

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  15K011		X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____		X3) DATE SURVEY COMPLETED  04/03/2013	
NAME OF PROVIDER OR SUPPLIER  BEST HOME CARE SERVICES				STREET ADDRESS, CITY, STATE, ZIP CODE 325 N EASTERN AVE CONNERSVILLE, IN 47331			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE			
N000000	<p>This visit was a home health relicensure survey.</p> <p>Facility #: 003083</p> <p>Survey Dates: 4/2/13 and 4/3/13</p> <p>Medicaid #: 200367450</p> <p>Surveyor: Susan Sparks, RN, PHNS</p> <p>Census by Survey Type Skilled Patients 5 Home Health Aide Only Patients 19 Personal Service Only Patients 1 Total 25</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN  April 8, 2013</p>	N000000					

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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N000470	<p>410 IAC 17-12-1(m) Home health agency administration/management Rule 12 Sec. 1(m) Policies and procedures shall be written and implemented for the control of communicable disease in compliance with applicable federal and state laws.</p> <p>Based on observation and interview, the agency failed to ensure the home health aide and the registered nurse followed infection control practices in 1 of 1 bed baths observed (2) and 1 of 1 dressing changes observed with the potential to affect all patients who receive a bed bath and/or dressing changes. (3)</p> <p>Findings:</p> <p>1. On 4/3/13 at 10 AM, the home health aide (HHA), employee D, was observed to perform a bed bath on patient # 2. The patient was a very obese patient who was larger than the tub / shower area of the bathroom. The patient ambulated to the bed and laid down. The HHA prepared one pan of water and two clean washcloths. The upper torso and legs were washed appropriately. After the back was washed, the HHA changed the water and got one new washcloth but kept the dirty rinse washcloth from before. The HHA then washed under the patient's abdominal fold, washed the scrotum and</p>	N000470	In response to deficiency N-0470....The Administrator and Director of Nursing will be responsible for educating all employees on proper infection control procedures. An inservice will be held for all HHA's on a complete bed bath and perineal care. The website "nursingassistanteducation.com" will be used as a reference for training purposes. All licensed nursing staff will be educated on proper infection control procedures for dressing changes. Nursing Supervisors will continue to observe personal care given during reassessment and supervisory visits to ensure that employees are following proper bathing technique and infection control procedures.	06/28/2013

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	<p>between the legs, and then back to the penis shaft. The HHA pulled back the foreskin and washed the head of the penis. The HHA then rinsed the patient in the same order with the washcloth used for the entire bath.</p> <p>The website <a href="http://www.nursingassistanteducation.com">http://www.nursingassistanteducation.com</a> identifies how to give a bed bath and includes instructions on performing perineal care for men and women who do not have a perineal catheter. The instructions state, "Fill the bath basin with clean water at 110 degrees ... and wash, rinse and dry the rectal area." The instructions include specific instructions on how to wash the perineal area before the rectal area which are different for men and women.</p> <p>2. On 4/3/13 at 11 AM, the registered nurse (RN), employee E, was observed to perform a dressing change on patient # 3. The patient was in a recliner in the living room. The RN set up an aseptic field on the footrest of the recliner and on a chux on the floor next to the chair. A tube of saline fell on the floor. The RN picked it up and put it back in the bandage package without cleaning it. The RN took scissors from her bag but did not clean them before putting them on the field. The RN washed her hands and doubled gloved.</p>			

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	<p>The RN removed the patient's dressing and discarded it. The RN did not remove the outer gloves so, therefore, worked with dirty gloves from that point on. The RN used the non-cleaned scissors to cut the gauze from the open package, opened the saline and wet the gauze, and cleansed the wound. Then the RN removed the gloves. She opened the Silvercel, put it on the wound, covered the wound with the pad, and taped it down.</p> <p>3. On 4/3/13 at 1:15 PM, the Director of Nursing, Employee B, who was present for both home visits, indicated the HHA did not perform the correct infection control method for giving a bed bath, and the RN should have changed gloves and cleaned the scissors and saline tube before starting.</p>			