

*Registration  
Brochure*



Indiana State  
Department of Health

**Indiana Healthcare  
Leadership Conference**

**Investigative  
Strategies**

**Tuesday, March 22, 2016**

**8:30 am**

Indiana Convention Center  
Indianapolis, Indiana





## Indiana State Department of Health

*welcomes you*

to the

### Indiana Healthcare Leadership Conference

March 22, 2016 in Indianapolis



This Indiana Healthcare Leadership Conference will focus on **Investigative Strategies**, specifically for serious incidents in long term care. This conference will provide tools and resources to assist you in the application of investigative strategies in your facility.

#### About the Leadership Conference

The Indiana Healthcare Leadership Conference is an initiative of the Indiana State Department of Health (ISDH). The ISDH plans two Leadership Conferences per year – one in the spring and one in the fall. Each conference is a one-day conference focusing primarily on a single issue.

The Leadership Conferences, which began in June 2007, have grown in attendance from 720 participants to over 1200 participants. Attendees have been treated to outstanding presentations on falls management, reduction of pressure ulcers, behavior management and reduction of restraints, emergency preparedness planning, managing incontinence care, staffing issues, and healthcare associated infections. A variety of educational and practical resources on all these topics were provided at each conference.

The conferences are intended to bring together statewide healthcare leaders to promote important quality of care issues. This conference will include providers from long term care, state surveyors, healthcare organizations, and individuals with significant interests in health care.

#### Invited Participants

The ISDH invites each comprehensive care facility (nursing home) to send two representatives to the conference. Each facility may select the individuals attending the conference on behalf of their facility. The ISDH recommends individuals such as the facility administrator, director of nursing, activity director, or other members of your patient safety team attend these conferences. Corporate offices of facilities are also invited to send appropriate representatives.

The ISDH will also be inviting selected professional organizations and individuals to attend the conference. Invited organizations will include the Alzheimer's Association of Greater Indiana, QSource, Hoosier Owners and Providers for the Elderly, Indiana Health Care Association, Indiana Hospital Association, Leading Age Indiana, Indiana Ombudsman, patient safety coalitions and centers, regional collaborative, and United Senior Action. The ISDH will also be inviting academic and legislative partners. ISDH long term care surveyors will be attending.

#### Conference Location

##### Sagamore Ballroom

Indiana Convention Center  
100 South Capitol Avenue  
Indianapolis, IN 46225

[www.icclos.com/conv/index.aspx](http://www.icclos.com/conv/index.aspx)

#### Conference Funding

The conference is primarily funded through the ISDH civil money penalty fund. A small registration fee of \$60 will be charged to pay for meeting costs that cannot be paid by the civil money penalty fund.

#### Hotel Information

There are numerous hotels in the immediate vicinity of the Indiana Convention Center. Visit [www.visitindy.com](http://www.visitindy.com) for a list of hotels and to check availability. Participants are responsible for making their hotel reservations and any incurred expenses.

Register online at [www.in.gov/isdh/23260.htm](http://www.in.gov/isdh/23260.htm)

# Conference Agenda

Tuesday, March 22, 2016 • Indiana Convention Center • Indianapolis, IN

**7:30 – 8:30 a.m.**

## Conference Registration

A continental breakfast will be available for conference participants.

**8:30 – 8:35 a.m.**

## Welcome and Announcements

**Speaker: Terry Whitson**, Assistant Commissioner,  
Indiana State Department of Health

**8:35 – 10:00 a.m.**

## Introduction to Serious Incident Investigations

**Speaker: Antone Aboud, Ph.D.**, Director of Marketing  
and Program Development, Labor Relations  
Alternatives, Inc., Austin, TX

**Topic:** This presentation will provide participants with a comprehensive understanding of definitions and values associated with the investigative process. Dr. Aboud will also describe the organization of an investigation, indicating how the values -- speed, thoroughness and objectivity -- influence that process. The presentation will end with a detailed discussion, including demonstrations, of an interview methodology designed to generate detailed witness accounts of events scrutiny.

**10:00 – 10:15 a.m.**

## Break

**10:15 a.m. – 12:15 p.m.**

## Introduction to Serious Incident Investigations, Part 2

**Speaker: Antone Aboud, Ph.D.**, Director of Marketing  
and Program Development, Labor Relations  
Alternatives, Inc., Austin, TX

**Topic:** This presentation will provide participants with a comprehensive understanding of definitions and values associated with the investigative process. Dr. Aboud will also describe the organization of an investigation, indicating how the values -- speed, thoroughness and objectivity -- influence that process. The presentation will end with a detailed discussion, including demonstrations, of an interview methodology designed to generate detailed witness accounts of events scrutiny.

**12:15 p.m. – 1:25 p.m.**

## Lunch

*Lunch will be provided for conference participants in the 500 Ballroom*

**1:25 – 3:00 p.m.**

## Prevention with a Person-Centered Approach

**Speaker: Karen Stobbe**, Facilitator, In the Moment

**Topic:** Now that you know how to investigate an incident, Ms. Stobbe will look at how you can implement person-centered techniques to assist you and your staff in preventing them from happening at all. You will leave with training ideas to stop incidents from occurring and if necessary, what to do in the aftermath.

**3:00 p.m.**

## Adjourn

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*All sessions and breaks will be in the Sagamore Ballroom*

## Indiana Healthcare Leadership Conference

c/o Travel Leaders Indianapolis • 8650 Commerce Park Place, Ste C • Indianapolis IN, 46268  
Phone: 317-899-4477 • Fax: 317-895-2450 • Email: kellyl@travelleadersindy.com

# Indiana Healthcare Leadership Conference

# Investigative Strategies

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## INSTRUCTIONS

- COMPLETE** one for each registrant or register online at [www.in.gov/isdh/23260.htm](http://www.in.gov/isdh/23260.htm)
- MAIL** completed form and fee(s) to Indiana Healthcare Leadership Conference, c/o Travel Leaders Indianapolis • 8650 Commerce Park Place, Ste C • Indianapolis IN, 46268
- FAX** completed form with credit card payment to 317 895-2450
- QUESTIONS** Call 317 899-4477 or email [kellyl@travellersindy.com](mailto:kellyl@travellersindy.com)

FIRST NAME										LAST NAME									
TITLE																			
FACILITY/COMPANY/ORGANIZATION																			
FACILITY ID NUMBER																			
ADDRESS																			
CITY										STATE		ZIP							
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## REGISTRATION FEES

The registration fee is \$60 for each individual. The registration fee covers all costs of the conference that cannot be paid with civil money penalty funds.

## LUNCH

Please check if you require a vegetarian lunch

**PAYMENT** must accompany the registration form.

Visa  MasterCard  Discover  American Express

Note: Your credit card statement will read "TVL Leaders Indy"

Check - Make check payable to **Travel Leaders Indianapolis**

Credit Card Number															
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Expiration Date	
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Print name from your credit card

Signature (Authorizing Travel Leaders Indianapolis to charge \$60 to your account for registration fees)

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