STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	15G421	A. BUILDING 00 B. WING	10/19/2012

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
NORMAL LIFE OF INDIANA	935 E OLMSTEAD AVE EVANSVILLE, IN 47711

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
W0000	This visit was for the investigation of complaint #IN00117254. Complaint #IN00117254: Substantiated, Federal and state deficiencies related to the allegation(s) are cited at W136, W149, W331 and W460. Dates of Survey: 10/11, 10/15 and 10/19/12 Facility Number: 000935 AIMS Number: 100235180 Provider Number: 15G421 Surveyor: Paula Chika, Medical Surveyor III-Team Leader These deficiencies also reflect state findings in accordance with 460 IAC 9. Quality Review completed 10/25/12 by Ruth Shackelford, Medical Surveyor III.	W0000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE

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W0136	483.420(a)(11) PROTECTION OF CLIENTS RIGHTS The facility must ensure the rights of all clients. Therefore, the facility must ensure that clients have the opportunity to participate in social, religious, and community group activities. Based on interview and record review for 1 of 4 sampled clients (A), the facility failed to ensure a client attended a church of his religious preference which the client's guardian approved. Findings include: Confidential interview M stated client A was attending a "black church." Confidential interview M indicated client A had a guardian and the client's guardian was not informed of the client attending a different church/religious preference. Confidential interview M indicated client A was Lutheran and not Baptist. Client A's record was reviewed on 10/11/12 at 3:07 PM. Client A's 5/11/12 ISP (Individual Support Plan) indicated client A's sister was his guardian. Client A's 5/11/12 ISP and/or record did not indicate the facility had asked client A and/or his guardian if the client had a religious preference. Interview with client A on 10/11/12 at 6:10 AM and 11:48 AM indicated the	W0136	W136: Protection of Clients Rights - IDT with Client A over choice of church & attendance with approval from guardian. - Bill of Rights & Grievance Policy with Client A & guardian. - PC & Staff inserviced on guardian approval, specific to church. - PC will have biweekly contact with Client A's guardian.	11/16/2012

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	client's sister was his guardian. Client A indicated he no longer attended church at the group home. Client A indicated he went to an Afro American's Baptist church in the past. Client A indicated he had enjoyed attending the church and was baptized. When asked why the client was not going to church anymore, client A indicated he could not attend the church due to his sister. When asked if the client wanted to go to a different church, client A stated "No because my parents don't go." Client A indicated his parents were deceased. Client A indicated he did not attend a Baptist church when he lived at home. Interview with staff #1 on 10/11/12 at 7:00 AM indicated client A no longer attended church with the other clients at the group home. Staff #1 indicated client A's sister did not want client A to attend a Baptist church. When asked what religion client A was, staff #1 stated "Catholic." When asked if client A could attend a Catholic church, staff #1 stated "Don't know. We have not found anyone who goes to a Catholic church. He would have to have staff with him." Interview with administrative staff #1, #2 and the Director of Heath Services on 10/15/12 at 9:00 AM, by phone, indicated client A's sister/guardian stopped client A			

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	from going to church at the group home. Administrative staff #1 indicated the client's guardian did not want the client to attend a Baptist church. Administrative staff #1 stated a "religious assessment" should have been completed once the client entered the group home. Administrative staff #1 indicated he had spoken with client A's guardian and the guardian did not indicate she did not want client A to attend a Baptist church. Administrative staff #1 indicated client A should be allowed to attend any church of his and/or his guardian's choice. This federal tag relates to complaint #IN00117254. 9-3-2(a)			

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W0149	483.420(d)(1) STAFF TREATMENT OF CLIENTS The facility must develop and implement written policies and procedures that prohibit mistreatment, neglect or abuse of the client. Based on observation, interview and record review for 1 of 4 sampled clients (A), the facility failed to implement its policy and procedures to prevent neglect of a client in regard to weight lost. Findings include: During the 10/11/12 observation period between 5:00 AM and 7:25 AM, at the group home, client A fixed his own breakfast. Client A fixed 2 slices of wheat toast with jelly and a cup of hot chocolate. At 5:50 AM, staff #1 asked client A if he had cereal, client A indicated he did not want any. Staff #1, staff #2, staff #3 and/or the facility's nurse, who was present in the home, did not encourage and/or offer client A to eat double portions and/or offer the client a substitute. Client A's record was reviewed on 10/11/12 at 3:07 PM. Client A's 9/24/12 Medical Consult Report indicated client A had a "Loss of 36 pounds. Eating normally...." The consult form indicated client A's doctor ordered Fasting blood work of CBC (blood count) CMP (Comprehensive Metabolic Panel and	W0149	W 149: Staff Treatment of Clients - Nurse inserviced on P&P related to weight loss or weight gain of 5lbs requiring doctor notification per nursing manual. - Nurse inserviced on completing monthly & quarterly reviews. - Nurse inserviced on re-weights. - Client A will be weighed weekly. - Nurse will visit the site a minimum of weekly to monitor weights of clients. - Bill of Rights & Grievance Policy will be completed with Client A & his guardian. - Staff retrained on clients rights & abuse/neglect/exploitation policy.	11/16/2012

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	TSH (thyroid) labs. The 9/24/12 consult indicated "...Can have double portions with meals...." The consult form also indicated client A was to set up a return doctor's appointment due to the client's weight. An attached paper which had a "Problem List" section indicated "Abnormal weight loss 9/24/12...." Client A's 5/11/12 Group Home Nutrition Assessment (initial assessment) indicated client A weighed 176 pounds. The 5/11/12 assessment indicated client A's IBW (ideal body weight) was between 139 and 169. The assessment indicated client A was 7 pounds above his IBW. The 5/11/12 assessment indicated "...Goal: Stable weights +/- 5 lbs (pounds) of current wt (weight): 176# (pounds). (1) Continue Regular diet (2) Monitor weights (3) Encourage healthy food/beverage choices at meals/snacks: (enc. (encourage) low salt, (low) fat, (low) sugar (decrease) caffeine (4) Encourage fluids daily (5) Consult RD (registered dietician) (with) nutr. (nutrition) concerns." Client A's 8/21/12 quarterly review note indicated client A's weight at doctor's office 3 months ago was 176 pounds. The quarterly assessment indicated "...Wt. at group home this July + 160# (decrease 16#). Large wt. difference maybe d/t (due			

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	to) difference in scales. Appetite good. Likes most foods. Food requests being honored. Within IBWR (ideal body weight range) (139-169). 0 (zero) dx (diagnosis) (changes) noted, 0 med (changes) noted and 0 new labs noted. Possibly wt. loss d/t (change) in environment, used to live at home before coming to grp (group) home. Continue regular diet, allow 2nds (seconds) as requested. Contact RD if wt. loss trend continues, may need supplements added." The quarterly assessment indicated client A's weight was 161.2 in June 2012, 160 pounds in July 2012 and no weight noted in August 2012. Client A's 10/9/12 quarterly assessment indicated "Signif (significant) wt loss noted: July wt = 160, Sept (September) = 143.2, Oct (October) = 140.8. At lower end of IBW (139-169#). Went to Dr. (doctor) for consult on 9-24-12. Eating normally. Dr. says he can have double portions...Client eating without problems, 0 c/o (complaint of), 0 vomiting, 0 diarrhea and labs taken 10-5-12: were WNL (within normal limits)...Recommend adding CIB (Carnation Instant Breakfast) in whole milk at Bkfast (breakfast) and HS (bedtime) d/t 19.2# wt loss x (time) 90 days."			

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	Client A's Nursing Monthly Summaries indicated the following: -May 2012 (5/10/12) Client A's weight was 176 pounds. The monthly indicated "...Nutritional concerns/changes: no...." -June 2012 (6/14/12) indicated client A's weight was 161.2 with an IBW of 139-169. The monthly indicated "...Nutritional concerns/changes: none...." -August 2012 nurse monthly did not indicate a weight for 8/12. The monthly indicated "...Nutritional concerns/changes: no...." -September 2012 monthly indicated client A's weight was 143.2. The monthly indicated "...Nutritional concerns/changes: no...." Client A's 7/10/12 Nursing Assessment Quarterly indicated client A's wt was 160.0 on 7/10/12. The 7/10/12 quarterly assessment did not indicate any concerns in regard to client A's weight loss. The 7/10/12 quarterly assessment indicated "HCP (health care plans) current & (and) valid." No other documentation was indicated on the assessment in the summary area. Client A's monthly Nursing Notes from			

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	5/12 to 9/22/12 did not indicate any documentation in regard to the client's weight loss and/or concerns in regard to the client's weight. Client A's 9/12 nurse notes indicated the following (not all inclusive): -9/24/12 "Seen by PCP (primary care physician) [name of doctor]. New orders. Labs CBC, CMP, TSH. Derm (dermatologist) appt (appointment) to remove lesion on forehead, double portions at meals...." -9/22/12 "Assessed client eating 0 c/o, 0 vomiting, 0 diarrhea." The nurse note did indicate any additional information in regard to the nurse assessment of client A's eating. Client A's 9/28/12 signed physician orders indicated client A was to be weighed monthly. The 9/28/12 physician's order and/or nursing notes did not indicate the facility's nurse sought clarification in regard to how often client A's doctor wanted the client weighed since the client had a significant weight loss. Client A's 5/11/12 Individual Support Plan (ISP) and/or record did not indicate client A's IDT (interdisciplinary team) met, discussed and/or addressed the client's weight loss from 6/12 to 10/11/12.			

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	Client A's 5/11/12 ISP/risk plans did not indicate the client had a risk plan in place for the client's weight loss/decreased weight to assist the client to increase his weight. Interview with client A on 10/11/12 at 11:48 AM indicated he had lost weight. When asked if the client was bringing double portions to the workshop, client A stated "Yes." Client A indicated he brought 2 sandwiches in his lunch for 10/11/12. Client A indicated he did not eat but 1 sandwich for his lunch. Client A stated "I just do not like to eat a lot. I want to lose weight." Client A indicated he did not have time to eat 2 sandwiches as he wanted to return to work and make money. Interview with client A's workshop case manager on 10/11/12 at 12:05 PM indicated they would have to prompt client A to go eat his lunch as the client wanted to work. Interview with administrative staff #1, #2 and the Director of Health Services (DOH) on 10/15/12 at 9:00 AM, by phone, indicated client A was admitted to the group home on 4/9/12. The DOH indicated client A saw his PCP on 9/24/12. The DOH indicated client A was placed on double portions due to weight			

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	loss. When asked what double portions meant, the DOH stated "Doubles of meat and vegetables and everything they had. He should be allowed to have twice the amount." The DOH indicated the facility's nurse should have notified client A's doctor when the client lost more than 5 pounds in one month. The DOH indicated client A's doctor was not contacted. The DOH indicated the facility's nurse should have documented client A was losing weight on her monthly summaries. The DOH, administrative staff #1 and #2 indicated they were not able to locate any information/documentation client A's IDT met in regard to the client's weight loss. The DOH indicated the facility's nurse should have addressed/put in place a risk plan for the client's weight loss since the client went to the doctor on 9/24/12. The DOH indicated the facility obtained an order for the CIB from client A's doctor on 10/11/12. When asked if the nurse sought clarification on how often client A should be weighed, the DOH indicated she did not find that in the record. The DOH indicated facility staff should be offering the client a double portion of all foods at meals. The facility's policy and procedures were reviewed on 10/11/12 at 1:40 PM. The facility's 3/1/09 policy entitled			

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	Procedures: Abuse/Neglect/Exploitation, Death, Incident Reporting & Investigation indicated "...Any act of abuse/neglect/exploitation is strictly prohibited and will not be tolerated...." This federal tag relates to complaint #IN00117254. 9-3-2(a)			

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W0331	483.460(c) NURSING SERVICES The facility must provide clients with nursing services in accordance with their needs. Based on observation, interview and record review for 1 of 4 sampled clients (A), the facility's nursing services failed to meet the nursing need of the client in regard to the client's significant weight loss. Findings include: During the 10/11/12 observation period between 5:00 AM and 7:25 AM, at the group home, client A fixed his own breakfast. Client A fixed 2 slices of wheat toast with jelly and a cup of hot chocolate. At 5:50 AM, staff #1 asked client A if he had cereal, client A indicated he did not want any. Staff #1, staff #2, staff #3 and/or the facility's nurse, who was present in the home, did not encourage and/or offer client A to eat double portions and/or offer the client a substitute. Client A's record was reviewed on 10/11/12 at 3:07 PM. Client A's 9/24/12 Medical Consult Report indicated client A had a "Loss of 36 pounds. Eating normally...." The consult form indicated client A's doctor ordered Fasting blood work of CBC (blood count) CMP (Comprehensive Metabolic Panel and	W0331	W331: Nursing Services - Nurse inserviced on P&P related to weight loss or weight gain of 5lbs requiring doctor notification per nursing manual. - Nurse inserviced on completing monthly & quarterly reviews. - Nurse inserviced on re-weights. - Client A will be weighed weekly. - Nurse will visit the site a minimum of weekly to monitor weights of clients. - Bill of Rights & Grievance Policy will be completed with Client A & his guardian. - Staff retrained on clients rights & abuse/neglect/exploitation policy.	11/16/2012

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	TSH (thyroid) labs. The 9/24/12 consult indicated "...Can have double portions with meals...." The consult form also indicated client A was to set up a return doctor's appointment due to the client's weight. An attached paper which had a "Problem List" section indicated "Abnormal weight loss 9/24/12...." Client A's 5/11/12 Group Home Nutrition Assessment (initial assessment) indicated client A weighed 176 pounds. The 5/11/12 assessment indicated client A's IBW (ideal body weight) was between 139 and 169. The assessment indicated client A was 7 pounds above his IBW. The 5/11/12 assessment indicated "...Goal: Stable weights +/- 5 lbs (pounds) of current wt (weight): 176# (pounds). (1) Continue Regular diet (2) Monitor weights (3) Encourage healthy food/beverage choices at meals/snacks: (enc. (encourage) low salt, (low) fat, (low) sugar (decrease) caffeine (4) Encourage fluids daily (5) Consult RD (registered dietician) (with) nutr. (nutrition) concerns." Client A's 8/21/12 quarterly review note indicated client A's weight at doctor's office 3 months ago was 176 pounds. The quarterly assessment indicated "...Wt. at group home this July + 160# (decrease 16#). Large wt. difference maybe d/t (due			

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	to) difference in scales. Appetite good. Likes most foods. Food requests being honored. Within IBWR (ideal body weight range) (139-169). 0 (zero) dx (diagnosis) (changes) noted, 0 med (changes) noted and 0 new labs noted. Possibly wt. loss d/t (change) in environment, used to live at home before coming to grp (group) home. Continue regular diet, allow 2nds (seconds) as requested. Contact RD if wt. loss trend continues, may need supplements added." The quarterly assessment indicated client A's weight was 161.2 in June 2012, 160 pounds in July 2012 and no weight noted in August 2012. Client A's 10/9/12 quarterly assessment indicated "Signif (significant) wt loss noted: July wt = 160, Sept (September) = 143.2, Oct (October) = 140.8. At lower end of IBW (139-169#). Went to Dr. (doctor) for consult on 9-24-12. Eating normally. Dr. says he can have double portions...Client eating without problems, 0 c/o (complaint of), 0 vomiting, 0 diarrhea and labs taken 10-5-12: were WNL (within normal limits)...Recommend adding CIB (Carnation Instant Breakfast) in whole milk at Bkfast (breakfast) and HS (bedtime) d/t 19.2# wt loss x (time) 90 days."			

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	Client A's Nursing Monthly Summaries indicated the following: -May 2012 (5/10/12) Client A's weight was 176 pounds. The monthly indicated "...Nutritional concerns/changes: no...." -June 2012 (6/14/12) indicated client A's weight was 161.2 with an IBW of 139-169. The monthly indicated "...Nutritional concerns/changes: none...." -August 2012 nurse monthly did not indicate a weight for 8/12. The monthly indicated "...Nutritional concerns/changes: no...." -September 2012 monthly indicated client A's weight was 143.2. The monthly indicated "...Nutritional concerns/changes: no...." Client A's 7/10/12 Nursing Assessment Quarterly indicated client A's wt was 160.0 on 7/10/12. The 7/10/12 quarterly assessment did not indicate any concerns in regard to client A's weight loss. The 7/10/12 quarterly assessment indicated "HCP (health care plans) current & (and) valid." No other documentation was indicated on the assessment in the summary area. Client A's monthly Nursing Notes from			

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	15G421	A. BUILDING 00 B. WING	10/19/2012

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	5/12 to 9/22/12 did not indicate any documentation in regard to the client's weight loss and/or concerns in regard to the client's weight. Client A's 9/12 nurse notes indicated the following (not all inclusive): -9/24/12 "Seen by PCP (primary care physician) [name of doctor]. New orders. Labs CBC, CMP, TSH. Derm (dermatologist) appt (appointment) to remove lesion on forehead, double portions at meals...." -9/22/12 "Assessed client eating 0 c/o, 0 vomiting, 0 diarrhea." The nurse note did indicate any additional information in regard to the nurse assessment of client A's eating. Client A's 9/28/12 signed physician orders indicated client A was to be weighed monthly. The 9/28/12 physician's order and/or nursing notes did not indicate the facility's nurse sought clarification in regard to how often client A's doctor wanted the client weighed since the client had a significant weight loss. Client A's 5/11/12 Individual Support Plan (ISP) and/or record did not indicate the facility's nursing services addressed client A's weight loss. Client A's 5/11/12 ISP/risk plans did not indicate the client			

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	had a risk plan in place for the client's weight loss/decreased weight to assist the client to increase his weight. Interview with client A on 10/11/12 at 11:48 AM indicated he had lost weight. When asked if the client was bringing double portions to the workshop, client A stated "Yes." Client A indicated he brought 2 sandwiches in his lunch for 10/11/12. Client A indicated he did not eat but 1 sandwich for his lunch. Client A stated "I just do not like to eat a lot. I want to lose weight." Client A indicated he did not have time to eat 2 sandwiches as he wanted to return to work and make money. Interview with client A's workshop case manager on 10/11/12 at 12:05 PM indicated they would have to prompt client A to go eat his lunch as the client wanted to work. Interview with administrative staff #1, #2 and the Director of Health Services (DOH) on 10/15/12 at 9:00 AM, by phone, indicated client A was admitted to the group home on 4/9/12. The DOH indicated client A saw his PCP on 9/24/12. The DOH indicated client A was placed on double portions due to weight loss. When asked what double portions meant, the DOH stated "Doubles of meat			

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	and vegetables and everything they had. He should be allowed to have twice the amount." The DOH indicated the facility's nurse should have notified client A's doctor when the client lost more than 5 pounds in one month. The DOH indicated client A's doctor was not contacted. The DOH indicated the facility's nurse should have documented client A was losing weight on her monthly summaries. The DOH indicated the facility's nurse should have addressed/put in place a risk plan for the client's weight loss since the client went to the doctor on 9/24/12. The DOH indicated the facility obtained an order for the CIB from client A's doctor on 10/11/12. When asked if the nurse sought clarification on how often client A should be weighed, the DOH indicated she did not find that in the record. The DOH indicated facility staff should be offering the client a double portion of all foods at meals. This federal tag relates to complaint #IN00117254. 9-3-6(a)			

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W0460	483.480(a)(1) FOOD AND NUTRITION SERVICES Each client must receive a nourishing, well-balanced diet including modified and specially-prescribed diets. Based on observation, interview and record review for 1 of 4 sampled clients (A), the facility failed to ensure the staff followed the client's prescribed diet for double portions. Findings include: During the 10/11/12 observation period between 5:00 AM and 7:25 AM, at the group home, client A fixed his own breakfast. Client A fixed 2 slices of wheat toast with jelly and a cup of hot chocolate. At 5:50 AM, staff #1 asked client A if he had cereal, client A indicated he did not want any. Staff #1, staff #2, staff #3 and/or the facility's nurse, who was present in the home, did not encourage and/or offer client A to eat double portions and/or offer the client a substitute. Client A's record was reviewed on 10/11/12 at 3:07 PM. Client A's 9/24/12 Medical Consult Report indicated client A had a "Loss of 36 pounds. Eating normally...." The consult form indicated client A's doctor ordered Fasting blood work of CBC (blood count) CMP (Comprehensive Metabolic Panel and	W0460	W460: Food & Nutrition Services - IDT & update to BSP to address Client A's non-compliance related to diet. - Staff trained on updated BSP. - Staff retrained on appropriate substitutions for diet of Client A. - Staff retrained on Client A's diet/menu/plans. - PC will be in the home a minimum of weekly to ensure that staff are appropriately following Client A's diet/menu/plans.	11/16/2012

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	TSH (thyroid) labs. The 9/24/12 consult indicated "...Can have double portions with meals...." The consult form also indicated client A was to set up a return doctor's appointment due to the client's weight. An attached paper which had a "Problem List" section indicated "Abnormal weight loss 9/24/12...." Client A's 5/11/12 Group Home Nutrition Assessment (initial assessment) indicated client A weighed 176 pounds. The 5/11/12 assessment indicated client A's IBW (ideal body weight) was between 139 and 169. The assessment indicated client A was 7 pounds above his IBW. The 5/11/12 assessment indicated "...Goal: Stable weights +/- 5 lbs (pounds) of current wt (weight): 176# (pounds). (1) Continue Regular diet (2) Monitor weights (3) Encourage healthy food/beverage choices at meals/snacks: (enc. (encourage) low salt, (low) fat, (low) sugar (decrease) caffeine (4) Encourage fluids daily (5) Consult RD (registered dietician) (with) nutr. (nutrition) concerns." Client A's 8/21/12 quarterly review note indicated client A's weight at doctor's office 3 months ago was 176 pounds. The quarterly assessment indicated "...Wt. at group home this July + 160# (decrease 16#). Large wt. difference maybe d/t (due			

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	to) difference in scales. Appetite good. Likes most foods. Food requests being honored. Within IBWR (ideal body weight range) (139-169). 0 (zero) dx (diagnosis) (changes) noted, 0 med (changes) noted and 0 new labs noted. Possibly wt. loss d/t (change) in environment, used to live at home before coming to grp (group) home. Continue regular diet, allow 2nds (seconds) as requested. Contact RD if wt. loss trend continues, may need supplements added." The quarterly assessment indicated client A's weight was 161.2 in June 2012, 160 pounds in July 2012 and no weight noted in August 2012. Client A's 10/9/12 quarterly assessment indicated "Signif (significant) wt loss noted: July wt = 160, Sept (September) = 143.2, Oct (October) = 140.8. At lower end of IBW (139-169#). Went to Dr. (doctor) for consult on 9-24-12. Eating normally. Dr. says he can have double portions...Client eating without problems, 0 c/o (complaint of), 0 vomiting, 0 diarrhea and labs taken 10-5-12: were WNL (within normal limits)...Recommend adding CIB (Carnation Instant Breakfast) in whole milk at Bkfast (breakfast) and HS (bedtime) d/t 19.2# wt loss x (time) 90 days."			

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	Client A's 9/24/12 monthly Nursing indicated "Seen by PCP (primary care physician) [name of doctor]. New orders. Labs CBC, CMP, TSH. Derm (dermatologist) appt (appointment) to remove lesion on forehead, double portions at meals...." Interview with client A on 10/11/12 at 11:48 AM indicated he had lost weight. When asked if the client was bringing double portions to the workshop, client A stated "Yes." Client A indicated he brought 2 sandwiches in his lunch for 10/11/12. Client A indicated he did not eat but 1 sandwich for his lunch. Client A stated "I just do not like to eat a lot. I want to lose weight." Client A indicated he did not have time to eat 2 sandwiches as he wanted to return to work and make money. Interview with client A's workshop case manager on 10/11/12 at 12:05 PM indicated they would have to prompt client A to go eat his lunch as the client wanted to work. Interview with administrative staff #1, #2 and the Director of Health Services (DOH) on 10/15/12 at 9:00 AM, by phone, indicated client A was admitted to the group home on 4/9/12. The DOH indicated client A saw his PCP on			

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	9/24/12. The DOH indicated client A was placed on double portions due to weight loss. When asked what double portions meant, the DOH stated "Doubles of meat and vegetables and everything they had. He should be allowed to have twice the amount." The DOH indicated facility staff should be offering the client a double portion of all foods at meals. This federal tag relates to complaint #IN00117254. 9-3-8(a)			