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The ENA Indiana team is looking forward to helping you plan for the next E-Rate Year as the contracted provider for Internet Services for the Public Library Internet Consortium.

The Indiana team will be reaching out to you to review your current services and provide you with a review of the new contract benefits available to you upon contract signature. We believe you will be very pleased with what we have to share as you make your plans for the upcoming E-Rate year's filing.

ENA's Ongoing Commitment to Our Customers

ENA's entire business is built on an end-to-end customer service model. Beyond the technical and the architectural merits of our connectivity solutions, what truly sets ENA apart from any other company or solution is our demonstrated track record of providing exemplary customer service. We have established long-term relationships (in many cases exceeding ten years) with our customers because they view our value-added relationship as partnership. ENA makes a committed effort to earn our customers' recurring business year after year. We understand the needs of libraries and the patrons you serve and we are committed to continuing a superior level of customer care.

Your dedicated team,

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 Merle Gruesser
 J.T. Coopman
 Brian Hubbard
 Tim Walker
 Fred Cuthbert
 Andrea Kaufman
 Connie O'Connor

Your ENA Account Service Manager is looking forward to working with you to review your service requirements and prepare your Service Level Checklist filing with the Consortium for E-RATE Year 15 (July 1, 2012-June 30, 2013).

ENA Account Service Managers:

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