

MCE Gainwell Monthly Technical Meeting

Meeting Details

Meeting Name: MCE Gainwell Monthly Technical Meeting

Leader/Facilitator: Dennis Dowling, FSSA; Rebecca Siewert, Gainwell

Location, Date and Time: Monday, October 19th; 2:00 PM; webex

Scribe: Rubi Multani

Attendees					
Anthem		State		Gainwell	
Gretchen Atkins	X	Meredith Edwards	X	Rebecca Young	
Jean Caster	X	Nonis Spinner		Rebecca Siewert	x
Tracy Silvers		Angela Todd	X	Bill Anderson	
Jason Adams		Ralph Jones	X	Sharon Ricketts	
Tuan Nguyen		Dennis Dowling	X	Wanda Williams	X
LaDawna Richmond	X	Stephanie Guetig	X	Stephanie Cari	X
Cynthia Bell		Keena Baumer		Karen Grays	X
Trang Cooley		Scott Runner		Maksat Abamov	X
Tracey Welch		Craig Nielsen	X	Denise Brown	X
Ferdinand Cajigal		Mark Wiley	X	Xenia Hastings	X
Ron Stoughton	X	Daneida Dooley	X	Jerry Allen Heady	X
Stephen Egan		Natalie Angel		Rubi Multani	X
Amy Tate		Adrienne Martin		Beth Linginfelter	X
MHS		Tamra Mitchell	X	Ginger Brophy	X
Geoff Petrie		Maria Schelli-Merrifield	X	Joyce Lee	X
Jeff Dill	X	Shawna Frazier	X	Indea McCombs	
Taylor Fulner	X	Kathleen Leonard		Tisha Arberry	
Manju Nair	X	Catherine Turner		Angela Tynes	X
Stoshala Payne	X	Susan Beecher	X	Melinda Kent	X
Anastasia Spurgetis	X	Ryan Callahan		Patty Shlyakhov	X
Cody Foster		Megan Anderson		KC Sushant	X
Daniel Rich		Colin Woods		Nastassja Daniel	
MDwise		CareSource		Optum	
Jason Thacker		Trish Kappes	X	Harini Kasamsetty	
Michelle Okeson	X	Samantha Walton		Harsha Jasti	X
Raeann Brown	X	Lindsay McGuire		Maximus	
Brian Arrowood		Jeff Severino	X	NaKeita Boyd	X
Marcia Shively		Kristina Vanbelkum	X	Natalie Smith	
Bonnie Kegin		Lindsay Young	X	Jennifer Haas	
Jim Matthews		David Rose			
HMA		Akbar Shareef	X		
Kaitlyn Feiock	X	Gary Ziegler			
		Resalot Taus	X		
		Chelsi Hall	X		

Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Dennis	Review past action items and update statuses
2	PMP Update Issue	Ginger Brophy	<p>October Implementation plans from DXC</p> <ul style="list-style-type: none"> MCEs must be included in the end to end testing of the fix. Kick off meeting will be scheduled with MCEs in September Gainwell: Finalizing test plan and will share in advance of kick off meeting. Testing is anticipated to take a week with the MCEs. Gainwell: Setting up test members now, MCEs will need to take action as well. Gainwell will run the annual batch maintenance and will have the MCEs run their process. Gainwell: The 834s only provide the current PMP segment the MCEs won't be able to see the future assignment. As a part of the testing, Gainwell will provide the screenshots showing the future date assignments to validate it was applied correctly to the future segment. Gainwell will provide instruction on how exactly MCEs are to submit the PMP assignments. The interface document will be updated as well. <p>October Meeting Update:</p> <ul style="list-style-type: none"> Testing is complete and was successful. Ginger 10/19: All confirmed and agreed that testing was successful, including Angela Todd; We will be closing in coming days, will check that interface spec is current based on our testing. Benefit Period program will run next week, I'll send out email confirmation. (Email sent: 10/28)
3	MCE Selection Period	Angela Todd	<p>MCE Selection Period will occur as usual this year starting November 1 and ending December 15. Can Gainwell confirm that there will not be impact to plan changes on Jan 1 with consideration to the current system and procedural changes due to COVID?</p> <ul style="list-style-type: none"> Gretchen 10/19: Are we going to see these coming across future state on 834s? Joyce 10/19: Yes you will Gretchen 10/19: Are you going to provide us enrollment counts? Angela 10/19: This year, those will be coming from Colin Woods (your compliance officer).
4	2021 Roadmap	Jeff Severino / CareSource	<p>As all MCEs work through our roadmaps for 2021, does Gainwell have a 2021 roadmap establish yet for things that would affect the MCEs? This will help us plan for any initiatives that are being created.</p> <ul style="list-style-type: none"> Dennis 10/19: Reviewed CR list accompanying agenda
<p>NOTE: The State will be working remotely starting 3/17/2020 following Gov. Holcomb's directive in efforts to slow down the spread of COVID 19. All meetings and business operations will be continued as scheduled.</p>			

Action Items

Item	Assigned To:	Due Date	Description	Status
1.	Gainwell	10/1	Discuss possible solution for end of the year PMP assignment issue at later meeting (October)	In progress
2.	Keena	9/21	Provide an update on the IEDSS batch processing for frail and payments Keena 10/19: Will be in release 12 which comes out in March 2021 Jeff 10/19: We have issues with Medically Frail Members and pregnant members transitioning over when we send over supplemental files, sometimes taking 60 days or more, my understanding is they are worked by county offices, but we don't hear anything back. Is there anything we can do on our end or anything we should be looking for? Keena 10/19: We do go through those and send to DFR Executive team and they do go out to counties. We don't get feedback on these either; will see if we can get something confirming completion.	In progress

COVID-19

61919 – Halt Premium Payment.

This project prevents accounts closing for members who are unable to make their premium payment during COVID19. This project applies payments for incoming conditional members for CHIP and MED Works. This is continuing daily. Credits will be given for November monthly vouchers after Adverse Action day (10/15). This project will complete at the direction of the State.

DXC-2000 – 62484 [Operationalize CR 61919 MMIS COVID19 - Premium Vendor - Halt Premium Payment.](#)

This project automates the ability to credit accounts, to send alternative COVID related vouchers and not close accounts due to lack of payment. Gainwell is reviewing internally a recommendation on direction of this CR. This recommendation will be sent to the State by 10/16.

61921 - Eligibility Re-Opens/CoPay/CostShare.

Gainwell continues to identify and extend Medicaid Eligibility, identify and reset the Patient Liability, identify and reset Application Statuses, and move members from Regular HIP Categories to State Plan Categories. Gainwell will discontinue extending eligibility and resetting Patient Liability, when the Project Sponsors instructs Gainwell to discontinue extending.

61930 - New Enrollments. (On Hold pending end of Covid emergency measures)

This project will back out the COVID-19 measures implemented under project 61926, resetting revalidation dates and risk levels for new providers. It also modifies the Portal to set risk levels to normal values after new providers are revalidated. State and Gainwell continue discussions toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

61955 - [Additional Provider Enrollment Efforts for Ramp-Up Following COVID-19 Emergency Measures Removal.](#) (On Hold pending end of Covid emergency measures)

This project will back out the Provider Enrollment COVID-19 measures implemented under Projects 61925, 61927, 61929, 62007 and 61997 which implemented various Provider Enrollment temporary measures during the crisis. State and Gainwell continue discussion toward identifying a back out date. State is consulting with CMS regarding timing for implementation.

62178 – Provide CLIA Data to MCEs and OptumRx.

Project is On Hold pending direction from project sponsor and State.

Other Priority Projects

61126 – Hoosier Care Connect (HCC) Reimplementation and United Healthcare Onboarding.

Business Design sent to State on 10/9. Responses to UHC's second round of questions also returned on 10/9. External BD review session scheduled for 10/14. Weekly external status calls are scheduled for all parties to facilitate information exchange and coordinate schedules. Vendor testing is planned for Dec through Feb/Mar.

61359 – Enrollment of Additional Mental Health and Addiction Treatment Professionals.

This project expands the individuals who can supervise a plan of treatment for a member's outpatient mental health and substance use disorder. Currently working to complete system testing. System testing reviews with the State are scheduled for 10/14 and 10/16. On track for a 10/28 release date. The bulletin was published on 9/29 as scheduled.

60513 – IEDSS to CORE End to End testing - Wave 5&6.

The team is reviewing the converted data for the list of members, using the Conversion Review Plans. Wave 5 and 6 review is scheduled to complete Oct 31 2020.