

INSPECT

Indiana Board of Pharmacy Prescription Monitoring Program
www.inspect.IN.gov



Indiana's Prescription Drug Monitoring Program

www.in.gov/inspect



What is INSPECT?

- ▶ Collects and tracks CS prescriptions dispensed to IN residents
- ▶ Makes reports available to registered healthcare providers and law enforcement
- ▶ Housed in the IN Professional Licensing Agency / administered by the IN Board of Pharmacy.
- ▶ Collects ~13 million Controlled Substance prescriptions each year
 - Includes data from retail & hospital pharmacies, dispensing physicians, mail order, online and NR pharmacies
- ▶ Required reporting frequency: Every 24 hours/next business day
- ▶ Accessible to users 24/7 from any internet connection
 - 128-bit SSL Security encryption, Server housed behind IOT firewalls
- ▶ INSPECT fulfills an average of 13,000 requests reports daily



INSPECT by the Numbers

- ▶ Approximately 13.5 million Rx records are collected annually
- ▶ 2,706 dispensers report to INSPECT
- ▶ 99% compliance (i.e. pharmacy uploads file within 3 days)
*(**recently moved to 24 hour reporting - still working through this with pharmacies)*
- ▶ Fulfilling between 10,500 - 28,500 requests a day
- ▶ Total Registered Healthcare Users: 21,705
- ▶ Total Law Enforcement Users: 2,047

LAW ENFORCEMENT ACTIVITY

- ▶ Monthly Average of Law Enforcement Patient Requests: 1,690
 - ▶ Monthly Average of Law Enforcement Practitioner Requests: 162
*(**up from an average of 31)*
- 

INSPECT Users Statewide

- ▶ 51% licensed pharmacists are registered with INSPECT
 - ▶ 47% licensed practitioners are registered with INSPECT
 - ▶ 48% all licensed individuals (does not include Law Enforcement) are registered with INSPECT
- 



2015 Indiana Prescription Totals

Opioids

- ▶ 6,521,875 Rxs
- ▶ 455,795,231 Doses

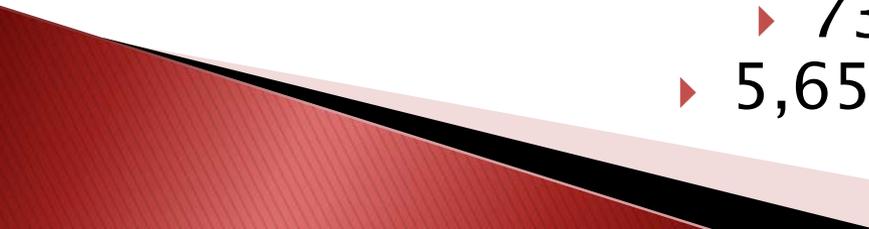
Benzos

- ▶ 2,859,053 Rxs
- ▶ 171,690,080 Doses

Stimulants

- ▶ 1,718,891 Rxs
- ▶ 76,265,378 Doses

Muscle Relaxers

- ▶ 73,716 Rxs
 - ▶ 5,650,078 Doses
- 



Top 5 Drugs by RXs filled in 2015 in Indiana

1. Hydrocodone (Vicodin) 2,153,510
 2. Oxycodone (Percocet) 812,477
 3. Alprazolam (Xanax) 709,753
 4. Tramadol 700,930
 5. Detroamphetamine (Adderall) 598,731
- 



Eligibility

Licensing Board: Must be engaged in an investigation of a licensee.

Attorney General's Office: Must be engaged in an investigation, adjudication, or a prosecution regarding a violation of state/federal laws concerning controlled substances.

Law Enforcement: Must be engaged in an investigation and/or an adjudication involving the unlawful diversion or misuse of controlled substances. **Through 2016 legislation this includes All Coroners**

Practitioners: Must hold a valid individual DEA number as well as a valid CSR license (N/A for Pharmacists). The practitioner must be providing medical or pharmaceutical treatment, or evaluating the need for such treatment to the patient in question.

INSPECT DOES NOT COLLECT

- Any substance that is not controlled
- Pseudoephedrine sold over the counter
- Methadone clinic administrations
- Any dispensation less than a 72-hour supply
- Any substance that is *administered* directly to the patient

INSPECT COLLECTS

Controlled substances dispensed to IN residents from:

- Retail pharmacies
- Hospital Outpatient pharmacies
- Mail Order pharmacies
- Non-resident pharmacies
- Physician dispensing out of office that is more than a 72-hour supply
- Pseudoephedrine prescribed by a practitioner

****Coming soon: VA Facility dispensations**

Guidelines for All Users

- ▶ All information is provided via the web – internet access is required
- ▶ No information is provided without an account
- ▶ Policies and guide manuals for each user job category can be found at www.in.gov/inspect
- ▶ Technical questions about the program or using the website should be directed to:

APPRISS HelpDesk at: (844) 446-4767

INRxReport@appriss.com

Law Enforcement



LAW ENFORCEMENT GUIDELINES FOR ACCESSING INSPECT:

- Can only request Rx History reports for suspects / probationers who are subjects of an active, ongoing investigation and / or adjudications – NO FISHING EXPEDITIONS!
- Must provide case number each time a request is made
- The Rx History Report is NOT the evidence!

Law enforcement are taught to use INSPECT as a sort of intelligence service—a *means* of streamlining an investigation and reducing the time it takes to collect the actual, hardcopy evidence available at the pharmacy level.

WHO YOU CAN CONTACT IF YOU HAVE A DOCTOR SHOPPER OR CONCERN ABOUT AN INDIVIDUAL:

- ▶ Board of Pharmacy Compliance officer: (317) 234-2067 / pla4@pla.in.gov
- ▶ Indiana State Police Drug Enforcement Section: 1-800-453-4756
- ▶ Your local Law Enforcement agency or department



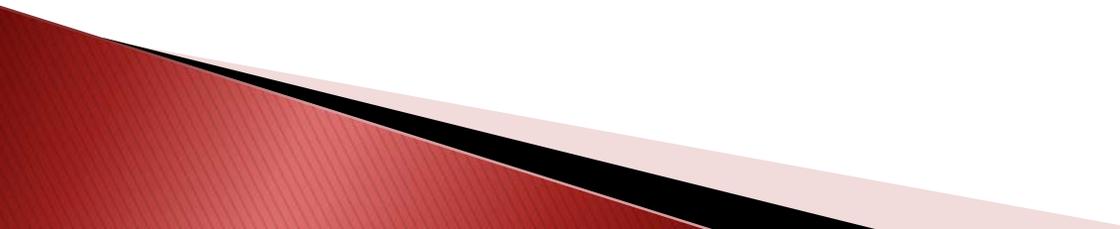
Registration for Law Enforcement

- Complete online electronic application
- Register using your law enforcement email
- Obtain supervisory letter of intent on agency letterhead, with supervisor's signature – only for Law Enforcement **(Not needed if registered at a Law Enforcement Conference or event)**
 - (sample letter of intent is available at www.INSPECT.in.gov, under the Law Enforcement tab.)
- Submit signed supervisory letter of intent to INSPECT office via mail, fax or email.
- Once received by INSPECT the registration will be processed and login information will be sent to the email address used during registration.



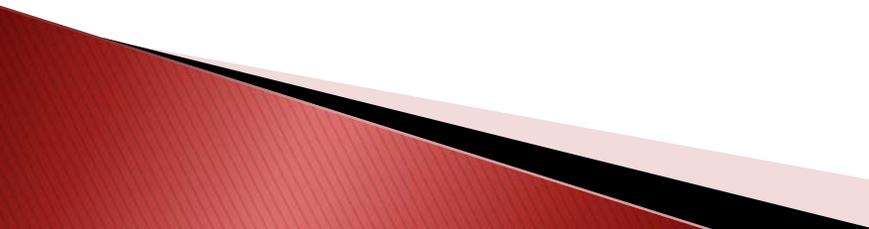
Probation Officers & Drug Court Staff

INSPECT Account Eligibility and Approval: certain designated court staff are eligible for INSPECT accounts. Court staff eligible for INSPECT access are:

- (a) A chief probation officer of a probation department and/or his/her designee(s) (no more than two individuals per probation department may have access);
 - (b) A court alcohol and drug program director and/or his/her designee(s) (no more than two individuals per court alcohol and drug program may have access); and
 - (c) A problem-solving court coordinator and/or his/her designee(s) (no more than two individuals per problem-solving court may have access).
- 

Guidelines for Practitioners

Practitioners and/or designated agent:

- ▶ May assign an agent to run reports, however, the practitioner remains liable for all activities on their account. There are no exceptions.
 - ▶ May only run reports on current patients they are treating or evaluating to treat, no one else.
 - ▶ May interact and discuss information with other practitioners or treatment care providers identified in the INSPECT Report.
 - ▶ Are required to verify information in the INSPECT report before they assume patient guilt.
 - ▶ Should follow their corporate policy in dealing with patient issues such as dismissing an alleged doctor–shopper.
- 

Guidelines for Practitioners

- ▶ YOU ALONE are ultimately responsible for the activity that occurs on your account.
- ▶ Always validate the contents of the Rx Report!
- ▶ Feel free to share information regarding the contents of a patient's Rx History Report with mutual providers and law enforcement—but DO NOT send along your hardcopy. Advise mutual providers to obtain their own report. (Or use the User-Led Unsolicited Reporting function to securely forward the report)



Concerns About INSPECT

- ▶ Improper monitoring of physician prescribing.
- ▶ Action to be taken when the report reveals the patient is doctor shopping.
- ▶ Physician liability for using or not using INSPECT
- ▶ What if a patient is filling prescriptions in another state?

PDMP Data from other states

Practitioners requesting an INSPECT report have the ability to query other state PDMP databases along with INSPECT

INSPECT currently shares data with 21 states, including ALL bordering states

- Arizona
- Arkansas
- Colorado
- Connecticut
- Delaware
- Idaho
- Illinois
- Kansas
- Kentucky
- Michigan
- Minnesota
- Nevada
- New York

Interstate Data Sharing is currently restricted to Healthcare Practitioners ONLY, however Law Enforcement may register with each of the surrounding state PDMPs for access to their data.

Indiana was the 1st state in the nation to share PDMP data with all neighboring states.



What is Doctor Shopping?

When a patient seeks to obtain controlled substances from multiple health care providers, often simultaneously, by either:

1. Withholding material facts regarding their past and/or present controlled substance treatment
2. Engaging in deceptive practices meant to stymie attempts by their health care providers to better coordinate the provision of care

Is Doctor Shopping Illegal?

- ▶ Although IC 16-42-19 does not use the term “doctor shopping”, it does clearly state that,

A person may not do any of the following:

- 1. Obtain or attempt to obtain a legend drug or procure or attempt to procure the administration of a legend drug by any of the following:*
 - A. Fraud, deceit, misrepresentation, or subterfuge.*
 - B. The concealment of a material fact.*
- 2. Communicate information to a physician in an effort unlawfully to procure a legend drug or unlawfully to procure the administration of a legend drug. Such a communication is not considered a privileged communication.*

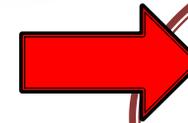


Sharing Information with Law Enforcement

- ▶ Practitioners: “Yikes—that definitely sounds like the sort of thing that could easily get me sued.”
- ▶ Legislation passed during the 2010 General Assembly adds a provision to IC-35-48-7-11.1 stating,
(n) A practitioner who in good faith discloses information based on a report from the INSPECT program to a law enforcement agency is immune from criminal or civil liability. A practitioner that discloses information to a law enforcement agency under this subsection is presumed to have acted in good faith.



INSPECT HOME

[About INSPECT & Contact Info](#)[Registration Information](#)[Pharmacy Reporting](#)[Law Enforcement](#)[Policies](#)[Forms](#)[Instructional Videos](#)[FAQs](#)

Online Services

- Login to the INSPECT WebCenter
- Helpdesk

[MORE ONLINE SERVICES »](#)[SUBSCRIBER CENTER »](#)

Welcome

ATTENTION - Effective January 1, 2016, ALL controlled substances dispensed, including zero reports, must be reported within twenty-four (24) hours or by the close of the next business day if the dispenser is closed the day following the dispensing. Additionally, all errant records must be corrected and resubmitted within twenty-four (24) hours (meaning the next business day.)

[INFORMATION ON ERROR CORRECTION](#)

Helpdesk

For support or assistance, please contact the Inspect Helpdesk, maintained by Appriss, Inc, which will promptly provide assistance.

Phone: (844) 446-4767

Email: INRxReport@appriss.com



Report the misuse of
INSPECT anonymously:
317-234-4458

Top FAQs I Want To...

1. What sort of Information is collected by INSPECT?
2. Who is required to submit information to INSPECT?
3. Who is not required to submit information to INSPECT?
4. How do I know that my private medical information is secure?
5. Who is eligible to gain access to the information collected by INSPECT?

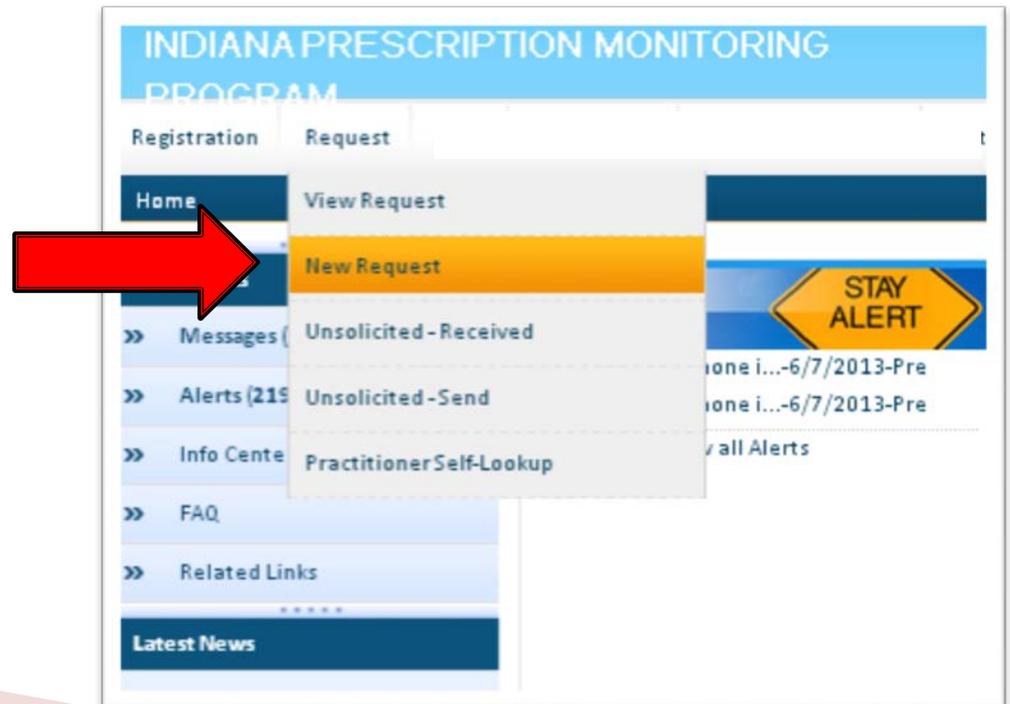
[More FAQs»](#)

Requesting a Patient Rx History Report

Step 1: Log into the PMP with your username and password

Your password must be at least 6 characters long, contain at least 1 capital letter, at least 1 lower case letter and 1 special character (!,@,#,\$,)

Step 2: Once you are logged in, go to the Request Tab and click "New Request"



Requesting a Patient Rx History Report

Step 3: Enter the patient first name, last name and date of birth

*The system returns the best results if you provide only the first name, last name and DOB

**Default report format is .PDF but you can change to Excel (.xls) if you prefer

**Excel is recommended for Law Enforcement so that you can SORT the contents of the report.

The screenshot shows a web application interface for requesting a patient Rx history report. The interface is divided into a sidebar on the left and a main content area on the right. The sidebar contains navigation links such as 'View Request', 'New Request', 'Unsolicited - Received', 'Unsolicited - Send', 'Practitioner Self-Lookup', 'Messages (5)', 'Alerts (2408)', 'Info Center', 'FAQ', 'Related Links', and 'Latest News'. The main content area is titled 'Request' and contains several sections: 'Patient Details' with fields for Last Name, First Name, Middle Name, Birth Date, and Gender; 'Contact Details' with fields for Street, City, State, and Zip; 'Aliases' with an 'Add' button; 'Prescription Range' with a checked checkbox for 'Set default to last 12 months date range' and date range fields for 'Date Filled From' (02/24/2015) and 'Date Filled To' (02/24/2016); 'Options' with radio buttons for 'PDF' and 'Excel'; and a 'Request To State(s)' section with a note: '*The interstate request may take longer for response'. At the bottom of the form, there is a checkbox for 'I certify that the information I have entered above is accurate.' and a 'Create' button. Red arrows point to the 'Request' title, the 'Patient Details' section, the certification checkbox, and the 'Create' button.

Step 4: Provide the case number in the required box, check the certification checkbox then click the "Create" button

Requesting a Patient Rx History Report

Step 5: Click the blue text that says “Patient Rx History Report” to open and view the report

User Name	Response	Sent On	Attachment	Delete
	Your request has been processed automatically	2/24/2016 2:36:00 PM	Patient Rx History Report.PDF	

Current Response

Wed 2/24/2016 2:36 PM Attachment: [Patient Rx History Report.PDF](#)

Your request has been processed automatically

No file chosen





Indiana Prescription Monitoring System
 402 W Washington St, Room W072; Indianapolis, IN 4

Phone: (317) 234-4458 Email:inspect@pla.in.gov Fax:(317) 233-4236

Inspect RX Report

dummy,patient

Date: 12-09-2010

Search Criteria: Last Name: dummy First Name: patient Date Of Birth: 1/1/2000 Gender: 6

Page: 2 of 5

Patients that match search criteria

Pt ID	Name	DOB	Address
1904	PATIENT DUMMY	01/01/2000	3109 W. SYCAMORE KOKOMO IN 46901
1882	PATIENT DUMMY	01/01/2000	3109 W Sycamore St Kokomo IN 469014181

Check the patient key for more than one individual.

The Prescriber abbreviations will match the Prescriber Key at the bottom of the report.

Prescriptions

Fill Date	Product, Str, Form	Qty	Days	Pt ID	Prescriber	Written	Rx #	N/R	Pharm	Pay
11/15/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;5 MG, TABLET	60	8	9945	BR D	11/12/2010	4006062	N	1520318	U
10/12/2010	EMBEDA CAPSULES EXTENDED RELEASE, 30 MG;1.2 MG, CAPSULE, EXTENDED RELEASE	84	28	1882	KL J	10/12/2010	2013618	N	1517979	U
08/10/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;7.5 MG, TABLET	30	5	1904	DI M	08/10/2010	4059071	N	1517979	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;10 MG, TABLET	20	4	1904	RI K	07/22/2010	4017439	N	1536373	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;10 MG, TABLET	20	4	1904	RI K	07/22/2010	4017439	R	1536373	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 500 MG;10 MG, TABLET	60	10	1904	RI K	07/22/2010	4017439	R	1536373	U
07/22/2010	HYDROCODONE BITARTRATE AND ACETAMINOPHEN TABLETS, 650 MG;10 MG, TABLET	150	30	1904	RA B	07/22/2010	4017445	N	1536373	U
07/17/2010	TUSSIONEX SUSPENSION EXTENDED RELEASE, NS;NS, SUSPENSION, EXTENDED RELEASE	120	10	9945	TH F					

The Pharm abbreviations will match the Pharmacy Key at the bottom of the report, which provides contact information.

DISCLAIMER: The State of Indiana does not warrant the above information to be complete or accurate. This report, and the information contained in this report are for informational purposes only. Use of this information is subject to the Indiana Board of Pharmacy's Use guidelines, and all federal laws pertaining to confidential patient health information. To ensure protection of patient privacy, this report must never be mailed. If this report is printed or stored on-site, it must be marked "Do Not Cop." Misuse of INSPECT data is a criminal offense and could result in action adverse to an individual.

Requesting a Practitioner Rx History Report

Request Patient

Patient Details

Last Name: First Name: Middle Name:

Birth Date: Gender:

Contact Details

Street: City: State: Zip:

Aliases

Prescription Range

Set default to last 12 months date range Begin Date: End Date:

Options

Format:

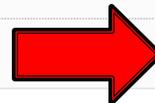
Request To State(s)

OHIO VIRGINIA Michigan
The interstate request may take longer for response

I certify that the information I have entered above is accurate.

**Law Enforcement
can change the
drop-down menu at
the top from
“Patient” to
“Practitioner” to
make a request on a
DEA number.**

*You will still have to provide a case number to make a request, indicating that this is an active, open investigation.





How to Interpret the Report

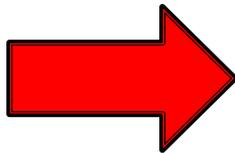
- ▶ Check the Patient Key for more than one individual.
 - ▶ Check the Prescriber Key to view the Practitioners who are writing the dispensed Rxs.
 - ▶ Check the Pharmacy Key to see where exactly those Rxs were dispensed.
 - ▶ Check the Pay column to see the methods of payment used to obtain the Rx (Cash, Commercial Insurance, Medicaid, Medicare, etc.)
 - ▶ Any questions on a record or prescription should be directed to the dispensing pharmacy. Contact information for that pharmacy is available in the Pharmacy Key at the end of the report.
- 

Prescriber Self-Lookup

- ▶ Similar to a credit report, this functionality allows registered users INSPECT to access their full controlled substance prescribing history for a requested period of time.
- ▶ This can be particularly helpful if a practitioner has had a prescription pad stolen or if they have been the victim of fraudulent phone-in prescriptions.

How to request a Prescriber Self-Lookup

By going to the Request tab, and selecting “Practitioner Self-Lookup”, a user can request a report showing all prescriptions filled under the practitioner’s DEA number.



Prescription Monitoring Pr

te of Indiana [US] https://extranet.pla.in.gov/PMPWebCenter/Default.aspx

INDIANA PRESCRIPTION MONITORING PROGRAM Welcome

Request Alert

View Request

New Request

Unsolicited - Received

Unsolicited - Send

Practitioner Self-Lookup

>> Related Links

Latest News

>> REPORTING FREQUENCY

EFFECTIVE JANUARY 1, 2016: All controlled substances

Alerts STAY ALERT

No New Alerts

Click here to view all Alerts

Messages You don't have rig

How to request a Prescriber Self-Lookup

The screenshot shows the 'Indiana Prescription Monitoring Program' website. The main heading is 'INDIANA PRESCRIPTION MONITORING PROGRAM'. The user is logged in as 'diana [US]'. The page title is 'Practitioner Self-Lookup'. The form is titled 'Prescription by Practitioner'. A red arrow points to the 'DEA Number' field, which is pre-populated with 'BA5559999'. The form includes the following fields:

DEA Number: BA5559999	First Name:	Middle Name:	Last Name:	Practitioner Mailing Name:
Rx Written From Date:	Rx Written To Date:	Patient First Name:	Patient Last Name:	Patient DOB:
Street:	City:	State:	Zip:	DEA Suffix:

A 'View Report' button is located at the bottom right of the form.

The DEA number field will pre-populate with the user's DEA number and you may set the Written Date for a desired period of time. Clicking **View Report** will provide a listing of all prescriptions written under this DEA number for the specified time period, you do not need to provide any other details to obtain the full report.

Family members



- ▶ Entire families all receiving same cocktail or similar controlled substances (they probably don't all have the exact same diagnosis!)
 - A lot of times will see the practitioner on the same day
- ▶ Family members of practitioner or staff, or practitioner themselves getting controlled substance Rxs

Other evidence provided by the PDMP



- ▶ Method of payment codes
 - (Cash, Insurance, Medicaid, Private pay, etc.)
 - Multiple methods of payment like Cash AND Medicaid / Cash AND Commercial Insurance could indicate an issue
 - Some patients paying cash for some Rx's to avoid prior authorization (PA) or other detection
- ▶ Patient distance from doctor
 - Patient address on report – can create heat map
- ▶ Multiple pharmacies used (more than just the Walgreens and CVS near their home for example)
- ▶ Distances from home to pharmacies or from doctor's office to pharmacies
- ▶ Multiple doctors with repeated visits could indicate doctor shopping!

PDMP Request Log for an Individual or Prescriber



- ▶ Shows WHO made an inquiry by date and time
- ▶ Type of user that made inquiry
 - Pharmacist, practitioner, law enforcement

***Subpoena to INSPECT
Program Required to
obtain request log!!**



Pharmacy relationships

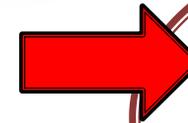
- ▶ Volume of scripts being filled
- ▶ Interview the pharmacists – ALL of them
- ▶ Visit the pharmacies
- ▶ Refusals
- ▶ Scripts filled the same day in different locations

Criminal charges

- ▶ Dealing in a schedule II, III, IV controlled substance (6mos – 30 years, depends on weight)
- ▶ Corrupt Business Influence (1 – 6 years)
- ▶ Medicaid Fraud (misd – 6 years) depends on \$\$
 - Must be billing Medicaid
- ▶ Theft (6 mos – 6 years) depends on \$\$\$



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[MORE ONLINE SERVICES »](#)[SUBSCRIBER CENTER »](#)

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[More FAQs»](#)

Contact Information



▶ **INSPECT Address:**

402 W. Washington Street, Room W072,
Indianapolis, IN 46204

▶ **Program Contact:**

- Phone: 317-234-4458
- Fax: 317-232-2115
- Email: inspect@pla.in.gov

▶ **Appriss Helpdesk:**

- Phone: 844-446-4767
- Email: INRxReport@appriss.com

For more information or to get registered please
visit: www.in.gov/inspect