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| cid:image001.png@01D2AEB5.7C13C630  **Monthly MCE Technical Meeting** | | | |
| Meeting Details | | | |
| Meeting Name: | Monthly MCE Technical Meeting | | |
| Leader/Facilitator: | | Rebecca Siewert | |
| Location, Date and Time: | Monday, May 21, 2018  2 PM; IGCS Conference Room 18 | | |
| Scribe: | Beth Linginfelter | | |

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| **Attendees** | | | | | |
| **MCEs** |  | **State** |  | **DXC** |  |
| **Anthem** |  | Sue Beecher |  | Rebecca Siewert |  |
| Gretchen Atkins |  | Sam Walton |  | Stephanie Cari |  |
| Trang Cooley |  | Jeff Newman |  | Indea McCombs |  |
| Tuan Nguyen |  | Vickie Trout |  | Kari Clendenen |  |
| Jean Caster |  | Doug Montgomery |  | Marcia Reed |  |
|  |  |  |  | Beth Linginfelter |  |
| **MDwise** |  | **CareSource** |  | Holly Walpole |  |
| Michelle Okeson |  | Jeff Chapman |  | Maks Abamov |  |
| Raeann Brown |  | Warren Culpepper |  | Angela Magee |  |
| Brian Arrowood |  | Trish Kappes |  | Rebecca Young |  |
| Tracy Silvers |  |  |  | Erin Fields |  |
|  |  |  |  | Karen Grays |  |
| **MHS** |  |  |  | Kathleen Karnes |  |
| Manju Nair |  |  |  | Ginger Brophy |  |
| Jeff Dill |  |  |  |  |  |
| Taylor Scott |  |  |  |  |  |
| Casey Mellady |  |  |  |  |  |

| Agenda Items | | | | | | | | | |
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| Item | Topic | | | | Facilitator | | Notes (conclusions, discussions, decisions, and next steps) | | |
| 1 | Open Meeting | | | | Rebecca Siewert/  Vickie Trout | | * Reminder: Agenda items are due the Monday prior to each technical meeting * Room limit of 5 in the MyRoom. Rebecca will work on increasing the My room size limit | | |
| 2 | **CR Project Status Update** | | | | Kathleen/  Holly | | * 52057 – 9 regions to 1 – scheduled to implement June 1 * 55919 - RCP pharmacy data on portal - on hold * 56963 – RCP PMP info * 57446 – Retro HHW should be FFS * 50583 – Pregnancy Supplemental File processing will modify (loosen) the Core edits. CareSource asked if MCEs will be involved in testing for this and NOP. AI: Beth, DXC, verify * 43916 – 5% Family Cost Share – meeting held with the OMPP and the MCEs last week. * Holly reviewed the Care Programs PMO priorities   + NOP issues have been corrected and promoted to Prod   + 57450 Cap Recon report: who is State sponsor? AI: Holly send to Vickie. Per Tom these are records that error off at DXC   + MCEs can ask for details at their 1:1s   + Michelle likes the info sharing among plans like for the REF segment   + Discussed that these are the Top 10 PMO items, therefore Rebecca said DXC could send the combined 1:1 reports weekly to the MCEs so that they can see the others’ listings   + Short description not very helpful; MCEs unsure volume impact on some of these issues such as under Eligibility | | |
| 3 | **Top Ten Denials** | | | | Stephanie | | * Top ten EOBs April 2018   + Delivered MCE-specific to MCEs 5/2   + 1010 and 4013 are #1 and #2 for both HHW and HCC HCFAs   + 4107, 4013 and 5001 are tops for UBs * Top ten EOBs 6-month trending * 4013 and 1010 (both comprising 33% of the top 10) are most troublesome for HCFAs. 1010 was the featured EOB for last month and we are currently monitoring activity. 4013 may be featured next month, depending upon continued activity. * 4107 has been highest for UBs across the past 5 months (22% of top 10 in April) and is the feature EOB for this month.   + 4013: could have several factors s/a not eligible that day. Will feature at the June tech meeting. * Feature EOB   + 4107: Valid combos on the indianamedicaid.com Web site. Info also in handouts   + 4804: No billing rule for revenue code     - Claim submitted with incorrect taxonomy for procedure billed.     - Transportation billing for lab     - DME billing for hospital visit   + 3959: No reimbursement rule for revenue code; related to rev code 636 and pharmacy     - Claim submitted with revenue/HCPC code combination that was end-dated.     - Revenue/HCPCS Procedure panel shows that 636 / J0702 was end-dated as of 3/31/2016.     - MCEs can reference valid rev/proc combinations via indianamedicaid.com website * Feature EOB follow-up trending. Could be seeing outcome of end-of-year encounter submissions   + Monitor for 6 months post-review to ensure everyone has an understanding of the edit specifications and are working toward decreasing occurrence.   + MCE-specific activity for 4107   + Status on last month’s feature EOB 1010 | | |
| 4 | **Capitation** | | | | Tom | | * NOP payout update   + 14385 – NOP transactions that weren’t being generated: Moved to Prod before May cycle. MCEs let know if additional questions or more missings. Is MDwise HIP research pending? MCEs didn’t receive any payments for HIP for Risk Assessments sent previously. As long as timely, should be in May cycle.   + 15244 – NOP response file extract issues   + 15246 – Portal not loading date received | | |
| 5 | | 5  **834s** | | | | Max/  Xenia | | * Provide details surrounding the process that takes place at DXC once the 834s are requested and ending with who fixes what on the error report   + Service ticket to Systems; successfully processed are separated from errors. Errors are reviewed, worked manually. If further errors, another service ticket is submitted   + Recon submissions: sometimes an Add request results in a Term. Any QC to verify receive what was requested? Per Max depends on the dates being requested compared to current eligibility. MDwise doesn’t understand why it’s not validated. Per MHS, Jerry said previously there would be programming changes because resubmissions access the current status.   + What’s being worked in Core? Examples include HHW benefit plan but HIP assignment. Error report generates within Core. What is the Recon error report compared to 834 MGD0060 error report? Why are they erroring if they’re supposed to be clean? Queries id overlapping MCE assignments, missing benefit periods, and missing application. MDwise would like error reports discussed at the tech meeting. | | | | |
| 6 | **Involuntary PMP Disenrollment** | | | | Kathleen | | * Wanted to poll MCEs and how they handle involuntary PMP disenrollments. The Indiana Professional Licensing Agency produces an IPLA file. In addition, Core produces daily provider files. What are the MCEs’ processes for PMP disenrollment and member reassignment? AI: MCEs submit their info in short paragraphs to the email distribution. Also if MCEs aren’t using aforementioned files, how are the MCEs tracking? * MDwise is asking if this affects the 490 errors? They want to walkthrough the errors in a tech meeting. | | |
| 7 | **Updates from MCE 1:1s** | | | | Beth – Anthem  Kathleen – CareSource  Holly – MHS  Xenia – MDwise | | * Time expired | | |
| 8 | **Roundtable** | | | | Anthem  CareSource  MDwise  MHS | | * Time expired | | |
| **Action Items** | | | | | | | | | | | |
| Item | | Assigned To: | Due Date | Description | | | | | Status | |
| 1 | | Jerry |  | 834 Records prior to Core Go-Live (2/9/17)   * + Historical 834s being requested. Seeking approval for CR for records pre-Core.   + ICES cleaning up backlog, leading to updates on prior termed members. Retro Adds are generating. How do MCEs know these are valid records?   + Can DXC generate a list? Jerry will check with Systems. | | | | | 4/16/18: New | |
| 2 | | Beth |  | * Pregnancy-Anthem member authorized in April for 5/1. Beth will send to Tara and Sam. Could either be a late authorization or a reused case. | | | | | 5/21/18: Closed: information shared in April | |
| 3 | | Rebecca Young |  | * Anthem requested the duplicate claims editing criteria for edit 5001. Rebecca Y will work on. | | | | | 4/16/18: New | |
| 4 | | Holly W |  | * 57450 Cap Recon report: who is State sponsor? | | | | | 5/21/18: New | |
| 5 | | MCEs |  | * MCEs submit their PMP involuntary disenrollment procedures in short paragraphs to the email distribution. Also if MCEs aren’t using Core provider files, how are the MCEs tracking? | | | | | 5/21/18: New | |
| 6 | | Beth |  | * Verify if MCEs will participate in testing Supplemental files and NOP | | | | | 5/21/18: Likely yes for Family Cost Share. Testing and timelines will be discussed in subsequent project meetings. Possibly for the Pregnancy Supplemental File changes. NOPs are an independent file so they aren’t impacted by Supplemental file modifications. | |

| **Materials and Handouts** | | |
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| Item | Owner | Description/Location |
| 1 | Kathy Karnes | CR Project Status Summary |
| 2 | Stephanie Cari | Top Ten Denial Packet |
| 3 | Holly Walpole | Care Programs PMO priorities |