

**State of Indiana  
Office of Technology  
Fiscal Year 2024 Rates**

	Product ID	Rate Descriptions	Unit	FY21 Rate	FY22 Rate	FY23 Rate	FY24 Rate
<b>Service Operations</b>							
<i>Basic Seat Bundled Services</i>							
	1001	Seat Charge	Actual rate				
			per month	\$70.32	\$60.95	\$77.16	\$77.16
	1001K	Seat Charge - Kiosk	per month	\$53.90	\$53.90	\$53.90	\$53.90
	1001L	User Licenses	per month		\$25.00	\$25.00	\$25.00
	1001KL	Kiosk User Licenses	per month		\$13.13	\$16.40	\$16.40
	1001ES	Web Productivity Enhanced Sharepoint	per month			\$12.68	\$12.68
	1001LE	Web Productivity Enhanced Email	per month			\$8.95	\$9.33
	1001LW	Web Productivity	per month			\$5.23	\$5.23
	1001LI	Identity	per month			\$4.48	\$4.48
	1014	Email	Named User/Month	\$17.22	\$17.22	\$17.22	\$17.22
	1189	Workstation Software Licenses	License/Month	Pass Through	Pass Through	Pass Through	Pass Through
	1155	Network Services	Switch/Router Per Month	\$118.41	\$140.47	\$150.31	\$221.20
	1178AA	Adobe Animate	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AAE	Adobe After Effects	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AD	Adobe Dimension	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AF	Adobe Fresco	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AI	Adobe Incopy	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AP	Adobe Prelude	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178APR	Adobe Premier Rush	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AU	Adobe Audition	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178AXD	Adobe XD	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178C	Acrobat CC Enterprise	Monthly per User	\$68.00	\$68.00	\$68.00	\$68.00
	1178D	Acrobat In Design CC	Monthly per User	\$25.00	\$25.00	\$25.00	\$25.00
	1178E	Acrobat Pro	Monthly per computer	\$6.00	\$6.00	\$6.00	\$6.00
	1178F	Adobe Captivate	Named User/Month	\$34.00	\$34.00	\$34.00	\$34.00
	1178G	Adobe Sign	Per Transaction		\$2.99	\$2.99	\$2.99
	1178I	Acrobat Illustrator	Monthly per user	\$25.00	\$25.00	\$25.00	\$25.00
	1178P	Adobe Photoshop	Monthly per user	\$25.00	\$25.00	\$25.00	\$25.00
	1178PP	Adobe Premier Pro	Monthly per user	\$25.00	\$25.00	\$25.00	\$25.00
	1178R	Adobe Robohelp	Monly per License	\$35.00	\$35.00	\$35.00	\$35.00
	1178S	Adobe Stock (10 Licenses)	Per Month	\$29.27	\$29.27	\$29.27	\$29.27
	1178S	Adobe Stock (40 Licenses)	Per Month	\$78.33	\$78.33	\$78.33	\$78.33
	1178S	Adobe Stock (750 Licenses)	Per Month	\$195.22	\$195.22	\$195.22	\$195.22
	1178W	Adobe Dreamweaver	Monthly per user	\$25.00	\$25.00	\$25.00	\$25.00
	1219	Visio Licenses		\$10.77	\$10.77	\$10.77	\$10.78
<b>Communication / Access Services</b>							
<i>Metaframe Citrix</i>							
	1020	Citrix	Named User/Month	\$11.28	\$10.00	\$10.59	\$13.07
<i>FTP</i>							
	1023	Extranet SFTP Services	Site/Month	\$35.00	\$35.00	Discontinued	Discontinued
	1023B	Internal Sftp Monthly				Discontinued	Discontinued
<i>Shared Web Hosting</i>							
	1191	Oracle Application Hosting	Per Site/Per Month	\$1,822.34	\$1,878.21	\$2,042.77	\$2,681.30
	1192	IIS Web Hosting	Per Site/Per Month	\$95.61	\$0.00	Discontinued	Discontinued
<i>GIS Server Infrastructure Access</i>							
	1153D	GIS Services - Desktop	Per User / Month	\$36.00	\$36.00	\$36.00	\$36.00
	1153O	GIS Services - Online	Per User / Month	\$19.00	\$19.00	\$19.00	\$19.00
	1153C	ArcGIS Consulting	Per Hour	\$100.00	\$100.00	\$100.00	\$100.00
	1153A	AGOL Level 1	Per User / Month	\$10.00	\$10.00	\$10.00	\$10.00
	1153P	Portal Level 1	Per User / Month	\$10.00	\$10.00	\$10.00	\$10.00
	1153S	ArcGIS Server Instance	Per Month	\$500.00	\$500.00	\$500.00	\$500.00
	1153T	GIS Training	Quote	Pass Through	Pass Through	Pass Through	Pass Through
<i>Shared CRM</i>							
	1193	CRM Online	Named User/Month	\$46.95	\$53.88	Pass Through	Pass Through
	1193A	Dynamics 365 Accessories		Pass Through	Pass Through	Pass Through	Pass Through
	1193B	Admin Fee		\$2.20	\$2.20	\$3.07	\$3.07
	1196	Oracle WebCenter Content (WCC)		\$1.96	\$2.22	\$2.91	\$1.69
<b>Mainframe Services</b>							
<i>Mainframe Production</i>							
	1094	Tape Accesses	Per Mount	\$0.0277	\$0.0488	\$0.0478	\$0.0516
	1066	Jobs Production	Job	\$0.3532	\$0.4814	\$1.0646	\$1.0696
<i>Mainframe Transactions</i>							
	1206	Mainframe - Batch / System	per CPU second	\$0.0154	\$0.0348	\$0.0383	\$0.1735
	1207	Mainframe - DB2	per CPU second	\$0.0119	\$0.0160	\$0.0145	\$0.3407
	1208	Mainframe - IMS	per CPU second	\$7,275.29	\$966.14	Discontinued	Discontinued
	1209	Mainframe - CICS	per CPU second	\$0.0386	\$0.0622	\$0.0688	\$0.0542

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1210	Mainframe - IDMS	per CPU second	\$2,994.16	\$3,143.92	\$4,759.73	\$5,088.62
<i>Mainframe Storage</i>						
1092	Disk Megabytes Allocated	MB/Day	\$0.0002	\$0.0003	\$0.0002	\$0.0003
<i>Mainframe Rack Space</i>						
1200R	IOT Rack Space - Rack Space	Per Rack	\$350	\$350	\$350	\$350
1200F	IOT Rack Space - Floor Space	Per Rack	\$300	\$300	\$300	\$300
<b>Data Center Services</b>						
<i>Server Hosting</i>						
1050	Physical Server Hosting	per month	\$223.32	\$261.78	\$317.04	\$312.37
	Server for Physical Server Hosting	one time	QPA	QPA	QPA	QPA
1052	Virtual Server Hosting	per month	\$35.31	\$32.14	\$31.58	\$36.37
1052A	Virtual Server Additional CPU	Per CPU	\$4.14	\$3.44	\$2.86	\$3.47
1052B	Virtual Server Additional RAM	Per GB	\$2.17	\$1.97	\$1.79	\$2.08
1052D	VDI			\$55.00	\$55.00	\$55.00
1053	Cloud Hosting Services - Usage Fee		Pass Through	Pass Through	Pass Through	Pass Through
1053A	Cloud Hosting Services - Administration	% of Usage Fee	25%	25%	25%	25%
1053B	Cloud Hosting Services - Set-Up	per hour	\$150.00	\$150.00	\$150.00	\$150.00
1211	Microsoft Power BI		\$85.68	Pass Through	Pass Through	Pass Through
1195	Server Management	per month	\$91.32	\$113.39	\$117.94	\$136.93
<i>Database Management Services</i>						
1049	Database Maintenance Services	Per Hour	\$100.00	\$100.00	\$100.00	\$100.00
1114	Database Hosting	Per Database/Month	\$33.54	\$37.41	\$21.86	\$21.85
1114R	IN.Gov Database		\$729.56	\$808.75	\$817.72	\$831.27
1114A	Database Size Overage-for databases over 1GB	Per GB	\$1.67	\$2.10	\$1.25	\$1.09
1114B	Exadata Hosting	Per Database/Month	\$971.77	\$1,080.55	\$656.52	\$651.72
1218DO	Azure DevOps - Set-Up Fee		\$2,000.00	\$2,000.00	\$2,000.00	\$2,000.00
1218H	Azure DevOps - Hourly Rate		\$130.00	\$130.00	\$130.00	\$130.00
1218ADM	Azure DevOps - Monthly Fee		?	Tiered	Tiered	Tiered
<i>Shared Storage</i>						
1177A	Tier 1 SAN Storage	GB/Month	\$0.50	\$0.35	\$0.3934	\$0.3500
1177B	Archive Storage	GB/Month	\$0.05	Discontinued	Discontinued	Discontinued
1177C	E-Mail Overage	GB/Month	Discontinued	Discontinued	Discontinued	Discontinued
1177D	Archive E-Mail Overage	GB/Month	Discontinued	Discontinued	Discontinued	Discontinued
1177F	105203 Additional Gig SAN	GB/Month	\$0.50	\$0.34	\$0.39	\$0.40
1177G	Database Storage	GB/Month	Discontinued	Discontinued	Discontinued	Discontinued
1177I	Isilon Shared & Home Drives	GB/Month	\$0.25	Discontinued	Discontinued	Discontinued
1177J	Data Protection Services	GB/Month	\$0.21	Discontinued	Discontinued	Discontinued
1177K	Standard File Storage	GB/Month		\$0.23	\$0.21	\$0.15
1177L	Isilon Medium Tier	GB/Month		\$0.10	Discontinued	Discontinued
1177R	Secure Archive/Cold Storage	GB/Month				\$0.03
1177S	Secure File Storage	GB/Month				\$0.17
1224A	Archive Storage	GB/Month		\$0.0149	\$0.0138	Discontinued
1224B	Data Protection	GB/Month		\$0.18	\$0.18	\$0.15
<i>Disaster Recovery</i>						
1137P	Disaster Recovery - Physical Server	Per Server/Month	\$95.69	\$113.60	\$131.45	\$266.05
1137V	Disaster Recovery - Virtual Server	Per Server/Month	\$66.06	\$67.57	\$104.21	\$155.83
1137MP	Disaster Recovery - MHA Physical	Per Server/Month	\$146.19	\$171.91	\$221.97	\$306.99
1137MV	Disaster Recovery - MHA Virtual	Per Server/Month	\$94.73	\$97.24	\$115.28	\$189.91
1137R	Disaster Recovery - Rack Hosting	Per Rack	\$433.44	\$433.44	\$433.44	\$433.44
1223	Server Hardware Extended Maint			N/A	N/A	N/A
<i>Application Development</i>						
1170	Application Development (Standard Level)	Per Hour	\$121.00	\$110.00	\$117.00	\$117.00
1170S	Application Development (Senior Level)	Per Hour	\$121.00	\$121.00	\$129.00	\$129.00
1170R	Application Development (Architect)	Per Hour	\$125.00	\$138.00	\$138.00	\$138.00
1170M	Application Development (Maintenance)	Per Hour	\$110.00	\$110.00	\$129.00	\$129.00
1170J	Application Development (Junior Level)	Per Hour	\$75.00	\$75.00	\$80.00	\$80.00
1170L	Application Development - Low Code / No Code	Per Hour			\$129.00	N/A
1170CRM/	CRM Architect	Per Hour	\$75.00	\$187.50	\$187.50	\$187.50
1170CRM/	CRM Administrator	Per Hour	\$75.00	\$131.25	\$131.25	\$131.25
1170CRM/	CRM Developer	Per Hour	\$75.00	\$156.25	\$156.25	\$156.25
1051	BizTalk	Per License	\$750.00	Discontinued	Discontinued	Discontinued
1051A	BizTalk Architect	Per Hour	\$110.00	Discontinued	Discontinued	Discontinued
1051B	BizTalk Sr. Developer	Per Hour	\$125.00	Discontinued	Discontinued	Discontinued

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<b>Telecommunications Services</b>						
<i>Voice Services</i>						
1043	Telephone - Centrex	contract + per line surcharge	\$21.35	\$21.35	\$21.35	Pass Through
1044	Telephone - Remote		Pass Through	Pass Through	Pass Through	Pass Through
1186	CBTS (VaaS-IP Phones)		Pass Through	Pass Through	Pass Through	Pass Through
1188	Telecom Management	Per Line	\$4.17	\$3.88	\$3.97	\$4.62
1201	Long Distance		Pass Through	Pass Through	Pass Through	Pass Through
1202	Toll Free Long Distance		Pass Through	Pass Through	Pass Through	Pass Through
1203	Misc. Telecom Services		Pass Through	Pass Through	Pass Through	Pass Through
<i>Web Collaboration</i>						
1221B	WebEx Basic	Named User/Month		\$11.11	\$11.11	\$11.11
1221E	WebEx Enhanced	Named User/Month		\$45.00	\$45.00	\$45.00
1221S	WebEx Storage	Named User/Month		\$0.08	\$0.08	\$0.08
1221T	Teams Audio	Named User/Month		\$4.00	\$4.00	\$12.45
1221V	Teams CVI	Named User/Month			\$12.45	\$19.17
<i>Paging Services</i>						
1041	Pager Process Fee	Per Pager	Pass Through	Pass Through	Discontinued	Discontinued
<i>Wireless Services</i>						
1117	Cellular Phone Service		Pass Through	Pass Through	Pass Through	Pass Through
<i>New Telecom</i>						
1183	Interactive Intelligence (ININ)		\$9.61	\$9.43	\$13.22	\$32.37
<b>Indiana Telecommunications Network</b>						
<i>State Network (ITN)</i>						
1141	Circuit Management	Circuit/Month	\$98.64	\$103.73	\$76.15	\$84.65
1112	Data Circuits - Off Network		Pass Through	Pass Through	Pass Through	Pass Through
1187	Data Circuits - On Network		Pass Through	Pass Through	Pass Through	Pass Through
<b>Other</b>						
<i>Project Management</i>						
1182A	Project Success Center - Senior Rate	Per Hour	\$90.00	\$90.00	\$90.00	\$90.00
1182B	Project Success Center - Standard Rate	Per Hour	\$90.00	\$90.00	\$90.00	\$90.00
1182C	Project Success Center - Specialist	Per Hour	\$125.00	\$125.00	\$125.00	\$125.00
1199PR	MS Project Plan 5	Per License	\$43.00	\$43.00	\$45.00	\$45.00
1199PP	MS Project Plan 3	Per License	\$26.00	\$26.00	\$27.00	\$27.00
1199PE	MS Project Online Essentials	Per License	\$5.53	\$5.53	\$5.53	\$5.53
1199P1	MS Project Plan 1	Per License			\$8.50	\$8.50
1214	MFT	Per Agency	\$575.00	\$575.00	Discontinued	Discontinued
1226	Mulesoft			\$152.00	\$152.00	\$152.00
1226A	Mulesoft Developer, Sr.			\$110.00	\$110.00	\$110.00
1226B	Mulesoft Architect			\$125.00	\$125.00	\$125.00
1227A	GOANYWHERE BASE			\$103.24	\$103.24	\$103.24
1227B	GOANYWHERE DOMAINS			\$475.00	\$2,100.00	\$2,100.00
1227C	GOANYWHERE USERS			\$3.30	\$3.30	\$3.30
1227D	GOANYWHERE AGENTS			\$250.00	\$180.00	\$180.00
1227E	GOANYWHERE SUPPORT	Per Hour		\$103.00	\$103.00	\$103.00
1227F	GOANYWHERE NON-PROD DOMAIN				\$1,050.00	\$1,050.00
1227G	GOANYWHERE NON-PROD AGENT				\$90.00	\$90.00
1220	Project Risk Management	Per Hour	\$135.00	\$135.00	\$135.00	\$135.00
<i>Help Desk</i>						
1204	Help Desk	Per 1% Allocation	\$2,066.99	\$2,220.50	\$2,526.86	\$2,554.24
<i>Security</i>						
1175	Security - Baseline	Per Seat+Server/Mo.	\$24.14	\$28.10	\$30.23	\$46.82
1180	Security - Confidential	Per Server+DBase/Mo	\$186.63	\$195.77	\$207.31	\$207.99
1212	Information Security as a Service	Per Agency	\$3,825.20	\$3,825.20	\$3,825.20	\$5,000.00
1215	Compliance Center of Excellence	Per 1% of Dedicated FTE	\$106.14	\$120.76	\$131.46	\$100.00
<i>Security</i>						
1225	Access Indiana ID Verification				\$500.00	\$500.00