Monthly MCE Technical Meeting

Meeting Details

Meeting Name:	Monthly MCE Technical Meeting
Leader/Facilitator:	Meredith Edwards, OMPP Rebecca Siewert, DXC
Location, Date and Time:	Monday, September 16, 2019 2 PM; 451W
Scribe:	Rubi Multani

Attendees

MCEs		State		DXC	
Anthem		Meredith Edwards		Rebecca Young	
Gretchen Atkins		Jeff Neuman		Rebecca Seiwert	
Jean Caster		Nonis Spencer		Tom Boucher	
Tracy Silvers		Tara Morse		Kathleen Karnes	
MDwise		Angela Todd		Sharon Ricketts	
Jason Thacker		Stephanie Guetig		Indea Louise McCombs	
Michelle Okeson					
Raeann Brown				Stephanie Cari	
MHS				Karen Grays	
Manju Nair					
Jeff Dill				Maksat Abamov	
Taylor Fulner				Denise Brown	
CareSource				Xenia Hastings	
Trish Kappes				Jerry Allen Heady	
Samantha Walton				Rubi Multani	
Warren Culpepper				Angela Ladale	
MAXIMUS					
Natalie Smith				Ginger Brophy	
				Joyce Lee	

Agenda Items

Item	Topic	Facilitator	Notes (conclusions, discussions, decisions, and next steps)
1	Open Meeting	Meredith Edwards	Review action items and update statuses
2	Project Updates	Ginger and Joyce	
3	Originating and destination address	Darryl Wells	CR 60534: Optum captures originating and destination address but no reporting has been done, but now Optum will start providing information on this.

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4	Restricting Injections Reimbursement	Rebecca Young	CR60263 : This is for restricting injection reimbursement. When treatment room is billed in an outpatient setting, injections provided during that visit will now be included for that established rate rather than having a separate code billed for room and then another one for the injection. Creating a procedure group with a list of procedure codes that will be impacted with this change. Claims will now be submitted with injection services with a treatment room rep code and on the same date of service.
5	Historical Reseeds – Claims Impact	Rebecca Siewert	Update and check in with plans DXC sent a list for members that were outstanding, but not everyone that was affected. MCEs are seeing provider, claims and member are also affected due to the historical reseeds.
6	Encounter data	Rebecca Young	Requested by Anthem, MCEs are not able to indicate paid or denied on a $0 billed lines. Update on charter A charter was created and sent over for review to Kathy Leonard. The charter was reviewed in an encounter meeting, DXC has not heard back but will be following up with Anthem and review again.
7	FQHC changes	Meredith Edwards	Requested by Anthem - Timeline for FQHC automatic wrap payment calculation A meeting is scheduled for Wednesday 9/18/19 with all the MCES and they will be updated directly regarding this.
8	IEDDS frail processing	Nonis and Tara	Requested by MDwise - Updated frail supplemental file not updating core. Any possible work arounds? They are being received and applied; however, they are processing them differently than ICES does. Nonis has inquired to see if there is an existing defect for it because when it's not the same as ICES it should've been specifically approved to do something different. They have not gotten back to her yet, but if it's not existing she will be asking them to create this defect.
9	Delay in moving to MAMA	Nonis and Tara	Requested by MDwise IEDSS should resolve this issue. A worker will look at the member and when pregnancy information is fully present and the member is not pending anything else, the worker will approve the member and they will be automatically put into MAMA or MAGP overnight.
10	Closed in IEDSS but open in Core	Nonis and Tara	Requested by MDwise – Is a reconciliation process planned? There was mistake in reading ICES and IEDSS information.

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11	277U	Rebecca Siewert	Requested by MHS – Does the MCE summary reflect the claims on the 277U. Also, do the MCEs want flushed claims to be added to ESSR report? Anthem, MHS and MDwise all agreed to it. CareSource did not provide an answer.
12	Timeliness rejections	Meredith Edwards	Requested by MHS – MHS is concerned about the timeliness rejection and whether it is limiting encounter submission from the plans There was a timeliness edit that was applied by DXC but MHS was not expecting it. DXC will have to look at adjustments to realize what the edit was applied to. MHS will send examples so we know what kinds of claims.
13	Eligibility items	Nonis and Tara	Requested by MHS – eligibility issues. Application ID missing in Core. Nonis aware of this issue. Members not moving to Plus after payfile processed successfully. In the past we used to get plus record next day in the 834. Is there any change in the process? Working with DFR to improve the process. Manual work around team is addressing this issue, still need to find an answer on how to resolve this faster.
14	Duplicate Pharmacy Encounters	Harini Kasamsetty	Presentation included Multiple paid replacements to a paid claim without voiding the original ones. A new edit code will be added in the automated data profiling and response system for pharmacy encounter claims. In the future with the new code, the paid replacements submitted without an accepted void to the previous replacement or the original one will be rejected starting November 2019. A one-time reconciliation file containing claims that are missing voids will be sent to MCEs for submitting the missing voids. Will be in production November 2, 2019.

Action Items

Item	Assigned To:	Due Date	Description	Status
1	DXC Tom Boucher		New member turns 19 during the 20th of the month but gets added on the 1st. Cap won't pay until they are 19 but they already in HIP. Charter developed	Charter complete, fix needs to be scheduled
2	DXC		Does IEDDS run 7 days/through the holidays? Yes	Complete
3	OMPP		Natalie and Angela will speak to the HIP team concerning cost share policy and leaving it open indefinitely.	Pending

Action Items

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