

April 28, 2011

Matt Doades
Public Health Administrator
Indiana State Department of Health
2 North Meridian Street, 5A
Indianapolis, IN 46204

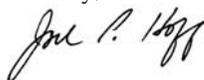
Dear Matt:

In compliance with your recent communication regarding the submission of Community Benefit Reports, attached you will find reports for the facilities which comprise Franciscan Alliance. Our health system consists of the following regions and the facilities located within those regions:

- Central Indiana Region (CIR)
 - Franciscan St. Francis Health - Beech Grove
 - Franciscan St. Francis Health - Indianapolis
 - Franciscan St. Francis Health - Mooresville
- Western Indiana Region (WIR)
 - Franciscan St. Elizabeth Health - Lafayette Central
 - Franciscan St. Elizabeth Health - Lafayette East
 - Franciscan St. Elizabeth Health - Crawfordsville
- Northern Indiana Region (NIR)
 - Franciscan St. Margaret Health - Hammond
 - Franciscan St. Margaret Health - Dyer
 - Franciscan St. Anthony Health - Crown Point
 - Franciscan St. Anthony Health - Michigan City
 - Franciscan Physicians Hospital, LLC - Munster
- South Suburban Chicago Region (SSCR)
 - Franciscan St. James Health - Chicago Heights
 - Franciscan St. James Health - Olympia Fields

Accordingly, our reports consist of these facility groupings by region, for our Indiana operations. You will note that the first page(s) of these reports reflect 2010 amounts. On the subsequent pages (which are PDF files of our Community Benefit Web sites) you'll see a narrative of the 2009 Community Benefit for each of the communities we serve. The 2010 narrative is currently being compiled for the Franciscan Alliance facilities. We expect that it will be available around mid-July. Please contact me if you have questions or need additional information.

Sincerely,



Joel P. Hoff
Sr. Vice President of Administrative Services



FRANCISCAN
ST. ANTHONY HEALTH
Crown Point

FRANCISCAN
ST. ANTHONY HEALTH
Michigan City

FRANCISCAN
ST. ELIZABETH HEALTH
Crawfordsville

FRANCISCAN
ST. ELIZABETH HEALTH
Lafayette Central

FRANCISCAN
ST. ELIZABETH HEALTH
Lafayette East

FRANCISCAN
ST. FRANCIS HEALTH
Beech Grove

FRANCISCAN
ST. FRANCIS HEALTH
Indianapolis

FRANCISCAN
ST. FRANCIS HEALTH
Mooresville

FRANCISCAN
ST. JAMES HEALTH
Chicago Heights

FRANCISCAN
ST. JAMES HEALTH
Olympia Fields

FRANCISCAN
ST. MARGARET HEALTH
Dyer

FRANCISCAN
ST. MARGARET HEALTH
Hammond

FRANCISCAN
PHYSICIANS HOSPITAL, LLC
Munster

FranciscanAlliance.org

CORPORATE OFFICE
PH: 574 256 3935

SHIPPING
1515 Dragoon Trail
Mishawaka, IN 46544

MAILING
P.O. Box 1290
Mishawaka, IN 46546-1290

3/21/2011
Region: CIR
Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)
For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	64,055	18,026,351	0	18,026,351	2.6	2.3
Unpaid Cost of Medicaid	73,932	59,807,196	16,179,402	43,627,794	6.3	5.5
Community Services						
Community Building Activities	400	2,500	0	2,500	0.0	0.0
Community Health Improvement Services	59,975	204,176	615	203,561	0.0	0.0
Financial and In-Kind Contributions	5,272	102,582	0	102,582	0.0	0.0
Health Professions Education	30	0	0	0	0.0	0.0
Subsidized Health Services	11,481	2,040,109	310,502	1,729,607	0.2	0.2
Totals for Community Services	77,158	2,349,367	311,117	2,038,250	0.3	0.3
Totals for Living in Poverty	215,145	80,182,914	16,490,519	63,692,395	9.2	8.1
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	286	42,553	0	42,553	0.0	0.0
Community Building Activities	26,525	83,161	84	83,077	0.0	0.0
Community Health Improvement Srvcs	2,316,313	2,214,590	75,902	2,138,688	0.3	0.3
Financial and In-Kind Contributions	101,002	120,877	0	120,877	0.0	0.0
Health Professions Education	21,792	10,260,613	1,739,132	8,521,481	1.2	1.1
Research	274,180	1,033,504	417,177	616,327	0.1	0.1
Subsidized Health Services	222,266	96,392,867	58,683,577	37,709,290	5.4	4.8
Totals for Broader Community	2,962,364	110,148,165	60,915,872	49,232,293	7.1	6.3
Totals - Community Benefit	3,177,509	190,331,079	77,406,391	112,924,688	16.3	14.4
Unpaid Cost of Medicare	156,137	166,107,242	133,319,910	32,787,332	4.7	4.2
Totals with Medicare	3,333,646	356,438,321	210,726,301	145,712,020	21.0	18.5
Bad Debt	27,191	7,220,285	0	7,220,285	1.0	0.9
Totals with Bad Debt	3,204,700	197,551,364	77,406,391	120,144,973	17.3	15.3
Totals Including Medicare and Bad Debt	3,360,837	363,658,606	210,726,301	152,932,305	22.0	19.4



SISTERS OF ST. FRANCIS
HEALTH SERVICES, INC.

Continuing Christ's Ministry in our Franciscan Tradition

Our giving journal

2009

SEARCH

- Home
- Corporate
- Central Indiana
- Northern Indiana
- Western Indiana
- South Suburban Chicago

St. Francis Hospital & Health Centers

- Letter to the Community
- Community Benefit Report
- Summary of Service and Benefit
- Cash and In-Kind Donations
- Community Needs Assessment
- Employee Involvement
- Community Partners
- About St. Francis Hospital & Health Centers

Letter to the Community

Dear Friend:

It's an important number: \$162 million in benefits to the community last year. But it doesn't begin to tell St. Francis Hospital & Health Centers' entire story.

The St. Francis story is best reflected by our physicians, nurses, staff and volunteers, who work tirelessly to help the uninsured and under-insured obtain much-needed care at our hospitals and local health centers. Our story is also reflected by our employees and supporters who donate a portion of their hard-earned pay to support St. Francis Healthcare Foundation's efforts to improve the health of our community. And, it's further demonstrated by the hospital's ongoing support of the Indianapolis Archdiocese as it endeavors to relocate 5,000 members of the Chin community, from persecution in Burma and India, to new lives on the south side of Indianapolis.



Robert J. Brody
President and CEO

New 2009 IRS regulations require St. Francis and other not-for-profit hospitals to demonstrate community need and benefits more than ever before. I believe you'll find St. Francis does our share when you read our more detailed community benefit report.

As you may have heard, a key part of President Obama's health care reform package includes the development of Accountable Care Organizations (ACOs), a collaboration of hospitals, health service providers and physicians that accept joint responsibility and accountability for the quality and cost of health care for a specific patient population. Here at St. Francis, we welcome new models for the financing and delivery of care, especially if they lead to more cost-effective, comprehensive and high-quality patient care. Presently we are working with some of the nation's top physicians to offer innovative and improved medical services. Our goal is to ensure you have access to top-notch, compassionate care close to your home, work and family.

St. Francis' consolidation of medical operations to our Indianapolis campus will also greatly enhance our cost efficiencies. The new six-story patient tower at St. Francis Hospital-Indianapolis will be home to an expanded Emergency Department, leading-edge surgery suites, inpatient rooms and many other services. While we remain committed to providing health care to Beech Grove families, consolidating inpatient and outpatient medical services at our Indianapolis campus will allow St. Francis to offer expanded medical care, emerging technologies and clinical research, and enhanced patient care. We will be excited to share this state-of-the-art facility with you when it opens next year.

Thank you for your continued support of St. Francis Hospital & Health Centers. We look forward to serving your family and community for years to come.

Sincerely,

Robert J. Brody
President & CEO





St. Francis Hospital & Health Centers

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2009 Community Benefit Report

Benefits for the Poor

- Charity Care: \$18,723,989
- Unpaid Cost of Medicaid: \$42,054,857
- Community Services: \$2,110,491

Sub-total: \$62,889,337

Benefits for the Community

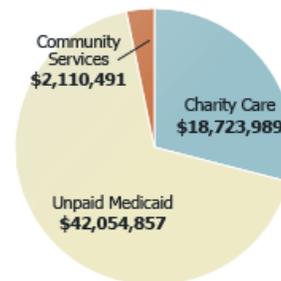
- Unpaid Cost of Medicare: \$34,097,797
- Other Community Services: \$34,697,937

Sub-total: \$68,795,734

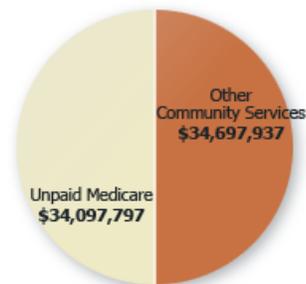
Total: \$131,685,071

{ 19.7% of Organization Expenses }

BENEFITS TO THE POOR



COMMUNITY BENEFITS





St. Francis Hospital & Health Centers

Letter to the Community

Community Benefit Report

Summary of Service and Benefit

Cash and In-Kind Donations

Community Needs Assessment

Employee Involvement

Community Partners

About St. Francis Hospital & Health Centers

Summary of Service and Benefit

St. Francis offered numerous health screenings/fairs, health education and support groups for patients and their families.

Community Health Services

- St. Francis Heart Center "[Ask a Doc](#)" and "[Change of Heart](#)" series
- [Advance Health-Care Directive Program](#)
- [Look Good, Feel Better Outreach to Cancer Patients](#)
- [Mooresville Orthopedic Surgeons 'Road Show'](#)
- [Bereavement/Grief Support](#)
- [Vascular disease screenings](#)
- [Walk To Remember Commemorates Lost Infants](#)
- [Breast Cancer Support-Mooresville](#)
- [Weight Loss Center Focuses on Bariatric Options](#)
- [Women Health Services Provides Post-Partum Patients with Support Resources](#)



Health Professions Education

- [Nurse Navigator Program Selected for Nat'l Cancer Pilot Project](#)
- [St. Francis Chosen as Host for Nat'l Palliative Care Conference](#)
- [School of Medical Technology Graduates New Health Specialists](#)
- [Nurses Earn Scholarships to Advance Careers](#)
- [Heart Center CV Symposium Geared for Indianapolis-area Health Professionals](#)
- [Critical Care Nurses Prevail in Contest Measuring, Promoting Patient Care](#)
- [Program Educates Caregivers, Clinicians about Medicare Changes](#)
- [First Scholarship Awarded Honoring Late Nurse](#)
- [New Family Medicine Residents Forge Skills at St. Francis](#)



Subsidized Health Services

- [Neighborhood Health Center](#)
- [Center for Hope](#)
- [St. Francis Equips Area Ambulances With Wireless EKGs](#)
- [Neonatal Intensive Care Unit-Level 3](#)
- [Senior Promise Offers Health Screenings and Insurance Assistance](#)
- [Palliative Care Clinic](#)
- [Hospice Care](#)
- [Indiana Bone Marrow and Transplantation Unit](#)



Research

- [Clinical Trial Seeks to Reduce Bone Pain in Cancer Patients](#)
- [Researchers Seek Participants for Global NHL Chemotherapy Study](#)
- [St. Francis Surgeon First in World to Use Technology to Repair Intracardial Damage](#)
- [Colorectal Cancer Study for Patients With Advanced Conditions Gets Under Way](#)
- [Member of the Indianapolis Coalition for Patient Safety](#)
- [NICU Expert Reports Pesticides Exposure Related to Birth Defects](#)

Community-Building Activities

- Indianapolis Coalition for Patient Safety
- Indiana Hospital Association
- Field Instruction for University of Indianapolis psychology students
- Field Placement-Behavioral Health Nurses
- Greater Greenwood Chamber of Commerce
- Mooresville Chamber of Commerce
- Franklin Township Chamber of Commerce
- Indiana Cancer Consortium
- Indiana Tobacco Prevention and Cessation
- Nurse Mentoring Program
- St. Francis Cancer Research Foundation
- St. Francis Healthcare Foundation



Community Benefit Operations

- Eucharistic Ministry Program-Spiritual Care Services
- Crisis and Referral 24-Hour Hotline
- H1N1 Flu Brochures/Public Vaccines
- Language Interpreting Services (including signing)
- Transportation Services for Indigent



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Cash and In-Kind Donations

Summary Statement:

In 2009, St. Francis Hospital & Health Centers sponsored and supported **223** programs and activities in central Indiana, serving served **2,794,008** persons (encounters).

Organizations supported (in alpha order):

- American Cancer Society
- American Heart Association
- Association of Perioperative Nurses
- Asthma Alliance
- Archdiocese of Indianapolis
- Athletic Training (Schools and Sports Medicine)
- Automotive Safety Program-Car Seat Safety
- Catholic Charities
- Drug-Free Morgan County
- Greenwood Chamber of Commerce
- Healthier Morgan County
- Indianapolis 500 Festival Mini-Marathon
- Indianapolis Monumental Marathon
- Mooresville Community Aquatics Program
- Parish Nurse Program
- Spirit of Women
- Super Sitter
- United Way of Central Indiana

Total Benefit = \$36,046,186





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Community Needs Assessment

Greatest Community Needs in 2009

- Access to our health care to the populations served in six surrounding Indianapolis counties
- Update Community Benefit Plan for 2011 - 2012
- Work with Healthier Morgan County Initiative for Morgan County Assessment
- Work with Marion County Health Department for their next review
- Work with Healthier Johnson County Partnership for their next review, and
- Work with other counties or other coalitions as requested
- General health/lifestyle educational programs
- Disaster/emergency preparedness

Community Needs and Benefit Activities

- Health screenings/education geared for at-risk populations (cardiovascular, cancer, obesity, tobacco cessation, joint procedures/therapies, pulmonary and diabetes).
- Continued translation services for surging population of Hispanics and Chin (Burmese)
- Coordinated disaster drills for our three hospitals





SISTERS OF ST. FRANCIS
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Continuing Christ's Ministry in our Franciscan Tradition

Our *g*iving journal

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Employee Involvement

St. Francis Hospital & Health Centers has more than 4,000 employees, and many volunteer their time and expertise by participating in myriad activities throughout the Greater Indianapolis area and its many communities. They do so either on their own time or through St. Francis-sponsored events, particularly those sanctioned by the hospital's Mission Integration Program.

For example, in 2009, they donated their time to:

- [Day of Dance](#)
- [Docs v. Jocks v. Drugs](#)
- [St. Francis Healthcare Foundation Golf Outing](#)
- [Indianapolis Monumental Marathon](#)
- [Operation Bright Christmas](#)
- [Indianapolis Mini-Marathon](#)
- [Gift A Family at Christmas](#)
- United Way of Central Indiana
- Blood Drives/Coordinated Programs
- Komen Race for the Cure
- Heart Walk (AHA)
- Light the Night
- St. Francis Soccer Club
- St. Francis Speakers' Bureau
- Newborn Pantry





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Community Partners

It takes more than just a "village" to address community needs and concerns. Partnerships are a vital cornerstone of St. Francis' philosophical and mission – reaching out to promote better health and meeting social needs. Such partnerships harness the expertise of local businesses, schools, government agencies, community advocacy groups, faith groups and other health-care providers throughout Indianapolis and south-central Indiana.

Among the many partnerships St. Francis has forged with others:

- St. Thomas More Clinic (Morgan County)
- Indianapolis Coalition for Patient Safety
- Partnership for a Healthier Johnson County
- Indiana Safe Kids Coalition/Automotive Safety Program
- United Way of Central Indiana
- "Better Life Initiative" (Morgan County)
- Archdiocese of Indianapolis/Holy Family Shelter
- Docs v. Jocks v. Drugs (south-central Indiana school districts)
- Operation Bright Christmas (Beech Grove)
- AWAKE Group of Central Indiana (sleep disorders program outreach)





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About St. Francis Hospital & Health Centers



St. Francis Hospital & Health Centers serves south-central Indiana at three campuses - Beech Grove, Indianapolis and Mooresville - and offers a full range of services to meet the needs of south-central Indiana.

Major Service Lines

- Cardiac and Vascular care
- Midwest Valve Center
- Cancer care and the Indiana Blood and Marrow Transplantation (IBMT)
- Women and Children's Services (Indianapolis)
- Orthopedics
- Neuroscience
- Bariatrics
- Physical and Occupational Therapy
- Imaging and laboratory services
- Medicine/pharmacy services
- Emergency services
- Surgery
- Behavioral Health

Beech Grove Campus
Founding date: 1914
1600 Albany St.
Beech Grove, IN 46107
317-787-3311

Indianapolis Campus
Founding date: 1995
8111 S. Emerson Ave.
Indianapolis, IN 46237
317-865-5000

Mooresville Campus
1201 Hadley Road
Mooresville, Indiana 46158
(317) 831-1160

Plainfield Health Center
315 Dan Jones Road
Plainfield, Indiana 46168
(317) 837-4700

[Visit Web Site](#)

[Download Brochure](#)



3/21/2011
Region: WIR
Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)
For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	6,388	13,434,577	0	13,434,577	3.5	3.5
Unpaid Cost of Medicaid	27,605	45,106,788	16,954,203	28,152,585	7.4	7.4
Means-Tested Programs	404	3,692,700	2,157,576	1,535,124	0.4	0.4
Community Services						
Community Health Improvement Services	5,388	175,819	68,041	107,778	0.0	0.0
Financial and In-Kind Contributions	22,751	97,206	41,026	56,180	0.0	0.0
Totals for Community Services	28,139	273,025	109,067	163,958	0.0	0.0
Totals for Living in Poverty	62,536	62,507,090	19,220,846	43,286,244	11.3	11.4
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	24	10,283	0	10,283	0.0	0.0
Community Building Activities	642	3,725,556	2,791,678	933,878	0.2	0.2
Community Health Improvement Srvcs	16,174	1,184,929	257,096	927,833	0.2	0.2
Financial and In-Kind Contributions	94,537	283,546	0	283,546	0.1	0.1
Health Professions Education	481	618,842	0	618,842	0.2	0.2
Subsidized Health Services	6,000	156,248	81,046	75,202	0.0	0.0
Totals for Broader Community	117,858	5,979,404	3,129,820	2,849,584	0.7	0.8
Totals - Community Benefit	180,394	68,486,494	22,350,666	46,135,828	12.1	12.2
Unpaid Cost of Medicare	59,991	135,884,170	90,118,617	45,765,553	12.0	12.1
Totals with Medicare	240,385	204,370,664	112,469,283	91,901,381	24.0	24.3
Bad Debt	3,324	4,571,140	0	4,571,140	1.2	1.2
Totals with Bad Debt	183,718	73,057,634	22,350,666	50,706,968	13.2	13.4
Totals Including Medicare and Bad Debt	243,709	208,941,804	112,469,283	96,472,521	25.2	25.5

3/21/2011

Single Reporting Unit: SEH-L

Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)

For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	6,000	10,401,088	0	10,401,088	3.2	3.3
Unpaid Cost of Medicaid	18,130	39,829,999	15,634,098	24,195,901	7.4	7.6
Means-Tested Programs	404	3,692,700	2,157,576	1,535,124	0.5	0.5
Community Services						
Community Health Improvement Services	4,324	13,932	2,362	11,570	0.0	0.0
Financial and In-Kind Contributions	19,595	64,623	41,026	23,597	0.0	0.0
Totals for Community Services	23,919	78,555	43,388	35,167	0.0	0.0
Totals for Living in Poverty	48,453	54,002,342	17,835,062	36,167,280	11.1	11.3
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	0	6,691	0	6,691	0.0	0.0
Community Building Activities	240	3,690,788	2,791,678	899,110	0.3	0.3
Community Health Improvement Srvcs	14,185	1,153,939	256,436	897,503	0.3	0.3
Financial and In-Kind Contributions	89,783	238,691	0	238,691	0.1	0.1
Health Professions Education	252	353,227	0	353,227	0.1	0.1
Totals for Broader Community	104,460	5,443,336	3,048,114	2,395,222	0.7	0.7
Totals - Community Benefit	152,913	59,445,678	20,883,176	38,562,502	11.8	12.1
Unpaid Cost of Medicare	37,452	114,499,044	75,791,767	38,707,277	11.9	12.1
Totals with Medicare	190,365	173,944,722	96,674,943	77,269,779	23.7	24.2
Bad Debt	3,200	3,616,052	0	3,616,052	1.1	1.1
Totals with Bad Debt	156,113	63,061,730	20,883,176	42,178,554	13.0	13.2
Totals Including Medicare and Bad Debt	193,565	177,560,774	96,674,943	80,885,831	24.8	25.3

3/21/2011

Single Reporting Unit: SEH-C

Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)

For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	388	3,033,489	0	3,033,489	5.3	5.1
Unpaid Cost of Medicaid	9,475	5,276,789	1,320,105	3,956,684	6.9	6.6
Community Services						
Community Health Improvement Services	1,064	161,887	65,679	96,208	0.2	0.2
Financial and In-Kind Contributions	3,156	32,583	0	32,583	0.1	0.1
Totals for Community Services	4,220	194,470	65,679	128,791	0.2	0.2
Totals for Living in Poverty	14,083	8,504,748	1,385,784	7,118,964	12.4	12.0
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	24	3,592	0	3,592	0.0	0.0
Community Building Activities	402	34,768	0	34,768	0.1	0.1
Community Health Improvement Services	1,989	30,990	660	30,330	0.1	0.1
Financial and In-Kind Contributions	4,754	44,855	0	44,855	0.1	0.1
Health Professions Education	229	265,615	0	265,615	0.5	0.4
Subsidized Health Services	6,000	156,248	81,046	75,202	0.1	0.1
Totals for Broader Community	13,398	536,068	81,706	454,362	0.8	0.8
Totals - Community Benefit	27,481	9,040,816	1,467,490	7,573,326	13.1	12.7
Unpaid Cost of Medicare	22,539	21,385,126	14,326,850	7,058,276	12.2	11.9
Totals with Medicare	50,020	30,425,942	15,794,340	14,631,602	25.4	24.6
Bad Debt	124	955,088	0	955,088	1.7	1.6
Totals with Bad Debt	27,605	9,995,904	1,467,490	8,528,414	14.8	14.3
Totals Including Medicare and Bad Debt	50,144	31,381,030	15,794,340	15,586,690	27.0	26.2



SISTERS OF ST. FRANCIS
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St. Elizabeth Regional Health

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- St. Clare Medical Center

Letter to the Community

On Dec. 14, 1875, six Sisters of St. Francis of Perpetual Adoration arrived in Lafayette from Westphalia, Germany with a mission.

The sisters were invited by the Most Rev. Joseph Dwenger, bishop of the Diocese of Fort Wayne, to open a hospital in Indiana. Sisters Clara, Agatha, Bonaventura, Rose, Augustine and Alphonse answered the call and were welcomed with open arms. Many community members assisted with the opening of St. Elizabeth in a building at 10th and Cincinnati streets in Lafayette.

Fast forward to 2010 and you will see the same resilience and faithful dedication. St. Elizabeth Regional Health employees, physicians and volunteers and community benefactors served their community once again as we dedicated and opened St. Elizabeth East, the community's newest hospital. Many employees and physicians spent countless hours in planning meetings to design St. Elizabeth East and even more time creating the plan to move our patients and departments as seamlessly as possible.



Terry Wilson
President and CEO

I am reminded continuously of the culture of being called to serve. We see it everyday. As we care for patients along the continuum of life, from birth through death, who entrust us with their care.

We see it when nurses and staff in the St. Elizabeth Women's Center celebrate the birth of a child. We see it when Emergency Care Center staff compassionately and quickly care for a person who was brought in with a heart attack and is then swiftly taken to the St. Elizabeth Heart Center for either a life-saving catheterization or open heart surgery. It can also be seen when St. Elizabeth Home Health Care staff arrives with the needed equipment, therapy or other services to help patients heal in the comfort of their own homes.

Being called to serve often requires us to act outside the walls of our hospital. In this annual community benefit report using 2009 data, you will read about and see many instances of St. Elizabeth Regional Health and St. Clare Medical Center's dedicated employees, physicians and volunteers consistently answering the call to make our community healthier and stronger.

The economic conditions gripping our state and our nation have encouraged us to partner with other community organizations to provide low-cost or free health screenings. A great example is our partnership with the YWCA Women's Cancer Program to offer low-cost mammograms and other annual screenings to those in need.

We also are reviewing the impact of health care reform and legislation that has been passed into law. While we do not know what the future holds, we know that if we are proactive and work with health care providers, we can continue to provide quality care to the community. As part of the legislation, we will continue to look at community needs and how to improve the health and welfare of all the communities we serve.

Terry Wilson

President and CEO, St. Elizabeth Regional Health
President and CEO, Western Indiana Region of the Sisters of St. Francis Health Services





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2009 Community Benefit Report

Benefit for the poor

- Charity Care: \$10,110,772
- Unpaid Cost of Medicaid: \$10,311,626
- Health Care for the Indigent Program: \$2,666,798
- Other: \$92,865

Sub-total: \$23,182,061

Benefit for the community

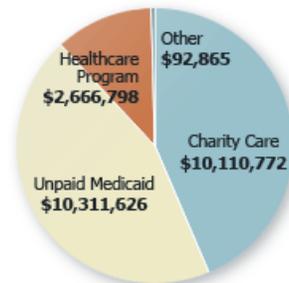
- Unpaid Cost of Medicare: \$32,698,769
- Other Community Benefits: \$1,168,862
- Cash Donations: \$96,476
- St. Elizabeth School of Nursing: \$1,246,830

Sub-total: \$35,210,937

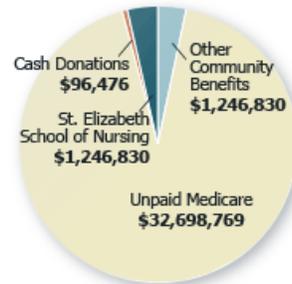
Total: \$58,392,998

{ 20.1% of Organization Expenses }

BENEFITS TO THE POOR



COMMUNITY BENEFITS





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Summary of Service and Benefit

Community Health Services

In 2009, the Kathryn Weil Center for Education provided approximately 50 educational, health screenings and support programs, serving more than 19,000 people. Many of the programs are free of charge. These programs include:

- **Prenatal and Childbirth Classes**
- **CPR**
- **Health screenings** including blood pressure checks, cholesterol screenings, blood sugar screenings, height assessments, body fat analysis, oxygen levels, bone density, vision and diabetes.
- **Support and community groups:** St. Elizabeth Regional Health sponsored several support groups including Brain Injury and Stroke Support Group, Diabetes Support Group, Weight Management, Special Olympics, Grief Support Group and SHARE.
- **Diabetes education:** In 2009, the St. Elizabeth Diabetes Center served more than 500 people. The center offered ambulatory insulin programs, diabetes education classes, consultations, blood glucose monitoring training, exercise and stress management.
- **Health fairs:** St. Elizabeth Regional Health participated in several community health fairs. Free health screening tests were provided to approximately 8,500 participants.



2009 Community Education Statistics

The Kathryn Weil Center for Education and numerous other departments teamed together to provide the following community education programs:

Program Attendees

- Preparation for Childbirth - 807
- Lamaze Classes - 42
- Childbirth Refresher - 22
- Cesarean Childbirth - 10
- Breastfeeding Class - 282
- Infant CPR - 225
- Sibling Preparation - 83
- Tour of Home Hospital Birthing Center - 122
- Natural Family Planning - 94
- Safe Start Car Seat Education - 174
- Community Programs - 2,153
- AHA Advanced Cardiac Life Support - 10
- American Heart Association Basic Life Support/CPR for staff and community - 2,569
- Neonatal Resuscitation Course - 64
- Health Screenings & Health Fairs - 8,427



- National Safety Council Standard First Aid - 89
- Lactation Consultation - 379
- Speakers Bureau - 289
- Stretch & Tone - 121
- School Tours - 323
- Support Groups - 798



Neonatal Intensive Care Developmental Clinic

The Neonatal Intensive Care Developmental Clinic provides free developmental assessments by disciplines to low income, high risk newborns at no charge. Services are provided by neonatologists, neonatal nurses, physical therapists, occupational therapists, respiratory therapists, medical social services, nutrition services and speech therapists. In 2009, there were more than 100 infant visits.

- **Revive & Survive:** In 2009, the SERH Revive & Survive program, created by a grant from NCHS, provided life-saving automatic external defibrillators (AEDs) and training to churches, schools and other not-for-profit organizations throughout Tippecanoe, Benton, Carroll, Clinton, Fountain, Montgomery, Warren and White counties. The program strives to expand public awareness of sudden cardiac arrest and increase survival rates. Recipients of AEDs through proceeds from the Duke Smyser Chili Blast Open included Harrison High School Student Success Center, Tippecanoe Township Volunteer Fire Department and Clarks Hill Fire Department.
- **Interpreter services:** St. Elizabeth Regional Health utilizes Language Line Services with access to telephone interpreters 24 hours a day, 7 days a week. St. Elizabeth Regional Health placed approximately 1,300 calls with Language Line Services in 2009. Requests for a Spanish-speaking interpreter made up 92% of the calls.
- **Lifeline:** Since 1980, St. Elizabeth Regional Health has provided an emergency response system, as a community service, through its Lifeline Program. Lifeline is a communication device placed in the home. In 2009, 240 people benefited from this program. More than 200 emergency calls are received each year by the hospital switchboard operators. Lifeline has proven to the citizens of the Greater Lafayette community that lives are saved through this emergency response system.
- **Camp Bluebird:** In 2009, St. Elizabeth Regional Health sponsored Camp Bluebird, an adult retreat for cancer survivors. The retreat is an informal educational experience in a relaxed nature-filled environment. Camp Bluebird provides educational assistance for medically related concerns, management of cancer treatments and their side effects, nutritional information, analysis of lifestyle adjustments in living with cancer and creative outlets through the use of arts and crafts.
- **Children's Advocacy Center:** St. Elizabeth Regional Health provides a facility for the Children's Advocacy Center, at no charge. This is a place for victimized children to come where they can be comfortable talking about uncomfortable things and where trained interviewers can gather information from child victims of abuse in a non-threatening and comprehensive way. Since April 2000, more than 1,300 children have been interviewed at the child advocacy center.
- **Gus Macker Basketball Tournament:** In 2009, St. Elizabeth Regional Health provided parking lots and adjacent streets at the St. Elizabeth Central campus for the Gus Macker Charity Basketball Tournament. Gus Macker is a popular basketball tournament that benefits local charities.
- **Women Infants and Children (WIC):** St. Elizabeth Regional Health provides a facility for the Women Infant and Children clinic, at a nominal fee. The WIC clinic provides nutritional education and food vouchers to pregnant mothers and children under five years old who meet income-eligibility standards. The clinic serves more than 3,000 clients a month.
- **Spirit of Women:** In 2009, St. Elizabeth Regional Health partnered with the Spirit of Women program. The partnership allows St. Elizabeth Regional Health and the Kathryn Weil Center for Education to offer programs to the community to encourage, empower and educate women in decisions about health care services and issues.
- **Center of Hope:** In May 2009, St. Elizabeth Regional Health opened a Center of Hope, which is a specialized area in the Emergency Care Center that care for the victims of sexual assault in a quiet, compassionate and non-traumatic way. It employs specialty trained sexual assault nurse examiners and provides medical treatment, forensic evidence collection and ensures access to support networks.

Health Professions Education

St. Elizabeth Regional Health provided more than \$1.2 million in net operating costs for the St. Elizabeth School of Nursing. The St. Elizabeth School of Nursing is the only single purpose, hospital-based registered nursing school in Indiana. The mission is to provide a quality education program within the Christian context of a healing ministry. The school's goal is to create a self-directed, critically-thinking practitioner who provides quality nursing care to patients at the beginning level within multiple settings, hospital, extended care facilities, clinics, and other related patient care settings. The school is accredited by the Indiana State Board of Nursing and the National League for Nursing Accrediting Commission (NLNAC).

Subsidized Health Services

Emergency and trauma care

Recognizing its mission to the community, St. Elizabeth Regional Health maintains an Emergency Care Center on both campuses that is open and staffed at all times (24 hours a day, 365 days a year). During 2009, the centers treated over 73,000 patients.

(On Feb. 25, 2010, the Home Hospital Emergency Department closed and services were transferred to the new Emergency Care Center at St. Elizabeth East. The St. Elizabeth Central Emergency Care Center is still open and serving central Lafayette and is the closest emergency care center to the West Lafayette community.)

Charity care

St. Elizabeth Regional Health is committed to providing charity care to low income families of the Greater Lafayette community who demonstrate financial need. In 2009, St. Elizabeth Regional Health provided more than \$10 million in charity care to low-income families of the Greater Lafayette community through its charity policy.

Unpaid costs of government-sponsored programs

During 2009, St. Elizabeth Regional Health provided approximately \$46 million in the net costs of unreimbursed services provided to Medicare, Medicaid and Health Care for the Indigent (HCI) patients. Although reimbursement from these government-sponsored programs continues to decrease, St. Elizabeth Regional Health is committed to providing health care services to all patients regardless of reimbursement or the patient's ability to pay.

Support of the Riggs Community Health Center

St. Elizabeth Regional Health provided more than \$245,000 in free clinical laboratory and other health care services to the Riggs Community Health Center (CHC). Riggs CHC provides comprehensive health care to residents of Tippecanoe County who have limited or no access to health care because they lack financial resources, health insurance and/or insurance not accepted by private care physicians. Based on community needs, between 2000 and 2009, Riggs CHC services grew 182%, from 6,050 patients in 2000 to 11,024 in 2009. In 2009, 92% of Riggs CHC patients were below 200% of the federal poverty level.





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Cash and In-Kind Donations

Organizations supported (in alpha order):

- **Monetary donations:** In 2009, St. Elizabeth Regional Health gave more than \$23,000 in monetary donations to local organizations such as the American Heart Association, Leukemia & Lymphoma Society, Leadership Lafayette, the YWCA Women's Cancer Program, and Family Services/Wabash Valley Hospital to support their Adult Guardianship and Advocacy Program (AGAP).
- **Meals on Wheels:** In 2009, St. Elizabeth Regional Health provided more than 30,000 hot lunch meals and optional sandwich meals to the elderly, disabled and others through the Meals on Wheels program. These meals are prepared at St. Elizabeth Central under the guidance of a registered dietitian.
- **Homeless Shelter:** Once a month St. Elizabeth Regional Health provides the Lafayette Urban Ministry's Homeless Shelter and the Lafayette Mental Health Association a hot meal. Meals are prepared by alternate campuses each month and transported by the St. Elizabeth Regional Health Mission Integration Committee. The shelter and Mental Health Association serve roughly 90 meals an evening to men, women and children. In 2009, SERH donated more than 1,200 meals.
- **Laundry Services:** For more than 10 years, St. Elizabeth Regional Health has provided clean linens free of charge for use in the Lafayette Urban Ministry's emergency shelter for the homeless. The shelter has 46 beds and has been full on a regular basis. St. Elizabeth Regional Health provides more than 12,000 sets of clean sheets, pillowcases and blankets, at an annual cost of approximately \$15,000.

Total Benefit = \$96,476





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Community Needs Assessment

Greatest Community Needs in 2009

Based on a Community Needs Assessment conducted by the Planning Committee of the United Way of Greater Lafayette and Tippecanoe County (April 2007), the following have been identified as the top three areas of community need:

- Health and Wellness – Promoting Healthy Lifestyles and Providing Health Care for the uninsured
- Children and Youth – Strengthening Children & Families
- Basic Needs/Self-Sufficiency – Developing Independence

Community Needs and Benefit Activities

- Continue to provide charity care so that those in need have access to healthcare services
- Continue support of the Riggs Community Health Center
- Continue to provide meals and clean bed linens to the Lafayette Urban Ministry Homeless Shelter
- Health education classes on maintaining a healthy lifestyle for children and adults
- Prevention programs focusing on obesity, diabetes, heart disease and other diseases
- Health screenings for blood pressure, cholesterol, cancer, etc.
- Tobacco prevention





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Employee Involvement in the Community

With more than 2,000 employees, St. Elizabeth Regional Health encourages all employees to participate in the life of the community, whether through hospital-sponsored events or through their own time.

St. Elizabeth Regional Health sponsors a Mission Integration Committee, which coordinates several collections throughout the years for a variety of community social service agencies.

- **Mother's Day Baby Shower:** More than 200 items were collected for mothers, infants and small children in the community and distributed to Riggs Community Health Center, Matrix Lifeline Pregnancy Center and Lifecare Services Pregnancy Center
- **Tools for Schools:** More than 500 schools supplies were provided by employees towards the Community and Family Resource Center and Salvation Army's annual school supply drive.
- **Christmas gifts:** More than 100 wrapped Christmas packages were donated to the area homeless shelter, the women's shelter, Riggs Community Health Center and Lafayette Transitional Housing.

Other Employee Activities

- **Blood donations:** St. Elizabeth Regional Health employees donated more than 100 units of blood to the Central Indiana Regional Blood Center.
- **United Way:** Employees of St. Elizabeth Regional Health, Woman's Healthcare Associates and Sigma Medical Group contributed more than \$200,000 to the United Way of Greater Lafayette.
- **Community volunteers:** St. Elizabeth Regional Health employees volunteer hundreds of hours a year supporting United Way and its member agencies, Matrix Lifeline and Pregnancy Center, American Cancer Society, American Heart Association and many other organizations. In addition, St. Elizabeth Regional Health staff prepare and present free educational presentations to community groups. Topics range from symptoms of a heart attack to teen pregnancy to understanding nutrition and anxiety.

Employees also participate in a variety of fundraisers for health programs that improve the lives of people not only in the Lafayette community, but also across the nation. In 2009, St. Elizabeth Regional Health sponsored teams in the annual Relay for Life, raising more than \$2,000 for the American Cancer Society. They also participated in the annual Leukemia and Lymphoma Society's Light the Night walk, as well as the American Heart Association's HeartWalk and the American Diabetes Association's local diabetes awareness walk.



Sisters of St. Francis Health Services



Sisters of St. Francis Health Services



Sisters of St. Francis Health Services, Inc.



Sisters of St. Francis Health Services



Sisters of St. Francis Health Services



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Sisters of St. Francis Health Services



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Community Partners

St. Elizabeth Regional Health (SERH) has worked with Riggs Community Health Center, United Way, the Lafayette YWCA, Lafayette Urban Ministry, NCHS and other community organizations to determine community needs.

Other groups that SERH partners with include but are not limited to:

- Life Care Services
- Matrix
- Tobacco Free Partnership of Tippecanoe County
- Duke Smyser/Chili Blast Charities
- The Tippecanoe County Breastfeeding Coalition
- Baby Talk
- PPD Task Force
- Area Teachers for Child Development
- Adult Guardianship and Advocacy Program
- Trails of Hope Grief Camp
- Camp Bluebird





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About St. Elizabeth Regional Health



St. Elizabeth Regional Health, the corporate entity that includes St. Elizabeth Central, St. Elizabeth East, Sigma Medical Group, Lafayette OB/GYN and Woman's Clinic is a member of the Sisters of St. Francis Health Services. The Sisters of St. Francis began its mission in the United States with the founding of St. Elizabeth in Lafayette, Ind. in 1875, and through the course of more than 130 years, SSFHS has grown into a leading Midwest health care system with 13 growing hospital campuses in Indiana and Illinois.

St. Elizabeth Regional Health - through St. Elizabeth Central and St. Elizabeth East - is the region's preferred choice for comprehensive medical care combining the latest medical treatments, compassionate care and the healing power of hope.

On February, 25, 2010, St. Elizabeth East began serving patients. Structurally, it is an impressive facility that reflects the latest medical protocols and features life-saving innovations, cutting edge technologies and welcoming amenities. St. Elizabeth East offers 410,000 square feet of state-of-the-art care. It required 2,680 tons of structured steel and its amazing communications network spans 112 miles. But what truly sets this hospital apart is a deep level of compassion for patients and commitment to medical excellence. For the people who serve here, healing is a calling and caring is a way of life. You will feel the difference the moment you enter.

- 410,000 square feet
- 150 inpatient beds
- 8 state-of-the-art operating suites
- 23 private emergency exam rooms and 3 trauma bays
- Private patient rooms with room service dining
- Women's Center
- 14 neonatal intensive care suites
- Dedicated Pediatric Center
- Interior courtyard
- Chapel
- Helipad
- Cafeteria, coffee shop and 2 gift shops
- Convenient parking

St. Elizabeth Central
Founded 1875
1501 Hartford Street
Lafayette, IN 47904
(800) 371-6011

St. Elizabeth East
1701 S. Creasy Lane
Lafayette, IN 47905
(765) 502-4000

[Visit Web Site](#)



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Called to serve West Central Indiana

St. Clare Medical Center is filled with dedicated employees, physicians and volunteers who are called to serve and care for the residents of West Central Indiana.

That mission and calling can be traced back to Feb. 23, 1897, when members of the Women's Union met in the home of Mrs. D.C. Smith to discuss the idea of opening a hospital in Montgomery County.

The Women's Union was an organization whose purpose was to relieve suffering among the poor, and they wanted to find a more suitable way to relieve suffering in the community. They later received a \$10,000 donation from Mary Culver of St. Louis who wanted a memorial established to honor her late husband, L.L. Culver. Montgomery County's first hospital facility was dedicated on Thanksgiving Day 1902.

Since that time, St. Clare Medical Center has undergone numerous changes in facilities and locations, services and technology. Yet at the heart of what we do is our mission: Continue Christ's ministry in our Franciscan tradition.

I see the commitment and dedication of our 400 employees in the care they provide our community on a daily basis.

We have worked with area physicians and our sister facilities throughout our region to provide care and services for area residents. The St. Clare Neighborhood Clinic, located in downtown Crawfordsville, serves a population that lacks basic access to health care and provides a place of refuge for those needing care, compassion and healing. Community partnerships include working with Christian Nursing Services to provide healthy meals for elderly citizens prepared by St. Clare's Food and Nutrition Services. St. Clare's athletic trainers work with student-athletes at Crawfordsville, North Montgomery and South Montgomery high schools to provide sports medicine services if an injury happens during practice or competition.

Being called to serve our friends and neighbors in West Central Indiana requires us to act outside the walls of the hospital and medical practices. In this annual report for St. Clare Medical Center using 2009 data, you will see our employees, physicians and volunteers continually answering the call to make our community healthier and stronger.

James M. Siemers

Executive Director

St. Clare Medical Center



James M. Siemers
Executive Director





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2009 Community Benefit Report

Benefits for the Poor

- Charity Care: \$3,029,079
- Unpaid Cost of Medicaid: \$3,946,937
- St. Clare Neighborhood Clinic: \$172,456
- Cash Donations: \$34,008
- Other: \$677

Subtotal: \$7,183,157

Benefits for the Community

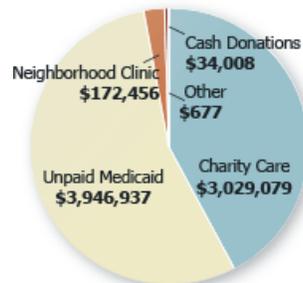
- Unpaid Cost of Medicare: \$9,557,414
- Other Community Benefits: \$118,329
- Sports Medicine: \$151,782
- Cash Donations: \$20,172

Subtotal: \$9,847,697

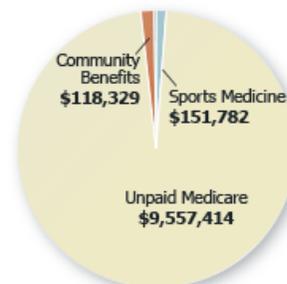
Total: \$17,030,854

{ 29.7% of Organization Expenses }

BENEFITS TO THE POOR



COMMUNITY BENEFITS





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Community Health Services

- **Support groups:** St. Clare Medical Center offers three support groups for patients and their family members to learn and share. The groups include stroke, Alzheimer's and the SHARE Bereavement Support Group
- **Health fairs:** Blood pressure checks and cholesterol screenings are just a few services provided at St. Clare's health fairs. This is an opportunity for community employers to promote health and wellness to employees. At the event employees learn about preventative medicine, talk with local health care providers and receive free services. Athens Medical Group, a subsidiary of St. Clare Medical Center, held a Women's Health Fair in 2009 that reached nearly 350 women in the community. This health fair focuses on all areas of women's health



Subsidized Health Services

Charity Care

St. Clare Medical Center is committed to providing charity care to low income families of the Montgomery County area who demonstrate financial need. In 2009, St. Clare Medical Center provided more than \$3 million in charity care to low-income families of the community through its charity policy.

Unpaid Costs of Government-Sponsored Programs

During 2009, St. Clare Medical Center provided approximately \$13.5 million in the net costs of unreimbursed services provided to Medicare, Medicaid and Health Care for the Indigent (HCI) patients. Although reimbursement from these government-sponsored programs continues to decrease, St. Clare Medical Center is committed to providing health care services to all patients regardless of reimbursement or the patient's ability to pay.

Support of the St. Clare Neighborhood Clinic

St. Clare Medical Center, sponsoring organization of the St. Clare Neighborhood Clinic, provided \$172,456 for the clinic and its operating costs. The clinic, a non-profit organization established in 2000, offered affordable health care to the uninsured and Medicaid population in Montgomery County – people living at or below the poverty level.

The St. Clare Neighborhood Clinic ("the Clinic") was established in October 2000 to serve the uninsured and Medicaid population in Montgomery County. The majority of these families live at or below the poverty level. The Clinic focuses on primary and preventative care for their patients.

The Clinic services include:

- Routine adult and child physical exams
- Basic labs
- Medication Assistance Program (MAP)
- Referrals to medical specialists, social services and counseling
- Sports physicals
- Minor procedures
- Treatment of chronic conditions like diabetes and high blood pressure
- Health screenings for mammography and pap smears in cooperation with BCCP

The clinic is a non-profit organization and receives a substantial amount of its funding through its parent company, St. Clare Medical Center. Costs to operate the clinic in 2009 totaled \$172,456. While the clinic has a religious affiliation,

care is in no way contingent upon a patient's religious beliefs and practices. The services at the clinic are provided on a sliding scale with a minimum of \$15 co-pay; however, no one is denied services due to the inability to pay the \$15 office visit fee.

The clinic is strategically located near several low-income housing neighborhoods close to downtown Crawfordsville. This location puts affordable health care within walking distance for most of our patients. This area has a poverty rate of 15.3% (or 778 individuals), which is significantly higher than the county and state, which have overall rates of 8.3% and 9.5%, respectively. If a circle is drawn around the clinic to incorporate an area that is approximately 4 miles north/south and 5 miles east/west the poverty rate is at 13.8% (or 1,827 individuals). This small area represents 60% of Montgomery County's impoverished people.

As the only indigent clinic in the county, the demand for services continues to rise. Currently, approximately 3,500 active files are maintained at the clinic.

Sports Medicine Program

St. Clare provides licensed, athletic trainers for sporting events at Crawfordsville, North Montgomery and South Montgomery High School corporations, as well as sports physicals, school outreach programs, coaches' clinics and student trainer workshops. In addition to teaching and conditioning techniques to prevent injuries, Sports Medicine offers specialized medical care for injured athletes, including evaluation, treatment and rehabilitation. The net expenses of providing this community benefit totaled nearly \$152,000 in 2009.



Emergency and Trauma Care

Recognizing its mission to the community, St. Clare Medical Center maintains an Emergency Department that is open and staffed at all times (24 hours a day, 365 days a year). During 2009, the Emergency Department treated more than 18,000 patients.





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Cash and In-Kind Donations

St. Clare donated approximately \$55,000 in monetary and in-kind donations during 2009.

Organizations supported (in alpha order):

- **Monetary donations:** St. Clare donated \$3,000 to local organizations which included the American Heart Association, Boys and Girls Club, American Cancer Society, Red Cross and Crawfordsville Parks & Recreation.
- **Meals on Wheels:** In 2009, St. Clare provided more than 15,000 hot lunch meals and optional sandwich meals to the elderly, disabled and others through the Meals on Wheels program. These meals are prepared at the St. Clare cafeteria and delivered by volunteers. This valuable service allows citizens in the community to maintain their independence.
- **Perinatal Loss Memorial Service:** St. Clare Medical Center purchased a cemetery plot where annual memorial services are held for the miscarried babies during that year. In 2009 this memorial service represented 45 babies lost.

Total Benefit = \$20,172





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Employee Involvement in the Community

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St. Clare Medical Center sponsors a Mission Integration Committee, which coordinates several collections throughout the years for a variety of community social service agencies.

- **Angle Tree:** St. Clare employees donated gifts during the holiday season to brighten Christmas morning for more than 25 children in Montgomery County. Each Angle Tree child received six gifts off their wish list, three wants and three needs. Gifts ranged from much needed coats, hats, and gloves to dolls and action figures
- **Tools for School:** St. Clare employees donated back to school items such as backpacks, paper, pencils, glue, rulers, scissors and more to more than 40 children in Montgomery County during the 2009 "Tools for Schools" campaign
- **Food drive:** St. Clare held the Feast of St. Clare food drive which employees donated canned and boxed foods that served approximately 100 people in the local community
- **Annual MUFFY community campaign:** Employees of St. Clare Medical Center, Athens Medical Group and St. Clare Medical Group contributed \$24,665 to the Montgomery United Fund For You's annual community campaign





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St. Clare Medical Center works with the following organizations to determine community needs:

- Montgomery County Free Clinic
- Montgomery County Health Department
- Christian Nursing Services
- Wabash College
- Montgomery United Foundation For You (MUFFY)
- AHEAD Coalition
- Montgomery County Community Foundation
- Montgomery County School System
- Crawfordsville School System
- Sexual Assault Response Team (SART)





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About St. Clare Medical Center



Since 1902, we've been providing care to residents of Montgomery County and surrounding areas. Originally founded in 1902 as Culver Union Hospital, today St. Clare Medical Center offers inpatient and outpatient specialty services in a modern facility.

Our 120-bed, acute-care facility opened in 1984. We have more than 130 physicians on staff, 400 employees and 60 volunteers, all dedicated to giving comfort and compassion to our patients and their families. St. Clare cares for our community and reaches out to make sure everyone has access to high quality health care, without regard to their financial situation.

Hospital-Owned Medical Practices and Programs

- Crawfordsville OB/GYN
- East Side Family Medicine
- Northridge Medical Group
- St. Clare Neighborhood Clinic
- St. Clare Sports Medicine
- Athens Outpatient Services

St. Clare Medical Center
Founded 1902
1710 Lafayette Road
Crawfordsville, IN 47933

[Visit Web Site](#)



3/21/2011
Region: NIR
Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)
For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	5,230	25,713,157	0	25,713,157	3.6	3.5
Unpaid Cost of Medicaid	20,820	38,866,840	0	38,866,840	5.4	5.3
Means-Tested Programs	7,475	1,289,501	0	1,289,501	0.2	0.2
Community Services						
Community Benefit Operations	65	745	0	745	0.0	0.0
Community Health Improvement Services	2,263	27,978	0	27,978	0.0	0.0
Financial and In-Kind Contributions	21,428	763,068	0	763,068	0.1	0.1
Health Professions Education	0	385	0	385	0.0	0.0
Subsidized Health Services	34,798	414,736	10,375	404,361	0.1	0.1
Totals for Community Services	58,554	1,206,912	10,375	1,196,537	0.2	0.2
Totals for Living in Poverty	92,079	67,076,410	10,375	67,066,035	9.3	9.1
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	20	36,443	0	36,443	0.0	0.0
Community Building Activities	1,410	6,099	0	6,099	0.0	0.0
Community Health Improvement Srvcs	80,774	459,754	1,420	458,334	0.1	0.1
Financial and In-Kind Contributions	38,857	515,124	6,350	508,774	0.1	0.1
Health Professions Education	16,851	4,343,892	74,759	4,269,133	0.6	0.6
Subsidized Health Services	29,664	1,663,816	990	1,662,826	0.2	0.2
Totals for Broader Community	167,576	7,025,128	83,519	6,941,609	1.0	0.9
Totals - Community Benefit	259,655	74,101,538	93,894	74,007,644	10.3	10.0
Unpaid Cost of Medicare	73,606	69,784,191	0	69,784,191	9.7	9.5
Totals with Medicare	333,261	143,885,729	93,894	143,791,835	20.0	19.5
Bad Debt	0	11,199,821	0	11,199,821	1.6	1.5
Totals with Bad Debt	259,655	85,301,359	93,894	85,207,465	11.8	11.6
Totals Including Medicare and Bad Debt	333,261	155,085,550	93,894	154,991,656	21.5	21.0

3/21/2011

Single Reporting Unit: SMH

Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)

For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	1,180	13,540,740	0	13,540,740	4.1	4.1
Unpaid Cost of Medicaid	2,524	22,157,956	0	22,157,956	6.6	6.8
Community Services						
Community Benefit Operations	65	745	0	745	0.0	0.0
Community Health Improvement Services	262	11,178	0	11,178	0.0	0.0
Financial and In-Kind Contributions	14,634	30,472	0	30,472	0.0	0.0
Subsidized Health Services	34,798	414,736	10,375	404,361	0.1	0.1
Totals for Community Services	49,759	457,131	10,375	446,756	0.1	0.1
Totals for Living in Poverty	53,463	36,155,827	10,375	36,145,452	10.8	11.1
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	0	31,418	0	31,418	0.0	0.0
Community Building Activities	1,214	4,228	0	4,228	0.0	0.0
Community Health Improvement Srvcs	63,988	309,045	145	308,900	0.1	0.1
Financial and In-Kind Contributions	13,821	152,412	6,350	146,062	0.0	0.0
Health Professions Education	14,093	3,702,394	74,759	3,627,635	1.1	1.1
Subsidized Health Services	23,249	1,475,056	0	1,475,056	0.4	0.5
Totals for Broader Community	116,365	5,674,553	81,254	5,593,299	1.7	1.7
Totals - Community Benefit	169,828	41,830,380	91,629	41,738,751	12.5	12.8
Unpaid Cost of Medicare	8,515	38,315,196	0	38,315,196	11.5	11.7
Totals with Medicare	178,343	80,145,576	91,629	80,053,947	24.0	24.5
Bad Debt	0	5,860,909	0	5,860,909	1.8	1.8
Totals with Bad Debt	169,828	47,691,289	91,629	47,599,660	14.3	14.6
Totals Including Medicare and Bad Debt	178,343	86,006,485	91,629	85,914,856	25.7	26.3

3/21/2011

Single Reporting Unit: SAH-MC

Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)

For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	2,619	7,792,835	0	7,792,835	4.8	4.8
Unpaid Cost of Medicaid	11,852	12,017,861	0	12,017,861	7.3	7.4
Means-Tested Programs	1,237	635,291	0	635,291	0.4	0.4
Community Services						
Community Health Improvement Services	671	15,150	0	15,150	0.0	0.0
Financial and In-Kind Contributions	19	187,220	0	187,220	0.1	0.1
Health Professions Education	0	385	0	385	0.0	0.0
Totals for Community Services	690	202,755	0	202,755	0.1	0.1
Totals for Living in Poverty	16,398	20,648,742	0	20,648,742	12.6	12.7
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	0	1,700	0	1,700	0.0	0.0
Community Building Activities	96	1,731	0	1,731	0.0	0.0
Community Health Improvement Srvcs	11,217	106,539	1,275	105,264	0.1	0.1
Financial and In-Kind Contributions	11,200	304,763	0	304,763	0.2	0.2
Health Professions Education	304	464,272	0	464,272	0.3	0.3
Subsidized Health Services	1,088	24,231	990	23,241	0.0	0.0
Totals for Broader Community	23,905	903,236	2,265	900,971	0.6	0.6
Totals - Community Benefit	40,303	21,551,978	2,265	21,549,713	13.2	13.3
Unpaid Cost of Medicare	20,638	23,166,109	0	23,166,109	14.1	14.3
Totals with Medicare	60,941	44,718,087	2,265	44,715,822	27.3	27.5
Bad Debt	0	2,459,414	0	2,459,414	1.5	1.5
Totals with Bad Debt	40,303	24,011,392	2,265	24,009,127	14.7	14.8
Totals Including Medicare and Bad Debt	60,941	47,177,501	2,265	47,175,236	28.8	29.1

3/21/2011

Single Reporting Unit: SAH-CP

Multi Complete Summary - Classified Including Non Community Benefit (Medicare and Bad Debt)

For period from 1/1/2010 through 12/31/2010

	Persons	Total Expense	Offsetting Revenue	Net Benefit	% of Organization Expenses Revenues	
<u>Benefits for Living in Poverty</u>						
Traditional Charity Care	1,431	4,379,582	0	4,379,582	2.2	2.0
Unpaid Cost of Medicaid	6,444	4,691,023	0	4,691,023	2.4	2.1
Means-Tested Programs	6,238	654,210	0	654,210	0.3	0.3
Community Services						
Community Health Improvement Services	1,330	1,650	0	1,650	0.0	0.0
Financial and In-Kind Contributions	6,775	545,376	0	545,376	0.3	0.2
Totals for Community Services	8,105	547,026	0	547,026	0.3	0.2
Totals for Living in Poverty	22,218	10,271,841	0	10,271,841	5.2	4.7
<u>Benefits for Broader Community</u>						
Community Services						
Community Benefit Operations	20	3,325	0	3,325	0.0	0.0
Community Building Activities	100	140	0	140	0.0	0.0
Community Health Improvement Services	5,569	44,170	0	44,170	0.0	0.0
Financial and In-Kind Contributions	13,836	57,949	0	57,949	0.0	0.0
Health Professions Education	2,454	177,226	0	177,226	0.1	0.1
Subsidized Health Services	5,327	164,529	0	164,529	0.1	0.1
Totals for Broader Community	27,306	447,339	0	447,339	0.2	0.2
Totals - Community Benefit	49,524	10,719,180	0	10,719,180	5.5	4.9
Unpaid Cost of Medicare	44,453	8,302,886	0	8,302,886	4.2	3.8
Totals with Medicare	93,977	19,022,066	0	19,022,066	9.7	8.7
Bad Debt	0	2,879,498	0	2,879,498	1.5	1.3
Totals with Bad Debt	49,524	13,598,678	0	13,598,678	6.9	6.2
Totals Including Medicare and Bad Debt	93,977	21,901,564	0	21,901,564	11.1	10.0



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Ever since Saint Margaret Mercy opened its doors in 1898, the mission has been to provide high-quality healthcare to the citizens of Northwest Indiana.

Our employees, medical staff and volunteers continue with that same commitment. Service to the poor remains a top priority. Saint Margaret Mercy annually contributes millions of dollars in community services and benefits, thanks to our people who have adopted the mission of Continuing Christ's Ministry in Our Franciscan Tradition as their own.

Sincerely,

Tom Gryzbek, President



Tom Gryzbek
President





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Benefits for the Poor

- Charity Care: \$11,985,544
- Unpaid Cost of Medicaid: \$19,383,619
- Other Community Services: \$311,764

Subtotal: \$31,680,927

Benefits for the Community

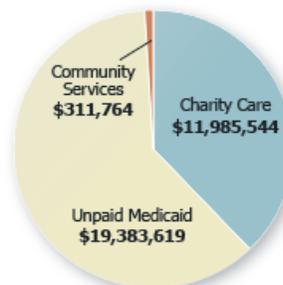
- Unpaid Cost of Medicare: \$38,930,432
- Other Community Services: \$4,659,578

Subtotal: \$43,590,010

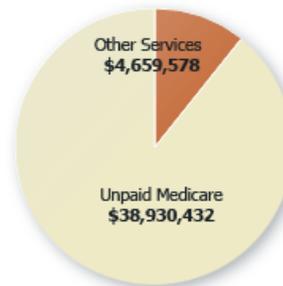
Total: \$75,270,937

{ 22.4% of Organization Expenses }

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Community Health Services

- Days of Health - Hammond and Dyer campuses
- Prostate Screenings
- Westfield Mall Health Fairs
- Community Education Lectures and Seminars
- Cancer Survivors Day
- Respect Grant for sexual abstinence education
- Monthly "Listen Up, Ladies" programs
- Conversations before Crisis
- Hospital-sponsored support groups
- Various screenings, including diabetes, diabetes, respiratory, prostate, PVD



Health Professions Education

- Emergency Room Residency
- Nursing Students from Indiana University Northwest, Purdue Calumet
- OR Tech Students from Brown Mackie, Horizon and Olympia colleges
- Radiology Technology Program
- Medical Technology Program
- Interns and Residents from Midwestern University
- Pharmacy Residency Program



Subsidized Health Services

- Ambulance Service Supplies
- Catherine McAuley Clinic for the uninsured and under insured
- Behavioral Health Emergency Consultation Services
- St. Francis Center, a residential treatment program for adolescents
- St. Monica Home for pregnant teens
- Palliative Care
- Perinatal Center
- Level III NICU
- Volunteer Advocates for Seniors
- Senior Health Insurance Assistance Program (SHIP) counselors



Research

- Involvement in multiple investigational drug studies related to anticoagulation and clot formation for those patients experiencing a cardiac event
- Studies related to plaque formation
- Studies related to the use of drug eluting stents
- RTOG-0126, "A phase III randomized study of high dose 3D-CRT/IMRT versus std dose 3D-crt/imrt in pts treated for localized prostate cancer"
- Participation with Prostate Conditions Education Councils research

Community Building Activities

- Community Center Volunteers
- Flood Victim Assistance and Counseling
- Food Bank
- Hope for the Addicted
- Clothing Closet for the Indigent
- Member of the Northwest Indiana Patient Safety Coalition
- Member of the IAHHC
- Spiritual retreats
- Interfaith memorial service

Community Benefit Operations

- Transportation for the indigent
- Deaf-interpreter service
- Center of Hope





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Summary Statement:

24,281 people benefited from the hospital's financial and in-kind donations to various organizations

Organizations supported (in alpha order):

- American Heart Association
- CARE Committee drives to collect food, clothing, school supplies and hygiene items
- Community at large
- Meals on Wheels
- Prime Advantage
- St. John Community Center
- St. Joseph's Soup Kitchen
- St. Monica Home
- State Street Center and Haven House Warming Shelters

In addition to the above organizations, Saint Margaret Mercy donated \$1,081,189 in ambulance supplies.

Total Benefit = \$1,954,998





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Greatest Community Needs in 2009

- Access to healthcare
- Emergency preparedness
- Health professionals education
- Community health education
- In-kind donations

Community Needs and Benefit Activities

- Caregiver training in family home from the Ostomy Clinic
- Home health visits and calls
- Various support groups
- Screenings - respiratory, sleep disorders, prostate, PVD, audiology
- Support for community callers and walk-ins
- Transportation for the indigent
- Volunteer Advocates for Seniors
- Disaster drills for Saint Margaret Mercy, as well as drills that involve surrounding community
- Clinical-undergrad/vocational training - GI Lab, Radiology Tech Program, School of Medical Technology, training of OR techs, mother-baby unit interns and residents, ER interns and residents, Pharmacy Residency Program, nursing students, college student observation in Pediatric Rehab, med students' orientation to surgery, student affiliations, programs in Radiation Oncology, Respiratory Therapy and Speech Therapy, Pharmacy Student Program, In-service for ORT instructors, OR tech/nurse orientation, high-school shadowing and internships
- Project Respect abstinence program
- Speakers Bureau and various health fairs
- Parents as Teachers
- Hammond Reads
- A.D.A.M. Health
- Omni membership donations
- Medications for the indigent
- Food donations to various organizations
- Parties and celebrations for patients and former patients
- Donations of medical supplies



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Employee Involvement

With nearly 3,000 employees, Saint Margaret Mercy encourages all employees to participate in the life of the community, whether through hospital-sponsored events or through their own time.

Saint Margaret Mercy sponsors a Mission Integration Committee, which coordinates several activities throughout the year for a variety of community social service agencies.

- Monthly CARE collections
- Adopt-a-Family program at Christmas
- Various sales to benefit our Sister Mary Benedict Fund for employee assistance

Other employee activities

- Blood donations
- United Way
- Community volunteers
- Payroll deduction support of the Catherine McAuley Clinic
- Speakers Bureau
- JDRF Walk
- Heart Walk

Saint Margaret Mercy employees, on their own time, participate in church and community activities that harmonize with the hospital's mission.





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Community Partners

The following agencies, which represent just a few of the many organizations that partner with Saint Margaret Mercy, have assisted with identification and prioritization of community needs in our neighborhoods.

- Purdue University Calumet
- Indiana University Northwest
- Gary Diocese Schools
- Lake Area United Way
- Northwest Indiana Adult Guardianship Services
- Hammond Reads
- Downtown Hammond Council
- Parents as Teachers
- American Cancer Society
- Lake Superior Court
- City of Hammond
- Town of Dyer





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About St. Margaret Mercy Healthcare Centers



After 110 years of unprecedented medical care, Saint Margaret Mercy holds fast to its mission: Continuing Christ's Ministry In Our Franciscan Tradition. Saint Margare Mercy is one of the largest acute-care hospitals in Northwest Indiana with two campuses, located in Hammond and Dyer, Ind., offering all private inpatient rooms. And, we're growing to meet your needs with more than 20 off-site facilities. We continue to research and adopt the most advanced technology for the benefit of our patients.

Hammond Campus

5454 Hohman Ave.
Hammond, IN 46320-1999

(219) 932-2300 from Indiana
(708) 891-9305 from Illinois

Dyer Campus

24 Joliet St. (US Route 30)
Dyer, IN 46311-1799

(219) 865-2141 from Indiana
(708) 895-1650 from Illinois

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Letter to the Community

At Saint Anthony Memorial, we care for all people; however our healing mission mandates that we give special attention and care to the sick, elderly and disenfranchised. In 2009, our hospital provided the community with over \$33 million in uncompensated care, community education and the provision of essential services for those in need.

We are also committed to providing access to the latest technology and the highest quality physicians and staff. Saint Anthony Memorial recently received several national awards, including the HealthGrades 2010 Gastrointestinal Surgery Excellence Award, the Anthem Best Practices Award, the Outstanding Achievement Award from the American College of Surgeons Commission on Cancer, and the Global Six Sigma Business Improvement Award for best practices and teamwork. These awards are a reflection of the high quality and compassionate care that is given to patients every day at Saint Anthony Memorial.

For over 100 years, Saint Anthony Memorial has offered compassionate care to all members of the communities we serve. It is the goal of our experienced, professional staff to provide exceptional service, clinical excellence and a friendly, comfortable environment for all patients. We do this with a deep sense of respect, kindness and joy.

As always, we are "Continuing Christ's Ministry in Our Franciscan Tradition."



James T. Callaghan III
President

Sincerely,

James T. Callaghan III, MD MBA
President, Saint Anthony Memorial





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2009 Community Benefit Report

Benefits to the Poor

- Charity Care: \$5,290,989
- Unpaid Cost of Medicaid: \$8,745,727
- Community Services: \$612,072

Sub-total: \$14,719,110

Benefits for the Community

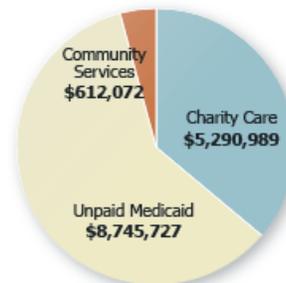
- Unpaid Cost of Medicare: \$17,771,101
- Other Community Services: \$1,251,706

Sub-total: \$19,022,807

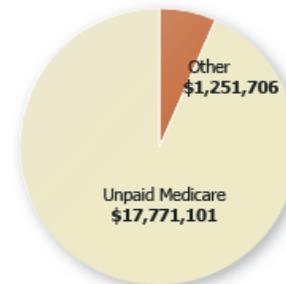
Total: \$33,741,917

{ 21.4% of Organization Expenses }

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Community Health Services

- "All Babies Count"
- Arthritis Exercise Group
- "Safe Sitter" babysitting course
- "Best Start: breast feeding class"
- Cancer Support Group
- Emotions Anonymous
- Community CPR
- Infant/Child CPR
- Prepared Childbirth
- "Mallwalkers" exercise at Marquette Mall
- "Welcome Baby" for siblings of the "new arrival"
- "Look Good, Feel Better"
- I Can Cope
- Creating Positive Relationships
- Smoking Cessation
- Listen Up Ladies
- Colorectal Cancer Awareness, Senior Center
- Prostate Screenings
- Skin Cancer Screening
- Diabetes Fair
- Behavioral Health Fair
- Get Well Duneland, Health Fair
- Onsite Community Outreach, Duneland School Corporation
- Junior Achievement
- Speaking of Women's Health
- FranciscanFit Mallwalkers
- 3-Day H1N1 Community Clinic for Adults and Pediatrics



Health Professions Education

- Physician and staff Noon Conferences/Seminars
- Northern Indiana Education Foundation Presentations for physicians and staff
- Nurse Extern Program
- Radiology Students from Indiana University Northwest
- Nursing Students from Indiana University Northwest, Purdue

University North Central and Ivy Tech

- Surgery Tech Students from Everest College and Ivy Tech
- School At Work
- CHO Student Program



Subsidized Health Services

- HealthLinc

Research

- Clinical Research Center
- Cancer Research Center

Community-Building Activities

- Rebuilding Duneland
- Samaritan Skeddadle
- United Way
- United Way Loaned Executive Program
- American Heart Association - Heart Walk
- Lifeline: Emergency response system for the elderly
- Linen service to homeless shelters
- Food/nutrition needs for homeless shelters
- Trash bash-highway clean-up
- Beach clean-up
- Rebuilding Together Duneland: Community housing rehab and clean-up
- Junior Achievement: Provides role models and workplace readiness programs for young adults
- Ministerial Alliance: Consortium of religious that support the spiritual and health needs of communities served
- Lakeshore Training Academy: Training for healthcare employment
- Michigan City Chamber of Commerce
- Chesterton-Duneland Chamber of Commerce
- Samaritan Counseling Center
- Franciscan Home Health
- Stepping Stone Shelter
- Look Good, Feel Better programs: cancer support
- Michigan City Economic Development Corporation
- Just for Kids: Nutrition and exercise program in Michigan City Area Schools
- CPR: Creating Positive Relationships: promotes abstinence and self- esteem for young adults
- Lifeline: Emergency response system for the elderly
- Linen service to homeless shelters
- Food/nutrition needs for homeless shelters



- Trash bash-highway clean-up
- Beach clean-up
- Rebuilding Together Duneland: Community housing rehab and clean-up
- Junior Achievement: Provides role models and workplace readiness programs for young adults
- Ministerial Alliance: Consortium of religious that support the spiritual and health needs of communities served
- Lakeshore Training Academy: Training for healthcare employment
- Michigan City Chamber of Commerce
- Chesterton-Duneland Chamber of Commerce
- Samaritan Counseling Center
- Franciscan Home Health
- Stepping Stone Shelter
- Look Good, Feel Better programs: cancer support
- Michigan City Economic Development Corporation
- Just for Kids: Nutrition and exercise program in Michigan City Area Schools
- CPR: Creating Positive Relationships: promotes abstinence and self esteem for young adults

Community Benefit Operations

- Language-line Services
- Transportation for those in need





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Cash and In-Kind Donations

Summary Statement:

Saint Anthony Memorial supports a wide variety of organizations in the communities we serve, with contributions including cash, in-kind donations and valued staff to provide leadership on the governing boards (Board of Directors) of key organizations.

Organizations supported (in alpha order):

- American Heart Association
- American Red Cross
- LaPorte County United Way
- Marquette Catholic High School
- Meals on Wheels
- Men's Shelter
- Michigan City Economic Development
- Michigan City Chamber of Commerce
- Salvation Army
- United Way of La Porte County
- Women and Children Shelter

Total Benefit = \$26,271





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Community Needs Assessment

Greatest Community Needs in 2009

- Diabetes (provide more screenings)
- Mental Health concerns (depression, stress, etc.)
- Asthma
- Heart Disease (provide heart risk profile screenings)
- Vascular Disease
- High Blood Pressure (provide more screenings)
- Bone, Joint or Muscular type conditions
- High Cholesterol Levels
- Colorectal Cancer screenings
- Hearing screenings
- Obesity
- Smoking cessation

Community Needs and Benefit Activities

- HealthLinc
 - need for funds for services and prescriptions
 - support for the healthcare needs of the high school students
 - Nutrition, fitness, obesity, diabetes education, Creating Positive Relationships, smoking cessation
- Creating Positive Relationships Program
 - proactive educational program for pre-teens in Michigan City schools on self-esteem and abstinence
- Ministerial Alliance
 - strengthen spiritual needs of community
 - aids community food pantries and soup kitchen homeless shelters, after school programs, providing role models for young adults
- American Cancer Society
 - Preventive screenings
 - Resources for those diagnosed with cancer, including family counseling and financial assistance
- Minority Health Coalition
 - education for healthy eating - obesity
 - prostate, cervical, and breast cancer screening, diabetes, obesity, heart disease
- Healthy Communities of LaPorte County
 - smoking cessation
 - car seats for children
 - Diabetes, heart disease, obesity, smoking cessation
- Junior Achievement

- providing concepts for work readiness in later life
- Indiana Cancer Consortium
 - Early screening and detection for many forms of cancer, including prostate, colon, cervical, breast and skin
- LaPorte County Health Department
 - H1N1 prevention and vaccination
 - diabetes
 - heart disease
 - smoking cessation
- Department of Homeland Security: Formed a tri-county consortium to train hospital, police, fire and health department personnel for disaster preparedness





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Employee Involvement

With more than 1,000 employees, Saint Anthony Memorial encourages all employees to participate in the life of the community, whether through hospital-sponsored events or volunteering on their own time.

Saint Anthony Memorial sponsors a Social Recognition and Wellness Committee, which coordinates several collections throughout the years for a variety of community social service agencies.

- Maria Petti Scholarship Fund
- Memorial Garden
- Duneland Tornado Rescue
- Christmas in July
- Christmas Baskets

Other employee activities:

- Blood donations
- Shoe Drive
- Beach Clean Up
- United Way
- Community volunteers/Speakers
- Heart Walk—AHA
- Samaritan Skedaddle

Employees also participate in a variety of fundraisers for health programs that improve the lives of people not only in the LaPorte County community, but also across the nation. In 2009, Saint Anthony Memorial sponsored teams in the annual Relay for Life, raising more than \$2,000 for the American Cancer Society. They also participated in the annual Leukemia and Lymphoma Society's Light the Night walk, as well as the American Heart Association's HeartWalk and the American Diabetes Association's local diabetes awareness walk.



Sisters of St. Francis Health Services



Sisters of St. Francis Health Services



Sisters of St. Francis Health Services, Inc.



Sisters of St. Francis Health Services





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Community Partners

Saint Anthony Memorial partners with a wide variety of community organizations that assist with identifying the needs of the communities we serve.

- Ministerial Alliance of Michigan City
- American Cancer Society
- United Way of LaPorte County
- Healthy Communities of LaPorte County
- Minority Health Coalition
- City of Michigan City
- Town of Chesterton
- LaPorte County Health Department
- Indiana Cancer Consortium
- Purdue University North Central
- Patient Safety Coalition
- Michigan City Area Schools
- Duneland School Corporation





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About Saint Anthony Memorial Hospital



For over 100 years, Saint Anthony Memorial has offered compassionate care to all members of the communities we serve. It is the goal of our experienced, professional staff to provide exceptional service, clinical excellence and a friendly, comfortable environment for all patients. We also have a commitment to provide the latest technology and best practices to all who enter our doors.

301 West Homer Street
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Letter to the Community

Ever since Saint Anthony Medical Center opened its doors in 1974, the employees, medical staff and volunteers, have committed themselves to providing high quality healthcare to the citizens of Northwest Indiana.

Inspired by the Sisters of St. Francis Health Services, and ever cognizant of those in need, Saint Anthony has contributed millions of dollars in community services and benefits. Our mission and values are important to us. We live them each and every day. We hope this report reflects who we are and what we do.

Sincerely,

David F. Ruskowski
President



David F. Ruskowski
President





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2009 Community Benefit Report

Benefits for the Poor

- Charity Care: \$ 4,172,991
- Unpaid Cost of Medicaid: \$ 4,582,221
- Other Public Programs: \$ 569,598
- Community Services: \$ 38,522

Sub-total: \$ 9,363,332

Benefits for the Community

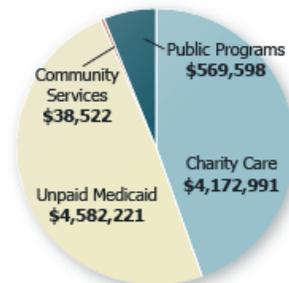
- Unpaid Cost of Medicare: \$ 12,407,739
- Other Community Services: \$ 467,903

Sub-total: \$ 12,875,642

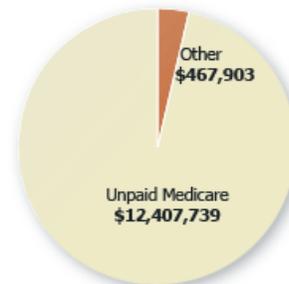
Total: \$ 22,238,974

{ 11.6% of organization expense }

BENEFITS TO THE POOR



COMMUNITY BENEFITS





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Summary of Service and Benefit

Community Health Services

- Senior Citizen Day at the Lake County Fair
- Westfield Mall Health Fairs
- Perinatal Education
- Cancer Screening Services
- Blood Pressure Screenings
- Pulmonary Support Group
- Bereavement Support Group
- Lymphedema Prevention and Management
- Diabetes Education
- Community Education Lectures
- Project R.E.S.P.E.C.T "Sex Can Wait"
- Indigent Prescriptions



Health Professions Education

- Cardiac/Neuro Nursing Externship
- Emergency Room Physician Residency Program
- Medical Staff Scholarships
- Nursing students from Purdue University Calumet, Indiana University Northwest
- Crown Point High School Career Day
- Medical Terminology
- Emergency Medical Services Academy
- School of Echocardiography



Subsidized Health Services

- St. Clare Health Clinic for the uninsured and underinsured
- Prenatal Assistance Program
- Palliative Care Program

Research

- Christmas in September



Community Benefit Operations

- Language-line services



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Cash and In-Kind Donations

Summary Statement:

In 2009, Saint Anthony Medical Center helped 5,320 people by providing more than \$118,000 in medical supplies and equipment, food, donations and mission projects to local organizations.

Organizations supported (in alpha order):

- American Heart Association
- Indiana Hemophilia Clinic
- Philippines Missions
- St. Edwards School - Lowell
- St. Mary's School - Crown Point
- Community at large

Total Benefit = \$118,350





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Community Needs Assessment

Greatest Community Needs in 2009

- St. Clare Health Clinic
- Prenatal Assistance Program
- Breast Cancer Awareness
- Diabetes Education & Management
- Community Education
- Access to Healthcare Information

Community Needs and Benefit Activities

- Diabetes Management Classes
- Cancer Screening Clinic
- Various Support Groups
- A.D.A.M. Health Library
- Stock the food pantry
- Health Screenings - blood pressure, glucose, pulmonary, body fat, bone density
- Cholesterol Screening donations
- Comprehensive Cancer Screening donations
- Massage Therapy donations





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Employee Involvement

Saint Anthony Medical Center supports and encourages employees to become involved in community activities, whether through hospital-sponsored events or through volunteering their own time.

The Mission Integration Committee coordinates several collections throughout the year for the St. Clare Health Clinic and Prenatal Assistance Programs.

- Bake Sales
- Peanut Butter and Jelly School Drive
- Adopt a Family for Christmas
- Thanksgiving Baskets donations

Other employee activities

- Mission Integration and Surgery Department make donations to assist family of house fire
- Knit/sew blankets, comforters, quilts for patients young and old
- Community volunteers
- Community speakers Committee

Employees also participate in a variety of health-related fundraisers that improve the lives of people within northern Indiana and nationwide. Saint Anthony Medical Center sponsored teams for the American Heart Association's HeartWalk and the Juvenile Diabetes Research Foundations.





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Community Partners

Saint Anthony Medical Center has partnered with the following businesses to focus on meeting the needs of the communities and improving the overall health of it's members throughout Northwest Indiana.

- Lake County Sheriff's Department
- University of St. Francis
- Purdue University
- Indiana University Northwest
- Ponderosa Steakhouse
- The Circle Restaurant
- The Conservative Café
- Crown Point Rotary Club
- Crown Point High School Junior Volunteers
- Crown Point Foundation
- City of Crown Point
- Lakeshore Public Television
- St. Mary Catholic School





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Leading the Way to Healthier Communities

Ever since Saint Anthony Medical Center opened its doors in 1974, the employee and medical staff, along with volunteers, have committed themselves to the mission of serving the communities of northwest Indiana. Saint Anthony has continued to move forward in technology, diagnostic services and treatment modalities, and has witnessed major physical expansions focusing on the changing healthcare needs of its patients. Today, Saint Anthony has positioned itself as a driving force in technology and high quality patient care and continues to be at the forefront of new medical advances as it enters a new era of healthcare service and tradition.

1201 South Main Street
Crown Point, Indiana 46307
219.663.8120
219.738.2100

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