

Indiana Healthcare Leadership Conference

October 27, 2011 - Indiana Convention Center - Indianapolis, IN

Conference Agenda: October 27, 2011

All sessions and breaks will be in the Sagamore Ballroom, Indiana Convention Center.
Lunch will be served in the 500 Ballroom, Indiana Convention Center

7:30 – 8:30 Conference Registration

A continental breakfast will be available for conference participants.

8:30 – 8:35 Welcome and Announcements

Speaker: Terry Whitson, Assistant Commissioner, Indiana State Department of Health

8:35 – 9:00 Indiana Healthcare Associated Infection Initiative

Speaker: Ellen Winchell Miller, PhD, PT, Executive Director, Center for Aging and Community, University of Indianapolis

Topic: Dr. Miller will discuss the preliminary results of the Indiana Healthcare Associated Infection Initiative that has involved long term care facilities as well as hospitals in their efforts to reduce healthcare associated infections, in particular, catheter associated urinary tract infections and *Clostridium difficile*.

9:00 – 9:45 Antibiotic Stewardship and Care Coordination

Speaker: Nimalie Stone, MD, Medical Epidemiologist for Long-term Care in the Division of Healthcare Quality Promotion at the Centers for Disease Control and Prevention (CDC)

Topic: Dr. Stone will discuss reducing healthcare associated infections in long term care, antibiotic stewardship and the coordination of infection prevention when residents transition between different healthcare settings.

9:45 – 9:55 Next Steps

Speaker: Terry Whitson, Assistant Commissioner, Indiana State Department of Health

Topic: Mr. Whitson will discuss the next steps to be taken as reduction efforts with healthcare associated infections continues and care transition gets greater focus.

9:55 – 10:15 Break

10:15 – 11:45 A Smooth Transition: Getting Residents Off to a Good Start

Speakers: Barbara Frank, M.P.A., B&F Consulting
Cathie Brady, M.S., B&F Consulting

Topic: You only have one chance to make a good first impression. How you get to know a new resident from before they arrive through their first 72 hours sets the tone and framework for good individualized care throughout their stay. This highly interactive session will provide practical strategies for successful transitions in care.

11:45 – 1:00 Lunch

Lunch will be provided for conference participants in the 500 Ballroom.

1:00 – 3:00 Care Transition Activities and Models Panel

Panel Members:

Arif Nazir, MD, President, Indiana Medical Directors Association
Barbara Frank, B&F Consulting
Cathie Brady, B&F Consulting
Randy Snyder, Director, Acute Care, Indiana State Department of Health
Jack L. Mueller, Dir. of Campus Operations, Holy Cross Village, Notre Dame, Indiana
Kevin Terrell, DO, MS, Indiana University School of Medicine

Topic: Panel members will discuss their various collaborative projects involving care coordination and care transitions between health care settings.

3:00 Adjourn

Continuing Education Units

Continuing education units will be available for social workers and health facility administrators. Participants requiring continuing education units should complete continuing education forms and return to conference staff at the close of the conference.

An application has been submitted to the Indiana State Nurses Association (ISNA) for approval of 4.5 contact hours.

ISNA is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

Registration Online at <http://www.in.gov/isdh/23260.htm>

Speaker Biographies

Terry Whitson, Assistant Commissioner for Health Care Regulatory Services Indiana State Department of Health

Terry Whitson was appointed in September 2003 as the Assistant Commissioner for Health Care Regulatory Services for the Indiana State Department of Health. The Commission includes the Divisions of Acute Care, Consumer Protection, and Long Term Care. He previously served as Supervising Attorney for the Indiana State Department of Health, Instructor of Radiologic Sciences at the Indiana University School of Medicine, and Associate Professor and Program Director of Radiologic Sciences at Marian College of Indianapolis. He has served as a Lecturer for Indiana University School of Allied Health and has been on staff as a diagnostic imaging specialist at several hospitals.

Terry received his law degree from the Indiana University School of Law at Indianapolis. He has attained Ph.D. candidacy in Higher Education Administration from Indiana University School of Education, a M.S. in Health Education from Indiana University School of Education, and B.S. and A.S. degrees in medical radiology.

Ellen Winchell Miller, Ph.D, PT, Executive Director, Center for Aging and Community, University of Indianapolis

Ellen Miller, PhD, PT, holds the University's DeHaan Endowed Chair in Gerontology. Miller has been with the Center since its inception in 2001, taking on her current role in 2005.

As Executive Director, Miller works to advance the Center's role as educator, consultant, convener and collaborator on issues important to older adults. The Center focuses on establishing effective partnerships between the community and academia, using the expertise of the University to assist with and drive initiatives and research that will solve real world problems and improve the quality of life for older adults. Miller has also led the Center to a prominent role in gerontology education and training, and has established partnerships with local, state and national aging network organizations

Miller, whose professional background is in physical therapy and gerontology, holds a professorship in the Krannert School of Physical Therapy. She has expertise in gerontology and motor control and has presented and published her research findings for national and international audiences.

Nimalie Stone, MD, Medical Epidemiologist for Long-term Care in the Division of Healthcare Quality Promotion at the Centers for Disease Control and Prevention (CDC)

Prior to joining CDC, she was an Assistant Professor of Medicine in the Division of Infectious Diseases at Emory University where she served as the healthcare epidemiologist for Emory's geriatric hospital and long-term care facility at Wesley Woods Center. Her clinical and research efforts were focused on managing infections and antibiotic resistant pathogens in the elderly long-term care population.

In her role at Division of Healthcare Quality Promotion, Dr. Stone coordinates the development of infection prevention and surveillance programs for the long-term care setting. She supports state and federal programs which increase awareness and provide resources for infection prevention and control in skilled nursing facilities and nursing homes. She also collaborates with the many partners who are engaged in reducing healthcare-associated infections in the long-term care setting including the Society for Healthcare Epidemiology of America (SHEA), the Association for Professionals in Infection Control and Epidemiology (APIC), the National Association of Directors of Nursing Administration in Long-term Care (NADONA/LTC) and the American Medical Directors Association (AMDA).

Barbara Frank, M.P.A., B&F Consulting

Cathie Brady, M.S., B&F Consulting

B & F Consulting co-founders **Cathie Brady and Barbara Frank** assist nursing homes to be better places to live and work. B&F focuses on the *how of change* and helps organizations achieve workplace stability, leadership development, and high performance. They are staffing a National Learning Collaborative on Using MDS 3.0 as the Engine for High Quality Individualized Care, and a learning collaborative for 20 nursing homes in South Bend, sponsored by the Community Foundation of St. Joseph's County. For 3 years, B&F led a team which helped nursing home staff in the New Orleans area recover from Hurricane Katrina. They co-produced a film, "*The Big Uneasy: Katrina's Unsung Heroes*," capturing staff's lessons from the experience. Through Advancing Excellence, they worked with state agencies and organizations in 4 states, including Indiana, to help nursing homes that operate in underserved areas to improve stability and quality. With David Farrell, Brady and Frank co-authored *Meeting the Leadership Challenge in Long-Term Care: What You Do Matters*, (Health Professions Press, April 2011). Barbara Frank received her M.P.A. in Health Policy from the Kennedy School at Harvard University, Cambridge, MA. Cathie Brady received her M.S. in Organizational Management from Eastern Connecticut State University.

Kevin Terrell, DO, MS, Indiana University School of Medicine, Department of Emergency Medicine

After obtaining a Chemistry degree from Indiana University in 1993, Dr. Terrell graduated from the Chicago College of Osteopathic Medicine in 1997. He then completed his emergency medicine training at Indiana University School of Medicine in 2000 and joined the faculty at IU Department of Emergency Medicine. Dr. Terrell previously served as the Department's Coordinator for Resident Scholarly Activity Projects. It was while serving in this capacity that he developed a passion for clinical research and decided to pursue formal clinical research training. In 2004, Dr. Terrell received a Master of Science in Clinical Research from Indiana University.

Dr. Terrell's research focus is to improve healthcare delivery to older adults who seek care in emergency departments. In 2004, Dr. Terrell received a Dennis W. Jahnigen Career Development Award, which is supported by the American Geriatrics Society, the Hartford Foundation, and Atlantic Philanthropies. The purpose of the award is to support junior faculty in surgical specialties and is intended to allow individuals to initiate a career in research in the geriatrics aspects of their discipline. The purpose of Dr. Terrell's project was to test the extent to which computer-assisted decision support increases the safety of prescribing to older adults in the emergency department. In 2008, he received a K23 Career Development Award from the National Institutes of Health (NIH). The aims of this 5-year award are (1) to validate a set of previously developed quality indicators for transfers of care in both directions between nursing homes and emergency departments and (2) to plan the formal testing of an intervention to improve the emergency care of nursing home residents. Dr. Terrell has also received grant funding from the Retirement Research Foundation and the Donald W. Reynolds Foundation.

He is currently an invited member of the SAEM Geriatrics Emergency Medicine Task Force.

Arif Nazir, MD, President, Indiana Medical Directors Association, Assistant Professor of Clinical Medicine, Indiana University School of Medicine

Dr. Nazir received his medical degree from King Edward Medical College, Pakistan. He has worked in Pakistan and the United States including fellowships in Geriatric Medicine at Albert Einstein Medical Center in Philadelphia, Pennsylvania and Michigan State University in East Lansing, Michigan. He currently is the President of the Indiana Medical Directors Association and Medical Director for Extended Care and Nursing Home Services, Indiana University Geriatrics.

Randy Snyder, Director of Acute Care, Indiana State Department of Health

Mr. Snyder holds a BS in Physical Therapy from Indiana University (1983) and a MBA from the University of Indianapolis (1991). He has over 25 years of physical therapy clinical practice in various healthcare settings, as well as, holding several leadership positions in acute and long term care facilities. Mr. Snyder is currently the Director of Acute Care in the Health Care Quality and Regulatory Services Commission of the Indiana State Department of Health. He and six program directors are responsible for the licensure, survey and certification for over 6,000 non-long term care providers and plan approval for acute care medical facilities, long-term care facilities, schools, child care/day care centers. Ms. Snyder is dually certified as a six sigma black belt and a lean sigma black belt.

Jack L. Mueller, Director of Campus Operations, Holy Cross Village at Notre Dame, Notre Dame, Indiana

Mr. Mueller received a B.S. in Education from Ball State University in Muncie, Indiana in 1983. He has been the administrator of several long term care facilities in Pennsylvania and Indiana. He was administrator and owner-operator of The Milton Home in South Bend, Indiana from 1992 until 2000. He was administrator of Saint Paul's Retirement Community in South Bend

from 2000 until 2007 when he became Director of Campus Operations at Holy Cross Village at Notre Dame in Notre Dame, Indiana. He is responsible for the day to day operations of a \$12 million annual operating revenue continuing care retirement community with staff of over 150. He manages all aspects of the 48 bed licensed skill nursing care facility and the 46 bed licensed residential facility. The entire campus includes over 300 residents.