



Citizens Gas | Citizens Thermal | Citizens Resources
2020 N. Meridian St. | Indianapolis, IN | 46202-1393
www.citizensenergygroup.com

Jill A. Phillips
Manager, Rates & Regulatory Affairs
Office/Fax: (317) 927-4427
jphillips@citizensenergygroup.com

August 26, 2015

Brenda A. Howe
Secretary of the Commission
Indiana Utility Regulatory Commission
101 West Washington St., Suite 1500 E
Indianapolis, IN 46204

Re: Thirty-Day Filing for Citizens Pursuant to 170 IAC 1-6

Dear Ms. Howe:

Pursuant to 170 IAC 1-6-3(3), the Board of Directors for Utilities of the Department of Public Utilities for the City of Indianapolis d/b/a Citizens Gas respectfully submits for the approval of the Indiana Utility Regulatory Commission ("Commission") certain proposed changes to the Citizens Gas Terms and Conditions for Gas Service.

Citizens Gas is proposing a modification to Rule 2.2.4, Page Number 15, in its' Terms and Conditions for Gas Service. In general, the change reflects enhanced language modifying the customer's notification period to the Utility prior to changing to another applicable Gas Delivery Service rate.

Pursuant to the Order in Cause No. 37399-GCA126, the Commission encouraged Citizens Gas to work with the OUCC and Commission Staff to resolve the underlying issues with Citizens Gas' tariff. Citizens Gas met with the OUCC and Commission Staff on July 8, 2015 to discuss proposed changes to the tariff language. This 30-day filing represents the outcome of the discussion of the parties involved in the meeting.

Enclosed for review and approval by the Commission, please find the following:

- Proposed tariff changes to Terms and Conditions for Gas Service Page No. 15 (redline and clean)

Citizens Gas affirms that a notice regarding the filing in the form attached hereto as Exhibit A was published on August 25, 2015 in the Indianapolis Star, a newspaper of general circulation in the Indianapolis area, where the largest number of Citizens Gas customers is located. Citizens Gas also affirms that this notice has been posted on the Citizens website and in its customer service lobby.



Citizens Gas | Citizens Thermal | Citizens Resources
2020 N. Meridian St. | Indianapolis, IN | 46202-1393
www.citizensenergygroup.com

Jill A. Phillips
Manager, Rates & Regulatory Affairs
Office/Fax: (317) 927-4427
jphillips@citizensenergygroup.com

Upon approval of the enclosed tariff modification to the Terms and Conditions for Gas Service, please return one (1) approved stamped copy to me for our files. Any questions concerning this submission should be directed to:

Jill A. Phillips
Manager, Rates & Regulatory Affairs
2020 N. Meridian Street
Indianapolis, IN
Email: jphillips@citizensenergygroup.com
Phone/Fax: 317.927.4427

Sincerely,


Jill A. Phillips
Manager, Rates & Regulatory Affairs

Enclosures
cc: Office of the Utility Consumer Counselor

CITIZENS GAS
2020 N. MERIDIAN STREET
INDIANAPOLIS, INDIANA 46202

~~SECOND~~~~FIRST~~ REVISED PAGE NO. 15
SUPERSEDING ~~FIRST REVISED~~~~ORIGINAL~~ PAGE NO. 15

- 2.2.4 Where more than one rate is available for the class of service requested, the End-Use Customer shall designate the desired rate. Except as limited by the terms of any Gas Delivery Services contract, the End-Use Customer may change to another applicable Gas Delivery Service rate at any time thereafter by giving written notice to the Utility, provided each successive change shall continue for not less than a twelve-Month period. Written notice must be provided to the Utility not less than ninety days prior to each successive change.
- 2.2.5 The Utility does not guarantee the End-Use Customer will be served under the most favorable rate at all times, and no refund will be made representing the difference in charges between the rate under which service actually has been rendered and another rate applicable to the same class of service.
- 2.2.6 The Utility will, at the request of the End-Use Customer, assist the End-Use Customer in the determination of the rates under which the End-Use Customer desires to be served. However, the End-Use Customer is responsible for the accuracy of comparisons and any decisions regarding rates.

3. DEPOSITS

3.1 RESIDENTIAL DEPOSITS

The Utility may require a Residential End-Use Customer or Applicant for Gas Delivery and/or Gas Supply Services as a Residential End-Use Customer to pay a cash deposit as a condition of receiving or continuing to receive Gas Delivery and/or Gas Supply Services, if the Residential End-Use Customer or Applicant is not creditworthy, in accordance with the I.U.R.C Rules set forth in 170 IAC 5-1-15 (as the same may be amended from time to time).

3.2 NON-RESIDENTIAL DEPOSITS

The Utility may require non-Residential End-Use Customers or Applicants for Gas Delivery and/or Gas Supply Services that are not Residential End-Use Customers to make a cash deposit at any time to assure payment of bills, and as a condition of receiving or continuing to receive Gas Delivery and/or Gas Supply Services. Such deposit shall not be less than forty dollars (\$40.00), nor more than the amount of the bill for any three (3) consecutive months known or estimated to have the highest gas consumption. The Utility shall determine the appropriate deposit.

3.3 INTEREST ON DEPOSITS

Interest on any deposit held by the Utility on February 2, 2006 earned an interest rate of six percent (6%) per annum from the date of receipt by the Utility through February 2, 2006. Effective February 3, 2006, any deposit held for more than thirty (30) days will earn interest calculated monthly at the authorized rate of interest for the current month from the date the deposit is paid in full to the Utility. The rate of interest will be established by the Indiana Utility Regulatory Commission in a general administrative order for each calendar year.

TERMS AND CONDITIONS
I.U.R.C. CAUSE NO. 43975

EFFECTIVE: ~~October 1, 2012~~

CITIZENS GAS
2020 N. MERIDIAN STREET
INDIANAPOLIS, INDIANA 46202

SECOND REVISED PAGE NO. 15
SUPERSEDING FIRST REVISED PAGE NO. 15

- 2.2.4 Where more than one rate is available for the class of service requested, the End-Use Customer shall designate the desired rate. Except as limited by the terms of any Gas Delivery Services contract, the End-Use Customer may change to another applicable Gas Delivery Service rate at any time thereafter by giving written notice to the Utility, provided each successive change shall continue for not less than a twelve-Month period. Written notice must be provided to the Utility not less than ninety days prior to each successive change.
- 2.2.5 The Utility does not guarantee the End-Use Customer will be served under the most favorable rate at all times, and no refund will be made representing the difference in charges between the rate under which service actually has been rendered and another rate applicable to the same class of service.
- 2.2.6 The Utility will, at the request of the End-Use Customer, assist the End-Use Customer in the determination of the rates under which the End-Use Customer desires to be served. However, the End-Use Customer is responsible for the accuracy of comparisons and any decisions regarding rates.

3. DEPOSITS

3.1 RESIDENTIAL DEPOSITS

The Utility may require a Residential End-Use Customer or Applicant for Gas Delivery and/or Gas Supply Services as a Residential End-Use Customer to pay a cash deposit as a condition of receiving or continuing to receive Gas Delivery and/or Gas Supply Services, if the Residential End-Use Customer or Applicant is not creditworthy, in accordance with the I.U.R.C Rules set forth in 170 IAC 5-1-15 (as the same may be amended from time to time).

3.2 NON-RESIDENTIAL DEPOSITS

The Utility may require non-Residential End-Use Customers or Applicants for Gas Delivery and/or Gas Supply Services that are not Residential End-Use Customers to make a cash deposit at any time to assure payment of bills, and as a condition of receiving or continuing to receive Gas Delivery and/or Gas Supply Services. Such deposit shall not be less than forty dollars (\$40.00), nor more than the amount of the bill for any three (3) consecutive months known or estimated to have the highest gas consumption. The Utility shall determine the appropriate deposit.

3.3 INTEREST ON DEPOSITS

Interest on any deposit held by the Utility on February 2, 2006 earned an interest rate of six percent (6%) per annum from the date of receipt by the Utility through February 2, 2006. Effective February 3, 2006, any deposit held for more than thirty (30) days will earn interest calculated monthly at the authorized rate of interest for the current month from the date the deposit is paid in full to the Utility. The rate of interest will be established by the Indiana Utility Regulatory Commission in a general administrative order for each calendar year.

TERMS AND CONDITIONS
I.U.R.C. CAUSE NO. 43975

EFFECTIVE:

Exhibit A

LEGAL NOTICE

PUBLIC NOTICE is hereby given that on or before August 27, 2015, the Board of Directors for Utilities (the "Board") of the Department of Public Utilities of the City of Indianapolis d/b/a Citizens Gas (the "Utility") intends to file with the Indiana Utility Regulatory Commission ("Commission") certain proposed changes to the Utility's Gas Terms and Conditions for Gas Service ("Terms and Conditions") as approved by the Commission. In particular, the Utility is proposing to amend its Terms and Conditions to allow for enhanced language modifying the customer's notification period to the Utility prior to changing to another applicable Gas Delivery Service rate. The proposed change will impact End-Use Customers and will be eligible for approval by the Commission on or about September 28, 2015. This notice is provided to the public pursuant to 170 IAC 1-6-6. Contact information, to which an objection should be made, is as follows:

Secretary
Indiana Utility Regulatory Commission
PNC Center
101 West Washington Street
Suite 1500 E
Indianapolis, Indiana 46204
Telephone: (317) 232-2701
Facsimile: (317) 232-6758

Office of Utility Consumer Counselor
PNC Center
115 W. Washington St.
Suite 1500 South
Indianapolis, Indiana 46204
Telephone: (317) 232-2494
Toll Free: (888) 441-2494
Facsimile: (317) 232-5923

Date: August 24, 2015