IN.gov
TRANSPARENCY

ESTABLISHED ACCORDING TO IC 5-14-3 (ACCESS TO PUBLIC RECORDS) AND APPROVED BY EDARC

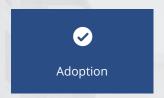**45 FULL-TIME EMPLOYEES DEDICATED TO THE IN.GOV PROGRAM (ECONOMIC RESOURCES DEDICATED TO PROGRAM)**
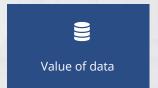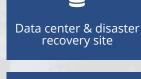
FACTORS THAT DRIVE ENHANCED ACCESS FEES:

SaaS fee model	Political climate	Effort / complexity to develop solution	Return on investment
Adoption	Value of data	Other States' fee structure	Frequency of enhancements

ENHANCED ACCESS FEES COVER SOME OF THE FOLLOWING:

Support & maintenance of 125+ apps	Support & maintenance of 200+ websites	Data center & disaster recovery site	Network & bandwidth connectivity
PCI compliance	Security (firewalls)	WebCMS & search	Analytics & compliance tools
Email Subscription	Chat, Text Messages & FAQ System	Calendar, news, & event registration	Access Indiana

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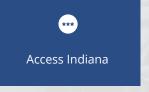
The IN.gov Program's primary mission is to provide citizens & business access to Indiana public records (IC 5-14-3). The IN.gov Program, an award-winning innovator of eGovernment for the State of Indiana, accomplishes this goal using the Indiana Web Portal (INWP). INWP provides hundreds of portal-services that result in a one-stop location to attain information, data and services offered by the State of Indiana.

These services include, but are not limited to:

APPLICATION DEVELOPMENT
Design, development, integration, maintenance, support & training

WEBSITE CONSULTING
Design, branding, & website design

ONLINE AND ONSITE PAYMENT PROCESSING
The state's preferred online payment and onsite payment processing (IC 5-27-3-2)

ENTERPRISE WEB CONTENT MANAGEMENT SYSTEM
Development, management, maintenance, support & training

ADVANCED WEBSITE APPLIANCES
Such as firewalls, load balancers, and denial of service appliances

WEBSITE ACCESSIBILITY READER SOFTWARE
Assist people with learning difficulties, dyslexia or visual impairments

ONLINE MAPPING SERVICES
Mapbox

WEBSITE QUALITY ASSURANCE TOOLS
Detect broken links & misspellings

ADVANCED WEBSITE SEARCH CAPABILITY
Funnelback