



Indiana University Health

IU HEALTH BLOOMINGTON
IU HEALTH BLOOMINGTON HOSPITAL
IU HEALTH SOUTHERN INDIANA PHYSICIANS

SEARCH

HOME

FIND A PROVIDER FOR PATIENTS EVENTS & CLASSES ABOUT CONTACT CAREERS

MEDICAL SERVICES

ANTICOAGULATION CENTER

ASSISTED MEDICAL
TRANSPORT

BEHAVIORAL HEALTH
SERVICES

CANCER SERVICES

CARDIOVASCULAR SERVICES

CHILDREN'S THERAPY CENTER

COMMUNITY HEALTH

ALZHEIMER'S RESOURCE
SERVICE

CAR SEAT SAFETY CHECKS

G.O.A.L. WEIGHT MANAGEMENT

HEALTHY AGING

HEALTHY INDIANA PLAN

H.E.L.P. LEAD TESTING

HIV/AIDS - POSITIVE LINK

MONROE COUNTY PUBLIC
HEALTH CLINIC

NUTRITION COUNSELING

OTHER HEALTH SCREENINGS

PARISH NURSE PROGRAM

PLUS CARD

STATE HEALTH INSURANCE
ASSISTANCE PROGRAM (SHIP)

TEEN OPTIONS

TOBACCO PREVENTION
PROGRAM

WOMEN, INFANTS AND CHILDREN

COMMUNITY BENEFIT

Community Benefit

The IU Health Bloomington annual report of community benefit for 2010 is available by request through the state department for anyone to view.



Bloomington Hospital

Indiana University Health Bloomington Community Benefit Plan FY11

Mission Statement

As an Indiana University Health partner, Indiana University Health Bloomington's mission is to improve the health of our patients and community through innovation and excellence in care, education, research and service.

Organizational Vision

Indiana University Health Bloomington's vision is to achieve preeminence in south central Indiana by providing unsurpassed service and quality health care. This will be accomplished by facilitating a full continuum of services through innovation, technology, and collaborative partnerships.

Organizational Overview

IU Health Bloomington, located in Bloomington, Indiana, is a 355 acute-bed hospital and regional health care provider that provides high-quality services to an eleven county region in south central Indiana. The mission of IU Health Bloomington is to improve the health of patients and the community through innovation and excellence in care, education, research, and service. For over one hundred years, IUH Bloomington has been fulfilling this mission through proactive leadership, multi-sector partnerships and a dedication to innovation and quality. In 2010, the hospital served nearly 256,000 inpatient and outpatient individuals from its mostly rural service area. In 2010, our uncompensated charity care amounted to \$19,223,882. IUH Bloomington also operates a 30 bed critical access hospital, located in rural Orange County, Indiana.

IUH Bloomington's core services are structured through specialized service lines. By doing so, a health care environment is created that fosters progressive leadership, innovation and quality that will lead to preeminent patient care. The hospital's main service lines include the following: 1) Cardiovascular Services, 2) Cancer Services, 3) Women & Children Services, 4) Orthopedics and Sports Medicine Services, 5) Neuroscience Services, 6) Emergency and Urgent Care, 7) Hospice, 8) Diabetes Center, 9) Wound Center, and 10) Community Health Programs, including Positive Link (HIV/AIDS), Alzheimer's Resource Services, WIC and lactation services, the operation of a public health clinic and numerous other programs. In 2010, through these service lines and other important programs, IUH Bloomington has achieved an over 37 percent market share in its 11 county service area, with the main competition coming from the urban health care market of Indianapolis, one hour north of Bloomington. In Monroe County, where the main hospital is located, it maintains 86 percent of the market.

IUH Bloomington has a patient base of 409,000 in mostly rural-to-semi-rural south central Indiana. Bloomington, in Monroe County, is the county seat and the largest city in the hospital's eleven county service

area (n=71,939 in 2009). Monroe County is the most populous county (n= 137,974).¹ Monroe County serves as a healthcare “helper” community to the surrounding counties, given the hospital’s location and 300+ physicians employed. Eighty percent of the counties in the hospital’s service area qualify as at least one of U.S. Health and Human Resources designated Health Professional Shortage Areas (HPSA), either as Primary Care or Medically Underserved Area. ² The eleven counties include Monroe, Owen, Greene, Brown, Orange, Lawrence, Jackson, Daviess, Martin, Washington and Morgan.

Indiana University, located in Bloomington, is one of the main employers in the region (n=5,000+), as is IUH Bloomington (n=2,200+). The median household income of the eleven counties ranges from a high of \$36,061 (Monroe County) to a low of \$28,405 (Owen County). This compares to an Indiana median income of \$34,022. The latest unemployment data shows a 9.1 percent rate for the service area or nearly 1 out of 10. The poverty rate ranges from a high of 21.9% (Monroe County) to a low of 10.2% (Morgan County). This compares to an Indiana average of 14.4%.¹

The main health risk factors of the region are the HPSA designations, impacting access to care, and high incidences of smoking (21%), obesity (30%) and diabetes (10%).³ In addition, like most other areas of the country, the percent of uninsured residents continues to increase in the region, functioning as a barrier to preventative and primary care. County-level uninsured data from the 2000 Census provide rates of uninsured ranging from 11.7 to 21.2 percent (Orange and Monroe, respectively). The 2000 Census shows an uninsured rate for the state of 13%.

¹ Data from <http://www.stats.indiana.edu>

² Data from <http://www.in.gov/isdh/23471.htm>

³ Data from <http://www.cdc.gov/brfss/>

Community Benefit Defined

A community benefit is a clinical or non-clinical program or activity that provides treatment and/or promotes health and healing that is:

- Responsive to identified health needs that are determined in collaboration with community stakeholders
- Integrated into the facility’s strategic planning and budgeting process; and
- Planned and implemented with program objective and measurable outcomes that are beneficial to the community.

Community Partners

Indiana University Health Bloomington believes it is important to work with other organizations in our community to truly make a measurable impact. By effectively using resources and linking as partners, IU Health Bloomington can often offer more prevention options in the community and help address the broader health needs of the community.

Organizations that IU Health Bloomington has partnered with in this endeavor are:

1. Community Members
2. YMCA
3. Local Health Department
4. Centerstone
5. Public Library
6. Universities and various departments within
7. City Offices and Programs
8. County Offices and Programs
9. Hospital leaders
10. Business Owners/Chamber of Commerce
11. Non-profit agencies

Community Benefit Planning Process

To be completed by 2nd quarter of 2012

Step 1: Define Community: Greater Monroe County Area

Step 2: Collaborate with community partners as listed above (portions of this are complete)

- a. Focus groups held with a variety of partners in March of 2011 to determine community overarching needs and to review data from prior years. See attached report titled: "IU Health Bloomington Community Needs Assessment"

Step 3: Pull data from other sources

1. Other completed assessments such as City Parks and Rec, United Way, Local Health Department and other community organizations
2. Public health data from IU Health resources, local health department and state resources.

Step 4: Understand and interpret the data and feedback

Step 5: Define priorities

Step 6: Document and Communicate Results through newsletters, social media and presentations.

Step 7: Collaborate with partners and address appropriate needs with resources available.

Community Benefit Planning Process

IU Health Bloomington uses focus groups, partnership feedback and data from our Data Resource Team and our local and state health departments to determine need in our area.

Coronary heart disease continues to be the number one cause of death followed closely by cancer for adults and preventable injuries for our youth. Priority needs have revolved around Diabetes and obesity prevention and intervention for children and adults, prevention of unintentional injuries and increasing access to care for those in our community. To address each of these key areas IU Health Community Health has included

physical activity, healthy nutrition, smoking cessation and stress management throughout the breadth of programs in our Community Health Department. These health promotions can be lifelong practices that can prevent and improve the major causes of disease addressed above.

Our department is responsible for progress in these areas and is held accountable to our leadership by providing quarterly scorecards documenting our progress.

Strategies for Fiscal Year 11

Indiana University Health has adopted three core health priorities and two core non-health priorities that will be incorporated into all community activities to guide program selection. These core priorities are:

- Obesity Prevention
- Unintentional Injury Prevention
- Access to Healthcare
- Community Revitalization
- K-12 Education

Telling the Community Benefit Story

With dozens of outpatient locations, one hospital location, and five physician practices, Indiana University Health Bloomington provides hundreds of advanced services to the communities it serves. The hospital has achieved Magnet Recognition by the American Nurses Credentialing Center (ANCC) for nursing excellence and also was a 2010 recipient of Health Care Most Wired designation by *Hospitals & Health Networks* magazine.

As a nonprofit organization, IU Health Bloomington Hospital serves a patient base of more than 415,000 people in ten south central Indiana counties. It holds Magnet designation as well as Primary Stroke Center certification, is an accredited Chest Pain Center and received approval with commendation from the Commission of Cancer.

Monroe County residents avoiding a burger-and-fries lifestyle got a boost for their efforts last year through the Healthy Restaurant Bloomington campaign. A partnership of the Active Living Coalition (ALC) of Monroe County, IU Health Bloomington Hospital and the Bloomington Independent Restaurant Association (BIRA). The campaign worked with 34 member restaurants to promote healthier choices through facility rankings and menu designations.

Restaurants that ranked high on such factors as promotion of physical activity by having bike racks, health foods, portion control, community support, family friendliness and employee wellness were awarded door clings for their premises and featured in the *Bloomington Herald Times Newspaper*. Restaurants could also submit menu items to IU Health Bloomington Hospital dietitians for computerized nutritional content analysis; the ALC then provided eateries with menu labels that helped community patrons select healthier options. Additionally, IU Health Bloomington Hospital provided the community with the Get Onboard Active Living (GOAL) family-focused, program to decrease childhood obesity and encourage healthy lifestyles for children and their families through education and activity.

Community Benefit and Economic Value

In 2010 Indiana University Health Bloomington's community investment was as follows:

• Charity Care	\$ 9,714,000
• Unreimbursed Cost of Medicaid, HIP & CHIP	16,917,000
• Community Health Improvement Services	1,268,000
• Health Professions Education	460,000
• Subsidized Health Services	6,193,000
• Financial and In-Kind Contributions	61,000

Total Community Benefit \$34,613,000

• Community-Building Activities	113,000
• Unreimbursed Costs of Medicare	16,726,000
• Bad Debt	9,452,000

Total Other Investments \$26,291,000

Total Community Investment \$60,904,000

Patient Assistance Policy

- See Attached Policy

Long Range Hospital Objectives for Charity Care

Indiana University Health's long range objective is to meet the medical care needs of all persons who need our services, regardless of ability to pay.

11/15/2011

IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

<u>Title / Description</u>	<u>User</u>	<u>Monetary Inputs</u>			<u>Outputs</u>
		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
Cancer Education					
12/9/10 "Check It Out Northview H.S.	76004	782	0	782	131
12/6/10 "IU Nature of Cancer - Student Education	76004	189	0	189	3
12/3/10 "Check It Out Edgewood H.S."	76004	1,116	0	1,116	91
11/23/10 "Check It Out White River Valley H.S."	76004	843	0	843	24
11/22/10 "IU Guest Speaking Physiology of Cancer"	76004	131	0	131	20
11/22/10 "Check It Out Wahington H.S."	76004	1,317	0	1,317	90
11/16/10 Nursing Career - RN's	76004	235	0	235	19
11/11/10 IU Guest Speaking "Health Psychology"	76004	131	0	131	60
11/9/10 Moose Women	76004	130	0	130	25
11/8/10 IU Guest Speaking "Health Psychology"	76004	131	0	131	60
11/5/10 Check It Out Bloomfield H.S.	76004	450	0	450	21
11/5/10 General Canacer Presentation Bloomfield	76004	66	0	66	19
11/3/10 Check It Out Bloomington South H. S.	76004	546	0	546	117
11/2/10 General Cancer Presentation North Davies	76004	490	0	490	100
10/21/10 BHOC/Diabetic Group Breast Cancer	76004	438	0	438	15
10/18/10 Check It Out Orleans H.S.	76004	869	0	869	64
10/17/10 Jolly Homeamker Reception	76004	236	0	236	12
10/2/10 Wabash Komen Race for Cure	76004	271	0	271	3,200
9/20/10 IU Class Personnal Health- Cancer,Care &	76004	257	0	257	50
7/1/10 City of Blmgtn. Sun Safety	76004	439	0	439	5
7/1/10 Look Good Feel Better	76004	155	0	155	3
6/29/10 MPRI	76004	69	0	69	15
6/21/10 Lunch & Learn ABC of Skin Cancer	76004	209	0	209	50
6/17/10 Cancer Prevention -BHOC	76004	448	0	448	15
6/15/10 United Ministries Sun Safety Calss S. Ca	76004	219	0	219	40
6/12/10 Safe Night 4-H	76004	348	0	348	1,500
5/27/10 Blgtn. H.S. South Check It Out	76004	1,060	0	1,060	109
5/27/10 Kiwanis Ckub Presentation	76004	193	0	193	40
5/20/10 Research to Reality	76570	1,679	0	1,679	24
5/5/10 Bedford North Lawrence Girls	76004	618	0	618	76
5/4/10 Bedford North Lawrence Boys	76004	576	0	576	73
5/3/10 Clay City Girls Check It out	76004	366	0	366	25
4/27/10 Northview H.S. Girls Check It Out	76004	654	0	654	37
4/26/10 Emiennice H. S.	76004	733	0	733	43
4/20/10 "WCLJ" "Join In My Town" Colon Cancer	76004	119	0	119	Unknown
4/6/10 Washington H.S.	76004	1,715	0	1,715	76
3/29/10 "WFHB My Health Matters Colon Cancer"	76004	130	0	130	Unknown
3/9/10 Monrovia H.S.	76004	866	0	866	99
1/26/10 MPRI Patient Meet & Greet	76004	134	0	134	6
1/25/10 Strattum Breast Cancer Awareness	76004	348	0	348	6
1/8/10 Nurse Forum	76004	155	0	155	200
1/8/10 Foundation Board Mtg.	76004	342	0	342	25
Totals Cancer Education		20,203	0	20,203	6,588
Cash Donations/Emergency Assistance (non-employees)					
12/31/10 Donation - American Heart Association	Brian_Jar	7,500	0	7,500	Unknown
12/31/10 Donation - City of Bloomington Parks & R	Brian_Jar	25,000	0	25,000	Unknown
12/31/10 Donation - Hendricks County Susie's Plac	Brian_Jar	5,000	0	5,000	Unknown
12/31/10 Donation - Indiana AIDS Fund	Brian_Jar	11,000	0	11,000	Unknown
12/31/10 Donation - Monroe County YMCA	Brian_Jar	9,000	0	9,000	Unknown
6/30/10 Nutrition Links	70153	234	0	234	Unknown

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IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

<u>Title / Description</u>	<u>User</u>	<u>Monetary Inputs</u>			<u>Outputs</u>
		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
3/31/10 PL Financial Assistance	70153	25,472	0	25,472	80
3/31/10 PL Financial Assistance	70153	2,184	0	2,184	53
Totals Cash Donations/Emergency Assistance (non		85,390	0	85,390	133
Cash/In-Kind Contributions					
12/31/10 PL Latino Kits	70153	460	0	460	10
6/30/10 PL Sponsorships	70153	960	0	960	Unknown
3/31/10 PL Sponsorships	70153	2,830	0	2,830	Unknown
3/31/10 PL Latino Kits	70153	246	0	246	300
3/18/10 Gift Certificcate - Golf Ready	75947	220	0	220	1
1/1/10 flu vaccine donation	70612~	1,945	0	1,945	190
1/1/10 New Year's Eve Cab Rides	46391	3,664	0	3,664	718
Totals Cash/In-Kind Contributions		10,325	0	10,325	1,219
Community Benefit Operations/Dedicated Staff					
12/31/10 Community Health - Adams House	12000	334,717	0	334,717	Unknown
12/31/10 CBISA coordinator	76440	9,750	0	9,750	Unknown
Totals Community Benefit Operations/Dedicated S		344,467	0	344,467	Unknown
Community Education Session					
12/31/10 PL Radio	70153	213	0	213	200
12/31/10 PL SPSP HCPI	70153	1,444	0	1,444	469
12/31/10 PL Latino HCPI	70153	773	0	773	40
12/31/10 Talking about the WIC program, breastfee	70427	7,596	0	7,596	204
10/21/10 AD & Resources	75143	149	0	149	15
9/28/10 AD Beginning to Cope Presentation	75143	223	0	223	12
9/22/10 Presentation to CRF-First Choice	75143	113	0	113	15
8/19/10 Basics of Alzheimer's at Monroe County P	75143	149	0	149	6
6/30/10 PL Panels	70153	325	0	325	Unknown
6/30/10 PL HCPI	70153	4,752	0	4,752	747
6/30/10 PL SPSP HCPI	70153	1,094	0	1,094	1,071
6/30/10 PL Latino HCPI	70153	1,085	0	1,085	590
6/16/10 CARB School - TASUS	76570	662	390	272	29
6/9/10 Present to Deacon Board at ECC Church on	75143	74	0	74	18
6/9/10 FAT School - TASUS	76570	650	390	260	29
4/15/10 Community film view and discussion	75143	565	0	565	42
4/8/10 Advance Directives w/ Aurora students	75143	113	0	113	6
3/31/10 PL Client Panels	70153	108	0	108	50
3/31/10 PL Live and Learn	70153	296	0	296	16
3/31/10 PL Clinic/CareLink	70153	904	0	904	30
3/31/10 PL Radio	70153	213	0	213	200
3/31/10 PL HCPI	70153	563	0	563	315
3/31/10 PL SPSP HCPI	70153	1,268	0	1,268	736
3/30/10 Present to Area 10 Ombudspersons	75143	113	0	113	6
2/25/10 Know Your Figures	12000	11,127	0	11,127	200
Totals Community Education Session		34,572	780	33,792	5,046
Community Health and Wellness Events					
12/31/10 Car Seat Inspections	700857	17,731	0	17,731	286
12/31/10 Elementary School Bike Rodeos	700857	6,293	0	6,293	800
12/31/10 International Walk to School	700857	787	0	787	500
12/31/10 Poison Prevention Presentations	700857	889	0	889	775

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IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

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		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
12/31/10 Safe Sitter Classes	700857	296	0	296	100
12/31/10 Youth Safety Health Fairs (bike, car sea	700857	1,311	0	1,311	610
12/31/10 Afternoon;s ROCKS Drug Prevention	700857	3,274	0	3,274	385
12/31/10 Car Seat Safety Education	700857	723	0	723	100
12/31/10 Car Seat Clinic	700857	1,056	0	1,056	30
12/31/10 Halloween Safety Event	700857	237	0	237	200
12/31/10 Puberty Talks	77322	7,790	0	7,790	540
12/31/10 Contraceptive Lectures	77322	2,881	0	2,881	713
12/31/10 Teen Options	77322	976	0	976	52
12/31/10 Lead Prevention Home Visits	77322	4,532	0	4,532	55
12/31/10 Tobacco Prevention	77322	3,006	0	3,006	669
12/31/10 Lead Testing	77322	3,691	0	3,691	57
12/31/10 Drug Prevention	77322	4,428	0	4,428	130
12/31/10 Obesity Prevention - Skate Nights	77322	3,567	0	3,567	630
12/31/10 Lacatation support	77322	616	0	616	45
12/31/10 Birth services support	77322	2,207	0	2,207	300
12/31/10 Health & Wellness for Daycamps	77322	641	0	641	80
12/31/10 Health & Wellness for Stepping Stones re	77322	2,347	0	2,347	Unknown
12/31/10 Healthy Homes Programming	77322	2,183	0	2,183	121
12/31/10 STI Prevention	77322	320	0	320	48
12/31/10 Universal Precautions Training	77322	320	0	320	22
12/31/10 Sexuality Training for Teachers	77322	534	0	534	27
12/31/10 Suicide Prevention	77322	2,082	0	2,082	300
12/31/10 Homelessness Awareness	77322	641	0	641	350
12/31/10 Children's Health & Safety	77322	424	0	424	8
12/31/10 National Night Out Event	77322	960	0	960	200
12/31/10 Healthy Kitchen Factoids	76570	5,043	0	5,043	Unknown
12/31/10 College Mall & TRLC Well Checks	12000	2,511	0	2,511	Unknown
12/31/10 Let's Read, Let's Move	77322	320	0	320	8
12/31/10 PL testing	70153	28,067	0	28,067	640
12/31/10 PL Illumenate Formal Outreach	70153	4,020	0	4,020	2,250
12/31/10 PL SPSP Testing	70153	13,778	0	13,778	280
12/31/10 Food Pantries	70427	5,558	0	5,558	150
12/10/10 Portion Distortion Lunch & Learn	76570	130	0	130	8
12/10/10 Project School student research project	76570	38	0	38	20
11/9/10 Food Label Interview	76570	19	0	19	1
11/5/10 Parkinson's & Nutrition	76570	149	0	149	15
10/20/10 INstride Magazine Raw Food Diet Intervie	76570	38	0	38	1
10/20/10 Make It & Eat It Badge, Girl Scout Troop	76570	207	0	207	12
10/17/10 Potlucks, Pitch-Ins & Dining Out, Oh My!	76570	65	0	65	40
10/5/10 Healthy Eating on a Budget: First United	76570	93	0	93	17
9/29/10 Stepping Stones Cooking Basics	76570	658	0	658	13
9/25/10 Farmers Market, stroke education	70513	1,082	0	1,082	200
9/8/10 Taxing Junk Food & Soda OVHS	76570	303	0	303	84
9/1/10 Get Onboard Active Living	76570	6,211	0	6,211	35
8/24/10 Wellness Challenge of Bloomington	76570	1,037	0	1,037	100
8/18/10 INstride Vending Article Interview	76570	38	0	38	Unknown
8/4/10 SIMG Open House Menu planning	76570	74	0	74	75
7/23/10 Endwright Center Health Fair	75143	223	0	223	75
7/20/10 Owen County Health Fair	75143	223	0	223	22
6/30/10 Fairs and Non HC/PI Outreach	70153	71	0	71	Unknown
6/30/10 PL testing	70153	10,397	0	10,397	266

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IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

<u>Title / Description</u>	<u>User</u>	<u>Monetary Inputs</u>			<u>Outputs</u>
		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
6/30/10 MP Formal Outreach	70153	1,659	0	1,659	25
6/30/10 PL SPSP Testing	70153	8,921	0	8,921	217
6/30/10 PL Latino Testing	70153	674	0	674	22
6/22/10 Flatwoods Community Picnic	76570	3,821	0	3,821	204
6/18/10 Eating Disorders presentation	76570	117	0	117	8
5/26/10 Nutrition for 4th Graders	76570	124	0	124	50
5/20/10 Back to the Basics	76570	597	0	597	Unknown
5/16/10 Family Readiness Group Basic Nutrition	76570	152	0	152	60
5/10/10 United Ministries Daycare	76004	571	0	571	150
5/7/10 Senior Expo: Healthy Eating on a Budget	76570	287	0	287	160
4/19/10 Educational Display Boards	76570	130	0	130	Unknown
4/16/10 YMCA Brown Co.	76004	813	0	813	Unknown
4/15/10 Renfrew Educational Meeting	76570	38	0	38	6
4/7/10 City of Bloominto Health Fair	76004	734	0	734	Unknown
4/7/10 City Employee Health Fair	76570	187	0	187	25
4/1/10 ACHIEVE event	76570	149	0	149	110
3/31/10 Health Fairs and Non HC/PI Outreach	70153	71	0	71	25
3/31/10 PL testing	70153	4,648	0	4,648	220
3/31/10 PL testing	70153	1,322	0	1,322	32
3/31/10 PL SPSP Testing	70153	13,502	0	13,502	334
3/23/10 Presentation/Area 10 Agency on Aging	75143	184	0	184	6
3/11/10 Presentation/Community Conversations	75143	184	0	184	11
3/4/10 Presentation/Care Giving	75143	184	0	184	14
2/28/10 Girls & Women Sports Day IU	76004	507	0	507	175
2/25/10 Presentation/Community conversations on	75143	276	0	276	Unknown
2/23/10 Presentation/VA Benefits	75143	328	0	328	25
2/21/10 Think Pink" IU W. Basketball	76004	507	0	507	300
2/18/10 Presentation/Comm. Conversations on AD	75143	276	0	276	Unknown
2/8/10 2010 Healthy Heart Program for COB	47126	486	0	486	18
2/5/10 Presentation/Endwright Center	75143	184	0	184	11
2/1/10 Present/First year med students	75143	168	0	168	40
1/21/10 Present/Area 10 ombudspersons	75143	184	0	184	6
1/1/10 International Walk to School Day	700857	289	0	289	450
1/1/10 suicide prevention walk	700857	67	0	67	100
1/1/10 PL Latino Testing	70153	2,884	0	2,884	83
Totals Community Health and Wellness Events		202,321	0	202,321	15,332
CPR/First-Aid Classes					
1/1/10 Dental Office	76440	253	0	253	8
Totals CPR/First-Aid Classes		253	0	253	8
Diabetes Education					
12/1/10 health care reform/diabetes	74339	478	0	478	30
Totals Diabetes Education		478	0	478	30
Education/Nurses and Nursing Students					
12/31/10 2010 SIM MAN LAB	12000	43,220	0	43,220	282
12/31/10 Computer Training Ivy Tech	44701	10,705	0	10,705	172
12/31/10 Computer Classes	44701	455	0	455	1
12/31/10 Computer Classes IU	44701	5,275	0	5,275	68
11/12/10 Blmgtn. Hospital Employee RN Nurse -MSN	76004	12,522	0	12,522	1
10/19/10 Coaching Class	76004	166	0	166	15

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IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

<u>Title / Description</u>	<u>User</u>	<u>Monetary Inputs</u>			<u>Outputs</u>
		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
7/12/10 Clinical Education for Nurse Practitione	78364	56	0	56	20
5/11/10 Nursing Students	47126	4,173	0	4,173	5
5/11/10 Nursing Students	47126	4,731	0	4,731	5
5/6/10 Clinical Presentation	47126	255	0	255	9
3/29/10 IU Kinesiology Club presentation	47126	65	0	65	10
3/12/10 Preceptor for Senior IU Management stude	47126	5,672	0	5,672	1
Totals Education/Nurses and Nursing Students		87,295	0	87,295	589
Education/Other Health Professions					
12/31/10 Intern supervision	77322	5,850	0	5,850	2
12/29/10 Pharmacy shadower	78364	222	0	222	1
12/29/10 Pharmacy shadower	78364	445	0	445	1
12/29/10 Pharmacy shadower	78364	222	0	222	1
12/27/10 Pharmacy shadower	78364	222	0	222	1
12/22/10 Pharmacy shadower	78364	222	0	222	1
12/10/10 Student Intern	700247	1,820	0	1,820	1
12/10/10 Student Intern	700247	1,352	0	1,352	1
11/24/10 Pharmacy shadower	78364	222	0	222	1
11/19/10 Nov. CME Activities	75349	8,731	0	8,731	167
11/19/10 Pharmacy Clerkship	78364	2,226	400	1,826	1
11/19/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
11/19/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
11/15/10 Clinical Hours for NP Students	47126	6,656	0	6,656	2
11/12/10 Student Interview, IUPUI	76570	38	0	38	1
10/29/10 Oct. CME Activities	75349	11,646	0	11,646	256
10/28/10 pharmacy student	74339	263	0	263	Unknown
10/22/10 Pharmacy Clerkship	78364	2,226	400	1,826	1
10/22/10 Pharmacy Clerkship	78364	2,226	400	1,826	1
10/22/10 Pharmacy Clerkship	78364	4,453	0	4,453	1
10/15/10 CHF Education for Staff	47126	222	0	222	6
10/7/10 iupui dietetic intern	74339	263	0	263	Unknown
10/6/10 IUPUI dietetic intern	74339	263	0	263	Unknown
10/5/10 iupui dietetic intern	74339	263	0	263	Unknown
10/1/10 Corporate Wellness Program Development	76570	149	0	149	Unknown
10/1/10 InSOPHE Conference Presentation	76570	74	0	74	50
9/30/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
9/30/10 Pharmacy School Lecture	78364	112	0	112	44
9/29/10 Sept. CME Activities	75349	10,636	0	10,636	404
8/31/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
8/27/10 Aug. CME Activities	75349	7,796	0	7,796	175
8/25/10 Student Intern	700247	2,080	0	2,080	1
7/30/10 July CME Activities	75349	7,568	0	7,568	72
7/29/10 Student Intern	700247	910	0	910	1
7/29/10 CHF Education	47126	222	0	222	6
7/26/10 Pharmacy Intern	78364	2,560	0	2,560	1
7/9/10 CHF Education	47126	222	0	222	6
7/2/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
7/2/10 Pharmacy Clerkship	78364	2,226	400	1,826	1
7/2/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
6/25/10 June CME Activities	75349	7,727	0	7,727	129
6/14/10 CHF Education	47126	222	0	222	20
6/14/10 CHF Education	47126	222	0	222	17

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6/4/10 Pharmacy Clerkship	78364	2,226	400	1,826	1
6/4/10 Pharmacy Clerkship	78364	2,226	0	2,226	1
6/4/10 Pharmacy Clerkship	78364	2,226	400	1,826	1
6/4/10 Pharmacy IPPE student	78364	2,226	0	2,226	1
6/4/10 Pharmacy IPPE student	78364	2,226	0	2,226	1
5/24/10 Students	47126	18,699	0	18,699	17
5/7/10 pharmacy tech intern	78364	1,092	0	1,092	1
5/6/10 CHF Education	47126	222	0	222	12
5/4/10 Center for Change Professional Meeting	76570	56	0	56	1
4/24/10 pharmacy clerkship	78364	2,226	0	2,226	1
4/20/10 Pharmacy shadower	78364	222	0	222	1
4/19/10 Apr. CME Activities	75349	7,813	0	7,813	62
4/16/10 pharmacy tech intern	78364	1,092	0	1,092	1
4/10/10 PEDS CME Conference	75349	4,024	0	4,024	103
3/31/10 Mar. CME Activities	75349	7,796	0	7,796	156
2/27/10 Feb. CME Activities	75349	9,411	0	9,411	338
2/17/10 IU SPEA Class Presentation	700247	250	0	250	47
1/29/10 Pharmacy clerkship	78364	3,269	400	2,869	1
1/29/10 Pharmacy Clerkship	78364	3,269	400	2,869	1
1/29/10 Jan. CME Activities	75349	10,122	0	10,122	269
1/27/10 dietetic student	74339	195	0	195	1
1/1/10 Speech students	75458	18,983	0	18,983	6
1/1/10 OT students	75458	34,476	0	34,476	10
1/1/10 PTA students	75458	6,692	0	6,692	4
1/1/10 PT students	75458	41,991	0	41,991	27
Totals Education/Other Health Professions		289,165	3,200	285,965	2,443
Education/Outreach for Senior Citizens					
11/1/10 Presentation: Tips & Tools for Care Give	75143	149	0	149	45
9/24/10 AD & Delirium	75143	449	0	449	49
7/17/10 Med Safety Program	78364	64	0	64	20
5/7/10 Senior Expo	75947	1,033	0	1,033	500
5/7/10 Senior Expo	75143	3,645	0	3,645	Unknown
4/19/10 Silver Sneakers Balance Talk	75947	231	0	231	50
3/30/10 Community Conversations on Alzheimer's P	75143	597	0	597	24
2/28/10 Community Conversations on Alzheimers Pa	75143	597	0	597	24
1/21/10 Present to Area 10 Case Managers	75143	149	0	149	Unknown
Totals Education/Outreach for Senior Citizens		6,914	0	6,914	712
Education/Physicians and Medical Students					
12/31/10 2010 Med Students	75349	86,004	0	86,004	75
10/19/10 Student Shadow, Hoosier Hills Career Cen	76570	68	0	68	1
5/24/10 Diabetes education for SIPS offices	74339	166	0	166	37
2/1/10 Present to first year med students	75143	99	0	99	Unknown
1/28/10 IU second year medical students	74339	429	0	429	26
Totals Education/Physicians and Medical Student		86,766	0	86,766	139
Enrollment Assistance/Public Medical Programs					
12/31/10 Health IN Plan Enrollment Coordinators	12000	64,896	0	64,896	724
Totals Enrollment Assistance/Public Medical Pro		64,896	0	64,896	724
Fitness/Exercise					

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12/31/10 GOAL Patients	76570	710	0	710	18
1/27/10 Biggest Loser Talk	75947	44	0	44	15
Totals Fitness/Exercise		754	0	754	33
Health Fairs					
12/31/10 Various Health Fairs	70427	6,483	0	6,483	175
11/18/10 "GE" Employee Health Fair	76004	501	0	501	250
11/18/10 GE Employee Health Fair	76570	486	0	486	200
11/9/10 Boston Scientific World Diabetes Day	76570	322	0	322	1,000
10/24/10 Greene Co. Health Fair	76004	516	0	516	25
10/24/10 Big Daddy Youth Kick Ball/Breast Cancer	76004	332	0	332	75
10/23/10 Greene County Health Fair	700422	149	0	149	100
10/20/10 IU Health Fair	76004	507	0	507	500
10/16/10 Breast Cancer Awareness Walk	76004	954	0	954	1,000
10/14/10 Endwright Ctr. Breast Cancer Awareness	76004	666	0	666	10
10/9/10 Health Career Fair	78364	444	0	444	50
10/8/10 Volleyball - IU Pink Night	76004	365	0	365	1,500
10/7/10 BHS North Volleyball Dig Pink	76004	377	0	377	250
10/4/10 Kelly School of Business IU	76004	132	0	132	500
9/7/10 Blmgtn.HS North Golf Team Breast Cancer	76004	181	0	181	10
7/23/10 Endwright Ctr. Sr. Health Fair	76004	669	0	669	100
7/23/10 Endwright Center Health Fair	76570	208	0	208	45
7/20/10 Owen Co. Fair	76004	540	0	540	200
7/17/10 Clay Co. Fair	76004	580	0	580	300
6/19/10 Wellness Challenge of Blmgtn.	76004	503	0	503	50
6/9/10 GE Skin Cancer Health Fairs	76004	697	0	697	250
6/3/10 EIS Health Fair	76570	891	0	891	Unknown
5/7/10 Health Fair	47126	637	0	637	Unknown
Totals Health Fairs		17,140	0	17,140	6,590
Immunization/Flu Shots					
12/31/10 Flu Shots	12000	1,547	0	1,547	91
Totals Immunization/Flu Shots		1,547	0	1,547	91
In-Home Services/Home Care (non-billed)					
12/30/10 December Visits	74686	447	0	447	9
10/27/10 October Visits	74686	545	0	545	12
8/4/10 August Visits	74686	374	0	374	6
7/21/10 July Visits	74686	545	0	545	8
6/28/10 May & June Visits	74686	1,376	0	1,376	20
3/31/10 March Visits	74686	695	0	695	Unknown
2/24/10 February Visits	74686	487	0	487	Unknown
1/30/10 January 2010 Visits	74686	404	0	404	7
1/11/10 Home Visit	74686	127	0	127	Unknown
1/6/10 Home Visit	74686	167	0	167	3
Totals In-Home Services/Home Care (non-billed)		5,167	0	5,167	65
In-Kind Donations/Administrative Support for Not-for-profit Groups					
1/1/10 MCCSC Healthy School Challenge	76440	3,420	0	3,420	Unknown
1/1/10 MCCSC Professional Training	76440	1,140	0	1,140	Unknown
Totals In-Kind Donations/Administrative Support		4,560	0	4,560	Unknown

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Low-Cost Health Clinic/VIM					
12/31/10 Nursing	76440	219,386	0	219,386	Unknown
12/31/10 Pharmacy	76440	167,783	0	167,783	9,673
1/1/10 Eligibility	76440	33,610	0	33,610	5,400
Totals Low-Cost Health Clinic/VIM		420,779	0	420,779	15,073
Meals on Wheels					
12/31/10 2010 Meals	12000	17,888	0	17,888	11,250
Totals Meals on Wheels		17,888	0	17,888	11,250
Mental Health Education					
11/30/10 Postpartum Depression	74385	345	0	345	28
10/13/10 Postpartum Depression	74385	421	0	421	35
10/7/10 Depression Screening	12000	300	0	300	12
5/5/10 Postpartum Depression	74385	231	0	231	15
Totals Mental Health Education		1,297	0	1,297	90
Parish/Congregational Programs					
1/1/10 Parish nurse committee	76440	272	0	272	Unknown
1/1/10 Parrish Nurse Committee	76440	464	0	464	Unknown
Totals Parish/Congregational Programs		736	0	736	Unknown
Screening/Obesity					
1/1/10 BMI screening/Energize	76440	1,061	0	1,061	200
Totals Screening/Obesity		1,061	0	1,061	200
Screening/Skin Cancer					
5/27/10 VIM Skin Cancer Screening	76004	262	0	262	13
5/25/10 VIM Skin Cancer Screening	76004	560	0	560	25
Totals Screening/Skin Cancer		822	0	822	38
Screening/Stroke					
5/27/10 Redbud Hills Retirement Community	70513	128	0	128	15
4/27/10 Bloomington West Lions Club	70513	196	0	196	20
3/11/10 Mitchell Manor Community Presentation	70513	246	0	246	2
1/12/10 Great West Casualty Company	70513	187	0	187	24
Totals Screening/Stroke		757	0	757	61
Subsidized Health Services - Bloomington					
12/31/10 Inpatient Rehab Service Line	Brian_Jar	7,363,784	6,590,841	772,943	403
12/31/10 Inpatient Behavioral Health Service Line	Brian_Jar	5,745,330	4,287,171	1,458,159	955
12/31/10 Heart Failure Clinic	Brian_Jar	616,468	104,684	511,784	907
12/31/10 Pacemaker Clinic	Brian_Jar	29,086	11,897	17,189	367
12/31/10 Cardiac Rehab	Brian_Jar	1,582,819	587,424	995,395	2,344
12/31/10 Diabetic Care Center	Brian_Jar	769,413	278,660	490,753	2,001
12/31/10 Ambulance	Brian_Jar	2,730,216	2,308,070	422,146	8,523
12/31/10 Community Health Services	Brian_Jar	2,940,538	1,535,684	1,404,854	Unknown
Totals Subsidized Health Services - Bloomington		21,777,654	15,704,431	6,073,223	15,500
Support Group/AIDS/HIV					
12/31/10 PL Latina Group	70153	164	0	164	20
12/31/10 CRCS Sessions	70153	1,512	0	1,512	40
12/31/10 PL Illumenate	70153	2,186	0	2,186	22

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12/31/10 PL SPSP Session	70153	9,170	0	9,170	25
6/30/10 PL Care Coordination	70153	33,574	3,777	29,797	176
6/30/10 PL Housing Sessions	70153	4,944	0	4,944	139
6/30/10 PL CRCS	70153	944	0	944	20
6/30/10 PL SPSP Sessions	70153	3,841	0	3,841	56
6/30/10 PL Live and Learn	70153	792	0	792	Unknown
6/30/10 PL Group	70153	910	0	910	6
6/30/10 HIV Clinic/Care Links	70153	542	0	542	Unknown
6/30/10 PL Core Group	70153	1,097	0	1,097	5
3/31/10 PL Care Coordination	70153	35,453	10,858	24,595	165
3/31/10 PL Housing Links Sessions	70153	2,114	0	2,114	27
3/31/10 PL Latina Group	70153	456	0	456	5
3/31/10 PL CRCS	70153	813	0	813	13
3/31/10 PL Core Group	70153	624	0	624	6
3/31/10 PL SPSP	70153	4,156	0	4,156	20
3/31/10 PL Group	70153	841	0	841	6
1/1/10 PL Support Group	70153	452	0	452	7
Totals Support Group/AIDS/HIV		104,585	14,635	89,950	758
Support Group/Alzheimer's					
12/31/10 Indiv/Family education/care consultation	75143	10,311	0	10,311	184
12/31/10 Alzheimer's Care Giver Support Groups	75143	3,363	0	3,363	238
3/31/10 Alzheimer's Care Giver Support Groups	75143	367	0	367	26
2/28/10 Alzh eimer's Care giver support groups	75143	367	0	367	32
1/31/10 Alzheimers Care Giver Support Grps	75143	552	0	552	33
Totals Support Group/Alzheimer's		14,960	0	14,960	513
Support Group/Bereavement/Grief					
12/27/10 Silver Sneakers	78026	109	0	109	35
12/8/10 Highland Park El. School Support	78950	43	0	43	5
10/28/10 PBSG	78950	924	0	924	5
10/4/10 Fall Healing Hearts	78026	1,222	0	1,222	4
9/16/10 ABSG	78950	959	0	959	8
9/15/10 Adult Bereavement Support Group	76207	959	0	959	5
6/21/10 Summer Healing Hearts	78026	1,291	0	1,291	5
5/4/10 Bell Trace Grief Group	78950	37	0	37	Unknown
4/6/10 Bell Trace Grief Group	78950	42	0	42	5
3/29/10 Bell Trace staff support	78950	79	0	79	6
3/24/10 HFA Teleconference	78950	550	0	550	30
3/15/10 Adult Bereavement Support Group	76207	1,000	0	1,000	7
3/2/10 Bell Trace Grief Group	78950	47	0	47	4
2/2/10 Bell Trace Grief Group	78950	42	0	42	6
1/5/10 Bell Trace Greif Group	78950	42	0	42	5
1/1/10 Adult Bereavement Support Group	76207	959	0	959	3
Totals Support Group/Bereavement/Grief		8,305	0	8,305	133
Support Group/Cancer					
12/22/10 "Support Group - Breast Cancer"	76004	77	0	77	Unknown
12/20/10 "Support Group - All Cancer"	76004	155	0	155	2
12/15/10 "Support Group - Breast Cancer"	76004	155	0	155	2
12/13/10 "Support Group - All Cancer"	76004	1	0	1	2
12/8/10 "Support Group - Breast Cancer"	76004	77	0	77	Unknown

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12/7/10 "Support Group - Topics Group"	76004	141	0	141	5
12/6/10 "Support Group - All Cancer"	76004	95	0	95	4
12/1/10 "Support Group - Breast Cancer"	76004	155	0	155	3
11/29/10 "Support Group - All Cancer"	76004	96	0	96	5
11/24/10 Support Group - "Breast Cancer"	76004	155	0	155	Unknown
11/22/10 Support Group - "All Cancer"	76004	93	0	93	4
11/16/10 Support Group - "Topics Group"	76004	231	0	231	5
11/15/10 Support Group "All Cancer"	76004	158	0	158	6
11/8/10 Support Group - All Cancer	76004	100	0	100	5
11/3/10 Support Group - Breast Cancer	76004	155	0	155	3
11/1/10 Support Group - All Cancer	76004	93	0	93	4
10/27/10 Support Group - Breast Cancer	76004	155	0	155	2
10/25/10 Support Group - All Cancer	76004	96	0	96	5
10/20/10 Support Group - Breast Cancer	76004	155	0	155	6
10/19/10 Support Group - Topics	76004	143	0	143	5
10/18/10 Support Group - All Cancer	76004	161	0	161	4
10/13/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
10/11/10 Support Group - All Cancer	76004	90	0	90	6
10/6/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
10/4/10 Support Group - All Cancer	76004	100	0	100	6
9/27/10 Support Group - All Cancer	76004	272	0	272	6
9/22/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
9/20/10 Support Group - All Cancer	76004	3	0	3	6
9/15/10 Support Group - Breast Cancer	76004	155	0	155	4
9/13/10 Support Group - All Cancer	76004	157	0	157	3
9/8/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
9/1/10 Support Group - Breast Cancer	76004	155	0	155	1
8/30/10 Support Group - All Cancer	76004	3	0	3	6
8/25/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
8/23/10 Support Group - All Cancer	76004	3	0	3	6
8/18/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
8/16/10 Support Group - All Cancer	76004	92	0	92	2
8/11/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
8/9/10 Support Group - All Cancer	76004	158	0	158	4
8/4/10 Support Group - Breast Cancer	76004	155	0	155	1
8/2/10 Support Group - All Cancer	76004	3	0	3	2
7/28/10 Support Group - Breast	76004	155	0	155	Unknown
7/26/10 Support Group - All Cancer	76004	1	0	1	5
7/21/10 Support Group - Breast	76004	155	0	155	1
7/20/10 Support Group - Topics	76004	141	0	141	6
7/19/10 Support Group - All Cancer	76004	1	0	1	2
7/14/10 Support Group - Breast	76004	155	0	155	Unknown
7/12/10 Support Group - All Cancer	76004	140	0	140	6
7/7/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
6/30/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
6/28/10 Support Group - All Cancer	76004	93	0	93	3
6/23/10 Support Group - Breast Cancer	76004	155	0	155	1
6/21/10 Support Group All Cancer	76004	140	0	140	3
6/16/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
6/15/10 Support Group - Topics	76004	185	0	185	Unknown
6/14/10 Support Group - All Cancer	76004	231	0	231	5
6/9/10 Support Group - Breast Cancer	76004	155	0	155	Unknown

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6/7/10 Support Group - All Cancer	76004	231	0	231	8
6/2/10 Support Group - Breast Cancer	76004	155	0	155	Unknown
5/26/10 Support Group-Breast Cancer	76004	77	0	77	Unknown
5/24/10 Support Group - All Cancer	76004	139	0	139	4
5/20/10 Support Group Cancer Topics	76004	272	0	272	1
5/20/10 Foods that Fight Cancer	76570	223	0	223	2
5/19/10 Support Group Breast Cancer	76004	77	0	77	Unknown
5/17/10 Support Group All Cancer	76004	3	0	3	6
5/13/10 Sun Safety Classes - Arlington	76004	561	0	561	30
5/12/10 Support Group Breast Cancer	76004	155	0	155	3
5/10/10 Support Group All Cancer	76004	1	0	1	3
5/7/10 Sr. Expo Twin Lakes	76004	1,077	0	1,077	Unknown
5/5/10 Support Group Breast Cancer	76004	77	0	77	Unknown
5/5/10 Sun Safety Classes - Highland Park	76004	358	0	358	60
5/4/10 Sun Safety Classes-Clear Creek	76004	611	0	611	60
5/3/10 Sun Safety Classes-Templeton	76004	556	0	556	30
5/1/10 Coach Hep Run	76004	513	0	513	Unknown
4/28/10 Support Group Breast Cancer	76004	77	0	77	Unknown
4/26/10 Support Group All Cancer	76004	3	0	3	6
4/26/10 IU Physiology of Cancer Class Breast	76004	193	0	193	Unknown
4/21/10 Support Group Breast Cancer	76004	77	0	77	Unknown
4/20/10 Support Group Cancer Topics	76004	184	0	184	7
4/19/10 Support Group All Cancer	76004	1	0	1	3
4/17/10 Delta Theta Tau Brunch/Style Show	76004	257	0	257	200
4/14/10 Support Group Breast Cancer	76004	77	0	77	Unknown
4/12/10 Support Group All Cancer	76004	140	0	140	4
4/9/10 Women's Breast Health Campaign Posters	76004	144	0	144	300
4/7/10 Support Group Breast Cancer	76004	77	0	77	Unknown
4/5/10 Support Group All Cancer	76004	0	0	0	1
4/5/10 Women 's Breast Health Campaign	76004	175	0	175	12
3/31/10 Support Group Breast Cancer	76004	77	0	77	Unknown
3/29/10 Support Group All Cancer	76004	140	0	140	4
3/23/10 Be The Match	76004	77	0	77	100
3/22/10 Support Group All Cancer	76004	184	0	184	4
3/17/10 We Wish you Will Program	76004	667	0	667	90
3/16/10 Support Group Cancer Topics	76004	183	0	183	2
3/10/10 Support Group Breast Cancer	76004	77	0	77	Unknown
3/10/10 City of Blmgtn. Women History Luncheon	76004	1,041	0	1,041	Unknown
3/8/10 Support Group All Cancer	76004	189	0	189	10
3/6/10 Womens Empowerment Komen Tissue Bank	76004	749	0	749	Unknown
3/3/10 Support Group Breast Cancer	76004	77	0	77	Unknown
3/1/10 Support Group All Cancer	76004	189	0	189	6
2/24/10 Support Group Breast Cancer	76004	77	0	77	Unknown
2/23/10 Cancer Presentation @ Toastmasters	76004	64	0	64	10
2/22/10 Support Group All Cancer	76004	182	0	182	6
2/17/10 Cancer Presentation @ Toastmasters	76004	64	0	64	20
2/17/10 Support Group Breast Cancer	76004	77	0	77	Unknown
2/16/10 Support Group Cancer Topics	76004	227	0	227	4
2/15/10 Cancer Presentation-Be A Match	76004	64	0	64	15
2/11/10 Cancer Presentation @ Toastmasters	76004	64	0	64	100
2/10/10 Support Group Breast Cancer	76004	77	0	77	Unknown
2/8/10 Support Group All Cancer	76004	182	0	182	11

11/15/2011

IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

<u>Title / Description</u>	<u>User</u>	<u>Monetary Inputs</u>			<u>Outputs</u>
		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
2/4/10 Cancer Presentation @ UU Church	76004	64	0	64	20
2/3/10 Support Group Breast Cancer	76004	77	0	77	Unknown
2/1/10 Support Group All Cancer	76004	182	0	182	12
1/27/10 Presentation on Bone Marrow	76004	128	0	128	4
1/27/10 Support Group Breast Cancer	76004	77	0	77	Unknown
1/25/10 Cancer Presentation @ IU for Nursing Stu	76004	192	0	192	50
1/25/10 Support Group All Cancer	76004	182	0	182	6
1/20/10 Support Group Breast Cancer	76004	77	0	77	Unknown
1/19/10 Support Group Cancer Topics	76004	137	0	137	4
1/18/10 Support Group All Cancer	76004	182	0	182	5
1/13/10 Women Breast Health Campaign	76004	128	0	128	20
1/13/10 Support Group Breast Cancer	76004	77	0	77	Unknown
1/11/10 Support Group All Cancer	76004	182	0	182	8
1/6/10 Support Group Breast Cancer	76004	77	0	77	Unknown
1/4/10 Support Group All Cancer	76004	182	0	182	2
Totals Support Group/Cancer		20,413	0	20,413	1,410
Support Group/Diabetes					
11/1/10 Diabetes Support Group Presentation	78364	155	0	155	30
11/1/10 staying on track monthly diabetes suport	74339	291	0	291	24
10/5/10 staying on track monthly diabetes suppor	74339	228	0	228	23
9/13/10 staying on track diabetes support group	74339	137	0	137	18
8/2/10 staying on track monthly diabetes suppor	74339	137	0	137	16
7/13/10 staying on track montly diabetes support	74339	137	0	137	15
6/9/10 "staying on track" monthly diabetes supp	74339	368	0	368	24
5/7/10 staying on track monthly diabetes suppor	74339	181	0	181	20
4/7/10 staying on track diabetes support group	74339	227	0	227	17
3/15/10 staying on track monthly diabetes suppor	74339	46	0	46	26
2/1/10 "Staying on Track" Monthly diabetes sup	74339	271	0	271	20
1/4/10 staying on track monthly diabetes suppor	74339	181	0	181	20
Totals Support Group/Diabetes		2,359	0	2,359	253
Support Group/Stroke					
12/31/10 ALS Support group	75143	2,049	0	2,049	131
11/3/10 Stroke Support Group	75947	89	0	89	Unknown
3/31/10 ALS Support Group	75143	224	0	224	4
2/3/10 ALS Support Group	75143	224	0	224	11
1/6/10 ALS Support Group	75143	224	0	224	10
Totals Support Group/Stroke		2,810	0	2,810	156
Teen Pregnancy/Parenting Classes					
12/31/10 Teen Options	702326	4,766	0	4,766	405
12/31/10 AR Drug Prevention	702326	320	0	320	20
12/1/10 Hygiene Presentation	702326	35	0	35	60
Totals Teen Pregnancy/Parenting Classes		5,121	0	5,121	485
Women's and Children's Services/Obstetrics					
12/31/10 Breastfeeding and Breast Pump Class	74385	9,436	0	9,436	217
12/31/10 Grandparent Class	74385	1,830	0	1,830	37
12/31/10 Little Dipper Sibling Class	74385	3,492	0	3,492	192
12/31/10 Maternity Tours	74385	90,643	0	90,643	408
12/31/10 Weaning class	74385	1,971	0	1,971	14

11/15/2011

IU Health Bloomington Hospital

Occurrences - Selected Programs

For period from 1/1/2010 through 12/31/2010

<u>Title / Description</u>	<u>User</u>	<u>Monetary Inputs</u>			<u>Outputs</u>
		<u>Expenses</u>	<u>Offsets</u>	<u>Benefit</u>	<u>Persons</u>
12/31/10 Baby Basics and Beyond Class	74385	825	0	825	26
12/31/10 Childbirth Class	74385	10,765	0	10,765	94
Totals Women's and Children's Services/Obstetri		118,962	0	118,962	988
Women's and Children's Services/Women's Services					
10/13/10 IU Women's Health Class	74385	483	0	483	98
Totals Women's and Children's Services/Women's		483	0	483	98
Worksite Health Education Programs					
9/15/10 IUCU Employee Wellness Programs: Fat & C76570		385	0	385	24
1/1/10 TASUS	76440	829	0	829	70
Totals Worksite Health Education Programs		1,214	0	1,214	94
Number of Occurrences	530	Grand Totals	23,762,419	15,723,046	8,039,373
					86,842



SUBJECT: Financial Assistance Policy _____ POLICY NO. PFS-002

AUTHOR: Kathleen A. Blickenstaff REVISION DATE: February 2010 REVISION NO. 4

APPROVED: James Myers _____ Original Date: JULY 2002 PAGE: 1 OF 4

Scope This policy applies to inpatient and outpatient services provided by Bloomington Hospital and billed under the hospital tax id number, including Bloomington Hospital Home Health Services and Outpatient Psych & Counseling. The policy does not apply to Promptcare.

Purpose To ensure that clear unambiguous guidelines exist for determining and documenting adjustments to charity throughout the healthcare system.

Policy It is the policy of Bloomington Hospital to provide necessary health care services to patients regardless of their ability to pay. Financial assistance for patients unable to pay is available to everyone that qualifies, regardless of US citizenship status, based on guidelines established herein.

Medicaid Eligibility or Other Available Programs

The hospital will provide assistance to self-pay patients to determine if they are eligible for Medicaid. All inpatient accounts and outpatient accounts registered as self-pay are screened for Medicaid eligibility by hospital staff. If criteria are met, a Medicaid application is taken and the Patient Financial Services staff acts as an advocate for the patient throughout the Medicaid qualification process.

Financial Assistance

All patient accounts may be considered for assistance provided that the patient has applied for programs they may be eligible for such as Medicaid, listed above, and the Healthy Indiana Plan. Those accounts that qualify for financial assistance are most likely to be:

- Those that have been denied Medicaid
- Those that have been denied for other programs, such as the Healthy Indiana Plan
- Medicaid patients with a spend down obligation that they are unable to pay
- Uninsured patients
- Those patient accounts that have a balance after insurance has paid and the patient is unable to pay
- Those patients seeking Outpatient Behavioral Health Services who live within Monroe County and have no access to community service programs
- Those who meet the 200% of Poverty Guidelines for financial assistance as determined by Relay Health Propensity to Pay Patient Advocate software

Financial Counselors will determine eligibility for financial assistance. An approved financial assistance application is valid for a six month term following the approval date of the application unless stated otherwise. A new financial assistance application must be submitted for any charges beyond the six month period

The Financial Counselor is responsible for discussing the hospital payment policies, determining if other payment sources are available and completing a patient financial worksheet to determine eligibility for assistance. Eligibility is based on family financial resources (income, family size and available assets).

If a patient becomes uncooperative during the eligibility process, the account will be sent through the normal collection process. Accounts that have been referred to collection are eligible for financial assistance dating back one year from the receipt of eligibility paperwork.



SUBJECT: Financial Assistance Policy _____ POLICY NO. PFS-002

AUTHOR: Kathleen A. Blickenstaff REVISION DATE: February 2010 REVISION NO. 4

APPROVED: James Myers _____ Original Date: JULY 2002 PAGE: 2 OF 4

Discount for Prompt Payment

If a patient either does not qualify for assistance or chooses not to complete the patient financial worksheet with the Financial Counselor, payment is expected in accordance with the hospital payment policies. This includes a prompt payment option where the hospital will accept 93% of the patients balance due if payment in full is made within 30 days of the date of the first statement or the explanation of benefits, whichever is dated first.

Procedure Inpatient and Outpatient Accounts

The Financial Counselor will first determine the amount of assets available to pay the hospital bill before considering the income guidelines.

1. Determination of Business and Individual/Family Liquid Assets

Liquid assets considered as available to pay an outstanding hospital account include cash in personal and business checking and savings accounts, certificates of deposit, cash value of life insurance, IRAs, 403b accounts, 401k accounts, stocks, and bonds.

100% of reported assets, that are not retirement assets, less the equivalent of one month's income at 200% of the Federal Poverty level for the reported family size; plus retirement assts less the equivalent of one year's income at 200% of the Federal Poverty level for the reported family size **OR** one-half total liquid assets, whichever is greater, shall be considered as available to pay an outstanding account. The computed amount available from assts shall be further reduced by the amount that actual income falls short of 200% of poverty income for the reported family size.

Any remaining account balance after determination of available assets shall be eligible for financial assistance based on the income calculation guidelines.

2. Income Calculation

Determination of income includes business, farm, social security and personal income. The most recent federal tax filing(s) will serve as the source for income verification.

Business income includes business net income plus depreciation as reported on the most recent federal tax filing.

Personal income is the total of W-2 income (wages, salaries, tips etc.) as reported on the federal tax filing. Earnings from investments are not considered as personal income since they are considered under the asset formula above. Written verification of the most recent three months of wages from the employer or notice of unemployment may be substituted as acceptable proof of income if a significant change in income has occurred since the last tax filing.

The combined total of income from the above stated sources is applied to the poverty guidelines to determine the level of financial assistance available to the patient.

Information received by utilizing RevRunner Patient Advocate Propensity to Pay software will be used in determining eligibility for financial assistance (patient at or below 200% of FPL).



SUBJECT: Financial Assistance Policy _____ POLICY NO. PFS-002

AUTHOR: Kathleen A. Blickenstaff REVISION DATE: February 2010 REVISION NO. 4

APPROVED: James Myers Original Date: JULY 2002 PAGE: 3 OF 4

Percentage Of 2010 Poverty Guideline	Family Size:								Billed charges adjusted off to charity
	1	2	3	4	5	6	7	8*	
	Annual Salary:								
≤ 100	10,830	14,570	18,310	22,050	25,790	29,530	33,270	37,010	100%
200	21,660	29,140	36,620	44,100	51,580	59,060	66,540	74,020	100%
>200									Apply partial charity formula

**For families with more than eight members, add \$3,740 for each additional member.*

Partial charity formula:

- (a.) Total income (as determined by income guidelines)
- Less: (b.) 200% of Poverty for family size
- Equals: (c.) Amount of income available to pay the hospital
- Plus: (d.) Assets determined to be available to pay the hospital
- Equals: (e.) Grand Total Available to pay the hospital

The difference between total billed charges and (e.) the grand total available to pay the hospital will be adjusted off to charity. Payment is expected on the balance in accordance with the hospital payment policies.

When religious doctrine prohibits individuals from accepting government assistance, such as the Amish Religion, the prerequisite of applying for Medicaid prior to applying for financial assistance from Bloomington Hospital will be waived. The charity application will be accepted and processed according to established guidelines. However, in no event shall the obligation of the applicant be less than the Medicare payment rate for the service.

Assets may be excluded or imputed when determining charity eligibility, based on the patient's probability of not being able to return to work and/or their age being >50 years old. Either of these circumstances may prevent the patient from replacing lost assets for monies needed for living expenses and/or retirement income.

Other factors may be considered in determining charity eligibility, including the timeliness with which a patient provides requested documentation and consistency between reported income and expenses. The Director of Patient Access and the CFO will review all cases where a discrepancy exists and will make a determination of eligibility based on patient interviews, and verification of reported assets and income. A committee consisting of the CFO, Director of Patient Access, Supervisor of Patient Financial Services, Medicaid Caseworkers and Financial Counselors will review applications that may qualify as exceptions on an individual basis, as determined by Financial Counselors during the application process.



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Approval Authority

Review of the eligibility calculation and approval authority for financial assistance is based on the amount of total billed charges to be adjusted:

\$0 - \$5000	Requires the approval signature of the Financial Counselor and Supervisor of Patient Financial Services or Director of Patient Access.
\$5001 - \$25,000	Requires the approval signature of the Financial Counselor, Supervisor of Patient Financial Services and Director of Patient Access.
>\$25,000	Requires the approval signature of the Financial Counselor, Supervisor of Patient Financial Services, Director of Patient Access and CFO. (This level requires a minimum of 2 approval signatures, in addition to the Financial Counselor)

The decisions related to determination of eligibility for assistance and the amount of charity provided is final. There is no right to appeal.

*Preliminary Draft
Final Assessment due to be completed with
Community input by second quarter of 2012.*



**Indiana University Health Bloomington Hospital
Community Health Needs Assessment**

Prepared by:

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Summer 2011

Community Health Needs Assessment (CHNA) Overview

In the past, Indiana University Health depended on the efforts of local and state health departments, as well as independent organizations such as the United Way and governmental agencies, such as Centers for Disease Control to determine the needs of the community, when determining how to allocate scarce resources in addressing the issues of the community. The recently passed Patient Protection and Affordable Care Act (PPACA), however, requires all hospitals conduct needs assessments facility by facility in order to keep their 501(c)(3) tax exemption status. By 2013, the PPACA requires that every hospital to conduct a community health needs assessment in their primary service area (PSA). For IU Health, this means that CHNA(s) have been performed in every county in which IU Health has a hospital.

For ease of completing the Schedule H which requests information about the CHNA, the format of this report follows the format of the questions on Schedule H. A brief executive summary exists and is available on the website and by request.

Definition of Community

For purposes of the Community Health Needs Assessments, Indiana University Health Bloomington Hospital defined the primary community served as residents of Monroe County, although some data, such as demographics, was only available on a regional market basis, as shown on the map below.



Source: Thomson Reuters MPP (2010)

Demographics

Population and Household Demographics					
County	Age Group	2010	2015	# Change	% Change
MONROE	00-17	23,487	24,386	899	4%
MONROE	18-44	66,698	66,559	(139)	0%
MONROE	45-64	25,274	27,051	1,777	7%
MONROE	65+	13,623	15,305	1,682	12%
MONROE	Total	129,082	133,301	4,219	3%

County	2010 Total HH	2015 Total HH	# Change	'10 Med HH Inc
MONROE	51,245	53,331	2,086	40,018

Source: US Census Bureau (2009)

Monroe County is located in Southern Central Indiana and is comprised of Bloomington, Ellettsville and Stinesville. Based on the most recent Census Bureau (2009) statistics, Monroe County's population estimate is 130,427 persons with approximately 50.7% female and 49.3% male.

Monroe's population has grown 8.2% since 2000 when the population was estimated around 120,563 persons—Monroe's population is projected to decrease slightly by 2015. Monroe's population estimates by race are 87% White, 3.5% Hispanic or Latino, 3% Black, 4.5% Asian, .3% American Indian or Alaska Native and 1.6% persons reporting two or more races.

Based on the U.S. Census Bureau (2009), Monroe's per capita personal income was estimated to be \$31,424 with a median household income around \$36,061 and a poverty rate of 21.9%. The rates are compared to the Indiana state average of per capita income of \$34,022 with a median household income around \$45,427 and a poverty rate of 14.4%. Comparatively for Indiana, Hamilton County has the lowest poverty rate at 5.6% and Monroe County has the highest poverty rate at 21.9%.

Health Insurance Statistics

	National Statistics on Health Insurance (United States)	National Statistics on Health Insurance (Indiana)	Monroe County *Indiana Hospital Association	Starke County *IU Health Bloomington Discharges
Uninsured	17%	13% (8% children)	6%	7%
Employer Insurance	49%	54%	38%	36%
Independent Providers	5%	3%	/	/
Medicaid	16%	16%	18%	18%
Medicare	12%	16%	35%	38%
Other Public	1%	/	2%	1%

Existing Health Care Facilities and Resources

Currently, Monroe County has one Community Health Center – Volunteers in Medicine of Monroe County located in Bloomington.

How Data Was Obtained

Indiana University Health Bloomington Hospital's data gathering for its Community Health Needs Assessment (CHNA) consisted of a multi-component approach. This included the following three components: 1. utilizing secondary data to provide a snap shot of the community, 2. conducting key informant interviews with public health and community leaders to establish the health needs of the community, and 3. surveying the community at large, with special emphasis to garner input from low income, uninsured and minority groups to ask and verify community health needs to comply the recently passed Patient Protection and Affordable Care Act (PPACA). Community input was solicited through the hospital's website and other community outreach efforts.

The Following Quantitative Data was obtained for the CHNA:	From the Following Sources:
<ul style="list-style-type: none"> • Demographics 	<ul style="list-style-type: none"> • Thomson Reuters Market Planner Plus and Market Expert • U.S. Census Bureau, 2009
<ul style="list-style-type: none"> • County Health Rankings 	<ul style="list-style-type: none"> • Robert Wood Johnson Foundation
<ul style="list-style-type: none"> • Poverty Rates 	<ul style="list-style-type: none"> • U.S. Census Bureau, 2009
<ul style="list-style-type: none"> • Insurance Coverage 	<ul style="list-style-type: none"> • Kaiser Family Foundation • Indiana Hospital Association Database
<ul style="list-style-type: none"> • Causes of Death 	<ul style="list-style-type: none"> • Centers for Disease Control, 2007
<ul style="list-style-type: none"> • Physical Activity 	<ul style="list-style-type: none"> • Centers for Disease Control, 2008
<ul style="list-style-type: none"> • Chronic Conditions 	<ul style="list-style-type: none"> • National Research Corporation – Ticker
<ul style="list-style-type: none"> • Preventative Behaviors 	<ul style="list-style-type: none"> • National Research Corporation – Ticker
<ul style="list-style-type: none"> • Community Needs Index 	

The data described above helped paint a picture of the local health of Monroe County. To get a more complete picture, including the factors that play into the community’s health, input from local health leaders was gathered through focus group sessions. Leaders provided insights into the quantitative data, and looked for needs not easily identified from the data, such as health literacy that may not be obvious when looking at population health statistics.

To further explore the needs of the community, three, one hour and thirty minute focus group sessions were held at IU Health Bloomington Hospital. Public health officials and local leaders with a stake in the community’s health were invited from organization such as Monroe County YMCA, Area 10 Agency on Aging, Indiana State Department of Health, Cook Medical, Volunteers in Medicine of Monroe County, Home Instead Senior Care, Bloomingfoods Cooperative Market & Deli, IU Health Bloomington Hospital, Monroe County Health Department, Monroe County School Corporation and additional local organizations. All in attendance were encouraged to share their thoughts and opinions on Monroe County’s health concerns and needs.

Upon arrival to the focus group, participants were asked to list their believed top five health needs for Monroe County. These responses were collected to create a comprehensive list of needs. The list was then used during the discussion period later in the session and ranked by priority of the need within the community.

After top needs were collected, the reason for the session, along with community’s demographics, insurance coverage, poverty rates, county health rankings, causes of death, physical activity, chronic conditions, preventative behaviors, and community needs index were presented, as well as IU Health’s mission, current outreach priorities to the public health and community leaders attending the community input session.

After the presentation, a discussion to gain consensus of the top five health needs of the community was conducted. This was intended to inspire candid discussions and was followed by giving the leaders another chance to vote for their top five needs from the overall list. Votes were tallied as a group and input from the group was encouraged during this process in order to validate and prioritize the identified needs.

Following the final vote participants were asked to address what they thought IU Health’s roles could be in meeting the top five local health needs.

The Health Needs of the Community

After discussing and ranking the top five needs of the community, Monroe's top needs were determined to be: 1. Mental Health/Addiction, 2. Access to Affordable Care, 3. Obesity & Diabetes, 4. Chronic Disease Management and 5. Elderly Care. Other needs such as sexual health, tobacco prevention, education, unintentional injuries, homelessness, dental care and cultural competency were also considered needs in the community. Most leaders from the different focus groups believed that IU Health could and should play a role in addressing the Monroe community's health needs.

Mental Health and Addiction

Mental health and addiction concerns were the overall top ranked concern with a psychologist and psychiatrist shortage. It was discussed that homelessness, substance abuse and mental health coexist and that Monroe County currently lacks the support to manage the growing rate of this challenge. Of additional concern is the lack of education on diagnosis and services available in the area of mental health. Leaders within the community also discussed the lack of medication management and the need for this resource.

Access to Healthcare

Access to Healthcare was the second greatest concern with all three focus groups addressing the lack of not only healthcare, but the overall cost of receiving services. There is a lack of primary care physicians and also specialists such as geriatrics, dermatologists and psychiatrists. Additionally, for those who are uninsured, the cost of care is unaffordable to them.. Related to access to healthcare is the need for low cost or free prevention services, medical supplies, medication, and prenatal behavioral health services.

Obesity and Diabetes

Obesity and diabetes rounded out the top three concerns in all three focus groups primarily due to the lack of nutritional education, physical activity in schools, and access to fresh fruits and vegetables. Additionally, there is a great need for adult programs, especially in the way of free places for wellness opportunities. Policy change through the use of joint use agreements that would provide more fitness outlets for adults was suggested. Participants shared that the "GOAL" program has been piloted and received good feedback and preliminary outcome data that could be expanded.

Chronic Disease Management

In terms of chronic disease management, Monroe community leaders believed that Accountable Care Organizations could be a good way to address the issue. They suggested exploring medical sociology work at Indiana University, and seeing how they could incorporate their work into practice. Additional suggestions included assigning navigators or case manager to individuals, providing pharmacists in primary care clinics, and having registered dietitians and mental health practitioners available to patients.

Elderly Care

Elder Care was also addressed as a need in the community. However, Monroe does have some resources such as "Niche," which is Nurses Improving Care for the Health of Elder systems and also Mary Naylor, which is a national model for transitioning back to their home versus going into a long term care center. Additionally, leaders believed that coordinated care/patient centered care, and in-home services could help their growing challenge of elder care.

Additional Topics

Another area of concern for the Monroe County leaders was sexual health and sexuality. Leaders mostly addressed Lesbian, Gay, Bisexual, and Transgendered (LGBT) healthcare and pregnancy support/intervention and Hepatitis C education.

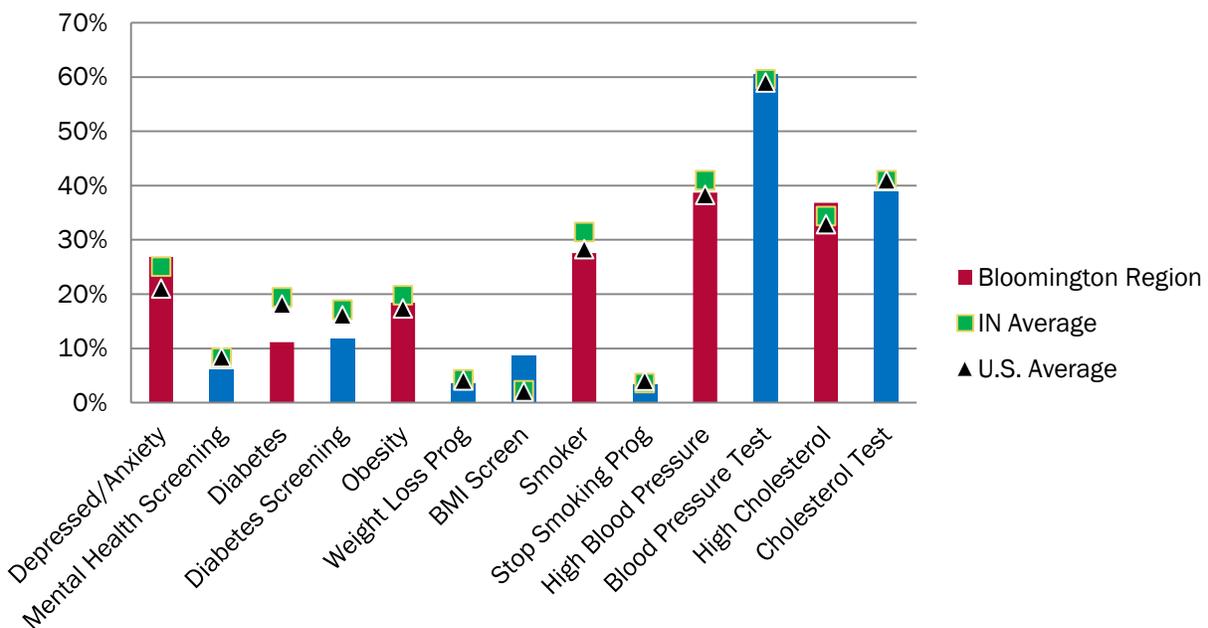
Education was another need expressed by Monroe County leaders, mostly focused around health education and the ability to make education intergenerational and fun to take part in. Prevention was also discussed in the terms of education and the need to teach prevention measures in order to avoid health related concerns.

National Research Corporation

The National Research Corporation puts out a very useful product when conducting a community health needs assessment. Ticker can provide users with a variety of information about defined geography's. Of this information two in particular data sets are pertinent to our needs. Chronic Conditions and Preventative Health Behaviors allow you explore estimates of chronic conditions within a population of interest and related preventative behaviors. These estimates are based off of a monthly internet survey of over 270,000 people across the United States annually. The survey estimates are then applied to population data. Although this site is updated monthly we decided to use the 2010 annual data to ensure a larger sample size.

Primary Care and Chronic Disease Needs of Insured, Low-Income Persons, and Minority Groups Chronic Conditions and Preventative Behaviors

Bloomington Regional Market



Source: Ticker 2010

Based on the 2010 National Research Corporation *Ticker* data, the Bloomington Regional Market identified ten chronic conditions of importance:

1. High Blood Pressure
2. High Cholesterol
3. Allergies
4. Smoker/Tobacco Use
5. Depression/Anxiety
6. Obesity
7. Cancer (other than skin)
8. Diabetes
9. Heart Disease
10. Skin Cancer

When each of these chronic conditions were compared to the Indiana average and the U.S. average, Bloomington was generally at or below the state and national average. In Bloomington, high blood pressure, high cholesterol and smoking portrayed the highest percentage of population affected, however hovering

around the national and state averages. Of great interest is depression/anxiety disorder in Bloomington, as 33% of the population is affected, which is about 3% more than the Indiana average, and 8% more than the U.S. average. The chronic conditions below state and national averages are cancer (both skin and other), and heart disease. Smoking/Tobacco use, obesity/weight problems, allergies, and diabetes are of concern but follow the state and national trends.

In the Bloomington Regional Market, depression/anxiety, diabetes, obesity, and smoking are of concern because of the lack of preventative health programs and/or preventive measures to address the chronic conditions. For example, about 33% of the Bloomington population is affected by depression/anxiety but just 5% takes part in any mental health screening. Approximately 18% of the population is affected by obesity and not even 4% partake in a weight loss program and just 9% had a BMI screening. Likewise, around 27% of the Bloomington community smokes and less than 3% of the smokers take part in a smoking cessation program.

In the Bloomington Regional Market, high blood pressure and high cholesterol are the only two categories that have more testing for the population than percentage of chronic disease. Approximately 38% of the population has high blood pressure and about 61% of the population has taken a blood pressure test. About 38% of the population has high cholesterol and 39% of the population has been screened.

The National Research Corporation's *Ticker* data is thus significant in identifying where resources could be spent for future measures to prevent and/or treat prevalent chronic conditions. From The National Research Corporation's data on Bloomington it seems resources could be well received in mental health care, diabetes, smoking, high blood pressure and high cholesterol.

The Process for Consulting with Persons Representing the Community's Interests

IU Health Bloomington Hospital mailed letters and made follow-up telephone calls inviting public health officials and community leaders, paying special attention to include organizations that represent the interest of low income, minority and uninsured individuals, to attend a one and half to two-hour community conversation to help IU Health Bloomington understand the health needs of the Monroe County community, and what role IU Health Bloomington could play in addressing the needs, utilizing the following session outline:

- Introductions & purpose of session
- Collect and tally individuals' perception of the top 5 health needs to determine the top five community needs
- Present the data (e.g., demographics, chronic conditions, poverty rates, etc.) on the community
- Discuss the needs in detail and consolidate categories where possible
- Vote on top 5 health needs (with post-it notes)
- Discuss "winners" and gain consensus
- Confer how IU Health can play a role in addressing the identified health needs

After the community conversations, IU Health surveyed the public at large to ask what they thought was Monroe County's greatest health needs, specifically targeting organizations to reach low income, uninsured and minority groups. The community survey was posted on the hospital website from XX to XX, and distributed in paper form at the Volunteers in Medicine Clinic (VIM), and electronically at 4-H Fair and other community outreach events.

The Information Gaps that Limit the Hospital's Ability to Assess All of the Community Health Needs

While IU Health Bloomington worked to capture information on a wide variety of health conditions from a wide array of sources, IU Health Bloomington realizes that it is not possible to capture every health need in the community and there will be gaps in the data captured, such as perinatal conditions. To close the information gap, IU Health Bloomington Hospital, conducted community conversations and community input surveys. Although, it is evident from the focus group sessions if an organization from a specific group was

not at the table, such as seniors or injury prevention groups, then that need was underrepresented during the conversation.

Other

County Health Rankings

Robert Wood Johnson Foundation and the University of Wisconsin annually rank counties from the healthiest county, with a rank of one, to the unhealthiest county in each state throughout the United States. The rankings are based on rates and behaviors reported in the following thirteen categories: smoking, diet and exercise, alcohol use, unsafe sex, access to care, quality of care, employment, income, family and social support, community safety, air quality, and built environment. While IU Health North Hospital and IU Health West Hospital had the distinction of being ranked one and two, the healthiest counties in Indiana, Monroe County was ranked as on the unhealthiest counties in Indiana, with a ranking of 7 out of 92 counties.

	<i>Overall Ranking</i>	Smoking	Diet and Exercise	Alcohol Use	Unsafe Sex	Access to Care	Quality of Care	Education	Employment	Income	Family and Social Support	Community Safety	Air Quality	Built Environment
Hamilton	1	2	1	9	1	1	2	1	1	3	5	15	90	12
Hendricks	2	22	5	16	3	28	18	3	5	1	11	22	70	15
Monroe	7	16	2	40	18	92	1	4	7	80	44	37	17	42
Tippecanoe	18	13	5	55	40	91	22	5	9	66	37	48	46	54
Tipton	19	1	42	4	19	15	87	27	77	7	27	77	65	73
Morgan	32	62	58	67	47	54	50	26	34	16	34	71	61	10
Blackford	58	41	28	72	71	14	70	49	82	60	62	56	71	22
Orange	70	89	65	24	62	21	62	59	45	84	51	72	7	44
Delaware	71	25	90	34	74	10	46	46	63	82	35	56	78	68
Lawrence	74	34	58	8	69	43	74	80	88	63	81	56	7	72
Elkhart	75	21	28	22	91	79	16	73	91	57	82	79	81	16
La Porte	77	39	65	78	79	48	41	70	48	73	73	85	75	63
Marion	87	58	24	31	92	8	21	58	29	87	92	91	92	56
Starke	91	90	37	89	68	63	88	86	85	78	60	85	35	18

Source: Robert Wood Johnson Foundation, 2010

Top Five Leading Causes of Death in the United States

The Centers for Disease Control (CDC) provides the top five leading causes of death by age. Unintentional injury prevention is the leading cause of death for people between the age of one and forty-four, while heart disease is generally the fifth most common cause of death.

Rank	Age Groups										Total
	<1	1-4	5-9	10-14	15-24	25-34	35-44	45-54	55-64	65+	
1	Congenital Anomalies 5,785	Unintentional Injury 1,588	Unintentional Injury 965	Unintentional Injury 1,229	Unintentional Injury 15,897	Unintentional Injury 14,977	Unintentional Injury 16,931	Malignant Neoplasms 50,167	Malignant Neoplasms 103,171	Heart Disease 496,095	Heart Disease 616,067
2	Short Gestation 4,857	Congenital Anomalies 546	Malignant Neoplasms 480	Malignant Neoplasms 479	Homicide 5,551	Suicide 5,278	Malignant Neoplasms 13,288	Heart Disease 37,434	Heart Disease 65,527	Malignant Neoplasms 389,730	Malignant Neoplasms 562,875
3	SIDS 2,453	Homicide 398	Congenital Anomalies 196	Homicide 213	Suicide 4,140	Homicide 4,758	Heart Disease 11,839	Unintentional Injury 20,315	Chronic Low. Respiratory Disease 12,777	Cerebrovascular 115,961	Cerebrovascular 135,952
4	Maternal Pregnancy Comp. 1,769	Malignant Neoplasms 364	Homicide 133	Suicide 180	Malignant Neoplasms 1,653	Malignant Neoplasms 3,463	Suicide 6,722	Liver Disease 8,212	Unintentional Injury 12,193	Chronic Low. Respiratory Disease 109,562	Chronic Low. Respiratory Disease 127,924
5	Unintentional Injury 1,285	Heart Disease 173	Heart Disease 110	Congenital Anomalies 178	Heart Disease 1,084	Heart Disease 3,223	HIV 3,572	Suicide 7,778	Diabetes Mellitus 11,304	Alzheimer's Disease 73,797	Unintentional Injury 123,706

Source: CDC, 2007

Community Need Index:

The Community Need Index (CNI) scores zip codes one to five in a defined geography against each other with a higher number demonstrating a greater need. CNI scores are based on socio-economic factors and will highlight specific geographies that have the greatest need. The following socio-economic factors are used to create a CNI for each zip code:

- income (percent of households with residents over 65, % of families and single females w/kids under 18, below poverty line),
- culture (percent of population that is minority, or that speaks no or poor English),
- education (percent of population over 18 without a high school diploma),
- insurance (percent of population in labor force without employment or without health insurance), and
- housing (percent of population that rent their home).

Rank	Zip Code	City
4	47406	IU Campus
3.8	47404	Bloomington
3.6	47403	Bloomington
3.4	47408	Bloomington
3	47401	Bloomington
2.4	47429	Ellettsville
1.8	47468	Unionville

IU Health’s Potential Role

Due to time constraint and extensive discussion on the exact needs of Monroe County, not all potential roles of IU Health were discussed. However, two main points were mentioned. First, leaders believed IU Health could play a role in providing support to the clinic through staff, tests, and labs. It is believed that if there was anyway IU Health could help shorten the wait time for appointments to increase the number of patients they could reach that would be vital.

Second, leaders believed coordinated care could be a huge asset to Monroe County. If IU Health could somehow facilitate convening of facilities/agencies in the community that would be a large assistance to help address health needs.

While limited time did not allow for great discussion on exactly here IU Health could have a potential role in all of the top five needs, leaders believed there are many areas to assist.

The Tax Year the CHNA was Conducted

The CHNA was conducted in 2012, while the process started in 2011.

Describe How the Hospital Took Into Account Input from Persons Who Represent the Community (Identifying the Person Consulted)

A list of public health officials and community leaders was compiled to invite to the community conversations/focus groups. Targeted groups included public officials, the county health department, area school systems, Area Coalition on Aging, Safe Kids, minority coalitions, United Way agencies, faith based organizations that represent minority or low income populations, chamber of commerce, social service agencies and other not-for-profit organizations such as Community Kitchen, health clinics (e.g., Shalom Center and Volunteers In Medicine Clinic), Boys and Girls Club, Youth Services Bureau, Asset Building Coalition, Futures Family Planning Clinic, as well as Monroe County Tobacco Coalition, Bloomington Housing Authority, IU Applied Health Sciences and Community Engagement departments, and GLBT Groups.

Elizabeth Thompson
 Volunteer’s in Medicine
 812.333.4032

Barry Lessow
 United Way
 812.334.8370

Christy Gillenwater
Chamber of Commerce
812.336.6381

Mark Kruzan
Mayor of Bloomington
812.349.3406

Penny Caudill
Administrator of Monroe Cty. Health Department
812.349.2543

Superintendent of Schools
MCCSC
812 330 7700

Dan Peterson
IU Health Bloomington Board Member
812.339.2235

Ellie Rogers
IU Health Bloomington Board Member & Member of Local Counsel of Women
812.353.9555

Mark Moore
CEO IU Health Bloomington
812.353.9555

Our Coordinated School Health Committee would serve as one example group, also Southern Indiana Pediatric Group clients, WIC, Community Kitchen, Shalom Center and Habitat residents would be ideas of focus. Others include: Monroe County Tobacco Coalition, Bloomington Housing Authority, Boys and Girls Club, Youth Services Bureau, Asset Building Coalition, Futures Family Planning Clinic, Area school systems, IU Applied Health Sciences and Community Engagement departments, GLBT Groups, Homeless populations.

Other Hospitals Collaborated With to Conduct the CHNA

While IU Health Bloomington offered to share its data with other hospitals in the county, it did not directly collaborate with other hospitals to conduct the CHNA to ensure CHNA met the facility by facility requirement.

Describe How was the CHNA Made Widely Available to the Public (e.g., website, by request, etc.)

The CHNA was made public by listing the results of the CHNA on its website, providing copies upon request, and mailing or emailing copies to all representatives who participated in the community conversations.

Indicate How the Hospital Will Meet the Needs Identified by CHNA

- 1. Adoption of Implementation Strategy**
- 2. Execution of Implementation Strategy**
- 3. Participation in the Development of Community-wide Community Benefit Plan**
- 4. Inclusion of Community Benefit Section in Operational Plans**
- 5. Adoption of a Budget for Provision of Services that Addresses the Needs Identified**
- 6. Prioritization of Health Needs in the Community**
- 7. Prioritization of Services that the Hospital will Undertake to Meet the Health Needs**
- 8. Other**

IU Health’s Community Outreach and Engagement (COE) department will work with Market Research and Decision Support to analyze the results of the CHNA(s) to identify and prioritize the top health concerns for each IU Health community, and the services and resources that IU Health can bring to bear on the challenges facing the community. Once the top health concerns have been determined, staff from both IU Health’s Community Outreach & Engagement Department will research best practices and evidenced-based programming before recommending an implementation strategy to the IU Health Board of Directors.

Once the priorities and strategies have been approved, IU Health’s COE system team will develop and coordinate tactics and strategies to address the needs identified, utilizing a system-wide approach when possible. IU Health Bloomington community outreach staff will view the priorities and community needs through their local lens to further refine strategies and tactics to address the specific local needs when adopting and executing the implementation strategy. When feasible, IU Health will look for opportunities to participate in the development of community-wide community benefit plans, as long as participation doesn’t jeopardize complying with PPACA requirements, such as conducting a CHNA facility-by-facility. IU Health includes a community benefit section in operational plans and budgets.

As consistent needs are identified, IU Health will work to implement cross-system strategies to address certain ubiquitous problems in our communities, such as obesity. This will allow IU Health to take advantage of the opportunity to scale initiatives across a system – while still addressing needs identified in each individual community.

IU Health Bloomington Hospital Community Health Needs Assessment Findings

Focus Group One

1. Chronic Disease Management
2. Mental Health/Addiction
3. Access to Affordable Healthcare
4. Elder Care
5. Sexual Health

Focus Group Two

1. Obesity/Diabetes Prevention
2. Access to Affordable Healthcare
3. Mental Health/Addiction
4. Chronic Disease Management
5. Elder Care

Focus Group Three

1. Obesity—Education and Prevention
2. Mental Health/Addiction
3. Access to Affordable healthcare—both primary care and specialty care
4. Chronic Disease Management

All Listed Needs Below:

Elder Care & Support	<ul style="list-style-type: none"> • Niche – Nurses improving care for health of elders systems • Mary Naylor – national model for transitioning back to the home & bypassing LTC • Adult daycare – downtown • In-home services • Coordinated discharge
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	<ul style="list-style-type: none"> • Staying put – out of long term care • Volunteer network
Sexuality/Sexual Health	<ul style="list-style-type: none"> • GLBT – Sexual Health • Pregnancy intervention/support • Hepatitis C
Chronic Disease Management/Accountable Care Organizations	<ul style="list-style-type: none"> • Explore medical sociology professors & how to incorporate their work • Navigators/Case managers, marrying up PCP with chronic disease • Providing pharmacists in primary care clinics, review medications before appointments • Registered dietician and mental health practitioner • Asthma, Diabetes Care, Heart Disease, Cancer
Mental Health/Addiction	<ul style="list-style-type: none"> • Psychiatrist/psychologist shortage • Medication management • Education on diagnosis and services available • Support groups for mental illness • Homeless – shelter policy • Substance abuse • Housing component of healthcare
Education	<ul style="list-style-type: none"> • Preventive education • Preventive reminders • Health education for older adults • Make efforts fun • Intergenerational education • Patient Involvement in Education • Tobacco Prevention and Education •
Health Literacy	<ul style="list-style-type: none"> • Cultural Competency • Language Access/Interpreters
Access to Affordable Healthcare	<ul style="list-style-type: none"> • Primary care • Specialties <ul style="list-style-type: none"> ○ Geriatrics ○ Dermatologists • Access to mental health

	<ul style="list-style-type: none"> • No waiting lists for services – especially for families with disabilities • Perinatal behavioral health services • In-home doctor visits • Low cost medical supplies • Premium costs for insured • Prevention services – free/low cost • Advocate for patients/how to navigate the healthcare system • Primary care convenient & inexpensive • Dental Care • Individualized care as healthcare becomes bigger •
Homelessness & Poverty	<ul style="list-style-type: none"> • Affordable Housing • Free Bus Transportation • Affordable Childcare •
Unintentional Injuries – Injury Prevention	<ul style="list-style-type: none"> • Need for increased walkability in community • Sirens & Lights
Obesity	<ul style="list-style-type: none"> • Free exercise places • Nutritional education • Physical activity in schools • Accessible fresh foods/nutrition • Policy • Environment • Expand GOAL • Adult programming • Healthy School Coordination • Health Education/prevention education and tips/change policies • Money for healthy lifestyles <ul style="list-style-type: none"> ○ Parks, sidewalks, bike path