



Pipeline Safety Division Investigation Report

Investigation regarding: **M B Contract Telephone Company Incorporated**

UPPAC Database Record ID: 3170

Investigator: Dan Novak

Report Date: 8/24/2012

Damage Date: 6/11/2012 11:59:17 AM

Damage Address: 900 N

City: Burrows

County: Carroll

The Parties

Excavator: **M B Contract Telephone Company Incorporated**

Contact: Michael Bauguss Sr

Address: 1785 Us Rt 40, Greenup, Il 62428

Telephone: 217-923-3898

Facility Owner: NIPSCO

Contact: Kit Earle

Address: 101 West Ohio Street, Indianapolis, IN 46204

Pipeline Facility

Facility Type: Natural Gas

Facility Function: Distribution

Investigation regarding: M B Contract Telephone Company Incorporated

UPPAC Database Record ID: 3170

Damage Impact

Product release: Yes

Ignition: No

Service Interruption: True

Number of Customers Affected: 1

Injuries: 0

Fatalities: 0

Repair Cost (if known): \$

Excavator Activities/Cause of damage information:

Excavator request locates: Yes Indiana 811 ticket Number: 1205200257

Type of Equipment: Unknown/Other

Type of work performed: Telecommunications

Synopsis: A 2” Distribution line was damaged by the contractor while performing telecommunications work.

Findings: Reported by Indiana 811; excavator did not respond to initial notice mailed July 13, 2012. Excavator had allowed locate to expire as verified by IN811.

Conclusion: Excavator failed to maintain a valid locate number from IN811, creating a failure to provide notice of excavation.

Violation: IC 8-1-26-16(g): Failure to provide notice of excavation.



101 West Ohio Street, Suite 1707
Indianapolis, IN 46204

August 13, 2012

Via Electronic Transmission – PipelineDamageCase@urc.in.gov

Pipeline Safety Division – Case No. 3170
Indiana Utility Regulatory Commission
101 West Washington Street, Suite 1500 East
Indianapolis, Indiana 46204

RE: Investigation Request for Information; Pipeline Division Case No. 3170

To Whom It May Concern:

Attached please find Northern Indiana Public Service Company's ("NIPSCO") written information, and supporting documentation, relating to the following event:

Date of Event: 6/11/2012

Event Location: 900 N, Burrows

Facility Owner: Northern Indiana Public Service Company

Excavator: M B Contract Telephone Company Incorporated

Other Party: N/A

Pipeline Division Case No. 3170

NIPSCO has reviewed its recovery and damage prevention files for this matter and has provided answers, when known, to the list of questions set forth in the Information Request. To the extent available, NIPSCO is also providing a copy of the Damage Information Report – Pipeline Safety Division previously submitted by NIPSCO to IURC Pipeline Safety as well as additional documentation relating to this Event Location.

Upon completion of the investigation, NIPSCO requests that it be provided with a copy of the Pipeline Division's Investigation Report with findings that will be forwarded to the Underground Plant Protection Advisory Committee. If there are any additional questions, please contact the undersigned.

Very truly yours,

A handwritten signature in black ink, appearing to read "Christopher Earle".

Christopher C. (Kit) Earle
NiSource Corporate Services - Legal
Phone: 317-684-4904
Fax: 317-684-4918
Email: cearle@nisource.com

IURC INFORMATION REQUEST	
Pipeline Safety Division Case No. 3170	
Date of Event	6/11/2012
Event Location	900 N, Burrows
Facility Owner	Northern Indiana Public Service Company
Excavator	M B Contract Telephone Company Incorporated
Date of IURC Information Request	7/13/2012
THE PARTIES	
EXCAVATOR:	
BUSINESS NAME	M B Contract Telephone Company Inc
RESPONSIBLE PARTY PERSONAL NAME	
TITLE (IF ANY)	
ADDRESS	1785 US RT 40
CITY/ STATE/ZIP	Greenup, IL 62428
PREFERRED TELEPHONE	217 923 3898
CELL PHONE TELEPHONE	217 923 3898
EMAIL ADDRESS	mbct@mchsi.com
FACILITY INFORMATION - OWNER/OPERATOR OF UTILITY LINE:	
BUSINESS NAME	NORTHERN INDIANA PUBLIC SERVICE COMPANY
RESPONSIBLE PARTY PERSONAL NAME	LUKE SELKING
TITLE	
ADDRESS	1501 HALE AVENUE
CITY/STATE/ZIP	FORT WAYNE, IN 46802
PREFERRED TELEPHONE	260/439-1290
SECONDARY TELEPHONE	
EMAIL ADDRESS	LSELKING@NISOURCE.COM
LOCATOR SERVICE INFORMATION	
BUSINESS NAME	
RESPONSIBLE PARTY PERSONAL NAME	USIC
TITLE (IF ANY)	Morgan Thompson
ADDRESS	Claims Coordinator
CITY/ STATE/ZIP	9045 N. River Rd. Suite 300
PREFERRED TELEPHONE	Indianapolis, IN 46240
CELL PHONE TELEPHONE	1-317-538-7301
EMAIL ADDRESS	Same
OTHER (WITNESS, POLICE, FIRE, OTHER) INFORMATION	
PERSONAL CONTACT	
BUSINESS/ORGANIZATION NAME	
TITLE (IF ANY)	

ADDRESS	
CITY/ STATE/ZIP	
PREFERRED TELEPHONE	
CELL PHONE TELEPHONE	
EMAIL ADDRESS	
UTILITY LINE IMPACT	
LOCATION OF DAMAGE	
ADDRESS	900 N & Madison St
CITY/STATE/ZIP	Burrows, IN
NEAREST INTERSECTION	Madison St
PRODUCT TYPE (Select One)	
NATURAL GAS	X
LIQUID PIPELINE	
UNKNOWN/OTHER	
FACILITY TYPE (Select One)	
DISTRIBUTION	X
GATHERING	
SERVICE/DROP	
TRANSMISSION	
UNKNOWN/OTHER	
SIZE (DIAMETER/ETC.)	2"
PRESSURE (PSIG/INCHES)	
INTERRUPTION IN SERVICE (YES/NO)	Y
NUMBER OF CUSTOMERS AFFECTED	1
EVACUATION (YES/NO)	
IF YES, HOW MANY EVACUATED	
REPAIR COST (IF KNOWN) (\$)	
CAUSE OF DAMAGE INFORMATION:	
TYPE OF EQUIPMENT (Select One)	
Auger	
Backhoe/Trackhoe	
Boring/Drilling	
Directional Drilling	
Explosives	
Farm Equipment	
Grader/Scraper	
Hand Tools	
Milling Equipment	
Probing Device	

Trencher	
Vacuum Equipment	
Unknown/Other	X
TYPE OF WORK PERFORMED (Select One)	
Agriculture	
Cable TV	
Curb/Sidewalk	
Bldg. Construction	
Bldg. Demolition	
Drainage	
Driveway	
Electric	
Engineering/Surveying	
Fencing	
Grading	
Irrigation	
Landscaping	
Liquid Pipeline	
Milling	
Natural Gas	
Pole	
Public Transit Authority	
Railroad Maintenance	
Road Work	
Sewer (Sanitary/Storm)	
Site Development	
Steam	
Storm Drain/Culvert	
Street Light	
Telecommunications	X
Traffic Signal	
Traffic Sign	
Water	
Waterway Improvement	
Unknown/Other	
RELEASE OF PRODUCT (YES/NO)	Y
IGNITION AND/OR FIRE (YES/NO)	
EXCAVATOR NOTIFY 811 (YES/NO)	Y 1206111863
LOCATE INFORMATION:	
EXCAVATOR REQUEST LOCATE (YES/NO)	Y

INDIANA 811 LOCATE TICKET NUMBER	1206074073
LOCATE MARKS VISIBLE (YES/NO)	N
LOCATE MARKS CORRECT (YES/NO)	
EXCAVATOR "WHITE LINED" (YES/NO)	
MAPS USED TO MARK FACILITIES (YES/NO)	
OPERATOR EMPLOYEES ON-SITE DURING EXCAVATION (YES/NO)	N
INCIDENT IMPACT INFORMATION	
NUMBER OF OUTPATIENT TREATED	0
NUMBER OF INPATIENT TREATED	0
NUMBER OF FACILITIES	
FIRE DEPARTMENT RESPONSE (YES/NO)	
FPOLICE DEPARTMENT RESPONSE (YES/NO)	
AMBULANCE RESPONSE (YES/NO)	
ADDITIONAL INFORMATION/COMMENTS	
Excavator dug before locates were due	

Fact Based Investigation Report

NOTIFICATION ID: 01120120611005

DISTRICT: Central IN

DAMAGE DATE: 6/11/2012 11:50:00 AM

NOTIFICATION DATE: 6/11/2012 12:00:07 PM

NOTIFIED BY: MICHAEL BAUGUSS SR

DAMAGE ADDRESS: 900 N

CITY: BURROWS

ST: IN **ZIP:**

DAMAGED CUSTOMER: NIPSCO

INVESTIGATION DATE: 06/11/2012

FROM: 11:30:00

TO: 12:00:00

EXCAVATOR INVOLVED: M B CONTRACT TELEPHONE COMPANY

TYPE OF EXCAVATION: PHONE CABLE

ORIG. LOCATE REQ.: 1206074073

START DATE/TIME: 6/12/2012 7:00:00 AM

TYPE OF TICKET: Routine

LOCATE REQ. INFO N/A:

DIG UP/DAMAGE REQ.: 1206111863

START DATE/TIME: 6/11/2012 12:00:00 AM

PICTURES TAKEN BY: RYAN WILSON **DATE/TIME:** 6/11/2012 11:45:00 AM

PHOTOGRAPHY TYPE: Digital

FRAME #:

INVESTIGATOR EMP#: 112284

INVESTIGATOR NAME: BRETT DUNCAN

BASED ON YOUR INVESTIGATION, IS FURTHER INVESTIGATION NEEDED? No

Fact Based Investigation Customer Information

NOTIFICATION ID: 01120120611005

SELECT A CUSTOMER: NIPSCO

CUSTOMER #: *(optional)*

FACILITY DESCRIPTION: LOWPROF

FACILITY ID: main - 2"

LOCATOR NAME & EMP #: Wilson Ryan - 130873

LOCATOR NOT KNOWN:

CHECK ALL THAT APPLY TO INVESTIGATION:

Contractor Dug Before Ticket Due,
Other

Other: SEE BELOW

CHECK ALL THAT APPLY TO METHOD OF INVESTIGATION (at least one must be checked):

Visual, Facility Exposed At Time Of Investigation

INVESTIGATOR STATEMENT/CAUSAL FACTORS:

CONTRACTOR WAS DIGGING WHEN ARRIVED. TICKET NOT DUE UNTIL 6-12-12 AT 7. WAS DIGGING IN AN AREA WHERE THE MAIN WOULDN'T LOCATE DUE TO IT BEING AN END OF MAIN AND NO LOCATE BALL; CONTRACTOR HAD MAIN EXPOSED AND WAS DIGGING DOWN TO GET TONE WIRE WHEN MAIN WAS HIT AND DENTED; OLD MARKS FROM PREVIOUS LOCATE WAS PLACED ON MEASUREMENTS FROM NIPSCO, DOUG EASTER; MEASUREMENTS WERE GIVEN ON A LOCATE RYAN DID SEVERAL MONTHS AGO; MARKS WERE DESTROYED IN DIG AREA AND PROBABLY NOT CORRECT BECAUSE THE MEASUREMENTS WERE OFF.

NAMES OF UTILITY REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

TECH ON SITE, MAIN LOOKED LIKE IT WASN'T DAMAGED AND MIGHT CUT IT OFF AND PUT LOCATE BALL ON IT. HE ALSO CALLED DOUG EASTER ON SITE AND MEASUREMENTS WERE OFF.

NAMES OF EXCAVATOR'S REPRESENTATIVES CONTACTED OR ON SITE AND STATEMENT:

N/A

LIST ANY OTHER INDIVIDUALS ON SITE:

N/A

WERE ANY MARKINGS VISIBLE ON THE DAMAGE SITE UPON ARRIVAL? No

WERE ANY OTHER INDICATORS OF FACILITY PRESENT IN THE AREA? Yes

WAS THE EXCAVATION WITHIN THE TOLERANCE ZONE OF MARKS? No

EXTENT OF FACILITY DAMAGE DENTED

REPLACEMENT FOOTAGE N/A

WAS CONTRACTOR ASSISTANCE REQUIRED? IF YES, WHO? No N/A

WHAT CONTRACTOR EQUIPMENT WAS USED? N/A

IS THE FACILITY SHOWN ON THE UTILITY RECORDS? No

IF YES, PLEASE LIST RECORD #(S) N/A

NIPSCO 00732 IUPPSa 06/11/2012 11:59:23 1206111863-01A EMER DAMG GRID

RETRANSMIT RETRANSMIT

Ticket : 1206111863 Date: 06/11/2012 Time: 11:56 Oper: SPEOPLES Chan:036
Old Tkt: 1206111863 Date: 06/11/2012 Time: 11:50 Oper: SPEOPLES Rev: 00A

State: IN Cnty: CARROLL Twp: LIBERTY
Cityname: BURROWS Inside: N Near: Y
Subdivision:

Address :
Street : 900 N
Cross 1 : MADISON ST Within 1/4 mile: Y
Location: LOCATE AT ADDRESS 648 900 N STARTING AT PHONE PAD MARKING 50 FT
RADIUS AROUND PHONE PAD THEN GOING WEST FOR 1250 FEET MARKING NORTH AND SOUTH
SIDE OF 900 N AND INCLUDING ALL THE NEW RIGHT AWAY
***Boring Where = CO RD 900 N AND NEW HWY
:
Grids : 4040B8630B 4040B8630A 4040B8631D
Boundary: n 40.678474 s 40.677299 w -86.518684 e -86.509460

Work type : BURY PHONE CABLE
Done for : TDS TELECOM
Start date: 06/11/2012 Time: 11:51 Hours notice: 0/0 Priority: EMER
Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y
Duration : UNKNOWN Depth: UNKNOWN

Company : M B CONTRACT TELEPHONE COMPANY INCORPORA Type: CONT
Co addr : 1785 US RT 40
City : GREENUP State: IL Zip: 62428
Caller : MICHAEL BAUGUSS SR Phone: (217)923-3898
Contact : MICHAEL BAUGUSS SR - OFFICE Phone:
BestTime:
Mobile : (217)923-3898
Fax : (217)923-5681
Email : MBCT@MCHSI.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER AGENT - THIS TICKET IS BEING RETRANSMITTED DUE TO INCORRECT PREVIOUS TICKET
NUMBER - CORRECT PREVIOUS TICKET NUMBER IS AS FOLLOWS 1205200257- PER MICHAEL -
GAS LINE WAS DENTED - IT IS NOT LEAKING - NO SMELLS AND NOT BLOWING - UTILITY IS
NIPSCO - LINE WAS DENTED INFRONT OF 640 CO RT 900 NORTH - DESCRIPTION OF LINE IS
YELLOW IN COLOR AND APPROX 2 INCH DIAMETER AND PLASTIC - 911 HAS NOT BEEN CALLED
- CREW IS ON SITE - - NIPSCO HAS NOT BEEN CALLED - HAVE ADVISED TO CALL
NIPSCO - PREVIOUS TICKET
NUMBER IS 1205302980

Will you be white-lining the dig site area? NO
:

CASE # 3170

Submitted date: 06/11/2012 Time: 11:56
Members: ID0002 ID9191 NIPSCO SM

NIPSCO 00715 IUPPSa 06/11/2012 11:55:02 1206111863-00A EMER DAMG GRID

DAMAGE DAMAGE

Ticket : 1206111863 Date: 06/11/2012 Time: 11:50 Oper: SFEOPLES Chan:036

State: IN Cnty: CARROLL Twp: LIBERTY
Cityname: BURROWS Inside: N Near: Y
Subdivision:

Address :

Street : 900 N

Cross 1 : MADISON ST Within 1/4 mile: Y

Location: LOCATE AT ADDRESS 648 900 N STARTING AT PHONE PAD MARKING 50 FT
RADIUS AROUND PHONE PAD THEN GOING WEST FOR 1250 FEET MARKING NORTH AND SOUTH
SIDE OF 900 N AND INCLUDING ALL THE NEW RIGHT AWAY

***Boring Where = CO RD 900 N AND NEW HWY

:

Grids : 4040B8630B 4040B8630A 4040B8631D

Boundary: n 40.678474 s 40.677299 w -86.518684 e -86.509460

Work type : BURY PHONE CABLE

Done for : TDS TELECOM

Start date: 06/11/2012 Time: 11:51 Hours notice: 0/0 Priority: EMER

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: Y

Duration : UNKNOWN Depth: UNKNOWN

Company : M B CONTRACT TELEPHONE COMPANY INCORPORA Type: CONT

Co addr : 1785 US RT 40

City : GREENUP State: IL Zip: 62428

Caller : MICHAEL BAUGUSS SR Phone: (217)923-3898

Contact : MICHAEL BAUGUSS SR - OFFICE Phone:

BestTime:

Mobile : (217)923-3898

Fax : (217)923-5681

Email : MBCT@MCHSI.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time
PER MICHAEL - GAS LINE WAS DENTED - IT IS NOT LEAKING - NO SMELLS AND NOT
BLOWING - UTILITY IS NIPSCO - LINE WAS DENTED INFRONT OF 640 CO RT 900 NORTH -
DESCRIPTION OF LINE IS YELLOW IN COLOR AND APPROX 2 INCH DIAMETER AND PLASTIC -
911 HAS NOT BEEN CALLED - CREW IS ON SITE - NIPSCO HAS NOT BEEN CALLED - HAVE
ADVISED TO CALL NIPSCO - PREVIOUS TICKET NUMBER IS 1205302980

Will you be white-lining the dig site area? NO

:

Submitted date: 06/11/2012 Time: 11:50

Members: ID0002 ID9191 NIPSCO SM

CASE # 3170

NIPSCO 00041 IUPPSa 05/20/2012 15:18:21 1205200257-00A NORM NEW GRID

NORMAL NOTICE

Ticket : 1205200257 Date: 05/20/2012 Time: 15:04 Oper: MPLUMMER Chan:000

State: IN Cnty: CARROLL Twp: LIBERTY
Cityname: BURROWS Inside: N Near: Y
Subdivision:

Address :

Street : 900 N

Cross 1 : MADISON ST Within 1/4 mile: Y

Location: LOCATE AT ADDRESS 648 900 N STARTING AT PHONE PAD MARKING 50 FT
RADIUS AROUND PHONE PAD THEN GOING WEST FOR 1250 FEET MARKING NORTH AND SOUTH
SIDE OF 900 N AND INCLUDING ALL THE NEW RIGHT AWAY
***Boring Where = CO RD 900 N AND NEW HWY

:

Grids : 4040B8630B 4040B8630A 4040B8631D

Boundary: n 40.678474 s 40.677299 w -86.518684 e -86.509460

Work type : BURY PHONE CABLE

Done for : TDS TELECOM

Start date: 05/23/2012 Time: 07:00 Hours notice: 63/48 Priority: NORM

Ug/Oh/Both: U Blasting: N Boring: Y Railroad: N Emergency: N

Duration : UNKNOWN Depth: UNKNOWN

Company : M B CONTRACT TELEPHONE COMPANY INCORPORA Type: CONT

Co addr : 1785 US RT 40

City : GREENUP State: IL Zip: 62428

Caller : MICHAEL BAUGUSS SR Phone: (217)923-3898

Contact : MICHAEL BAUGUSS SR - OFFICE Phone:

BestTime:

Mobile : (217)923-3898

Fax : (217)923-5681

Email : MBCT@MCHSI.COM

Remarks : All tickets are taken and processed on Eastern Daylight Time

Will you be white-lining the dig site area? NO

:

Submitted date: 05/20/2012 Time: 15:04

Members: ID0002 ID9191 NIPSCO SM

CASE # 3170