider Enrollment temporary measures during the crisis. State and Gainwell continue discussion toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

62178 – Provide CLIA Data to MCEs and OptumRx.

Project is On Hold pending direction from project sponsor and State.