



Options for paying monthly POWER Account contributions and premiums

A quick reference for members and third parties



- 1. Pay online:** You can make your HIP monthly payment by logging into your [MHS Member Portal Account](#). Online payment options also include bank account deduction, automatic payment, credit or debit card or bank account number.
- 2. Mail:** Include payment voucher from the bottom of your invoice with your payment, check or money order. Please write your check out to Managed Health Services or MHS. Mail your payment to:
*Managed Health Services
P.O. Box 2983
Omaha, NE 68103*
- 3. Cash/in-person payments with MoneyGram:** Find a [MoneyGram location](#) inside retailers like CVS/pharmacy, Dollar General, Family Dollar, Walmart and many more.
 - a. Bring these with you: Enough cash for your payment, your MHS Member Identification Number found on your member ID card, receive code 15187.
 - b. Complete the MoneyGram ExpressPayment® blue form, use the red MoneyGram phone or use the MoneyGram kiosk to complete your transaction.
 - c. Payment processes may vary depending on your location. Simply ask an associate for help.
- 4. Pay by phone:** Pay over the phone with a credit, debit card or an electronic check through our Interactive Voice Response system by calling MHS at 877-647-4848 (TTY: 800-743-3333) 24 hours a day, seven days a week. Live agents are available Monday through Friday from 8 a.m. to 8 p.m.
- 5. Automatic bank deduction:** Complete and send MHS the [Authorization Agreement for Electronic Funds form](#) included with your invoice. *Note:* It may take multiple billing cycles after you mail in the completed form before the amount is automatically deducted from your account.
- 6. Pay through employer, non-profit or other non-member payer:** Employers, non-profits and other non-members can make some or all of your POWER Account Contribution. Anyone paying on your behalf needs to complete the Employer, Non-Profit or Non-Member Payer form. If your employer pays some of your POWER Account Contribution and you think the employer has not paid MHS, please contact your employer. You are responsible for the entire amount due, including any amount that your employer may fail to pay. You may be given extra time to pay if your employer failed to make their payment. Contact Member Services at 877-647-4848 if this happens.
- 7. Payroll deductions:** Discuss the option directly with your employer. Have your employer complete and send MHS the Employer Payroll Deduction Authorization form included with your invoice.
- 8. Family payments:** Do you have more than one family member in your household responsible for a payment? You can pay MHS using one payment method by paying by check or money order. Include all family members' HIP identification numbers (found on your POWER Account invoice) with the payments.
- 9. Pay your PAC with rewards:** You can now pay your monthly POWER Account Contribution with My Health Pays Rewards! Call member services at 877-647-4848 to make a payment with rewards today and to learn how you can earn My Health Pays rewards.
- 10. Mobile:** Scan the “Pay Now” QR code on your POWER Account invoice or email reminder to make a payment online via [the MHS Member Portal](#).