



Registration Brochure



Indiana State
Department of Health

Quality Improvement

*Indiana Healthcare
Leadership Conference*

September 13, 2012

8:30 am

**Indiana Convention Center
Indianapolis, IN**

Quality Improvement

Indiana Healthcare Leadership Conference

September 13, 2012 • Indiana Convention Center • Indianapolis, IN

Conference Topic: Quality Improvement

This Indiana Healthcare Leadership Conference will focus on quality improvement, specifically in long term care. This Conference will provide tools and resources to assist with quality improvement efforts in your facility.

About the Leadership Conference

The Indiana Healthcare Leadership Conference is an initiative of the Indiana State Department of Health (ISDH). The ISDH plans two Leadership Conferences per year – one in the spring and one in the fall. Each conference is a one-day conference focusing primarily on a single issue.

The Leadership Conferences, which began in June 2007, have grown in attendance from 720 participants to over 1200 participants. Attendees have been treated to outstanding presentations on falls management, reduction of pressure ulcers, behavior management and reduction of restraints, emergency preparedness planning and managing incontinence care, staffing issues, and healthcare associated infections. A variety of educational and practical resources on all these topics was provided at each conference. The conferences are intended to bring together statewide healthcare leaders to promote important quality of care issues. This conference will include providers from long term care, state surveyors, healthcare organizations, and individuals with significant interests in health care.

Invited Participants

The ISDH invites each licensed comprehensive care facility (nursing home) to send two representatives to the conference. Each facility may select the individuals attending the conference on behalf of their facility. The ISDH recommends individuals such as the facility administrator, director of nursing, compliance officer or other members of your patient

safety team. Corporate offices of facilities are also invited to send appropriate representatives. The ISDH will also be inviting selected professional organizations and individuals to attend the conference. Invited organizations will include the Alzheimer's Association of Greater Indiana, HealthCare Excel, Hoosier Owners and Providers for the Elderly, Indiana Health Care Association, Indiana Hospital Association, Leading Age Indiana, Indiana Ombudsman, patient safety coalitions and centers, and United Senior Action. The ISDH will also be inviting academic and legislative partners. All ISDH long term care surveyors will be attending.

Conference Location

Sagamore Ballroom
Indiana Convention Center
100 South Capitol Avenue
Indianapolis, IN 46225
www.icclos.com/conv/index.aspx

Conference Funding

The conference is primarily funded through the ISDH civil money penalty fund. A small registration fee of \$50 will be charged to pay for meeting costs that cannot be paid by the civil money penalty fund.

Hotel Information

There are numerous hotels in the immediate vicinity of the Indiana Convention Center. Visit www.visitindy.com for a list of hotels and to check availability. Participants are responsible for making their hotel reservations and any incurred expenses.

Registration online at www.in.gov/isdh/23260.htm

Conference Agenda: September 13, 2012

Indiana Healthcare Leadership Conference

c/o Travel Leaders Indianapolis • 8650 Commerce Park Place, Ste C • Indianapolis IN, 46268

Phone: 317-899-4477 • Fax: 317-895-2450 • Email: kellyl@travellersindy.com

All sessions and breaks will be in the Sagamore Ballroom, Indiana Convention Center. Lunch will be served in the 500 Ballroom, Indiana Convention Center

7:30 – 8:30 Conference Registration

A continental breakfast will be available for conference participants.

8:30 – 8:40 Welcome and Announcements

Speaker: **Terry Whitson**, Assistant Commissioner, Indiana State Department of Health

8:40 – 9:35 Quality Indicator Survey (QIS) Design and Development

Speaker: **Martha Powell, PhD**, Assistant Professor of Research, Division of Health Care Policy and Research, University of Colorado-Denver

Topic: Dr. Powell will introduce the Quality Indicator Survey (QIS) and discuss its development and design. She will talk about the system of thresholds built into the system and what data is collected and how it shapes the survey. Dr. Powell was instrumental in the development of the QIS process for the Centers For Medicare and Medicaid Services (CMS).

9:35 – 10:30 Use of QIS for Quality Improvement

Speaker: **Sayuri Kelly, MS, OTR**, Research Associate, Division of Health Care Policy and Research, University of Colorado-Denver

Topic: Ms. Kelly will discuss the use of the Quality Indicator Survey (QIS) and its resulting data for quality improvement. In addition she will talk about Federal oversight of the system and how the QIS survey results can be used by the facility for quality improvement. Ms. Kelly was instrumental in the development of the QIS process for the Centers For Medicare and Medicaid Services (CMS).

10:30 – 10:50 Break

10:50 – 11:50 Indiana Experience with QIS

Speakers: **Brenda Buroker, RN**, Survey Manager, Long Term Care, Indiana State Department of Health
Rebecca Bartle, RN, MSN, Regulatory Affairs Director, Hoosier Owners & Providers for the Elderly (HOPE)

Topic: Ms. Buroker will discuss the implementation of the QIS process and what survey experience has been for the ISDH. Ms. Bartle will discuss the QIS process from the point of view of the nursing homes who have experienced their first QIS, what they learned from it and how to prepare for your QIS.

11:50 – 1:00 Lunch

Lunch will be provided for conference participants in the 500 Ballroom.

1:00 – 1:45 QIS in the Post Survey Revisit and Complaint

Speakers: **Courtney Hamilton, MSN, RN**, Director of Health Care Education and Quality, Indiana State Department of Health.

Deb Barth, RN, QA/QIS Supervisor, Long Term Care, Indiana State Department of Health

Topic: Ms. Hamilton will provide an overview of the post survey revisit using QIS. Ms. Barth will be discussing the complaint investigation tool developed by the ISDH using the QIS software.

1:45 – 2:45 QAPI and Process Improvement

Speaker: **Randall Snyder, PT, MBA, CSSBB, CLSBB**, Director of Acute Care, Indiana State Department of Health

Topic: Mr. Snyder will discuss the Quality Assessment/Performance Improvement (QAPI) program developed by the Centers for Medicare and Medicaid Services. In addition he will talk about process improvement methodologies, including Lean Six Sigma.

2:45 – 3:00 Complete Evaluation Form

3:00 Adjourn

Continuing Education and Contact Hours

Continuing Education credit will be available for social workers and health facility administrators. Those seeking the credit should complete the forms provided and return them to conference staff at the close of the conference. Nurses requiring contact hours should complete contact hours forms for their own records.

An application has been submitted to the Indiana State Nurses Association (ISNA) for approval of 4.83 contact hours.

ISNA is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.



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