



Indiana Public Defender Council

To: IPDC Board of Directors
From: Michael Moore
Date: February 18, 2021
Re: Update on listserv alternatives as of 1-22-2021

At the last Board meeting, I provided the Board with information about the use of servers owned by the State Public Defender Office (PDO) in order to house new listservs to replace the Chatter Groups. The State Public Defender has available technology and staff, and is willing to enter into an agreement with the Council to maintain eyes, mail listservs for the members. A big thank you to Amy Karozos for offering this solution and for allowing the Council to use the services of PDO's IOT specialists, Doug Johnson.

Doug Johnson, and I have been working to transfer the files associated with our previous listservs to the PDO drives. Doug and I have been working with State IOT and an outside vendor to obtain domain names (see description below) and to begin hosting the listservs. We are in the process of paying a vendor for necessary certifications and domains so that we can begin testing the listservs before making them live. I have sent vendor forms to the vendor that will manage certificates and other domain requirements. We are waiting for the vendor to complete the necessary work to begin using the domain name.

What is a domain name?

An email domain is the web address that comes after the @ symbol in an email address. For example, in an email like mimoore@pdc.in.gov, "pdc.in.gov" is the email domain. We are working to obtain the domain name pdc.lists.in.gov—for example Adulcriminal@pdc.lists.in.gov.

We have received approval from the State to use this domain name and we are now waiting for the vendor to do its work to obtain the domain name. We want to use the domain name that includes "lists.in.gov" because that was the domain name that was used with Defendnet and the other listservs. Some people have issues receiving emails from certain domains. Because we used "lists.in.gov" for many years without issues, we should see very few problems with people being able to send and receive emails to and from the domain.

Doug and I are communicating daily with IOT and the company managing the domain name and certification. I will update the board further at the next board meeting as there is likely to be further development by then.

Communication Plan

I intend to start sending information through Chatter and the weekly defender regarding the transition to the new listserv once we have confirmation that we were able to secure the domain name and certificates needed. I anticipate many people will be confused by a notice that we

intend to move the listserv again and will be upset. I will send repeated emails as we get closer to a full implantation date to give people an update on progress.

Archived and current listserv email

My plan is to remove everyone from the Chatter groups to which they are a member. Afterwards, I intend to keep the Chatter groups active as a place to save all listserv posts so that they are searchable. I am working with IOT and our Salesforce vendor to store older and current listserv messages into Chatter as a source for people to search old posts for an issue they may have now. This would allow a person to go into the members page on Salesforce and conduct a search of all IPDC materials as well as any posts from members that may be responsive to the members' research inquiry. The information shared by members is valuable and there should be a place where members can find old posts that will help with a current case.