

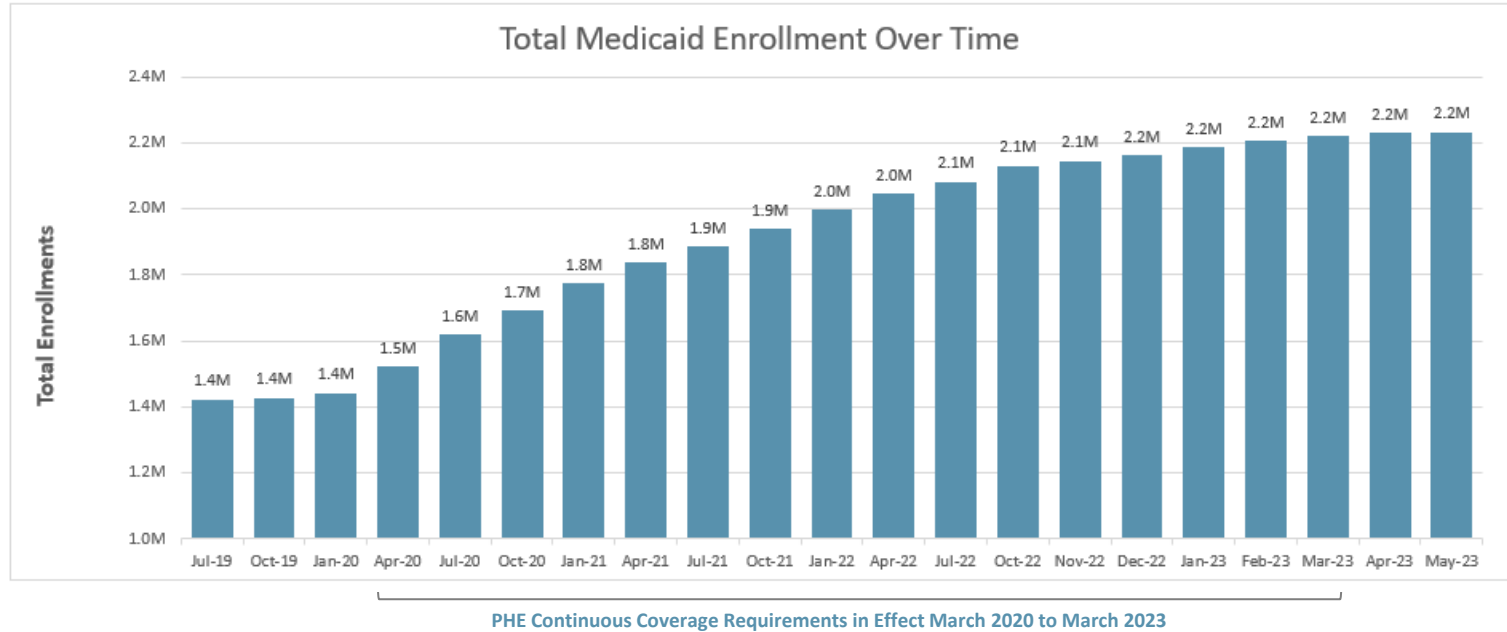
Family and Social Services Administration PHE Unwind “Return to Normal” Operations Dashboard

May 2023



Medicaid Enrollment

Total Enrollment for May 2023
2,231,726



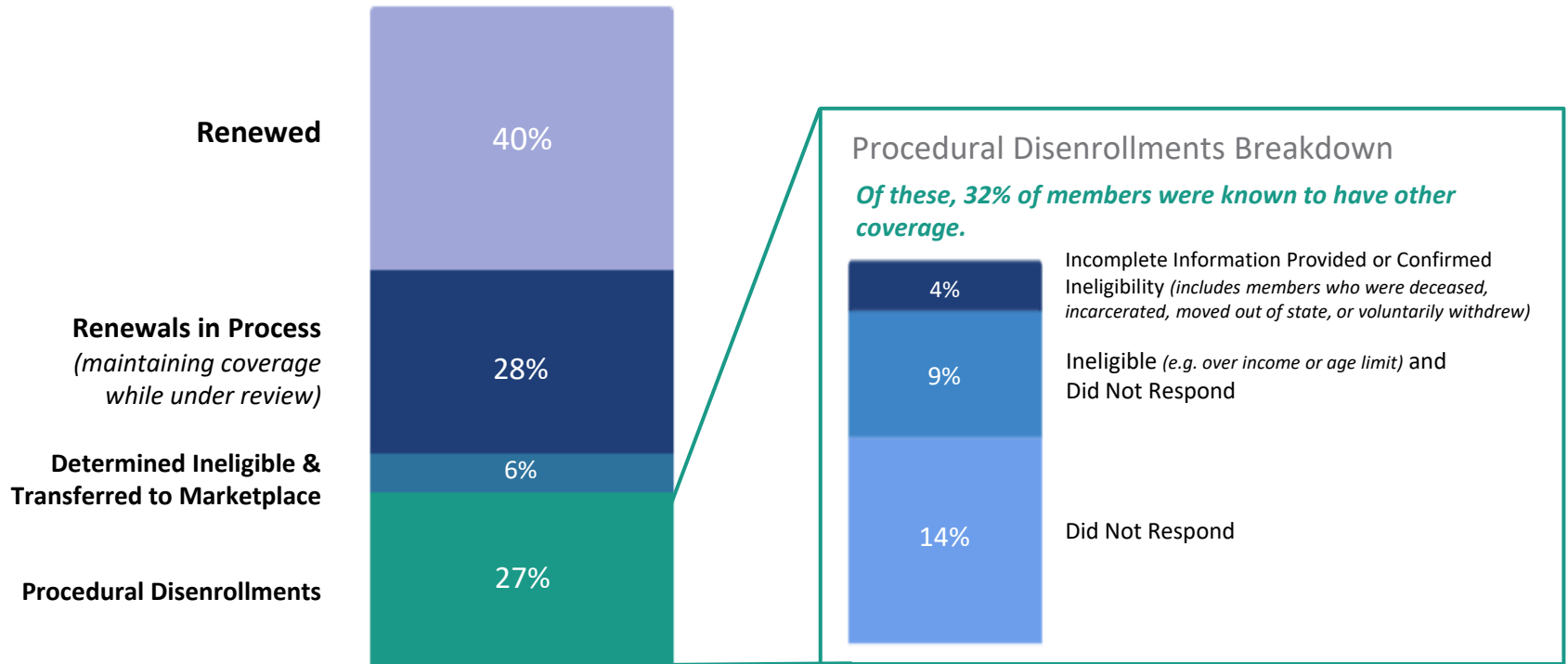
Data Notes

- Data shown quarterly, starting two quarters before the start of the PHE, up until two quarters before the reporting month, where data is shown monthly.
- For more detailed data, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Redetermination Progress

Total Redeterminations Due for May 2023

165,431



Disenrollments Breakdown by Demographics - May 2023

Comparing demographics of procedural disenrollments to demographics of total enrollments for the month of May 2023

Disenrollments by Program	
HIP	53%
HHW	44%
Traditional Medicaid	4%
HCC	0.01%

Total Enrollment by Program	
HIP	36%
HHW	40%
Traditional Medicaid	19%
HCC	5%

Disenrollments by Age Groups	
< 19	35%
19 - 64	64%
65+	1%

Total Enrollments by Age Group	
< 19	40%
19 - 64	53%
65+	7%

Disenrollment by Ethnicity	
Not Hispanic or Latino	76%
Hispanic or Latino	13%
Unknown	11%

Total Enrollment by Ethnicity	
Not Hispanic or Latino	75%
Hispanic or Latino	13%
Unknown	12%

Disenrollments by Race	
Caucasian	59%
Black	21%
Not Available	17%
Asian or Pacific Islander	3%
American Indian or Alaskan Native	0.3%
Other	0.01%

Total Enrollments by Race	
Caucasian	57%
Black	18%
Not Available	20%
Asian or Pacific Islander	3%
American Indian or Alaskan Native	0.2%
Other	0.01%

Data Notes

- Race and Ethnicity are not required fields in the Medicaid application. As a result, the "Not Available" and "Unknown" categories reflect data from Medicaid applicants who chose not to disclose Race or Ethnicity information. These categories may also include individuals reporting multiple races/ethnicities or data from sources using different criteria for identifying race/ethnicity.

- For historical Medicaid enrollment data by month and category, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Disenrollments Breakdown by County - May 2023

County	Number Disenrolled
Adams	110
Allen	2615
Bartholomew	459
Benton	74
Blackford	68
Boone	138
Brown	90
Carroll	92
Cass	239
Clark	610
Clay	266
Clinton	171
Crawford	46
Daviess	101
Dearborn	168
Decatur	125
Dekalb	247
Delaware	657
Dubois	83
Elkhart	2196
Fayette	139
Floyd	316
Fountain	153

County	Number Disenrolled
Franklin	75
Fulton	201
Gibson	110
Grant	390
Greene	149
Hamilton	1366
Hancock	266
Harrison	168
Hendricks	965
Henry	256
Howard	514
Huntington	180
Jackson	177
Jasper	232
Jay	118
Jefferson	157
Jennings	164
Johnson	822
Knox	154
Kosciusko	406
LaGrange	134
Lake	5120
LaPorte	1103

County	Number Disenrolled
Lawrence	398
Madison	890
Marion	6645
Marshall	431
Martin	248
Miami	175
Monroe	871
Montgomery	346
Morgan	488
Newton	114
Noble	288
Ohio	14
Orange	182
Owen	166
Parke	225
Perry	123
Pike	225
Porter	1230
Posey	46
Pulaski	108
Putnam	137
Randolph	159
Ripley	117

County	Number Disenrolled
Rush	78
Scott	172
Shelby	239
Spencer	66
St. Joseph	2830
Starke	236
Steuben	186
Sullivan	63
Switzerland	49
Tippecanoe	1085
Tipton	39
Union	20
Vanderburgh	772
Vermillion	71
Vigo	818
Wabash	121
Warren	44
Warrick	260
Washington	189
Wayne	379
Wells	136
White	157
Whitley	79
Out of State	2

Data Notes

- The disenrollment breakdown by county is for procedural disenrollments only

- For historical Medicaid enrollment data by month and category, please visit: <https://www.in.gov/fssa/ompp/forms-documents-and-tools2/medicaid-monthly-enrollment-reports/>

Outreach Efforts - May 2023

FSSA made 5 to 7 contact attempts to individuals due for redetermination who did not qualify for auto-renewal

	Outreach Method	Items Sent
Advanced Outreach	Postcard	700,000
	211 Outbound Call	49,357
May Outreach	Warning Letter	64,171
	Renewal Packet	74,729
	Text Message	34,873
	DFR Outbound Call	17,738
	Email	17,162

Data Notes:

- Postcards were sent to all PHE-protected members, who would have lost coverage during the PHE except for the special PHE flexibilities, and 211 Outbound Calls were made to all PHE-protected Fee-for-Service members
- Warning letters are sent to PHE-protected members two months before their redetermination paperwork is due
- Renewal Packets are sent to members who do not qualify for ex parte (auto) renewal over a month before their redetermination paperwork is due
- Text Messages are sent to all members who must return their renewal packets, a month before their packets are due

- Outbound Calls are made and Emails sent to members who have not returned their renewal packets after the official redetermination due date but prior to the end of the renewal month
- The tables above do not include managed care entity (MCE) outreach, except for the postcards. In January 2023, MCEs sent postcards to PHE-protected members to prompt them to update their contact information. MCEs are also doing monthly outreach to those who receive renewal packets and those who no longer have coverage
- FSSA is also providing hospitals, nursing facilities, and other health care providers with a list of PHE-protected patients/residents to aid in further targeted outreach efforts