

Registration Brochure



Indiana State
Department of Health

Patient Safety

Indiana **Healthcare Leadership Conference**

Date: **March 20, 2012**

Time: **8:30 am**

Location: **Indianapolis Convention Center
Indianapolis, IN**



Patient Safety

Indiana Healthcare Leadership Conference

March 20, 2012 • Indiana Convention Center • Indianapolis, IN

Conference Topic: Patient Safety

This Indiana Healthcare Leadership Conference will focus on patient safety, specifically in long term care. This Conference will provide tools and resources to help improve patient safety in your facility.

About the Leadership Conference

The Indiana Healthcare Leadership Conference is an initiative of the Indiana State Department of Health (ISDH). The ISDH plans two Leadership Conferences per year – one in the spring and one in the fall. Each conference is a one-day conference focusing primarily on a single issue.

The Leadership Conferences, which began in June 2007, have grown in attendance from 720 participants to over 1200 participants. Attendees have been treated to outstanding presentations on falls management, reduction of pressure ulcers, behavior management and reduction of restraints, emergency preparedness planning and managing incontinence care, staffing issues, and healthcare associated infections. A variety of educational and practical resources on all these topics was provided at each conference.

The conferences are intended to bring together statewide healthcare leaders to promote important quality of care issues. This conference will include providers from long term care, state surveyors, healthcare organizations, and individuals with significant interests in health care.

Invited Participants

The ISDH invites each licensed comprehensive care facility (nursing home) to send two representatives to the conference. Each facility may select the individuals attending the conference on behalf of their facility. The ISDH recommends individuals such as the facility administrator, director of nursing, compliance officer or other members of your patient safety team. Corporate offices of facilities are also invited to send appropriate representatives.

The ISDH will also be inviting selected professional organizations and individuals to attend the conference. Invited organizations will include the Alzheimer's Association of Greater Indiana, HealthCare Excel, Hoosier Owners and Providers for the Elderly, Indiana Health Care Association, Indiana Hospital Association, Leading Age Indiana, Indiana Ombudsman, patient safety coalitions and centers, and United Senior Action. The ISDH will also be inviting academic and legislative partners. All ISDH long term care surveyors will be attending.

Conference Location

Sagamore Ballroom
Indiana Convention Center
100 South Capitol Avenue
Indianapolis, IN 46225
www.icclos.com/conv/index.aspx

Conference Funding

The conference is primarily funded through the ISDH civil money penalty fund. A small registration fee of \$50 will be charged to pay for meeting costs that cannot be paid by the civil money penalty fund.

Hotel Information

There are numerous hotels in the immediate vicinity of the Indiana Convention Center. Visit www.visitindy.com for a list of hotels and to check availability. Participants are responsible for making their hotel reservations and any incurred expenses.

Registration online at
www.in.gov/isdh/23260.htm

Conference Agenda: March 20, 2012

Indiana Healthcare Leadership Conference

c/o Travel Leaders Indianapolis • 8650 Commerce Park Place, Ste C • Indianapolis IN, 46268

Phone: 317-899-4477 • Fax: 317-895-2450 • Email: kellyl@travelleadersindy.com

All sessions and breaks will be in the Sagamore Ballroom, Indiana Convention Center. Lunch will be served in the 500 Ballroom, Indiana Convention Center

7:30 – 8:30 Conference Registration

A continental breakfast will be available for conference participants.

8:30 – 8:35 Welcome and Announcements

Speaker: Terry Whitson, Assistant Commissioner, Indiana State Department of Health

8:35 – 9:00 Patient Safety and the Indiana State Health Plan

Speaker: Gregory A. Larkin, MD, State Health Commissioner

Topic: Dr. Larkin will introduce the topic of patient safety and how the Indiana State Health Plan focuses on several aspects of patient safety in health care facilities.

9:00 – 10:00 The More, The Better: Medical Event Reports

Speaker: Mara Aronson, MS, RN, GCNS-BC, FASCP, CPHQ, Director of Nursing for Spaulding Nursing and Therapy Center, North End in Boston

Topic: As in many other facilities, very few reports of medication errors were submitted at our Boston nursing home in recent years. With staff education, support, a revised Med Event Form, and feedback, reports soared from twenty in one year to nearly four hundred the following year and a similar number the next. As we continue to create a culture within our facility in which finding and reporting an event is viewed as an accomplishment and part of every staff members' jobs, the number of reported events is continuing to rise. The information garnered from these reports has permitted the development and implementation of strategies targeted at our issues and has already contributed to the reduction of events. This presentation by the Director of Nursing will describe the process to achieve this dramatic and welcome rise in the number of reported events.

10:00 – 10:15 Break

10:15 – 11:00 Making the Number of Falls Fall

Speaker: Mara Aronson, MS, RN, GCNS-BC, FASCP, CPHQ, Director of Nursing for Spaulding Nursing and Therapy Center, North End in Boston

Topic: People who are sick, medicated, cognitively impaired, frail, or who have sensory deficits, are at high risk for falls. Despite that fact there is a great deal that can be done to reduce the risk of falls and their injuries. It takes an interdisciplinary approach to address the needs of all residents and a team to meet the unique needs of each individual resident. Ms. Aronson will offer strategies to do both.

11:00 – 11:30 Injury Prevention

Speaker: Joan Duwve, MD, MPH, Chief Medical Officer, Indiana State Department of Health

Topic: Dr. Duwve will present the Indiana State Injury Prevention Plan and aspects impacting long term care facilities.

11:30 – 12:45 Lunch

Lunch will be provided for conference participants in the 500 Ballroom.

12:45 – 2:00 Improving Medication Reconciliation in a Skilled Nursing Facility

Speaker: Victoria Agramonte, RN, MSN, Island Peer Review Organization, Inc.

Topic: Ms. Agramonte will give an overview of the Medications at Transitions and Clinical Handoffs (MATCH) toolkit and its concept of a "one source of truth" medication list. Participants will also take away medication reconciliation best practices for skilled nursing facilities that can be implemented immediately.

2:00 – 2:45 Root Cause Analysis

Speaker: Rebecca Bartle, RN, BSN, Regulatory Affairs Director, Hoosier Owners & Providers for the Elderly (HOPE)

Topic: Ms. Bartle will discuss root cause analysis and how to use it to improve health care quality.

2:45 Adjourn

Continuing Education and Contact Hours

Continuing Education credit will be available for social workers and health facility administrators. Those seeking the credit should complete the forms provided and return them to conference staff at the close of the conference. Nurses requiring contact hours should complete contact hours forms for their own records.

An application has been submitted to the Indiana State Nurses Association (ISNA) for approval of 4.66 contact hours.

ISNA is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

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INSTRUCTIONS

1. **COMPLETE** one for for each registrant or register online at www.in.gov/isdh/23260.htm
2. **MAIL** completed form and fee(s) to Indiana Healthcare Leadership Conference, c/o Travel Leaders Indianapolis • 8650 Commerce Park Place, Ste C • Indianapolis IN, 46268
3. **FAX** completed form with credit card payment to 317 895-2450
4. **QUESTIONS** Call 317 899-4477 or email kellyl@travellersindy.com

FIRST NAME										LAST NAME									
TITLE																			
COMPANY																			
ADDRESS																			
CITY										STATE		ZIP							
PHONE										FAX									
EMAIL																			

REGISTRATION FEES

The registration fee is \$50 for each individual. The registration fee includes the conference, conference materials, continental breakfast and lunch

LUNCH

Please check if you require a vegetarian lunch

PAYMENT must accompany the registration form.

Visa MasterCard Discover American Express

Check payable: Travel Leaders Indianapolis

Credit Card Number																			
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Print name from your credit card

Signature (Authorizing Travel Leaders Indianapolis to charge \$50 to your account for registration fees)

Office use only

Received _____

Payment _____

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Confirmed _____

Sent Cxl Date _____



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