



INDIANA UTILITY REGULATORY COMMISSION  
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## MEMORANDUM

TO: Commission Chairman James F. Huston  
 Commissioners Freeman, Krevda, Ober, and Ziegner

FROM: Commission Technical Divisions

DATE: July 24, 2020

RE: 30-Day Utility Articles for Conference on *Wednesday July 29, 2020 @ 10:00 a.m.*

The following thirty-day filings have been submitted to the Commission. Each item was reviewed by the appropriate Commission Technical Divisions and all regulations were met in accordance with 170 IAC 1-6 Thirty-Day Administrative Filing Procedures and Guidelines. Therefore, the following filings listed below and attached hereto are recommended to be considered by the Commission at the next conference:

Attachment Number	30-Day Filing No.	Name of Utility Company	Type of Request	Date Received
1	50353	Indiana Utilities Corporation	Adding provision to Sheet No. 52 which will permit customers to use credit cards, or other forms of electronic fund payment related to utility bills issued by Indiana Utilities; changes to Sheet No. 100, Rule 4 on information to be obtained from customers; changes to Sheet No. 102, Rule 11 related to shut off valves; and changes to Sheet No. 103, Rule 17 related to customer's maintaining access for Indiana Utilities to customer premises.	6/17/2020

**Filing Party:** Indiana Utilities Corporation

**30-Day Filing ID No.:** 50353

**Date Filed:** June 17, 2020

**Filed Pursuant To:** 170 IAC 1-6-1

**Requests:** (1) To permit customers to use credit cards, or other forms of electronic fund payment related to utility bills issued by Indiana Utilities; (2) to change the information to be obtained from customers; (3) to change customer requirements related to shut off valves; and (4) to change requirements related to customers maintaining access for Indiana Utilities to customer premises.

**Customer Impact:** (1) Customers will be able to pay their bills with a credit card or other form of electronic payment. Processing fees may apply.  
(2) A valid state driver's license or federally issued identification card may be required before Indiana Utilities is obligated to render gas service. Where the property to be served is anticipated to be leased to third parties, Indiana Utilities may require copies of the lease agreement reflecting the name of the tenant and contact information for such tenant for purposes of contact by Indiana Utilities where access to the premises and equipment may be required or other notification to the third party by Indiana Utilities is necessary.  
(3) Inside customer piping and equipment must include appropriate shut off valves for gas using equipment, and shall be maintained by the customer in a good working condition.  
(4) All customers and all third party lessors of the premises shall advise Indiana Utilities of their intent to make changes to the premises that would limit Indiana Utilities's access to the premises. Any relocation of any Indiana Utilities's equipment due to the customer or lessor's changes in the premises shall be made by Indiana Utilities but charged to the customer on the next monthly billing by Indiana Utilities.

**Tariff Pages Affected:** Sheet Nos. 52, 100, 102, and 103.

**Staff Recommendation:** Filing requirements met. Recommend approval.