

Step 1:
Log in using your Indiana EMS Database username and password and then click the “Submit”
button:

State of Indiana [US] https://indianaems.isdh.in.gov/default.cfm?page=login

HOME ABOUT CONTACT US

The Indiana EMS State Bridge for collection of data on Pre-Hospital patients.

NEMSIS
Compliant Software

INTEGRATIVE CARE

EMS State Bridge integrates information across the entire emergency medical community, whether in the ambulance, the local station, or regional or state offices. With the EMS State Bridge, ambulance services are able to satisfy reporting requirements easily, without major investment and without learning complex new technology.

SYSTEM LOGIN

Username:

Password:

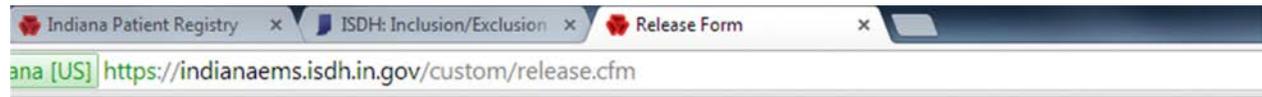
[CLICK HERE IF YOU FORGOT YOUR PASSWORD](#)

EMS REGIONS

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Step 2:

Click the "Yes" button addressing the Data Privacy of the Indiana EMS Database:



I agree to the following Data Privacy Statement.

PLEASE READ THIS PRIVACY STATEMENT CAREFULLY

ImageTrend users, by accepting this Data Privacy Statement, you agree to keep the information contained within this site private and confidential. Any reporting or exporting of data must be done securely using industry standards and best practices for data privacy and adhering to all applicable federal and state data privacy requirements. It is the responsibility of the user to ensure that all applicable requirements are adhered to.

The State has taken steps to ensure that all information contained within this site is secure to protect against unauthorized access and use. All information is protected by our security measures, which are periodically reviewed. Information is protected through the use of passwords, strictly controlled server access, physical security of the hosting site, and 128-bit SSL encryption.

Although the State can assure the security and privacy of the data that has been submitted, we have no control over how individual users may handle their own data, either before or after they have submitted data. In order to protect the security and privacy of your records before or after you have submitted data, we recommend adopting the following procedures/practices:

- 1) Do not send patient care records via email. Email does not offer the same level of security as submitting data via the internet to the EMS Service Bridge because it is not encrypted.
- 2) Only assign user names and passwords to individuals who have responsibility for the EMS Service Bridge.
- 3) Regularly change passwords.

If you have questions about the Privacy or Security of this site, please contact: support@imagetrend.com

Step 3:
Click the "Data Exchange" button on the top left-hand side of the screen:

The screenshot shows a web browser window with multiple tabs. The active tab is titled "State of Indiana [US]" and shows the URL "https://indianaems.isdh.in.gov/resource/menu/cover.cfm?layout=true". The browser's address bar and navigation buttons are visible. Below the browser, the web application interface is displayed. At the top, there is a dark blue header with the "IMAGETREND EMS SERVICE BRIDGE" logo on the left and a navigation menu with buttons for "Dashboard", "Incidents", "Modules", "Staff", and "Setup". Below the header, the main content area contains a message: "Please check below for the latest news and information:". This is followed by three sections: "Questions or Need Support? :", "Downloading Adobe Reader and Flash Player:", and a set of download links. On the right side of the page, there is a "Quick Links:" section with links to "NEDARC", "NHTSA", "Reports:", "Fractile Response Times", "Ambulance Run Data Report", "Support:", "Toll-Free:", "Phone:", "Fax:", "ImageTrend Support Website", and "support@imaqetrend.com".

New Tab x Indiana Patient Registry x ISDH: Inclusion/Exclusion x Indiana State Bridge x

State of Indiana [US] https://indianaems.isdh.in.gov/resource/menu/cover.cfm?layout=true

Services Data Exchange Report Writer 2.0 More Welcome

IMAGETREND
EMS SERVICE BRIDGE

Dashboard Incidents Modules Staff Setup

Please check below for the latest news and information:

Questions or Need Support? :
If you have questions or are having any issues with the system, please contact us at support@imaqetrend.com. Please include your name, contact info, the name of the agency you work for, and a brief description of the issue in the email.

Downloading Adobe Reader and Flash Player:
Below are links to download the latest versions of Adobe Reader and Flash Player. These are necessary to view content on the site. If you do not have these installed on your computer, please click the links below to install them.

[Download Adobe Reader](#) [Download Flash Player](#) [Download Silverlight](#)

Quick Links:
[NEDARC](#)
[NHTSA](#)

Reports:
[Fractile Response Times](#)
[Ambulance Run Data Report](#)

Support:
Toll-Free:
1.888.469.7789
Phone: 952.469.1589
Fax: 952.985.5671
[ImageTrend Support Website](#)
support@imaqetrend.com

Step 4:

Click the "Firehouse Software" button on the left-hand side of the screen to expand the selection:

The screenshot shows a web browser window with the following elements:

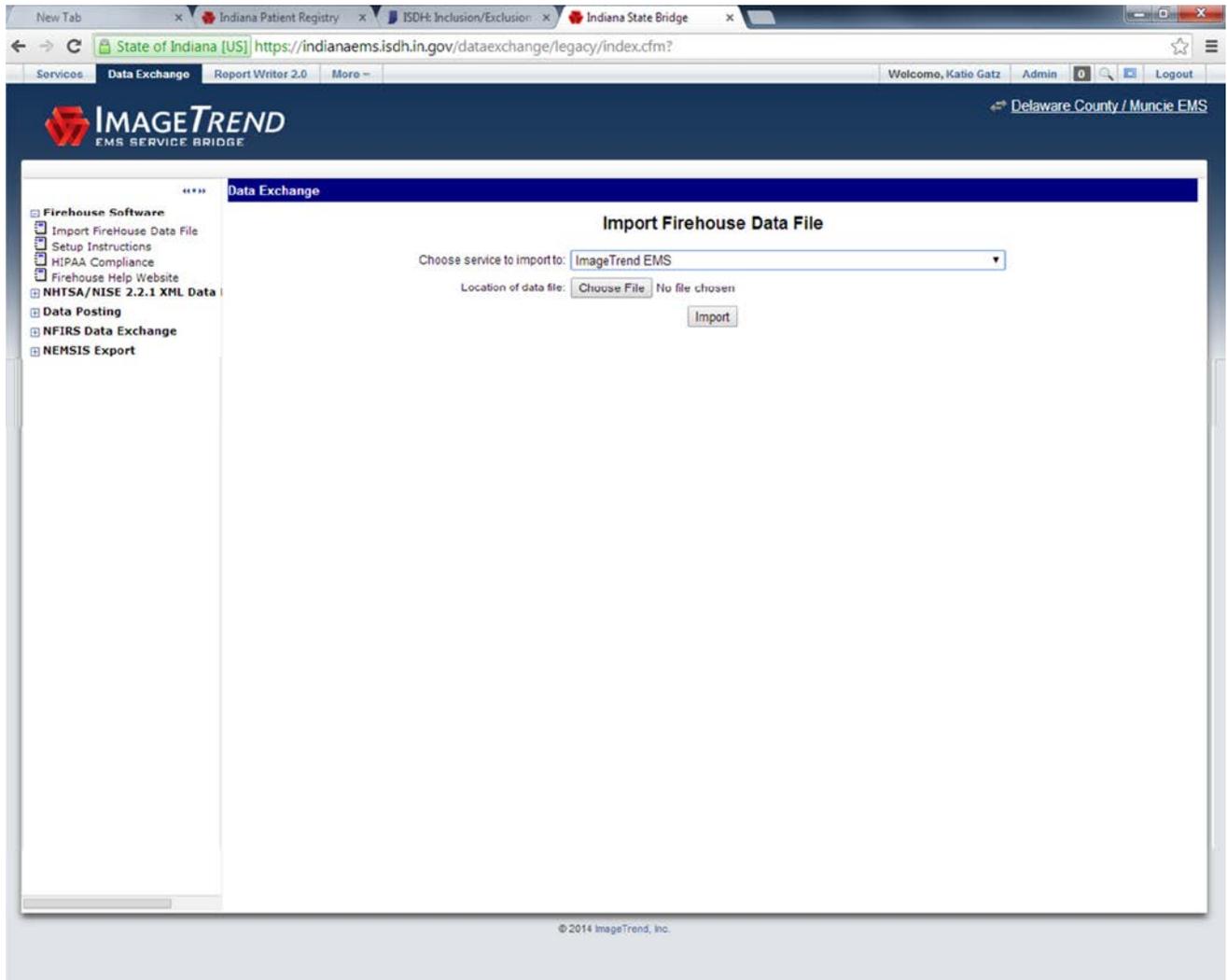
- Browser Tabs:** New Tab, Indiana Patient Registry, ISDH: Inclusion/Exclusion, Indiana State Bridge.
- Address Bar:** State of Indiana [US] <https://indianaems.isdh.in.gov/dataexchange/legacy/index.cfm?>
- Navigation Menu:** Services, Data Exchange, Report Writer 2.0, More.
- Header:** IMAGE TREND EMS SERVICE BRIDGE logo.
- Left Sidebar:** A list of menu items with expandable icons: Firehouse Software, NHTSA/NISE 2.2.1 XML Data, Data Posting, NFIRS Data Exchange, NEMSIS Export.
- Main Content Area:** Large IMAGE TREND EMS SERVICE BRIDGE logo.

Step 5:

Click the "Import FireHouse Data File" button on the left-hand side of the screen:



Step 6:
Ensure your agency is listed, attach the file, and click the “Import” button:



Step 7:

Your data will undergo a three-step importation process that is continually running and should complete within 24 hours.

The screenshot shows a web browser window with the URL <https://indianaems.isdh.in.gov/dataexchange/legacy/index.cfm?>. The page header includes the ImageTrend logo and "EMS SERVICE BRIDGE". The user is logged in as "Katie Gatz" with an "Admin" role. The main content area is titled "Firehouse File Transfer Summary" and contains the following text:

The file transfer process has completed with errors. Below is a summary of the process.

Error Reason: File should be of type(s) '.xls,.xlsx,.xlt,.csv,.txt,.ems'

Process	Status	Records	Start	Finish	Total	Run	Details
+Data Transfer	<input checked="" type="checkbox"/> Incomplete	n/a	11:08:23 AM			n/a	
+Data Processing	<input type="checkbox"/> Pending					n/a	
+Validation	<input type="checkbox"/> Pending					n/a	

Below the table is a "Refresh" button with a circular arrow icon.

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Step 8:

Over the next few hours, the system will process your file. You can check on the process of that file by logging back into the system in a few hours or clicking on the Services button at the top of the page to return to the default home screen.

The screenshot shows a web browser window with three tabs: "New Tab", "Indiana Patient Registry", and "ISDH: Inclusion/Exclusion". The active tab is "Indiana State Bridge". The address bar shows the URL: <https://indianaems.isdh.in.gov/resource/menu/cover.cfm?layout=true>. The browser's navigation bar includes "Services", "Data Exchange", "Report Writer 2.0", and "More". A "Welcome, Ka" message is visible in the top right corner.

The main content area features the **IMAGETREND** logo and the text "EMS SERVICE BRIDGE". Below the logo is a navigation menu with buttons for "Dashboard", "Incidents", "Modules", "Staff", and "Setup".

The main content area contains the following sections:

- Please check below for the latest news and information:**
- Questions or Need Support? :**
If you have questions or are having any issues with the system, please contact us at support@imagetrend.com. Please include your name, contact info, the name of the agency you work for, and a brief description of the issue in the email.
- Downloading Adobe Reader and Flash Player:**
Below are links to download the latest versions of Adobe Reader and Flash Player. These are necessary to view content on the site. If you do not have these installed on your computer, please click the links below to install them.

[Download Adobe Reader](#) [Download Flash Player](#) [Download Silverlight](#)

On the right side, there is a sidebar with the following information:

- Quick Links:**
[NEDARC](#)
[NHTSA](#)
- Reports:**
[Fractile Response Times](#)
[Ambulance Run Data Report](#)
- Support:**
Toll-Free: 1.888.469.7789
Phone: 952.469.1589
Fax: 952.985.5671

[ImageTrend Support Website](#)
support@imagetrend.com

Step 9:
Click on the Modules drop down menu and select Reports.

New Tab x Indiana Patient Registry x ISDH: Inclusion/Exclusion x Indiana State Bridge x

State of Indiana [US] https://indianaems.isdh.in.gov/resource/menu/cover.cfm?layout=true

Services Data Exchange Report Writer 2.0 More Welcome,

IMAGETREND
EMS SERVICE BRIDGE

Dashboard Incidents Modules Staff Setup

Checklist
Documents
Reports
Train Reports

Please check below for the latest news and information:

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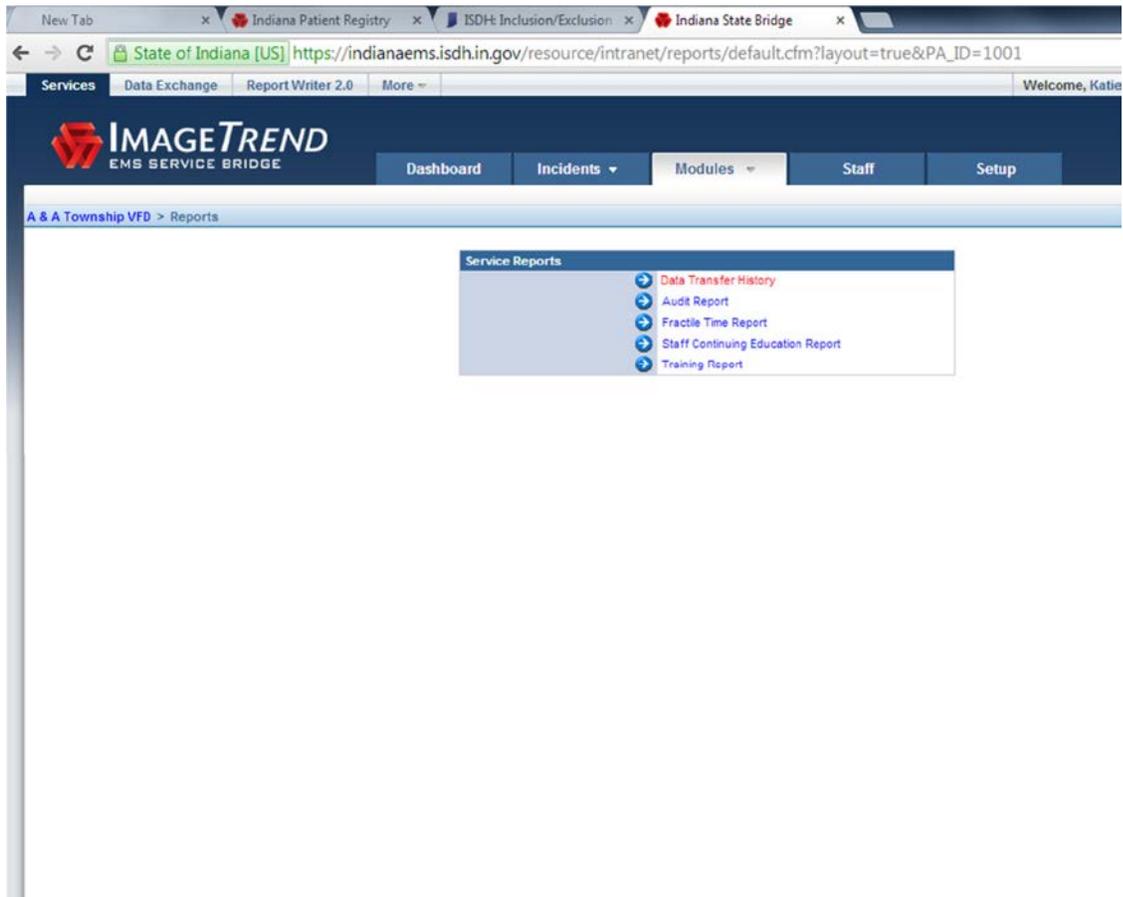
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Step 10:
Click on the Data Transfer History report.



Step 11:

This report will tell you how many records it found in the file you submitted. You can use this to confirm that what you sent us is what we received. You will know that the file has been processed once you receive three green checkmarks under status, one for Import, one for Update, and one for Validation.

Additionally, the software will compile a Data Quality Report for the records you submitted that you can use for quality improvement efforts at your agency. This report highlights average validity, validity score categories, what validation errors were discovered, and lists specific incidents with errors so that they may be addressed.

If there are any questions, please contact Katie Gatz at 317-234-7321 or kgatz@isdh.in.gov, or Murray Lawry at 317-233-7695 or mlawry@isdh.in.gov.

Data Transfer History
Legend: = Completed = Completed w/ Errors = Pending = Incomplete

Uploaded Date	Utility	Total Records Found in File	Total Records Imported	User	Imported File	Import	Status Update	Validation	Data Quality Report
03/10/14 11:08 AM	FIREHOUSE Software		0	Katie Gatz		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
07/25/13 03:21 PM	ImageTrend EMS Service Bridge	1	1	Service Admin		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
03/27/13 10:46 AM	XML 2.0		0	ImageTrend Admin	nemis1.xml		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/27/13 10:12 AM	XML 2.0	12	12	Derek Zollinger	ISDH_Test_File9.xml	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/25/13 12:25 PM	FIREHOUSE Software	103	98	ImageTrend Admin		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/15/13 09:20 AM	FIREHOUSE Software	104	48	ImageTrend Admin		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/15/13 09:19 AM	XML 2.0	1	1	ImageTrend Admin	Test_Case_Paul_Bearer18.xml	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/14/13 03:03 PM	FIREHOUSE Software	0	0	Derek Zollinger		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/13/13 12:22 PM	FIREHOUSE Software		0	Derek Zollinger		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/11/13 08:10 AM	FIREHOUSE Software		0	Derek Zollinger		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/05/13 01:55 PM	FIREHOUSE Software		0	Derek Zollinger		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/01/13 04:14 PM	XML 2.0	1	1	ImageTrend Admin	Test_Case_Paul_Bearer17.xml	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
02/01/13 04:08 PM	XML 2.0	1	0	ImageTrend Admin	Test_Case_Paul_Bearer16.xml	<input checked="" type="checkbox"/>		<input checked="" type="checkbox"/>	
01/30/13 04:03 PM	None	0	0	ImageTrend Admin		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
01/30/13 03:55 PM	None	0	0	ImageTrend Admin		<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	

Records 1-15 of 41 Next

NOTES
1) Totals may represent more than one service's records if more than one service was uploaded at the same time.
2) Total Records Found in File account for all records that could be found/read in from the imported data file.
3) Total Records Imported indicates the total number of records that imported and are available through Run History and Reporting.

ImageTrend Service Bridge v6.1

https://indianaems.isdh.in.gov/resource/intranet/reports/report.cfm?PA_ID=1 © 2014 ImageTrend, Inc.