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STATE OF INDIANA

INDIANA UTILITY REGULATORY COMMISSION

**IN THE MATTER OF THE PETITION OF)
NEUSTAR, INC., ON BEHALF OF THE) CAUSE NO. 44233
INDIANA TELECOMMUNICATIONS)
INDUSTRY, FOR APPROVAL OF NPA) APPROVED:
RELIEF PLAN FOR THE 812 NPA)**

AUG 06 2014

ORDER OF THE COMMISSION

Presiding Officers:

**Carol A. Stephan, Commission Chair
David E. Veleta, Administrative Law Judge**

On July 31, 2013, the Indiana Utility Regulatory Commission (“Commission”) issued an Order in this Cause granting NeuStar, Inc. (“NeuStar”), the North American Numbering Plan Administrator’s Petition for an all-services distributed overlay for the 812 Numbering Plan Area (the “812 Order”). The 812 Order approved a 13-month schedule for implementing the all-services distributed overlay. The schedule included intervals for each implementation phase, including six months for network preparation and customer education followed by six months for permissive 10-digit dialing and continued customer education. Mandatory 10-digit dialing is to begin at the end of the permissive dialing period. The permissive dialing period is currently scheduled to run through September 5, 2014.

Since the issuance of the 812 Order, the Commission has received information that certain critical segments of the business community and telecommunications providers may be behind in their preparations for the switch to mandatory 10-digit dialing. Specifically, we have concerns regarding the ability of certain businesses that service the medical and law enforcement industry to switch to mandatory 10-digit dialing by the September 6, 2014 deadline. While we believe the schedule approved in the 812 Order was designed to provide adequate time for preparation and customer education, we must exercise caution to ensure both the safety of the public and a smooth transition to mandatory 10-digit dialing. Indiana Code § 8-1-2-113 provides the Commission authority to take temporary action for the benefit of the public interest. Thus, the Commission finds that an emergency situation exists, and we order that the all-services distributed overlay for the 812 Numbering Plan Area remain in the permissive 10-digit dialing phase until otherwise ordered by the Commission. Furthermore, we are reopening the record in this proceeding pursuant to Indiana Code § 8-1-2-72 to determine compliance with the 812 Order and allow the opportunity to provide evidence to determine if the 812 Order should be modified in regard to the timing of implementation of the all-services distributed overlay due to new facts and circumstances.

IT IS THEREFORE ORDERED BY THE INDIANA UTILITY REGULATORY COMMISSION that:

1. The permissive dialing period is hereby extended until further order of the Commission.
2. The evidentiary record in this proceeding is hereby reopened.
3. A technical conference to discuss the issues raised in this Order is scheduled for September 3, 2014 at 9:30 a.m. in Room 224 of the PNC Center, 101 West Washington Street, Indianapolis, Indiana.

STEPHAN, WEBER, AND ZIEGNER CONCUR; MAYS ABSENT:

APPROVED: AUG 06 2014

**I hereby certify that the above is a true
and correct copy of the Order as approved.**



**Brenda A. Howe
Secretary to the Commission**