

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 15K023	X2) MULTIPLE CONSTRUCTION A. BUILDING 00 B. WING _____	X3) DATE SURVEY COMPLETED 01/09/2015
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NAME OF PROVIDER OR SUPPLIER HELP AT HOME SKILLED CARE	STREET ADDRESS, CITY, STATE, ZIP CODE 6640 PARKDALE PLACE STE K INDIANAPOLIS, IN 46254
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G000000	<p>This was a federal home health agency recertification survey. This was a partial extended survey.</p> <p>Survey dates were January 5-9, 2015</p> <p>Facility number 004966</p> <p>Medicaid number 200465840</p> <p>Surveyor: Michelle Weiss RN MSN Public Health Nurse Surveyor</p> <p>Census Unduplicated last 12 months: 705</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN January 15, 2015</p>	G000000		
G000224	<p>484.36(c)(1) ASSIGNMENT & DUTIES OF HOME HEALTH AIDE Written patient care instructions for the home health aide must be prepared by the registered nurse or other appropriate professional who is responsible for the supervision of the home health aide under paragraph (d) of this section.</p> <p>Based on clinical record review, interview, and policy review, the agency</p>	G000224	<p>1. The Nursing Supervisor will in-service all nursing Case Managers on completing the HomeHealth Aide Care plan to ensure all tasks are completed to</p>	02/02/2015

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (see instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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	<p>failed to ensure the registered nurse provided accurate written patient care instructions for the home health aide in 1 (clinical record number 2) of 12 records reviewed.</p> <p>Findings include:</p> <p>1. A review of the clinical record #2 revealed the Home Health Aide Care Plan dated 9/10/14 prepared by the registered nurse, employee 0, inaccurately provided directions by marking that the aide needed to perform catheter care. The nurse tried to correct the error by crossing through through the word "catheter" and writing the abbreviation "peri" beside the word, "care" within the procedure section, rather than marking the proper section for perineal care. The patient did not have a catheter and this area should not have been checked.</p> <p>2. In an interview with the administrator, Employee A, on January 8, 2015, at 12:00 PM, the error was discussed. "This task was not applicable to the patient and created errors to occur in subsequent home health aide documentation. The patient does not have a catheter based on his assessments and this is the incorrect location for documenting this."</p>		<p>meet the patient needs.</p> <p>2. The deficiency shall be prevented in the future by reviewing 25% of the patient charts in the record review quarterly to ensure the Home Health Aide time sheet match the Home Health Aide care plan. .</p> <p>3. The Nursing Supervisors will be responsible for auditing the patient files.</p> <p>4. The in-service will be conducted by the Nursing Supervisor by 2/2/15</p>	

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N000000	<p>3. Help at Home Agency's Policy "Home Health Aide Documentation" C-800 states, "The designated Registered nurse or designated person is responsible for reviewing the home health aide's charting before it is placed in the chart." and "Care/services provided should be in accordance with direction provided in the Home Health Aide Care Plan."</p> <p>4. Help at Home Agency's policy "Home Health Aide Care Plan" C- 751 states, "A complete, personalized and appropriate Personal Care Plan, based on patient needs, identifying duties to be performed by the Home Health Aide, shall be developed by a Registered Nurse. All home health aide staff will follow the identified plan."</p> <p>This was a state home health agency relicensure survey.</p> <p>Survey dates were January 5-9, 2015</p> <p>Facility number 004966</p>	N000000		

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N000550	<p>Medicaid number 200465840</p> <p>Surveyor: Michelle Weiss RN MSN Public Health Nurse Surveyor</p> <p>Census Unduplicated last 12 months: 705</p> <p>Quality Review: Joyce Elder, MSN, BSN, RN January 15, 2015</p> <p>410 IAC 17-14-1(a)(1)(K) Scope of Services Rule 14 Sec. 1(a) (1)(K) Except where services are limited to therapy only, for purposes of practice in the home health setting, the registered nurse shall do the following: (K) Delegate duties and tasks to licensed practical nurses and other individuals as appropriate.</p> <p>Based on clinical record review, interview, and policy review, the agency failed to ensure the registered nurse provided accurate written patient care instructions for the home health aide in 1 (clinical record number 2) of 12 records reviewed.</p> <p>Findings include:</p> <p>1. A review of the clinical record #2 revealed the Home Health Aide Care Plan dated 9/10/14 prepared by the registered nurse, employee 0,</p>	N000550	<p>1. The Nursing Supervisor will in-service all nursing Case Managers on completing the Home Health Aide Care plan to ensure all tasks are completed to meet the patient needs.</p> <p>2. The deficiency shall be prevented in the future by reviewing 25% of the patient charts in the record review quarterly to ensure the Home Health Aide time sheet match the Home Health Aide care plan.</p> <p>3. The Nursing Supervisors will be responsible for auditing the patient files.</p> <p>4. The in-service will be conducted by the Nursing Supervisor by 2/2/15</p>	02/02/2015

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	<p>inaccurately provided directions by marking that the aide needed to perform catheter care. The nurse tried to correct the error by crossing through through the word "catheter" and writing the abbreviation "peri" beside the word, "care" within the procedure section, rather than marking the proper section for perineal care. The patient did not have a catheter and this area should not have been checked.</p> <p>2. In an interview with the administrator, Employee A, on January 8, 2015, at 12:00 PM, the error was discussed. "This task was not applicable to the patient and created errors to occur in subsequent home health aide documentation. The patient does not have a catheter based on his assessments and this is the incorrect location for documenting this."</p> <p>3. Help at Home Agency's Policy "Home Health Aide Documentation" C-800 states, "The designated Registered nurse or designated person is responsible for reviewing the home health aide's charting before it is placed in the chart." and "Care/services provided should be in accordance with direction provided in the Home Health Aide Care Plan."</p> <p>4. Help at Home Agency's policy "Home</p>			

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	Health Aide Care Plan" C- 751 states, "A complete, personalized and appropriate Personal Care Plan, based on patient needs, identifying duties to be performed by the Home Health Aide, shall be developed by a Registered Nurse. All home health aide staff will follow the identified plan."				