

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 150022	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 05/31/2013
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NAME OF PROVIDER OR SUPPLIER FRANCISCAN ST ELIZABETH HEALTH - CRAWFORDSVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 1710 LAFAYETTE RD CRAWFORDSVILLE, IN 47933
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S000000	<p>This was a State hospital complaint investigation.</p> <p>Complaint: #IN00125890 Substantiated: State deficiency related to the allegations is cited.</p> <p>Facility Number: 005021</p> <p>Survey Date: 05/31/2013</p> <p>Surveyor: Saundra Nolfi, RN Public Health Nurse Surveyor</p> <p>QA: claughlin 06/26/13</p>	S000000		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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S000930	<p>410 IAC 15-1.5-6 NURSING SERVICE 410 IAC 15-1.5-6 (b)(3)</p> <p>(b) The nursing service shall have the following:</p> <p>(3) A registered nurse shall supervise and evaluate the care planned for and provided to each patient. Based on medical record review and interview, the registered nurse (RN) failed to provide care in the emergency department (ED) according to physician's orders to 1 of 5 patients whose records were reviewed (#P1).</p> <p>Findings included:</p> <p>1. The medical record for patient #P1 indicated he/she was brought to the Emergency Department at 2350 on 03/11/13 by the EMS (Emergency Medical Squad). Physician #N5 saw the patient at 0025 on 03/12/13 and indicated upon examination that the patient was alert and oriented with stable vital signs. Orders were written for intravenous fluids, medication for nausea and vomiting, blood work, and urine for urinalysis, culture, and drug screen. Nursing documentation indicated the patient was catheterized at 0050 and the patient was alert and oriented. The record lacked a physician order to obtain the urine specimen by</p>	S000930	<p>June 18, 2013 - Email sent to all emergency department nurses reminding that a physician's order is required to obtain a urine by catheterization. June 25, 2013 - Education to staff took place in the emergency department monthly meeting. July 2013 - Random monitoring of medical record will be completed by the director of the emergency department and/or her designee to ensure orders are present for cases where a catheterized urine is obtained. One-on-one education and subsequent action as indicated per human resource guidelines for staff performance will occur if deficiencies are found.</p> <p>Monitoring will continue until there are three consecutive months of > 95% compliance.</p> <p>Results of monitoring will be reported to the Emergency Department Standards Committee.</p>	07/01/2013	

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	<p>catheterization and any documentation regarding why the urine specimen was obtained by catheterization rather than the patient voiding or any refusal or problems regarding the procedure.</p> <p>2. At 11:30 AM on 05/31/13, staff member #N2 indicated the protocol in the ED was to obtain urine specimens by encouraging the patient to void unless the physician ordered catheterization. He/she indicated without a specific order, a patient would only be catheterized if the patient could not or would not void. He/she also indicated if patient #P1 refused the procedure or was uncooperative, there should have been detailed documentation regarding this.</p> <p>3. At 11:15 AM on 06/18/13, a telephone conference call with staff members #N1 and N2 indicated the following: A. Discussion with staff member #N8, the nurse who charted the catheterization, indicated the patient did not want to provide a urine specimen, but was encouraged by a family member to comply so that staff could determine what was causing the problems. The nurse indicated he/she could obtain the specimen by catheterization and again, the patient was encouraged by the family member to allow the procedure.</p>			

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	<p>B. The staff members confirmed the nurse should have obtained and written a verbal order from the physician if catheterization was necessary.</p> <p>C. The staff members confirmed there was no protocol or standing orders to cover this situation.</p>			