

How to Enroll in Express Scripts Mail Order for Prescriptions

1. Enroll at www.Anthem.com. Detailed instructions can be obtained on the ISP website.
2. Enroll using the Express Scripts Mail Order Enrollment form. The form can be downloaded and printed from the ISP website.
3. Call Express Scripts directly at **1-866-216-4207**.

Common Questions:

1. **If I'm not making any changes, is there anything I need to do for Open Enrollment?** No. If you do not want to make any changes to your current insurance coverage, you do not need to do anything for Open Enrollment.
2. **What is a "maintenance medication"?** Any prescription that your physician prescribes that is filled every 30 days at the pharmacy.
3. **I already get my prescriptions via mail order. Do I have to change to the low cost prescription program?** The low cost prescription information was provided as additional information for you. You may be able to get your medication through one of the providers of low cost prescriptions at an even lower rate.
4. **Will I lose my prescription coverage through ISP if I use the low cost prescription program?** No. If you use a medication that is on the low cost prescription list, you can potentially save on prescription expenses.