



January 18, 2013

Brenda A. Howe  
Secretary to the Commission  
Indiana Utility Regulatory Commission  
101 W. Washington Street, Suite 1500 East  
Indianapolis, Indiana 46204

Re: Indiana-American Water Company, Inc. 30-day Filing Pursuant to 170 IAC 1-6-1 et seq.

Dear Ms. Howe:

Pursuant to 170 IAC 1-6, the Thirty-Day Administrative Filing Procedures and Guidelines Rule, Indiana-American Water Company, Inc. ("Indiana American" or the "Company") submits herewith for filing a proposed revised tariff page (identified as Exhibit 1) revising its fees for the reconnection of water service after disconnection for non-payment.

The Company is seeking approval of a fee of \$97 for reconnection during normal business hours and a fee of \$180 for reconnection after 3pm on Fridays, or at any time on weekends, holidays and the day before a holiday. Attached hereto as Exhibit 2 is a copy of the cost of service study supporting the calculation of the proposed reconnection charges. The reconnection fee has not been changed in a decade and, as shown by the cost of service study, current costs are higher than the current fee level. The reconnection fee is a "nonrecurring charge" under 170 IAC 1-6-2(11)(D) and therefore this request is an allowable request under 170 IAC 1-6-3(4).

Indiana American is proposing the revised tariff pages be effective no later than February 18, 2013.

In support of this 30-day filing, Indiana American is submitting herewith Exhibits 1 and 2 described above and a mark-up of the existing tariff sheet for reference. Indiana American is also submitting a verified statement by the Company affirming that customers have been notified as required under Rule 6, stating in detail the means used for notification, and copies of any written means of communication. By copy of this letter, the Office of Utility Consumer Counselor is being provided with a copy of this 30-day filing.

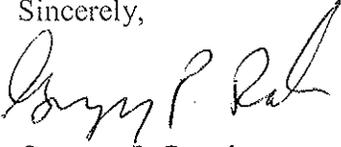
Brenda A. Howe  
Indiana Utility Regulatory Commission  
January 18, 2013  
Page 2

Indiana American appreciates your assistance in processing this request through the Commission's 30-Day Filing procedures. The contact information regarding this filing is as follows:

Gregory P. Roach  
Manager – Rates and Regulation  
Indiana-American Water Company, Inc.  
555 East County Line Road  
Greenwood, IN 46142  
(317) 885-2420  
Gregory.Roach@amwater.com

Hillary J. Close (Atty No. 25104-49)  
Barnes & Thornburg LLP  
11 S. Meridian Street  
Indianapolis, IN 46204  
(317)231-7785 (phone)  
(317) 231-7433 (fax)  
Hillary.Close@btlaw.com

Please let me know if the Commission Staff has any questions or concerns about this submission.

Sincerely,  
  
Gregory P. Roach

Enclosures  
cc: David A. Stippler, Indiana Utility Consumer Counselor (w/encl.)

---

CLASSIFICATION OF SERVICE

RECONNECTION CHARGE

When it has been necessary to discontinue water service to any premises because of a violation of the Company's Rules and Regulations or on account of non-payment of any bill for water service, a charge of Ninety-Severn Dollars (\$97.00) will be made to cover the expense of turning on the water service.

However, any service reconnected at the request of a Customer after regular business hours, or on Saturdays, Sundays, or Holidays, will be billed a charge of On Hundred-Eighty Dollars (\$180.00).

INSUFFICIENT FUNDS CHARGE

In the event a check, draft of other instrument tendered to the Company for water service provided by the Company is dishonored by the bank or another institution upon which it is drawn, by reason of "insufficient funds", "account closed" or other similar reason, a Charge For Dishonored Check of Nineteen Dollars (\$19.00) for each such dishonored instrument will be made by the Company to the customer. Such charge will be added to, and will be due and payable on the terms and conditions of the Company's billing in payment of which the dishonored instrument was so tendered. The Company may serve a Customer on a cash basis for the next twelve months only if more than one check of the Customer is returned NSF in the previous twelve-month period. "Cash" shall be deemed to mean U.S. currency, U.S. Postal money order, or certified check.

AFTER HOURS SERVICE CHARGE

A charge of \$20.00 per call will be made for non-emergency customer service calls made after normal working hours, weekends, or holidays at the customer's request, provided the reason for the call was not the fault of the water company. This charge is separate and distinct from the reconnection charges or any other charges. It is non-cumulative in respect to the other charges listed.

REBATES AND ABATEMENTS

When a customer has an extended absence exceeding two months, there will be no abatement of water rates unless the customer notifies the company in sufficient time so the meter can be removed before the customer departs. Service shall be resumed upon notification by the customer and his payment of a \$10.00 service charge, which also includes the cost of removal of the meter.

---

Issued:

Effective: \_\_\_\_\_

Issued by: Alan J. DeBoy, President  
555 E. County Line Road  
Greenwood, Indiana 46143

---

CLASSIFICATION OF SERVICE

RECONNECTION CHARGE

When it has been necessary to discontinue water service to any premises because of a violation of the Company's Rules and Regulations or on account of non-payment of any bill for water service, a charge of ~~Ninety Seven~~**Fifteen** Dollars (~~\$9715.00~~) will be made to cover the expense of turning on the water service.

However, any service reconnected at the request of a Customer after regular business hours, or on Saturdays, Sundays, or Holidays, will be billed a charge of ~~One Hundred-Eighty~~**Forty** Dollars (~~\$1840.00~~).

INSUFFICIENT FUNDS CHARGE

In the event a check, draft of other instrument tendered to the Company for water service provided by the Company is dishonored by the bank or another institution upon which it is drawn, by reason of "insufficient funds", "account closed" or other similar reason, a Charge For Dishonored Check of Nineteen Dollars (\$19.00) for each such dishonored instrument will be made by the Company to the customer. Such charge will be added to, and will be due and payable on the terms and conditions of the Company's billing in payment of which the dishonored instrument was so tendered. The Company may serve a Customer on a cash basis for the next twelve months only if more than one check of the Customer is returned NSF in the previous twelve-month period. "Cash" shall be deemed to mean U.S. currency, U.S. Postal money order, or certified check.

AFTER HOURS SERVICE CHARGE

A charge of \$20.00 per call will be made for non-emergency customer service calls made after normal working hours, weekends, or holidays at the customer's request, provided the reason for the call was not the fault of the water company. This charge is separate and distinct from the reconnection charges or any other charges. It is non-cumulative in respect to the other charges listed.

REBATES AND ABATEMENTS

When a customer has an extended absence exceeding two months, there will be no abatement of water rates unless the customer notifies the company in sufficient time so the meter can be removed before the customer departs. Service shall be resumed upon notification by the customer and his payment of a \$10.00 service charge, which also includes the cost of removal of the meter.

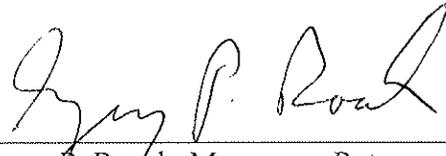
VERIFIED STATEMENT IN SUPPORT OF 30-DAY FILING

TO THE INDIANA UTILITY REGULATORY COMMISSION:

1. Indiana-American Water Company, Inc. is requesting revisions to its tariff to revise its fees for the reconnection of water service after disconnection for non-payment.
2. In accordance with 170 IAC 1-6-6, affected customers have been notified by a legal notice published in the Post-Tribune, a daily newspaper of general circulation that has a circulation encompassing the highest number of the utility's customers affected by the filing. The notice will also be placed on the utility's website. The utility has no local customer service offices that are open to the public.
3. A copy of the above-referenced legal notice is attached as Exhibit A.

I affirm under penalties for perjury that the foregoing representations are true to the best of my knowledge, information, and belief.

Dated this 18th day of January, 2013.



---

Gregory P. Roach, Manager – Rates and Regulation  
Indiana-American Water Company, Inc.

**PUBLISHER'S AFFIDAVIT  
PROOF OF PUBLICATION**

ACCOUNT # 100196059  
INDIANA AMERICAN WATER  
0000473355 \$73.50

STATE OF INDIANA  
COUNTY OF LAKE SS:

I, Cathy Cyncar, LEGAL CLERK of the Post-Tribune Company, PUBLISHERS OF THE POST-TRIBUNE, A DAILY newspaper published in MERRILLVILLE, in said county and state, state that the notice of which the annexed is true copy and was published in said paper

On the 31st day of December 2012

**LEGAL NOTICE**

December 21, 2012  
RE: Notice of Filing of Revised Schedule of Fees  
Notice is hereby given that on or about January 7, 2013, Indiana-American Water Company, Inc. (the Company) will file a revised schedule of fees with the Indiana Utility Regulatory Commission (IURC) to revise its fees for the reconnection of water service after disconnection for non payment. The Company is seeking approval of a fee of \$97 for reconnection during normal business hours and a fee of \$180 for reconnection after 3pm on Fridays, or at any time on weekends, holidays and the day before a holiday. It is expected that the revised fees will be approved and in effect in mid-February 2013. If you wish to file an objection to this filing you may contact Anthony Swinger, Public Information Officer at the Office of Utility Consumer Counselor at [aswinger@oucc.in.gov](mailto:aswinger@oucc.in.gov) or by calling 317-233-2747. To file an objection with the IURC regarding this matter, you may contact Brenda Howe, Secretary of the IURC at [bhowe@urc.in.gov](mailto:bhowe@urc.in.gov) or by phone at 317-232-2703.  
**Pub: 12/31/2012 #473355**



Cathy Cyncar, Legal Clerk

INDIANA AMERICAN WATER  
555 E COUNTY LINE RD  
GREENWOOD, IN 46143