



320 N. Meridian St. • Indianapolis, IN 46204  
 tel: (317) 612-2880 • toll free: (888) 612-2880 • fax: (317) 612-2899  
 Customer Technical Assistance Center (CTAC): (888) 612-2880

**Contact ENA with any questions related to connectivity services and pricing.**  
*Your ENA Account Service Manager is reviewing your Service Level Checklist filing with the Consortium for E-RATE Year 19 (July 1, 2016 - June 30, 2017).*

**ENA Account Service Managers**

Fred Cuthbert      fcuthbert@ena.com  
 (317) 612-2893  
 Brian Hubbard      bhubbard@ena.com  
 (317) 612-2884  
 Tim Walker      twalker@ena.com  
 (317) 612-2891  
 Andrea Kaufman      akaufman@ena.com  
 (317) 612-2896

<b>Service</b>	<b>Price (\$)</b>
DS1 (1.536mbps)	525
2xDS1 (3.072mbps)	1,025
3xDS1 (4.608mbps)	1,475
4xDS1 (6.144mbps)	1,875
5xDS1 (7.680 mbps)	2,225
6xDS1 (9.216mbps)	2,575
1 Tail Circuit	500
2 Tail Circuits	1,000
3 Tail Circuits	1,400
4 Tail Circuits	1,750
5 Tail Circuits	2,100
6 Tail Circuits	2,450

**\*Higher level services - DS3 and fiber are available under the current contract. DS3 and fiber availability and level of service desired will be quoted on an individual case basis for each library district and library site for Internet Access (egress) and WAN service requested. Please contact your ENA ASM.**

**Optional services available include:**

- Filtering
- Hosted Firewall
- Email Hosting
- Web Hosting
- VoIP
- Video Collaboration Services

*\*Optional services may not be eligible for E-rate. State Technology Fund Grants support connectivity levels only.*