



INDIANA
DEPARTMENT OF
CHILD
SERVICES

INvest Updates

Joe Jean – INvest Executive

Kathy Dvorak – Organizational Readiness

Jeff Obst – Business Process Owner

INvest Updates

AGENDA

- **Procurement Purpose and Status**
 - Quality Assurance (QA)
 - Independent Verification and Validation (IV&V)
 - Design Develop Implement (DDI)
- **Organizational Readiness / County Considerations**
 - Data Cleanup
- **ECM Information**
 - Scanning and Imaging



INvest Updates

Procurements:

- Quality Assurance (QA)
- Independent Verification and Validation (IV&V)
- Design Develop Implementation (DDI)



INvest Updates

What is Quality Assurance (QA) and why is it needed for INvest?

- Separate group focused on quality
- Ensures INvest development is meeting specified requirements
- Improve processes and efficiencies
- Assists with addressing IV&V issues
- Reports to the INvest Executive Team



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QA Procurement Status

- Proposals from vendors evaluated and scored
- Vendor selection



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What is Independent Verification and Validation (IV&V) and why is it needed for INvest?

- Monitors project activities independently of CSB and the DDI Vendor
- Ensures the INvest project meets OCSE compliance
- Required by and reports directly to OCSE



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IV&V Procurement Status

- Request for Services (RFS) being drafted



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What is Design Develop Implementation (DDI)?

- Design INvest based on validated requirements
- Build and test INvest prior to delivering to users
- Provide training and onsite support to users
- Reports directly to the INvest Executive



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County and CSB User Involvement

- Design Sessions
- User Acceptance Testing (UAT)
- Super Users
- Training and onsite support
- Pilot



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DDI Procurement Status

- Request for Services (RFS) drafted and being reviewed by OCSE for approval
- Functional Requirements posted on IDOA website
- Post RFS Phase I
- Update RFS based on vendor feedback
- Post RFS Phase II
- Evaluate Proposals, score, and select DDI vendor



Initiation
Financial
Requirements
Security RJAD
Data.Cleanup
INvest
BPO
Case.Management
Establishment
Portal
Locate
Enforcement
Owners
DJAD
ECM
Process

Amber Njau
Functional Manager

Tamika Walker
Vicki Stump
John Hilterman
Cheryl Jackson

Emily Searle
Richard Sipes
Jocelyn Laird
Jeff Obst



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Organizational Readiness: County Considerations

- Data Cleanup
- Data Conversion
- Scanning and imaging documents – aka Enterprise Content Management (ECM)



INvest Updates

Data Cleanup and Data Conversion

- State Efforts
- County Efforts
- Vendor Efforts



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Scanning and Imaging – aka Enterprise Content management (ECM)

- Counties with ECM
- Counties considering ECM



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Stand up if...



Thank
You!

