

**SCHEDULE H
(Form 990)**

Hospitals

OMB No. 1545-0047

2013

Open to Public Inspection

▶ **Complete if the organization answered "Yes" to Form 990, Part IV, question 20.**

▶ **Attach to Form 990. ▶ See separate instructions.**

▶ **Information about Schedule H (Form 990) and its instructions is at www.irs.gov/form990.**

Department of the Treasury
Internal Revenue Service

Name of the organization

INDIANA UNIVERSITY HEALTH PAOLI, INC.

Employer identification number

35-2090919

Part I Financial Assistance and Certain Other Community Benefits at Cost

	Yes	No
1a Did the organization have a financial assistance policy during the tax year? If "No," skip to question 6a	X	
b If "Yes," was it a written policy?	X	
2 If the organization had multiple hospital facilities, indicate which of the following best describes application of the financial assistance policy to its various hospital facilities during the tax year. <input checked="" type="checkbox"/> Applied uniformly to all hospital facilities <input type="checkbox"/> Applied uniformly to most hospital facilities <input type="checkbox"/> Generally tailored to individual hospital facilities		
3 Answer the following based on the financial assistance eligibility criteria that applied to the largest number of the organization's patients during the tax year.		
a Did the organization use Federal Poverty Guidelines (FPG) as a factor in determining eligibility for providing <i>free care</i> ? If "Yes," indicate which of the following was the FPG family income limit for eligibility for free care: <input type="checkbox"/> 100% <input type="checkbox"/> 150% <input checked="" type="checkbox"/> 200% <input type="checkbox"/> Other _____ %	X	
b Did the organization use FPG as a factor in determining eligibility for providing <i>discounted care</i> ? If "Yes," indicate which of the following was the family income limit for eligibility for discounted care: <input checked="" type="checkbox"/> 200% <input type="checkbox"/> 250% <input type="checkbox"/> 300% <input type="checkbox"/> 350% <input type="checkbox"/> 400% <input type="checkbox"/> Other _____ %	X	
c If the organization used factors other than FPG in determining eligibility, describe in Part VI the income based criteria for determining eligibility for free or discounted care. Include in the description whether the organization used an asset test or other threshold, regardless of income, as a factor in determining eligibility for free or discounted care.		
4 Did the organization's financial assistance policy that applied to the largest number of its patients during the tax year provide for free or discounted care to the "medically indigent"?	X	
5a Did the organization budget amounts for free or discounted care provided under its financial assistance policy during the tax year?	X	
b If "Yes," did the organization's financial assistance expenses exceed the budgeted amount?	X	
c If "Yes" to line 5b, as a result of budget considerations, was the organization unable to provide free or discounted care to a patient who was eligible for free or discounted care?		X
6a Did the organization prepare a community benefit report during the tax year?	X	
b If "Yes," did the organization make it available to the public?	X	

7 Financial Assistance and Certain Other Community Benefits at Cost

Financial Assistance and Means-Tested Government Programs	(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community benefit expense	(d) Direct offsetting revenue	(e) Net community benefit expense	(f) Percent of total expense
a Financial Assistance at cost (from Worksheet 1)		2883	1,909,565.	1,364,165.	545,400.	2.61
b Medicaid (from Worksheet 3, column a)		6506	4,678,320.	3,454,060.	1,224,260.	5.86
c Costs of other means-tested government programs (from Worksheet 3, column b)		750	433,701.	193,593.	240,108.	1.15
d Total Financial Assistance and Means-Tested Government Programs		10139	7,021,586.	5,011,818.	2,009,768.	9.62
Other Benefits						
e Community health improvement services and community benefit operations (from Worksheet 4)	10	7104	45,790.	500.	45,290.	.22
f Health professions education (from Worksheet 5)	1	45	672.		672.	
g Subsidized health services (from Worksheet 6)	2	2476	1,619,886.	1,048,908.	570,978.	2.73
h Research (from Worksheet 7)						
i Cash and in-kind contributions for community benefit (from Worksheet 8)	6	1391	85,256.	35,516.	49,740.	.24
j Total. Other Benefits	19	11016	1,751,604.	1,084,924.	666,680.	3.19
k Total. Add lines 7d and 7j.	19	21155	8,773,190.	6,096,742.	2,676,448.	12.81

Part II Community Building Activities Complete this table if the organization conducted any community building activities during the tax year, and describe in Part VI how its community building activities promoted the health of the communities it serves.

	(a) Number of activities or programs (optional)	(b) Persons served (optional)	(c) Total community building expense	(d) Direct offsetting revenue	(e) Net community building expense	(f) Percent of total expense
1 Physical improvements and housing						
2 Economic development						
3 Community support						
4 Environmental improvements						
5 Leadership development and training for community members						
6 Coalition building						
7 Community health improvement advocacy						
8 Workforce development						
9 Other						
10 Total						

Part III Bad Debt, Medicare, & Collection Practices

Section A. Bad Debt Expense

	Yes	No
1 Did the organization report bad debt expense in accordance with Healthcare Financial Management Association Statement No. 15?		X
2 Enter the amount of the organization's bad debt expense. Explain in Part VI the methodology used by the organization to estimate this amount.		
3 Enter the estimated amount of the organization's bad debt expense attributable to patients eligible under the organization's financial assistance policy. Explain in Part VI the methodology used by the organization to estimate this amount and the rationale, if any, for including this portion of bad debt as community benefit.		
4 Provide in Part VI the text of the footnote to the organization's financial statements that describes bad debt expense or the page number on which this footnote is contained in the attached financial statements.		

Section B. Medicare

5 Enter total revenue received from Medicare (including DSH and IME)	5	6,841,556.
6 Enter Medicare allowable costs of care relating to payments on line 5	6	6,996,195.
7 Subtract line 6 from line 5. This is the surplus (or shortfall)	7	-154,639.
8 Describe in Part VI the extent to which any shortfall reported in line 7 should be treated as community benefit. Also describe in Part VI the costing methodology or source used to determine the amount reported on line 6. Check the box that describes the method used: <input type="checkbox"/> Cost accounting system <input checked="" type="checkbox"/> Cost to charge ratio <input type="checkbox"/> Other		

Section C. Collection Practices

9a Did the organization have a written debt collection policy during the tax year?	9a	X
b If "Yes," did the organization's collection policy that applied to the largest number of its patients during the tax year contain provisions on the collection practices to be followed for patients who are known to qualify for financial assistance? Describe in Part VI	9b	X

Part IV Management Companies and Joint Ventures (owned 10% or more by officers, directors, trustees, key employees, and physicians - see instructions)

(a) Name of entity	(b) Description of primary activity of entity	(c) Organization's profit % or stock ownership %	(d) Officers, directors, trustees, or key employees' profit % or stock ownership %	(e) Physicians' profit % or stock ownership %
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				

Part V Facility Information

Section A. Hospital Facilities

(list in order of size, from largest to smallest - see instructions)

How many hospital facilities did the organization operate during the tax year? 1

Name, address, primary website address, and state license number

1 INDIANA UNIVERSITY HEALTH PAOLI, INC.
 642 W. HOSPITAL RD.
 PAOLI IN 47454
 HTTP://IUHEALTH.ORG/PAOLI/
 13-005065-1

Licensed hospital	General medical & surgical	Children's hospital	Teaching hospital	Critical access hospital	Research facility	ER-24 hours	ER-other	Other (describe)	Facility reporting group
X	X			X		X			

Part V Facility Information (continued)

Section B. Facility Policies and Practices

(Complete a separate Section B for each of the hospital facilities or facility reporting groups listed in Part V, Section A)

Name of hospital facility or facility reporting group INDIANA UNIVERSITY HEALTH PAOLI, INC.

If reporting on Part V, Section B for a single hospital facility only: line number of hospital facility (from Schedule H, Part V, Section A) 1

Community Health Needs Assessment (Lines 1 through 8c are optional for tax years beginning on or before March 23, 2012)

	Yes	No
1 During the tax year or either of the two immediately preceding tax years, did the hospital facility conduct a community health needs assessment (CHNA)? If "No," skip to line 9. If "Yes," indicate what the CHNA report describes (check all that apply):	X	
a <input checked="" type="checkbox"/> A definition of the community served by the hospital facility		
b <input checked="" type="checkbox"/> Demographics of the community		
c <input checked="" type="checkbox"/> Existing health care facilities and resources within the community that are available to respond to the health needs of the community		
d <input checked="" type="checkbox"/> How data was obtained		
e <input checked="" type="checkbox"/> The health needs of the community		
f <input checked="" type="checkbox"/> Primary and chronic disease needs and other health issues of uninsured persons, low-income persons, and minority groups		
g <input checked="" type="checkbox"/> The process for identifying and prioritizing community health needs and services to meet the community health needs		
h <input checked="" type="checkbox"/> The process for consulting with persons representing the community's interests		
i <input checked="" type="checkbox"/> Information gaps that limit the hospital facility's ability to assess the community's health needs		
j <input type="checkbox"/> Other (describe in Section C)		
2 Indicate the tax year the hospital facility last conducted a CHNA: <u>20 1 3</u>		
3 In conducting its most recent CHNA, did the hospital facility take into account input from persons who represent the broad interests of the community served by the hospital facility, including those with special knowledge of or expertise in public health? If "Yes," describe in Section C how the hospital facility took into account input from persons who represent the community, and identify the persons the hospital facility consulted	X	
4 Was the hospital facility's CHNA conducted with one or more other hospital facilities? If "Yes," list the other hospital facilities in Section C		X
5 Did the hospital facility make its CHNA report widely available to the public? If "Yes," indicate how the CHNA report was made widely available (check all that apply):	X	
a <input checked="" type="checkbox"/> Hospital facility's website (list url): <u>HTTP://IUHEALTH.ORG/GETSTRONG/</u>		
b <input type="checkbox"/> Other website (list url): _____		
c <input checked="" type="checkbox"/> Available upon request from the hospital facility		
d <input type="checkbox"/> Other (describe in Section C)		
6 If the hospital facility addressed needs identified in its most recently conducted CHNA, indicate how (check all that apply as of the end of the tax year):		
a <input checked="" type="checkbox"/> Adoption of an implementation strategy that addresses each of the community health needs identified through the CHNA		
b <input checked="" type="checkbox"/> Execution of the implementation strategy		
c <input type="checkbox"/> Participation in the development of a community-wide plan		
d <input type="checkbox"/> Participation in the execution of a community-wide plan		
e <input checked="" type="checkbox"/> Inclusion of a community benefit section in operational plans		
f <input checked="" type="checkbox"/> Adoption of a budget for provision of services that address the needs identified in the CHNA		
g <input checked="" type="checkbox"/> Prioritization of health needs in its community		
h <input checked="" type="checkbox"/> Prioritization of services that the hospital facility will undertake to meet health needs in its community		
i <input type="checkbox"/> Other (describe in Section C)		
7 Did the hospital facility address all of the needs identified in its most recently conducted CHNA? If "No," explain in Section C which needs it has not addressed and the reasons why it has not addressed such needs		X
8a Did the organization incur an excise tax under section 4959 for the hospital facility's failure to conduct a CHNA as required by section 501(r)(3)?		X
8b If "Yes" to line 8a, did the organization file Form 4720 to report the section 4959 excise tax?		
c If "Yes" to line 8b, what is the total amount of section 4959 excise tax the organization reported on Form 4720 for all of its hospital facilities? \$ _____		

Part V Facility Information (continued)

Financial Assistance Policy INDIANA UNIVERSITY HEALTH PAOLI, INC.

		Yes	No
Did the hospital facility have in place during the tax year a written financial assistance policy that:			
9	Explained eligibility criteria for financial assistance, and whether such assistance includes free or discounted care?	X	
10	Used federal poverty guidelines (FPG) to determine eligibility for providing <i>free</i> care? If "Yes," indicate the FPG family income limit for eligibility for free care: <u> 2 </u> <u> 0 </u> <u> 0 </u> % If "No," explain in Section C the criteria the hospital facility used.	X	
11	Used FPG to determine eligibility for providing <i>discounted</i> care? If "Yes," indicate the FPG family income limit for eligibility for discounted care: <u> 2 </u> <u> 0 </u> <u> 0 </u> % If "No," explain in Section C the criteria the hospital facility used.	X	
12	Explained the basis for calculating amounts charged to patients? If "Yes," indicate the factors used in determining such amounts (check all that apply):	X	
a	<input checked="" type="checkbox"/> Income level		
b	<input checked="" type="checkbox"/> Asset level		
c	<input checked="" type="checkbox"/> Medical indigency		
d	<input type="checkbox"/> Insurance status		
e	<input type="checkbox"/> Uninsured discount		
f	<input type="checkbox"/> Medicaid/Medicare		
g	<input type="checkbox"/> State regulation		
h	<input type="checkbox"/> Residency		
i	<input type="checkbox"/> Other (describe in Section C)		
13	Explained the method for applying for financial assistance?	X	
14	Included measures to publicize the policy within the community served by the hospital facility? If "Yes," indicate how the hospital facility publicized the policy (check all that apply):	X	
a	<input checked="" type="checkbox"/> The policy was posted on the hospital facility's website		
b	<input type="checkbox"/> The policy was attached to billing invoices		
c	<input checked="" type="checkbox"/> The policy was posted in the hospital facility's emergency rooms or waiting rooms		
d	<input type="checkbox"/> The policy was posted in the hospital facility's admissions offices		
e	<input type="checkbox"/> The policy was provided, in writing, to patients on admission to the hospital facility		
f	<input checked="" type="checkbox"/> The policy was available on request		
g	<input checked="" type="checkbox"/> Other (describe in Section C)		

Billing and Collections

15	Did the hospital facility have in place during the tax year a separate billing and collections policy, or a written financial assistance policy (FAP) that explained actions the hospital facility may take upon non-payment?	X	
16	Check all of the following actions against an individual that were permitted under the hospital facility's policies during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP:		
a	<input type="checkbox"/> Reporting to credit agency		
b	<input type="checkbox"/> Lawsuits		
c	<input type="checkbox"/> Liens on residences		
d	<input type="checkbox"/> Body attachments		
e	<input type="checkbox"/> Other similar actions (describe in Section C)		
17	Did the hospital facility or an authorized third party perform any of the following actions during the tax year before making reasonable efforts to determine the individual's eligibility under the facility's FAP? If "Yes," check all actions in which the hospital facility or a third party engaged:		X
a	<input type="checkbox"/> Reporting to credit agency		
b	<input type="checkbox"/> Lawsuits		
c	<input type="checkbox"/> Liens on residences		
d	<input type="checkbox"/> Body attachments		
e	<input type="checkbox"/> Other similar actions (describe in Section C)		

Part V Facility Information (continued) INDIANA UNIVERSITY HEALTH PAOLI, INC.

- 18** Indicate which efforts the hospital facility made before initiating any of the actions listed in line 17 (check all that apply):
- a** Notified individuals of the financial assistance policy on admission
 - b** Notified individuals of the financial assistance policy prior to discharge
 - c** Notified individuals of the financial assistance policy in communications with the individuals regarding the individuals' bills
 - d** Documented its determination of whether individuals were eligible for financial assistance under the hospital facility's financial assistance policy
 - e** Other (describe in Section C)

Policy Relating to Emergency Medical Care

		Yes	No
19	Did the hospital facility have in place during the tax year a written policy relating to emergency medical care that requires the hospital facility to provide, without discrimination, care for emergency medical conditions to individuals regardless of their eligibility under the hospital facility's financial assistance policy? If "No," indicate why:	X	
a	<input type="checkbox"/> The hospital facility did not provide care for any emergency medical conditions		
b	<input type="checkbox"/> The hospital facility's policy was not in writing		
c	<input type="checkbox"/> The hospital facility limited who was eligible to receive care for emergency medical conditions (describe in Section C)		
d	<input type="checkbox"/> Other (describe in Section C)		

Changes to Individuals Eligible for Assistance under the FAP (FAP-Eligible Individuals)

20	Indicate how the hospital facility determined, during the tax year, the maximum amounts that can be charged to FAP-eligible individuals for emergency or other medically necessary care.		
a	<input type="checkbox"/> The hospital facility used its lowest negotiated commercial insurance rate when calculating the maximum amounts that can be charged		
b	<input checked="" type="checkbox"/> The hospital facility used the average of its three lowest negotiated commercial insurance rates when calculating the maximum amounts that can be charged		
c	<input type="checkbox"/> The hospital facility used the Medicare rates when calculating the maximum amounts that can be charged		
d	<input type="checkbox"/> Other (describe in Section C)		
21	During the tax year, did the hospital facility charge any FAP-eligible individual to whom the hospital facility provided emergency or other medically necessary services more than the amounts generally billed to individuals who had insurance covering such care? If "Yes," explain in Section C.		X
22	During the tax year, did the hospital facility charge any FAP-eligible individual an amount equal to the gross charge for any service provided to that individual? If "Yes," explain in Section C.		X

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 1j, 3, 4, 5d, 6i, 7, 10, 11, 12i, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22. If applicable, provide separate descriptions for each facility in a facility reporting group, designated by "Facility A," "Facility B," etc.

SCHEDULE H, PART V, SECTION B, LINE 3 - INPUT FROM COMMUNITY

IN CONDUCTING ITS MOST RECENT CHNA, INDIANA UNIVERSITY HEALTH PAOLI, INC.

("IU HEALTH PAOLI") TOOK INTO ACCOUNT INPUT FROM PERSONS WHO REPRESENT

THE BROAD INTERESTS OF THE COMMUNITY IT SERVES BY HOSTING SEVERAL

COMMUNITY CONVERSATION FOCUS GROUPS. THESE FOCUS GROUPS INCLUDED PUBLIC

HEALTH OFFICIALS AND COMMUNITY LEADERS TO DISCUSS THE HEALTHCARE NEEDS OF

THE SERVICE AREA AND WHAT ROLE IU HEALTH COULD PLAY IN ADDRESSING THE

IDENTIFIED NEEDS.

TO OBTAIN A MORE COMPLETE PICTURE OF THE FACTORS THAT PLAY INTO IU HEALTH

PAOLI'S COMMUNITY'S HEALTH, INPUT FROM PUBLIC HEALTH OFFICIALS AND

COMMUNITY LEADERS IN ORANGE COUNTY WAS GATHERED THROUGH TWO SEPARATE

FOCUS GROUP SESSIONS. THE FIRST WAS A TWO HOUR LIVE GROUP SESSION AT IU

HEALTH PAOLI HOSPITAL, AND THE SECOND WAS HELD VIA A PHONE CONFERENCE

CALL FOR THOSE WHO WERE NOT ABLE TO MEET IN PERSON. IU HEALTH PAOLI

FACILITATORS MAILED LETTERS AND MADE FOLLOW-UP TELEPHONE CALLS INVITING

PUBLIC HEALTH OFFICIALS AND COMMUNITY LEADERS TO ATTEND THE FOCUS GROUP

DISCUSSION, PAYING SPECIAL ATTENTION TO INCLUDING ORGANIZATIONS THAT

REPRESENT THE INTEREST OF LOW-INCOME, MINORITY, AND UNINSURED

INDIVIDUALS. THE GOAL OF SOLICITING THESE LEADERS' FEEDBACK WAS TO GATHER

INSIGHTS INTO THE QUANTITATIVE DATA THAT MAY NOT BE EASILY IDENTIFIED

FROM THE SECONDARY STATISTICAL DATA ALONE. ATTENDEES WHO PARTICIPATED IN

THE FOCUS GROUP INCLUDED:

SUE ANN BURTON

- VP, NURSING, IU HEALTH PAOLI

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 1j, 3, 4, 5d, 6i, 7, 10, 11, 12i, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22. If applicable, provide separate descriptions for each facility in a facility reporting group, designated by "Facility A," "Facility B," etc.

- MS. BURTON IS REPRESENTATIVE OF A COMMUNITY PERSPECTIVE TOWARDS HEALTHY LIVING. AS A VP OF IU HEALTH PAOLI, SHE UNDERSTANDS THE NEEDS AND BARRIERS IN HEALTHCARE AND WAYS TO ADDRESS THEM.

HANNA SWAYER

- DIRECTOR, COMMUNITY HEALTH EDUCATION AND VOLUNTEER SERVICES, IU HEALTH PAOLI

- MS. SWAYER IS REPRESENTATIVE OF A COMMUNITY PERSPECTIVE TOWARDS HEALTHY LIVING. AS A DIRECTOR OF COMMUNITY HEALTH AT IU HEALTH PAOLI, SHE IS VERY WELL-VERSED WITH THE NEEDS AND BARRIERS IN HEALTHCARE AND WAYS TO ADDRESS THEM.

CHRISTIE BROWN

- MEDCO HEALTH AND REHAB OF FRENCH LICK

- MS. BROWN IS REPRESENTATIVE OF A COMMUNITY PERSPECTIVE TOWARDS HEALTHY LIVING. AS AN EMPLOYEE OF MEDCO HEALTH, SHE IS VERY WELL-VERSED WITH THE NEEDS AND BARRIERS IN HEALTHCARE AND WAYS TO ADDRESS THEM.

STACY BURTON

- ADMINISTRATOR, MEDCO HEALTH AND REHAB OF FRENCH LICK

- MS. BURTON IS REPRESENTATIVE OF A COMMUNITY PERSPECTIVE TOWARDS HEALTHY LIVING. AS AN ADMINISTRATOR FOR MEDCO HEALTH, SHE IS VERY WELL-VERSED WITH THE NEEDS AND BARRIERS IN HEALTHCARE AND WAYS TO ADDRESS THEM.

KIM KEY

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 1j, 3, 4, 5d, 6i, 7, 10, 11, 12i, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22. If applicable, provide separate descriptions for each facility in a facility reporting group, designated by "Facility A," "Facility B," etc.

- FINANCIAL CASEWORKER, IU HEALTH PAOLI

- MS. KEY IS REPRESENTATIVE OF A COMMUNITY PERSPECTIVE REGARDING ACCESS TO CARE. AS A FINANCIAL CASEWORKER, SHE IS FAMILIAR WITH THE BARRIERS TO CARE THAT ARE PRESENT IN THE COMMUNITY AND THE TYPE OF INDIVIDUALS AFFECTED.

TO OBTAIN A MORE COMPLETE PICTURE OF THE FACTORS THAT PLAY INTO THE ORANGE COUNTY COMMUNITY'S HEALTH, INPUT FROM LOCAL HEALTH LEADERS WAS GATHERED THROUGH TWO SEPARATE FOCUS GROUP SESSIONS. THE FIRST LIVE GROUP SESSION LASTED TWO HOURS AND WAS HELD AT IU HEALTH PAOLI HOSPITAL AND THE SECOND SESSION WAS HELD VIA CONFERENCE CALL. IU HEALTH FACILITATORS MAILED LETTERS AND MADE FOLLOW-UP TELEPHONE CALLS INVITING PUBLIC HEALTH OFFICIALS AND COMMUNITY LEADERS TO ATTEND THE FOCUS GROUP DISCUSSION, PAYING SPECIAL ATTENTION TO INCLUDING ORGANIZATIONS THAT REPRESENT THE INTEREST OF LOW-INCOME, MINORITY, AND UNINSURED INDIVIDUALS. THE GOAL OF SOLICITING THESE LEADERS' FEEDBACK WAS TO GATHER INSIGHTS INTO THE QUANTITATIVE DATA THAT MAY NOT BE EASILY IDENTIFIED FROM THE SECONDARY STATISTICAL DATA ALONE.

UPON ARRIVAL TO THE FOCUS GROUP, PARTICIPANTS WERE ASKED TO LIST THEIR BELIEVED FIVE PRIORITIZED HEALTH NEEDS FOR THE IU HEALTH PAOLI HOSPITAL COMMUNITY. THESE RESPONSES WERE COLLECTED AND AGGREGATED INTO A COMPREHENSIVE LIST OF IDENTIFIED NEEDS TO BE FURTHER DISCUSSED LATER IN THE SESSION AND RANKED FOR SEVERITY OF NEED WITHIN THE COMMUNITY. IU HEALTH FACILITATORS THEN PROVIDED PARTICIPANTS WITH A PRESENTATION FEATURING THE MISSION OF IU HEALTH, CURRENT OUTREACH PRIORITIES, AND

Part V Facility Information (continued)

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 1j, 3, 4, 5d, 6i, 7, 10, 11, 12i, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22. If applicable, provide separate descriptions for each facility in a facility reporting group, designated by "Facility A," "Facility B," etc.

LOCAL HEALTH DATA, INCLUDING DEMOGRAPHICS, INSURANCE INFORMATION, POVERTY RATES, COUNTY HEALTH RANKINGS, CAUSES OF DEATH, PHYSICAL ACTIVITY, CHRONIC CONDITIONS, PREVENTIVE BEHAVIORS, AND COMMUNITY NEEDS INDEX.

UPON COMPLETION OF ITS DATA PRESENTATION, IU HEALTH FACILITATED A DISCUSSION ON THE COMPREHENSIVE LIST OF IDENTIFIED NEEDS FROM EARLIER IN THE SESSION. THE OBJECTIVE OF THIS METHOD WAS INTENDED TO INSPIRE CANDID DISCUSSIONS PRIOR TO A SECOND IDENTIFICATION OF FIVE PRIORITIZED HEALTH NEEDS BY EACH PARTICIPANT. THE VOTES ON THE FIVE PRIORITIZED HEALTH NEEDS WERE TALLIED AND FINAL INPUT FROM THE GROUP WAS ENCOURAGED DURING THIS PROCESS IN ORDER TO VALIDATE THE PREVIOUSLY IDENTIFIED NEEDS. FOLLOWING ADDITIONAL DISCUSSION, PARTICIPANTS WERE ALSO ASKED TO ADDRESS WHAT THEY THOUGHT THE ROLE OF IU HEALTH PAOLI COULD BE IN MEETING THE LOCAL HEALTH NEEDS.

SCHEDULE H, PART V, SECTION B, LINE 7 - ADDRESSING IDENTIFIED NEEDS
INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") PRIORITIZED AND DETERMINED WHICH OF THE COMMUNITY HEALTH NEEDS IDENTIFIED IN ITS MOST RECENTLY CONDUCTED COMMUNITY HEALTH NEEDS ASSESSMENT ("CHNA") WERE MOST CRITICAL FOR IT TO ADDRESS BY USING THE HANLON METHOD OF PRIORITIZATION. THIS METHOD PRIORITIZES IDENTIFIED NEEDS BASED UPON THE PREVALENCE AND SEVERITY OF THE NEED AND THE EFFECTIVENESS OF INTERVENTIONS AVAILABLE TO ADDRESS THE NEEDS.

BASED UPON THE HANLON METHOD OF PRIORITIZATION, IU HEALTH PAOLI SELECTED THE FOLLOWING FIVE NEEDS TO BE ADDRESSED:

Part V Facility Information *(continued)*

Section C. Supplemental Information for Part V, Section B. Provide descriptions required for Part V, Section B, lines 1j, 3, 4, 5d, 6i, 7, 10, 11, 12i, 14g, 16e, 17e, 18e, 19c, 19d, 20d, 21, and 22. If applicable, provide separate descriptions for each facility in a facility reporting group, designated by "Facility A," "Facility B," etc.

- ACCESS TO HEALTHCARE
- BEHAVIORAL HEALTH
- PREK-12 EDUCATION
- OBESITY PREVENTION
- CHRONIC DISEASE PREVENTION

ALSO, BASED UPON THE HANLON METHOD OF PRIORITIZATION, THE FOLLOWING IDENTIFIED COMMUNITY HEALTH NEED WAS NOT CHOSEN AS ONE OF THE NEEDS TO BE ADDRESSED:

- HEALTH EDUCATION AND LITERACY

AFTER COMPLETING A GAP ANALYSIS, IU HEALTH PAOLI DETERMINED THAT THE SEVERITY OF AND LACK OF RESOURCES AVAILABLE TO ADDRESS THE FIVE NEEDS CHOSEN TO BE ADDRESSED OUTWEIGHED THE SEVERITY OF AND RESOURCES AVAILABLE TO ADDRESS THE ONE NEED NOT CHOSEN.

SCHEDULE H, PART V, SECTION B, LINE 14G - OTHER MEASURES TO PUBLICIZE INDIANA UNIVERSITY HEALTH PAOLI, INC. GOES TO GREAT LENGTHS TO ENSURE PATIENTS KNOW THAT IT TREATS ALL PATIENTS REGARDLESS OF THEIR ABILITY TO PAY. ALTHOUGH A COMPLETE COPY OF THE FINANCIAL ASSISTANCE POLICY IS NOT ATTACHED TO EACH PATIENT STATEMENT, A PLAIN LANGUAGE SUMMARY IS INCLUDED INSTEAD. ADDITIONALLY, ON THE BACK OF EACH PATIENT STATEMENT IS A TELEPHONE NUMBER THAT ALLOWS PATIENTS TO ASK ANY QUESTIONS ABOUT THE POLICY AND REQUEST FINANCIAL ASSISTANCE.

Part V Facility Information *(continued)*

Section D. Other Health Care Facilities That Are Not Licensed, Registered, or Similarly Recognized as a Hospital Facility

(list in order of size, from largest to smallest)

How many non-hospital health care facilities did the organization operate during the tax year? _____

Name and address	Type of Facility (describe)
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	

Part VI Supplemental Information

Provide the following information.

- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8 and 9b.
- 2 Needs assessment.** Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- 3 Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- 5 Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

SCHEDULE H, PART I, LINE 3C - OTHER FACTORS USED IN DETERMINING ELIG.

ELIGIBILITY FOR FINANCIAL ASSISTANCE IS DETERMINED BASED UPON A PATIENT'S HOUSEHOLD INCOME AND NUMBER OF MEMBERS IN THE HOUSEHOLD. A PATIENT IS ELIGIBLE FOR FINANCIAL ASSISTANCE, WHEN THE PATIENT'S:

- HOUSEHOLD INCOME IS EQUAL TO OR LESS THAN 200% OF THE FEDERAL POVERTY GUIDELINES ("FPG"); OR
- HOUSEHOLD INCOME IS GREATER THAN 200% OF THE FPG, THE PATIENT IS AN UNINSURED PATIENT, AND QUALIFIES BASED ON AN ESTABLISHED SLIDING SCALE.

ADDITIONAL REQUIREMENTS FOR ELIGIBILITY INCLUDE:

- WHEN RELIGIOUS DOCTRINE PROHIBITS INDIVIDUALS FROM ACCEPTING GOVERNMENT ASSISTANCE, SUCH AS THE AMISH RELIGION, THE PREREQUISITE OF APPLYING FOR MEDICAID PRIOR TO APPLYING FOR FINANCIAL ASSISTANCE WILL BE WAIVED.
- IF A PATIENT BECOMES UNCOOPERATIVE DURING THE ELIGIBILITY PROCESS, THE ACCOUNT WILL BE SENT THROUGH THE NORMAL COLLECTION PROCESS. ACCOUNTS

Part VI Supplemental Information

Provide the following information.

- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8 and 9b.
- 2 Needs assessment.** Describe how the organization assesses the health care needs of the communities it serves, in addition to any CHNAs reported in Part V, Section B.
- 3 Patient education of eligibility for assistance.** Describe how the organization informs and educates patients and persons who may be billed for patient care about their eligibility for assistance under federal, state, or local government programs or under the organization's financial assistance policy.
- 4 Community information.** Describe the community the organization serves, taking into account the geographic area and demographic constituents it serves.
- 5 Promotion of community health.** Provide any other information important to describing how the organization's hospital facilities or other health care facilities further its exempt purpose by promoting the health of the community (e.g., open medical staff, community board, use of surplus funds, etc.).
- 6 Affiliated health care system.** If the organization is part of an affiliated health care system, describe the respective roles of the organization and its affiliates in promoting the health of the communities served.
- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

THAT HAVE BEEN REFERRED TO COLLECTION ARE ELIGIBLE FOR FINANCIAL ASSISTANCE DATING BACK ONE YEAR FROM THE RECEIPT OF ELIGIBILITY PAPERWORK.

- OTHER FACTORS MAY BE CONSIDERED IN DETERMINING FINANCIAL ASSISTANCE ELIGIBILITY, INCLUDING THE TIMELINESS WITH WHICH A PATIENT PROVIDES REQUESTED DOCUMENTATION AND CONSISTENCY BETWEEN REPORTED INCOME AND EXPENSES.

SCHEDULE H, PART I, LINE 6A - C.B. REPORT PREPARED BY A RELATED ORG. INDIANA UNIVERSITY HEALTH PAOLI, INC.'S COMMUNITY BENEFIT AND OTHER INVESTMENTS, ENCOMPASSING ITS TOTAL COMMUNITY INVESTMENT, ARE INCLUDED IN THE IU HEALTH COMMUNITY BENEFIT REPORT WHICH IS PREPARED ON BEHALF OF AND INCLUDES IU HEALTH AND ITS RELATED HOSPITAL ENTITIES IN THE STATE OF INDIANA ("IU HEALTH STATEWIDE SYSTEM").

THE IU HEALTH COMMUNITY BENEFIT REPORT IS MADE AVAILABLE TO THE PUBLIC ON IU HEALTH'S WEBSITE AT [HTTP://IUHEALTH.ORG/COMMUNITYBENEFIT/](http://IUHEALTH.ORG/COMMUNITYBENEFIT/). THE IU HEALTH COMMUNITY BENEFIT REPORT IS ALSO DISTRIBUTED TO NUMEROUS KEY

Part VI Supplemental Information

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- 1 Required descriptions.** Provide the descriptions required for Part I, lines 3c, 6a, and 7; Part II and Part III, lines 2, 3, 4, 8 and 9b.
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- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

ORGANIZATIONS THROUGHOUT THE STATE OF INDIANA IN ORDER TO BROADLY SHARE THE IU HEALTH STATEWIDE SYSTEM'S COMMUNITY BENEFIT EFFORTS. IT IS ALSO AVAILABLE BY REQUEST THROUGH THE INDIANA STATE DEPARTMENT OF HEALTH OR IU HEALTH.

SCHEDULE H, PART I, LINE 7, COLUMN (F) - BAD DEBT EXPENSE
THE AMOUNT OF BAD DEBT EXPENSE INCLUDED ON FORM 990, PART IX, LINE 25, COLUMN (A), BUT SUBTRACTED FOR PURPOSES OF CALCULATING THE PERCENTAGE OF TOTAL EXPENSE ON LINE 7, COLUMN (F) IS \$1,452,301.

SCHEDULE H, PART I, LINE 7 - TOTAL COMMUNITY BENEFIT EXPENSE
SCHEDULE H, PART I, LINE 7, COLUMN (F), PERCENT OF TOTAL EXPENSE, IS BASED ON COLUMN (E) NET COMMUNITY BENEFIT EXPENSE. THE PERCENT OF TOTAL EXPENSE BASED ON COLUMN (C) TOTAL COMMUNITY BENEFIT EXPENSE, WHICH DOES NOT INCLUDE DIRECT OFFSETTING REVENUE, IS 42.01%.

Part VI Supplemental Information

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SCHEDULE H, PART I, LINE 7G - SUBSIDIZED HEALTH SERVICES

INDIANA UNIVERSITY HEALTH PAOLI, INC. DOES NOT INCLUDE ANY COSTS ASSOCIATED WITH PHYSICIAN CLINICS AS SUBSIDIZED HEALTH SERVICES.

SCHEDULE H, PART II - PROMOTION OF HEALTH IN COMMUNITIES SERVED

INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") PARTICIPATES IN A VARIETY OF COMMUNITY-BUILDING ACTIVITIES THAT ADDRESS THE SOCIAL DETERMINANTS OF HEALTH IN THE COMMUNITIES IT SERVES. IU HEALTH PAOLI IS A SUBSIDIARY OF INDIANA UNIVERSITY HEALTH, INC. ("IU HEALTH"). IU HEALTH AND ITS RELATED HOSPITAL ENTITIES ACROSS THE STATE OF INDIANA ("IU HEALTH STATEWIDE SYSTEM") INVEST IN ECONOMIC DEVELOPMENT EFFORTS ACROSS THE STATE, COLLABORATE WITH LIKE-MINDED ORGANIZATIONS THROUGH COALITIONS THAT ADDRESS KEY ISSUES, AND ADVOCATE FOR IMPROVEMENTS IN THE HEALTH STATUS OF VULNERABLE POPULATIONS. THIS INCLUDES MAKING CONTRIBUTIONS TO COMMUNITY-BUILDING ACTIVITIES BY PROVIDING INVESTMENTS AND RESOURCES TO LOCAL COMMUNITY INITIATIVES THAT ADDRESSED ECONOMIC DEVELOPMENT, COMMUNITY SUPPORT AND WORKFORCE DEVELOPMENT. SEVERAL EXAMPLES INCLUDE IU HEALTH'S SUPPORT OF THE FOLLOWING ORGANIZATIONS AND INITIATIVES THAT

Part VI Supplemental Information

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FOCUS ON SOME OF THE ROOT CAUSES OF HEALTH ISSUES, SUCH AS LACK OF
EDUCATION, EMPLOYMENT AND POVERTY:

- COLLEGE MENTORS FOR KIDS
- STARFISH INITIATIVE
- TEACH FOR AMERICA
- UNITED WAY

ADDITIONALLY, THROUGH THE IU HEALTH STATEWIDE SYSTEM'S TEAM MEMBER
COMMUNITY BENEFIT SERVICE PROGRAM, "STRENGTH THAT CARES", TEAM MEMBERS
ACROSS THE STATE MAKE A DIFFERENCE IN THE LIVES OF THOUSANDS OF HOOSIERS
EVERY YEAR. FOR EXAMPLE, IN 2013, ALMOST 80 TEAM MEMBERS FROM IU HEALTH
GATHERED TO HELP BUILD A NEW HOME FOR A FAMILY AS PART OF A HABITAT FOR
HUMANITY BUILD EVENT.

Part VI Supplemental Information

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SCHEDULE H, PART III, LINE 2 - METHODOLOGY USED TO EST. BAD DEBT EXP.

THE BAD DEBT EXPENSE OF \$567,808 REPORTED ON SCHEDULE H, PART III, LINE 2 IS REPORTED AT COST, AS CALCULATED USING THE COST TO CHARGE RATIO METHODOLOGY.

SCHEDULE H, PART III, LINE 4 - BAD DEBT EXPENSE

THE PROVISION FOR UNCOLLECTED PATIENT ACCOUNTS, FOR ALL PAYORS, IS RECOGNIZED WHEN SERVICES ARE PROVIDED BASED UPON MANAGEMENT'S ASSESSMENT OF HISTORICAL AND EXPECTED NET COLLECTIONS, TAKING INTO CONSIDERATION BUSINESS AND ECONOMIC CONDITIONS, CHANGES AND TRENDS IN HEALTH CARE COVERAGE AND OTHER COLLECTION INDICATORS. PERIODICALLY, MANAGEMENT ASSESSES THE ADEQUACY OF THE ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS BASED UPON ACCOUNTS RECEIVABLE PAYOR COMPOSITION AND AGING, THE SIGNIFICANCE OF INDIVIDUAL PAYORS TO OUTSTANDING ACCOUNTS RECEIVABLE BALANCES, AND HISTORICAL WRITE-OFF EXPERIENCE BY PAYOR CATEGORY, AS ADJUSTED FOR COLLECTION INDICATORS. THE RESULTS OF THE REVIEW ARE THEN USED TO MAKE ANY MODIFICATIONS TO THE PROVISION FOR UNCOLLECTED PATIENT ACCOUNTS AND THE ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS. IN ADDITION, INDIANA UNIVERSITY

Part VI Supplemental Information

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- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

HEALTH, INC. ("IU HEALTH") FOLLOWS ESTABLISHED GUIDELINES FOR PLACING CERTAIN PAST DUE PATIENT BALANCES WITH COLLECTION AGENCIES. PATIENT ACCOUNTS THAT ARE UNCOLLECTED, INCLUDING THOSE PLACED WITH COLLECTION AGENCIES, ARE INITIALLY CHARGED AGAINST THE ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS IN ACCORDANCE WITH COLLECTION POLICIES OF IU HEALTH AND, IN CERTAIN CASES, ARE RECLASSIFIED TO CHARITY CARE IF DEEMED TO OTHERWISE MEET FINANCIAL ASSISTANCE POLICIES OF IU HEALTH.

SCHEDULE H, PART III, LINE 8 - MEDICARE SHORTFALL

THE MEDICARE SHORTFALL REPORTED ON SCHEDULE H, PART III, LINE 7 IS CALCULATED, IN ACCORDANCE WITH THE FORM 990 INSTRUCTIONS, USING "ALLOWABLE COSTS" FROM THE INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") MEDICARE COST REPORT. "ALLOWABLE COSTS" FOR MEDICARE COST REPORT PURPOSES ARE NOT REFLECTIVE OF ALL COSTS ASSOCIATED WITH IU HEALTH PAOLI'S PARTICIPATION IN MEDICARE PROGRAMS. FOR EXAMPLE, THE MEDICARE COST REPORT EXCLUDES CERTAIN COSTS SUCH AS BILLED PHYSICIAN SERVICES, THE COSTS OF MEDICARE PARTS C AND D, FEE SCHEDULE REIMBURSED SERVICES, AND DURABLE MEDICAL EQUIPMENT SERVICES. INCLUSION OF ALL COSTS ASSOCIATED

Part VI Supplemental Information

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WITH IU HEALTH PAOLI'S PARTICIPATION IN MEDICARE PROGRAMS WOULD SIGNIFICANTLY INCREASE THE MEDICARE SHORTFALL REPORTED ON SCHEDULE H, PART III, LINE 7.

IU HEALTH PAOLI'S MEDICARE SHORTFALL IS ATTRIBUTABLE TO REIMBURSEMENTS THAT ARE LESS THAN THE COST OF PROVIDING PATIENT CARE AND SERVICES TO MEDICARE BENEFICIARIES AND DOES NOT INCLUDE ANY AMOUNTS THAT RESULT FROM INEFFICIENCIES OR POOR MANAGEMENT. IU HEALTH PAOLI ACCEPTS ALL MEDICARE PATIENTS KNOWING THAT THERE MAY BE SHORTFALLS; THEREFORE IT HAS TAKEN THE POSITION THAT THE SHORTFALL SHOULD BE COUNTED AS PART OF ITS COMMUNITY BENEFIT. ADDITIONALLY, IT IS IMPLIED IN INTERNAL REVENUE SERVICE REVENUE RULING 69-545 THAT TREATING MEDICARE PATIENTS IS A COMMUNITY BENEFIT. REVENUE RULING 69-545, WHICH ESTABLISHED THE COMMUNITY BENEFIT STANDARD FOR NONPROFIT HOSPITALS, STATES THAT IF A HOSPITAL SERVES PATIENTS WITH GOVERNMENTAL HEALTH BENEFITS, INCLUDING MEDICARE, THEN THIS IS AN INDICATION THAT THE HOSPITAL OPERATES TO PROMOTE THE HEALTH OF THE COMMUNITY.

Part VI Supplemental Information

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SCHEDULE H, PART III, LINE 9B - WRITTEN DEBT COLLECTION POLICY

IF A PATIENT CANNOT SATISFY STANDARD PAYMENT EXPECTATIONS, A FINANCIAL ASSISTANCE SCREENING PROCESS FOR ALTERNATIVE SOURCES OF BALANCE RESOLUTION IS COMPLETED. THOSE RESOLUTIONS MAY INCLUDE A DISCOUNT ON CHARGES, MEDICAID ENROLLMENT, INTEREST-FREE LOAN OR APPLICATION FOR FINANCIAL ASSISTANCE. IF A PATIENT DOES NOT APPLY FOR FINANCIAL ASSISTANCE BUT OTHERWISE MEETS THE FINANCIAL ASSISTANCE GUIDELINES ESTABLISHED BY INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI"), IU HEALTH PAOLI WILL WAIVE CHARGES AND TREAT THE COST OF SERVICES AS FINANCIAL ASSISTANCE.

SCHEDULE H, PART VI, LINE 2 - NEEDS ASSESSMENT

COMMUNITIES ARE MULTIFACETED AND SO ARE THEIR HEALTH NEEDS. INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") UNDERSTANDS THAT THE HEALTH OF INDIVIDUALS AND COMMUNITIES ARE SHAPED BY VARIOUS SOCIAL AND ENVIRONMENTAL FACTORS, ALONG WITH HEALTH BEHAVIORS AND ADDITIONAL INFLUENCES.

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IU HEALTH PAOLI ASSESSES THE HEALTH CARE NEEDS OF THE COMMUNITIES IT SERVES BY CONDUCTING A COMMUNITY HEALTH NEEDS ASSESSMENT ("CHNA"). THIS ASSESSMENT INCLUDES COLLABORATION WITH OTHER COMMUNITY ORGANIZATIONS SUCH AS THE ORANGE COUNTY HEALTH DEPARTMENT, THE INDIANA STATE DEPARTMENT OF HEALTH, THE CENTERS FOR DISEASE CONTROL AND PREVENTION AND THE UNITED WAY OF SOUTH CENTRAL INDIANA.

SCHEDULE H, PART VI, LINE 3 - PATIENT EDUCATION OF ELIGIBILITY FOR ASSIST. INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") GOES TO GREAT LENGTHS TO ENSURE PATIENTS KNOW THAT IT TREATS ALL PATIENTS REGARDLESS OF THEIR ABILITY TO PAY. IU HEALTH PAOLI SHARES FINANCIAL ASSISTANCE INFORMATION WITH PATIENTS DURING THE ADMISSION PROCESS, BILLING PROCESS, AND ONLINE. HELPING PATIENTS UNDERSTAND THAT FINANCIAL SUPPORT FOR THEIR CARE IS AVAILABLE IS A PART OF IU HEALTH PAOLI'S COMMITMENT TO ITS MISSION. IU HEALTH PAOLI'S FINANCIAL ASSISTANCE POLICY EXISTS TO SERVE THOSE IN NEED BY PROVIDING FINANCIAL RELIEF TO PATIENTS WHO ASK FOR ASSISTANCE AFTER CARE HAS BEEN PROVIDED.

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DURING THE ADMISSIONS PROCESS, OPPORTUNITIES FOR FINANCIAL ASSISTANCE ARE DISCUSSED WITH PATIENTS WHO ARE IDENTIFIED AS SELF-PAY (UNINSURED) OR IF THEY REQUEST ASSISTANCE INFORMATION. THE PATIENT IS ALSO PROVIDED WITH AN ADMISSIONS PACKET THAT OUTLINES INFORMATION REGARDING IU HEALTH PAOLI'S FINANCIAL ASSISTANCE PROGRAM. FINANCIAL COUNSELORS ARE ONSITE TO ASSIST WITH FINANCIAL CONCERNS OR QUESTIONS DURING THE PATIENT'S STAY. PATIENT FINANCIAL SERVICES CUSTOMER SERVICE REPRESENTATIVES ARE ALSO AVAILABLE AFTER THE PATIENT'S STAY TO HELP PATIENTS APPLY FOR FINANCIAL ASSISTANCE, UNDERSTAND THEIR BILLS, EXPLAIN WHAT THEY CAN EXPECT DURING THE BILLING PROCESS, ACCEPT PAYMENT (IF NEEDED), UPDATE THEIR INSURANCE OR PAYOR INFORMATION, AND UPDATE THEIR ADDRESS OR OTHER DEMOGRAPHIC INFORMATION.

A PLAIN LANGUAGE SUMMARY OF THE FINANCIAL ASSISTANCE POLICY IS PRINTED ON THE BACK OF EACH PATIENT STATEMENT, WHILE THE FINANCIAL ASSISTANCE APPLICATION IS MAILED TO ALL IU HEALTH PAOLI PATIENTS WITH A PATIENT BALANCE DUE AFTER INSURANCE. ADDITIONALLY, ON THE BACK OF EACH PATIENT STATEMENT IS A TELEPHONE NUMBER THAT ALLOWS PATIENTS THE ABILITY TO

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REQUEST FINANCIAL ASSISTANCE. UNINSURED PATIENTS ARE ALSO MADE AWARE OF THIS PROCESS AT THE TIME OF REGISTRATION.

IU HEALTH PAOLI'S FINANCIAL ASSISTANCE POLICY UTILIZES THE FEDERAL POVERTY GUIDELINES TO DETERMINE ELIGIBILITY. THE GOAL IS TO MAKE ACCESS TO QUALITY CARE WITHIN A PATIENT'S REACH.

THE IU HEALTH PAOLI FINANCIAL ASSISTANCE POLICY PROVIDES THE FOLLOWING SUPPORT TO PATIENTS THAT QUALIFY:

- FREE CARE FOR THOSE EARNING UP TO 200% PERCENT OF FEDERAL POVERTY GUIDELINES;
- DISCOUNTED CARE ON A SLIDING SCALE FOR FAMILIES EARNING FROM 200% PERCENT OF FEDERAL POVERTY GUIDELINES; AND

PATIENTS ARE GUIDED THROUGH THEIR COURSE OF CARE WITH PARTICULAR SENSITIVITY, REVIEWING CHANGING CIRCUMSTANCES AND ALLOWING FOR FINANCIAL ASSISTANCE AT ANY POINT DURING THE RELATIONSHIP AND BILLING PROCESS. FOR

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THOSE INPATIENTS THAT MAY QUALIFY FOR THE MEDICAID PROGRAM AND HAVE NOT APPLIED, IU HEALTH PAOLI FINANCIAL COUNSELORS WILL ASSIST PATIENTS WITH THE MEDICAID APPLICATION. IF A PATIENT DOES NOT APPLY FOR FINANCIAL ASSISTANCE, BUT MEETS THE FINANCIAL ASSISTANCE GUIDELINES ESTABLISHED BY IU HEALTH PAOLI, IU HEALTH PAOLI WILL WAIVE CHARGES AND TREAT THE COST OF SERVICES AS FINANCIAL ASSISTANCE.

SCHEDULE H, PART VI, LINE 4 - COMMUNITY INFORMATION

INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") IS LOCATED IN ORANGE COUNTY, INDIANA, A COUNTY LOCATED IN SOUTH CENTRAL INDIANA.

ORANGE COUNTY INCLUDES ZIP CODES WITHIN THE TOWNS OF FRENCH LICK, ORLEANS, PAOLI, AND WEST BADEN SPRINGS. BASED ON THE MOST RECENT CENSUS BUREAU (2010) STATISTICS, ORANGE COUNTY'S POPULATION IS 19,840 PERSONS WITH APPROXIMATELY 51% BEING FEMALE AND 49% MALE. THE COUNTY'S POPULATION ESTIMATES BY RACE ARE 96.1% WHITE, 1.2% BLACK, 1.1% HISPANIC OR LATINO, 0.3% ASIAN, 0.4% AMERICAN INDIANA OR ALASKA NATIVE, AND 1.1%

Part VI Supplemental Information

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- 7 State filing of community benefit report.** If applicable, identify all states with which the organization, or a related organization, files a community benefit report.

PERSONS REPORTING TWO OR MORE RACES.

ORANGE COUNTY HAS RELATIVELY LOW LEVELS OF EDUCATIONAL ATTAINMENT. A HIGH SCHOOL DEGREE IS THE LEVEL OF EDUCATION 45% OF ORANGE COUNTY RESIDENTS HAD ACHIEVED IN 2010. AN ADDITIONAL 16% OF THE RESIDENTS HAD SOME COLLEGE, BUT NO DEGREE. AS OF 2010, 12% OF THE ORANGE COUNTY POPULATION HAD AN ASSOCIATE'S OR BACHELOR'S DEGREE, AND ONLY 5% HELD A GRADUATE OR PROFESSIONAL DEGREE.

SCHEDULE H, PART VI, LINE 5 - PROMOTION OF COMMUNITY HEALTH
INDIANA UNIVERSITY HEALTH PAOLI, INC. ("IU HEALTH PAOLI") INVESTS IN ITS COMMUNITY TO IMPROVE THE QUALITY OF LIFE OF ITS COMMUNITY MEMBERS.
SEVERAL COMMUNITY BENEFIT HIGHLIGHTS ARE DESCRIBED BELOW.

IN 2013, IU HEALTH PAOLI DONATED VEGETABLES TO BACKPACKS OF BLESSINGS, BULLDOG BACKPACKS AND BLACKHAWK BLESSINGS. RESIDENTS OF ORANGE COUNTY STARTED THESE PROGRAMS IN PAOLI, ORLEANS AND FRENCH LICK TO PROVIDE FOOD-INSECURE SCHOOL CHILDREN WITH FOOD TO TAKE HOME FOR THE WEEKEND

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DURING THE SCHOOL YEAR.

IU HEALTH PAOLI ALSO CONDUCTED MONTHLY FREE HEALTH SCREENINGS FOR COMMUNITY MEMBERS. THESE SCREENINGS INCLUDED BLOOD PRESSURE, A1C AND CHOLESTEROL, WITH THOSE FOUND TO BE AT-RISK REFERRED FOR FOLLOW-UP HEALTH SERVICES.

IN COOPERATION WITH SAFE KIDS, IU HEALTH PAOLI HOSTED A SAFE NIGHT HALLOWEEN EVENT, ATTENDED BY APPROXIMATELY 175 PEOPLE. ATTENDEES RECEIVED HALLOWEEN SAFETY INFORMATION AND ITEMS SUCH AS REFLECTIVE TAPE AND MATERIALS THAT ARE DESIGNED TO HELP KEEP CHILDREN SAFE DURING TRICK-OR-TREATING.

IU HEALTH PAOLI ALSO HOSTED THE SENIOR HEALTH & FITNESS FAIR IN AUGUST. THE FAIR FEATURED A VARIETY OF HEALTH SCREENINGS, INCLUDING BLOOD PRESSURE, BLOOD SUGAR AND HEART FAILURE, AND SERVED MORE THAN 100 SENIOR ADULTS.

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SCHEDULE H, PART VI, LINE 6 - AFFILIATED HEALTH CARE SYSTEM

INDIANA UNIVERSITY HEALTH PAOLI, INC. IS PART OF THE IU HEALTH STATEWIDE SYSTEM. THE IU HEALTH STATEWIDE SYSTEM IS INDIANA'S MOST COMPREHENSIVE HEALTHCARE SYSTEM. A UNIQUE PARTNERSHIP WITH THE INDIANA UNIVERSITY SCHOOL OF MEDICINE ("IU SCHOOL OF MEDICINE"), ONE OF THE NATION'S LEADING MEDICAL SCHOOLS, GIVES PATIENTS ACCESS TO INNOVATIVE TREATMENTS AND THERAPIES. IU HEALTH IS COMPRISED OF HOSPITALS, PHYSICIANS AND ALLIED SERVICES DEDICATED TO PROVIDING PREEMINENT CARE THROUGHOUT INDIANA AND BEYOND.

NATIONAL RECOGNITION

- SIX HOSPITALS DESIGNATED AS MAGNET® BY THE AMERICAN NURSES CREDENTIALING CENTER RECOGNIZING EXCELLENCE IN NURSING CARE.
- NAMED TO THE 2013-2014 U.S. NEWS & WORLD REPORT'S BEST HOSPITALS HONOR ROLL, THEIR HIGHEST DISTINCTION.
- ELEVEN ADULT CLINICAL PROGRAMS RANKED AMONG THE TOP 50 NATIONAL PROGRAMS IN U.S. NEWS & WORLD REPORT
- TEN PEDIATRIC CLINICAL PROGRAMS RANKED AMONG THE TOP 50 NATIONAL

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PROGRAMS IN THE U.S. NEWS & WORLD REPORT

EDUCATION AND RESEARCH

AS AN ACADEMIC HEALTH CENTER, IU HEALTH WORKS IN PARTNERSHIP WITH THE IU SCHOOL OF MEDICINE TO TRAIN PHYSICIANS, BLENDING BREAKTHROUGH RESEARCH AND TREATMENTS WITH THE HIGHEST QUALITY OF PATIENT CARE. RESEARCH CONDUCTED BY IU SCHOOL OF MEDICINE FACULTY GIVES IU HEALTH PHYSICIANS AND PATIENTS ACCESS TO THE MOST LEADING-EDGE AND COMPREHENSIVE TREATMENT OPTIONS.

COLLABORATIVE STRATEGIC RESEARCH INITIATIVE

CONCEIVED BY IU HEALTH AND THE IU SCHOOL OF MEDICINE IN 2012, THE STRATEGIC RESEARCH INITIATIVE AIMS TO ENHANCE THE INSTITUTIONS' JOINT CAPABILITIES IN FUNDAMENTAL SCIENTIFIC INVESTIGATION, TRANSLATIONAL RESEARCH AND CLINICAL TRIALS TARGETING INNOVATIVE TREATMENTS FOR DISEASE. THE TWO ORGANIZATIONS COMMITTED TO INVEST \$150 MILLION OVER FIVE YEARS TO

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THIS NEW RESEARCH COLLABORATION.

ESTABLISHED IN 2013, THE CENTER FOR INNOVATION AND IMPLEMENTATION SCIENCE IS PARTIALLY SUPPORTED BY THE STRATEGIC RESEARCH INITIATIVE. THE NEW CENTER, LAUNCHED BY THE IU SCHOOL OF MEDICINE AND THE INDIANA CLINICAL AND TRANSLATIONAL SCIENCES INSTITUTE, FOCUSES ON INCREASING EFFICACY AND REDUCING COSTS AT IU HEALTH. WITH OVERSIGHT OF FOUR SPECIALIZED RESEARCH AND DISCOVERY UNITS MANAGED BY IU SCHOOL OF MEDICINE RESEARCHERS, THE CENTER WILL ADDRESS PROBLEMS WITH THE POTENTIAL TO REDUCE COSTS OR GENERATE NEW REVENUE ESTIMATED AT \$5 MILLION PER YEAR OR MORE.

IU HEALTH STATEWIDE SYSTEM

IU HEALTH IS A PART OF THE IU HEALTH STATEWIDE SYSTEM WHICH CONTINUES TO BROADEN ITS REACH AND POSITIVE IMPACT THROUGHOUT THE STATE OF INDIANA. IU HEALTH IS INDIANA'S MOST COMPREHENSIVE ACADEMIC HEALTH CENTER AND CONSISTS OF IU HEALTH METHODIST HOSPITAL, IU HEALTH UNIVERSITY HOSPITAL, RILEY HOSPITAL FOR CHILDREN AT IU HEALTH, AND IU HEALTH SAXONY HOSPITAL. OTHER HOSPITALS IN THE IU HEALTH STATEWIDE SYSTEM INCLUDE THE FOLLOWING:

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- IU HEALTH ARNETT HOSPITAL
- IU HEALTH BALL MEMORIAL HOSPITAL
- IU HEALTH BEDFORD HOSPITAL
- IU HEALTH BLACKFORD HOSPITAL
- IU HEALTH BLOOMINGTON HOSPITAL
- IU HEALTH GOSHEN HOSPITAL
- IU HEALTH LA PORTE HOSPITAL
- IU HEALTH MORGAN HOSPITAL
- IU HEALTH NORTH HOSPITAL
- IU HEALTH PAOLI HOSPITAL
- IU HEALTH STARKE HOSPITAL
- IU HEALTH TIPTON HOSPITAL
- IU HEALTH WEST HOSPITAL
- IU HEALTH WHITE MEMORIAL HOSPITAL

ALTHOUGH EACH HOSPITAL IN THE IU HEALTH STATEWIDE SYSTEM PREPARES AND
SUBMITS ITS OWN COMMUNITY BENEFITS PLAN RELATIVE TO THE LOCAL COMMUNITY,

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THE IU HEALTH STATEWIDE SYSTEM CONSIDERS ITS COMMUNITY BENEFIT PLAN AS PART OF AN OVERALL VISION FOR STRENGTHENING INDIANA'S OVERALL HEALTH. A COMPREHENSIVE COMMUNITY OUTREACH STRATEGY AND COMMUNITY BENEFIT PLAN IS IN PLACE THAT ENCOMPASSES THE ACADEMIC MEDICAL CENTER DOWNTOWN INDIANAPOLIS, SUBURBAN INDIANAPOLIS AND STATEWIDE ENTITIES AROUND PRIORITY AREAS THAT FOCUS ON HEALTH IMPROVEMENT EFFORTS STATEWIDE. IU HEALTH IS KEENLY AWARE OF THE POSITIVE IMPACT IT CAN HAVE ON THE COMMUNITIES OF NEED IN THE STATE OF INDIANA BY FOCUSING ON THE MOST PRESSING NEEDS IN A SYSTEMATIC AND STRATEGIC WAY. SOME WAYS WE ADDRESS OUR COMMUNITY HEALTH PRIORITIES AS A SYSTEM INCLUDE:

IU HEALTH DAY OF SERVICE

THE ANNUAL IU HEALTH DAY OF SERVICE IS A HIGH-IMPACT, ONE-DAY EVENT AIMED AT ENGAGING IU HEALTH TEAM MEMBERS IN ACTIVITIES THAT ADDRESS AN IDENTIFIED COMMUNITY OUTREACH PRIORITY. TACKLING THE ISSUE OF OBESITY IN THE COMMUNITIES IU HEALTH SERVES, THE FIFTH ANNUAL DAY OF SERVICE IN 2013 FOCUSED ON LEAVING BEHIND KEY PHYSICAL ASSETS TO HELP MEET A STATEWIDE

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NEED FOR MORE VENUES FOR PHYSICAL ACTIVITY AND RECREATION.

DURING THE 2013 DAY OF SERVICE:

- MORE THAN 1,500 IU HEALTH TEAM MEMBERS GAVE THEIR TIME TO IMPROVE WALKING TRAILS AND PARK ASSETS, WHICH SERVE MORE THAN 63,000 RESIDENTS ACROSS THE STATE.
- 19 COMMUNITY PARKS WERE ENHANCED; IU HEALTH TEAM MEMBERS SPREAD MULCH AROUND PLAY EQUIPMENT TO HELP ENSURE SAFETY; PUT FRESH COATS OF PAINT ON PARK STRUCTURES; AND IMPROVED LANDSCAPING TO BOOST AESTHETIC APPEAL.
- 40 FITNESS STATIONS WERE INSTALLED TO PROVIDE COMMUNITY MEMBERS OPPORTUNITIES FOR FITNESS AT PARKS.
- 300 SPORTS BALLS WERE INFLATED AND DONATED TO THE INDIANA SPORTS CORPORATION TO GIVE MORE CHILDREN EQUIPMENT TO SUPPORT PLAY AND PHYSICAL ACTIVITY.
- IU HEALTH PHYSICIANS ALSO HOSTED A DAY OF SERVICE CALLED "GIVE BACK DAY," FEATURING 15 INTERACTIVE STATIONS LOCATED ALONG A WALKING PATH THAT

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PROMOTED FUN, HEALTH-RELATED FAMILY-FRIENDLY ACTIVITIES. PARTICIPANTS ENJOYED "WALK WITH A DOC," YOGA, VOLLEYBALL, CARDIO DRUMMING AND ZUMBA. THE EVENT ALSO FEATURED A TASTE TEST OF HEALTHY SNACKS. FIFTY-TWO TEAM MEMBERS FROM IU HEALTH PHYSICIANS, INCLUDING 27 PHYSICIANS, VOLUNTEERED THEIR TIME TO ENGAGE IN HEALTHY ACTIVITIES WITH FELLOW COMMUNITY MEMBERS.

KINDERGARTEN COUNTDOWN

AS ONE OF IU HEALTH'S SIGNATURE PROGRAMS AND COLLABORATION WITH UNITED WAY, KINDERGARTEN COUNTDOWN HELPS HUNDREDS OF SOON-TO-BE KINDERGARTNERS IMPROVE THEIR READINESS FOR SCHOOL. IN ADDITION TO PROVIDING HEALTH SCREENINGS AND VACCINATIONS TO STUDENTS, THE PROGRAM OFFERS ASSISTANCE TO PARENTS IN REGISTERING THEIR KINDERGARTNERS FOR SCHOOL. KINDERGARTEN COUNTDOWN SUMMER CAMPS ARE DESIGNED TO PROVIDE AT-RISK YOUNGSTERS THE BASIC SKILLS THEY NEED TO SUCCEED IN THEIR FIRST YEAR OF SCHOOL. FROM "GET READY TO READ" PRE- AND POST-TESTS, CAMPERS IN THE IU HEALTH CAMPS ACHIEVED A 21 PERCENT AVERAGE INCREASE IN SCORES FROM THE BEGINNING OF

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THE FOUR-WEEK CAMP TO THE END. THE PROGRAM ALSO CREATES POSITIVE IMPACT BY INCREASING AWARENESS OF KINDERGARTEN READINESS, IMPROVING PARENT ENGAGEMENT AND STRENGTHENING RELATIONSHIPS BETWEEN VOLUNTEERS AND TEAM MEMBERS AT HOSPITALS, SCHOOLS AND COMMUNITY ORGANIZATIONS.

CLINICAL RESEARCH

CLINICAL TRIALS ARE CONDUCTED AT THE FOLLOWING IU HEALTH LOCATIONS: ACADEMIC HEALTH CENTER (IU HEALTH METHODIST HOSPITAL, IU HEALTH UNIVERSITY HOSPITAL, AND RILEY HOSPITAL FOR CHILDREN AT IU HEALTH), IU HEALTH ARNETT HOSPITAL, IU HEALTH BLOOMINGTON HOSPITAL, IU HEALTH LA PORTE HOSPITAL, IU HEALTH NORTH HOSPITAL, IU HEALTH SAXONY HOSPITAL AND IU HEALTH WEST HOSPITAL. THERE WERE APPROXIMATELY 2,200 CLINICAL TRIALS CONDUCTED IN 2013 AT IU HEALTH.

METHODIST RESEARCH INSTITUTE ("MRI")

THE BIOREPOSITORY AT MRI, UNDER IRB APPROVAL, COLLECTS HUMAN BIOLOGICAL

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MATERIALS (BLOOD, BONE, TISSUE, URINE) VITAL FOR MEDICAL RESEARCH TO PROVIDE THE BEST WAY TO STUDY A VARIETY OF DISEASES AND THEIR POTENTIAL TREATMENTS. BASIC SCIENCE RESEARCHERS AT MRI PUBLISH THE RESULTS OF THEIR INNOVATIVE GRANT-SUPPORTED RESEARCH IN PRESTIGIOUS PEER-REVIEWED JOURNALS. THEIR WORK HAS BEEN RECOGNIZED BOTH NATIONALLY AND INTERNATIONALLY AS THEY PARTICIPATE IN SYSTEM-WIDE COLLABORATIVE EFFORTS WITHIN IU HEALTH AS WELL AS WITH THE IU SCHOOL OF MEDICINE

COMMUNITY HEALTH INITIATIVES

WITH INVESTMENTS IN HIGH-QUALITY AND IMPACTFUL INITIATIVES TO ADDRESS COMMUNITY HEALTH NEEDS STATEWIDE; IU HEALTH IS HELPING INDIANA RESIDENTS IMPROVE THEIR HEALTH AND THEIR QUALITY OF LIFE. IN 2013, IU HEALTH IMPACTED MANY PEOPLE STATEWIDE THROUGH PRESENTATIONS, HEALTH RISK SCREENINGS, HEALTH EDUCATION PROGRAMS, AND ADDITIONAL HEALTH EDUCATIONAL OPPORTUNITIES MADE AVAILABLE TO THE COMMUNITY, ESPECIALLY TO OUR COMMUNITY MEMBERS IN THE GREATEST NEED OF SUCH SERVICES.

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EXAMPLES OF THE TYPES OF PROGRAMMING AND INVESTMENT WE MAKE IN THE FIVE
COMMUNITY OUTREACH AREAS INCLUDE:

ACCESS TO HEALTHCARE

ONE OF THE FIRST STEPS TO IMPROVED HEALTH OUTCOMES IS HAVING ACCESS TO
HEALTHCARE RESOURCES. TO SHOW ITS COMMITMENT TO PROVIDING AFFORDABLE
HEALTHCARE ACCESS, IU HEALTH TREATS ALL PATIENTS REGARDLESS OF THEIR
ABILITY TO PAY. IU HEALTH IS ALSO WORKING TO RAISE AWARENESS AND WORKS TO
IDENTIFY INDIVIDUALS WITHIN OUR COMMUNITIES THAT HAVE BARRIERS TO CARE
AND CONNECT THESE INDIVIDUALS WITH BETTER ACCESS AND CONSISTENCY OF
HEALTHCARE RESOURCES TO MEET THEIR NEEDS. SOME WAYS THAT THESE IU HEALTH
HOSPITALS ADDRESS ACCESS TO HEALTHCARE INCLUDE:

VEGGIES AND VACCINES

LEVERAGING EXISTING PARTNERSHIPS FROM THE SUCCESSFUL IU HEALTH GARDEN ON
THE GO® PROGRAM, IU HEALTH CONDUCTED A SEASONAL FLU CAMPAIGN FOR TWO

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WEEKS IN OCTOBER AND NOVEMBER 2013. THE FREE FLU VACCINES WERE AVAILABLE AT MOST GARDEN ON THE GO® STOPS. IU HEALTH PROVIDED A NURSE TO OVERSEE NURSING STUDENTS FROM INDIANA UNIVERSITY SCHOOL OF NURSING AND MARIAN UNIVERSITY WHO ADMINISTERED THE VACCINES. THE VACCINES WERE PROVIDED FREE OF CHARGE THROUGH A PARTNERSHIP WITH THE MARION COUNTY HEALTH DEPARTMENT. THIS PROGRAM PROVIDED PREVENTIVE HEALTH SERVICES TO A POPULATION WITH LIMITED ACCESS TO SUCH SERVICES. IN OCTOBER AND NOVEMBER, 274 FLU VACCINES WERE GIVEN TO SHOPPERS VISITING IU HEALTH GARDEN ON THE GO® STOPS AND THROUGH OTHER IU HEALTH COMMUNITY COLLABORATIONS.

OBESITY PREVENTION

TO IMPROVE THE LIFESTYLE OF INDIANA RESIDENTS, IU HEALTH HAS UTILIZED INNOVATIVE AND BEST PRACTICE METHODS TO ATTACK OBESITY IN OUR COMMUNITIES. IU HEALTH IS WORKING TO IMPROVE ACCESS TO NUTRITIOUS FOODS AND PHYSICAL ACTIVITY IN LOW-INCOME NEIGHBORHOODS, IN ADDITION TO PROVIDING TRADITIONAL HEALTH EDUCATION AND PUBLIC ADVOCACY EFFORTS. WITH THESE INITIATIVES, IU HEALTH STRIVES TO PREVENT CHRONIC DISEASES SUCH AS

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OBSESITY AND DIABETES AND INCREASE THE AWARENESS OF THE IMPORTANCE OF MAKING HEALTHY CHOICES, SINCE INDIANA RANKS 8TH IN OBESITY IN THE NATION. SOME WAYS THAT THESE IU HEALTH HOSPITALS ADDRESS OBESITY PREVENTION INCLUDE:

GARDEN ON THE GO®

GARDEN ON THE GO®, LAUNCHED IN MAY 2011, IS A YEAR-ROUND MOBILE FRESH PRODUCE MARKET THAT DELIVERS HIGH-QUALITY; AFFORDABLE FRUITS AND VEGETABLES DIRECTLY INTO THE HANDS OF MARION COUNTY RESIDENTS LIVING IN DISADVANTAGED, UNDERSERVED NEIGHBORHOODS. SINCE ITS 2011 LAUNCH, GARDEN ON THE GO® HAS EVOLVED INTO A ROBUST OPERATION THAT RUNS YEAR-ROUND, FIVE DAYS A WEEK, BRINGING MINI FARMERS' MARKETS TO 22 COMMUNITY PARTNER LOCATIONS IN INDIANAPOLIS. THE PROGRAM, THROUGH MAY 2013, SERVED UP MORE THAN 150 TONS OF FRESH PRODUCE, WHICH IN TERMS OF TOMATOES, EQUALS ENOUGH FRUIT TO FILL EVERY SEAT IN LUCAS OIL STADIUM AND THE INDIANAPOLIS MOTOR SPEEDWAY FOUR TIMES OVER. IN ITS FIRST TWO YEARS, GARDEN ON THE GO® ACHIEVED NEARLY 35,000 SALES TRANSACTIONS, DISTINGUISHING IT AS ONE OF

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THE MOST SUCCESSFUL MOBILE PRODUCE PROGRAMS IN THE NATION.

WALKING GROUPS

WALKING IS ONE OF THE BEST WAYS TO IMPROVE PHYSICAL FITNESS. IT HELPS PEOPLE MANAGE THEIR WEIGHT AND LIVE HEALTHIER LIVES. ACROSS INDIANA, IU HEALTH HOSPITALS HAVE ENCOURAGED THE HEALTHY HABIT OF WALKING BY FOUNDING AND/OR SUPPORTING WALKING GROUPS IN THEIR COMMUNITIES. IN 2013, IU HEALTH HOSPITALS REACHED NEARLY 1,100 COMMUNITY MEMBERS WHO LOGGED HUNDREDS OF MINUTES AND MILES THROUGH THESE COORDINATED WALKING INITIATIVES. IN THE INDIANAPOLIS AREA, IU HEALTH JOINED WITH THE YMCA OF GREATER INDIANAPOLIS, INDY PARKS AND THE GREENWOOD PARKS DEPARTMENT TO PROVIDE FIVE CERTIFIED INSTRUCTOR-LED WALKING GROUPS AT FIVE PARK LOCATIONS, SERVING 178 COMMUNITY MEMBERS.

BEHAVIORAL HEALTH

BEHAVIORAL HEALTH COVERS A RANGE OF CONDITIONS FROM DEPRESSION, ANXIETY

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AND OTHER PSYCHOLOGICAL DISORDERS TO ISSUES RELATED TO SUBSTANCE ABUSE AND ALCOHOL ADDICTION. MANY INDIANA COMMUNITIES REPORT A NEED TO IMPROVE ACCESS TO BEHAVIORAL HEALTH SERVICES AND REDUCE THE STIGMA OFTEN ASSOCIATED WITH MENTAL HEALTH AND ADDICTIONS. THE IU HEALTH BEHAVIORAL HEALTH PROGRAM INCLUDES A WIDE RANGE OF SERVICES DESIGNED TO SUPPORT PATIENTS WITH BEHAVIORAL, PSYCHIATRIC AND PSYCHOLOGICAL NEEDS. MULTIDISCIPLINARY TEAMS AT IU HEALTH WORK TO IMPROVE THE OVERALL HEALTH AND WELL-BEING OF EVERY PATIENT. SOME EXAMPLES OF HOW IU HEALTH SUPPORTS BEHAVIORAL HEALTH INCLUDE FINANCIAL CONTRIBUTIONS TO THE FOLLOWING ORGANIZATIONS:

COBURN PLACE

COBURN PLACE, WHICH IS THE LARGEST AND MOST COMPREHENSIVE TRANSITIONAL HOUSING PROGRAM IN GREATER INDIANAPOLIS, MEETS THE NEEDS OF WOMEN AND THEIR CHILDREN WHO HAVE EXPERIENCED DOMESTIC VIOLENCE. IN ADDITION TO A FINANCIAL CONTRIBUTION, IU HEALTH RECRUITED A TEAM OF 40 VOLUNTEERS TO SPEND A DAY AT THE CENTER HELPING WITH CLEAN UP, LANDSCAPING AND OTHER

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IMPROVEMENTS.

MENTAL HEALTH AMERICA OF GREATER INDIANAPOLIS ("MHAI")

MHAI PROVIDES IMPORTANT SERVICES, SUCH AS A 24-HOUR CRISIS AND SUICIDE INTERVENTION HOTLINE AND COMMUNITY EDUCATION TO BUSINESSES, SCHOOLS AND COMMUNITY ORGANIZATIONS ON MENTAL WELL-BEING AND MENTAL DISORDERS. IU HEALTH DONATED FUNDS TO SUPPORT THE ORGANIZATION'S BEHAVIORAL HEALTH MISSION.

BACK ON MY FEET

THIS ORGANIZATION ASSISTS HOMELESS PEOPLE AND THE UNDERSERVED TO BECOME GAINFULLY EMPLOYED AND TO FIND HOUSING. THE ORGANIZATION USED A FINANCIAL CONTRIBUTION FROM IU HEALTH FOR FINANCIAL AID, EDUCATION AND FINANCIAL LITERACY CLASSES FOR THE PEOPLE IT SERVES.

ASPIRE & AMERICAN FOUNDATION OF SUICIDE PREVENTION

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IU HEALTH NORTH HOSPITAL FINANCIALLY SUPPORTED THESE NONPROFIT ORGANIZATIONS PROVIDING MENTAL HEALTH SERVICES.

IU HEALTH BEHAVIORAL HEALTH PROGRAMS TO BENEFIT FROM PHILANTHROPIST'S GIFT

THE METHODIST HEALTH FOUNDATION HAS RECEIVED A \$2.1 MILLION GIFT FROM INDIANAPOLIS PHILANTHROPIST CINDY SIMON SKJODT TO ENHANCE THE INPATIENT BEHAVIORAL HEALTH UNIT AT IU HEALTH METHODIST HOSPITAL. THE GIFT FROM SIMON SKJODT, WHO HAS WORKED AS A MARRIAGE AND FAMILY THERAPIST, ALSO WILL LEAD TO THE CREATION OF A NEW INSTITUTE FOR COGNITIVE BEHAVIORAL THERAPY AND A CENTER FOR PROFESSIONAL ENRICHMENT, WHICH WILL HELP BEHAVIORAL HEALTH PROVIDERS BECOME MORE KNOWLEDGEABLE ABOUT AND EXPERT IN THE USES OF THIS EVIDENCE-BASED TREATMENT OPTION.

PREK-12 EDUCATION

Part VI Supplemental Information

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EDUCATION PLAYS A CRUCIAL ROLE IN HEALTH OUTCOMES. LEVEL OF EDUCATION HAS AN IMPACT NOT ONLY ON PERSONAL HEALTH, BUT IT HAS MULTIGENERATIONAL IMPLICATIONS AS WELL. CHILDREN WITH A SOLID EDUCATIONAL FOUNDATION AND PARENTS WHO ARE INVOLVED IN THEIR EDUCATION ARE MORE LIKELY TO EMBRACE HEALTHY LIFESTYLES AND HABITS AND SUCCEED GENERALLY IN LIFE. ADDITIONALLY, RESEARCH FROM THE NATIONAL CENTER FOR PUBLIC POLICY AND HIGHER EDUCATION SHOWS THAT GREATER EDUCATIONAL ATTAINMENT IS ASSOCIATED WITH HEALTH-PROMOTING BEHAVIORS, SUCH AS INCREASED CONSUMPTION OF FRUITS AND VEGETABLES AND OTHER ASPECTS OF HEALTHY EATING; ENGAGING IN PHYSICAL ACTIVITY AND REFRAINING FROM SMOKING.

REALIZING THAT EDUCATIONAL DISPARITIES APPEAR EARLY, IU HEALTH IS COMMITTED TO ENHANCING CHILDHOOD EDUCATION TO IMPROVE HEALTH AND LIFELONG QUALITY OF LIFE. SOME WAYS THAT THESE IU HEALTH HOSPITALS ADDRESS IMPROVING PREK-12 EDUCATION INCLUDE:

PLAYWORKS®

Part VI Supplemental Information

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IN THE FALL OF 2013, IU HEALTH BECAME THE FOUNDING CITY PARTNER OF PLAYWORKS®, A NATIONALLY RECOGNIZED PROGRAM THAT USES THE POWER OF PLAY TO ENHANCE CLASSROOM LEARNING AND ENCOURAGE KIDS TO BE PHYSICALLY ACTIVE. PLAYWORKS® WAS IMPLEMENTED IN SIX INDIANAPOLIS AREA SCHOOLS IN THE FALL OF 2013. THE SCHOOLS INCLUDED: CHALLENGE FOUNDATION ACADEMY, KIPP ACADEMY, SENSE CHARTER SCHOOL, GREENBRIAR ELEMENTARY, FOX HILL ELEMENTARY, AND IPS 58.

KABOOM! PLAYGROUND BUILD AT PHALEN LEADERSHIP ACADEMY

IU HEALTH SUPPORTED THE PHALEN LEADERSHIP ACADEMY AS PART OF ITS EDUCATION STRATEGY TO STRENGTHEN AND PROVIDE QUALITY SCHOOLS IN UNDER-RESOURCED AREAS. ON OCTOBER 10TH AND 11TH, 73 IU HEALTH TEAM MEMBERS JOINED PHALEN FACULTY AND OTHER COMMUNITY VOLUNTEERS TO BUILD A KABOOM! PLAYGROUND. THIS PLAYGROUND NOT ONLY PROVIDED A SAFE PLACE FOR PHALEN SCHOLARS TO PLAY AND STAY ACTIVE DURING THE SCHOOL DAY, BUT WILL ALSO BE OPEN AFTER SCHOOL HOURS FOR THE COMMUNITY TO USE, LEAVING BEHIND A VALUABLE ASSET THAT CAN GO A LONG WAY IN LESSENING THE RISK FOR YOUTH

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OBESITY.

COMMUNITY REVITALIZATION

AS AN OPPORTUNITY TO GIVE BACK TO THE COMMUNITY, IU HEALTH SPONSORED A HABITAT FOR HUMANITY PANEL BUILD IN PARTNERSHIP WITH FOX 59 NEWS AND PNC BANK. THE BENEFICIARIES OF THE HABITAT HOME WERE THE ALLEN FAMILY, A HARDWORKING, POSITIVE COUPLE WITH THREE YOUNG CHILDREN. OVER 40 IU HEALTH TEAM MEMBERS WORKED WITH MR. ALLEN AND OTHER VOLUNTEERS TO HELP BUILD THE FRAME OF THEIR NEW HOME. "WHAT A GREAT EXPERIENCE WE HAVE HAD WITH HABITAT. WE ARE SO VERY EXCITED ABOUT OUR BUILD AND ARE EXCITED ABOUT WHAT IS TO COME!" THE ALLEN FAMILY

ADDITIONALLY, IU HEALTH RECOGNIZES THAT IT CAN EXTEND ITS IMPACT FARTHER BY STRATEGICALLY SUPPORTING THE EFFORTS OF COMMUNITY PARTNERS WHO SHARE IU HEALTH'S MISSION OF IMPROVING THE HEALTH AND WELL-BEING OF OUR NEIGHBORS AND OUR NEIGHBORHOODS. IN 2013, IU HEALTH DIRECTLY INVESTED IN PARTNERS TO CARRY OUT SUCH DIVERSE ACTIVITIES AS DELIVERING LOW-COST

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MEDICAL SERVICES, RAISING FUNDING FOR RESEARCH, AND PROVIDING HEALTH
EDUCATION.

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STATE FILING OF COMMUNITY BENEFIT REPORT

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