## ORDER 2021-150 IN RE SETTLEMENT AGREEMENT

# NRT TECHNOLOGY CORP. 21-NRT-02

After having reviewed the attached Settlement Agreement, the Indiana Gaming Commission hereby:

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the proposed terms of the Settlement Agreement.

IT IS SO ORDERED THIS THE 29th DAY OF SEPTEMBER, 2021.

THE INDIANA GAMING COMMISSION:

Michael B. McMains, Chair

ATTEST:

Jason/Dudich, Secretary

### STATE OF INDIANA INDIANA GAMING COMMISSION

IN RE THE MATTER OF:	)
	) SETTLEMENT
NRT TECHNOLOGY CORP.	) 21-NRT-02
	)

#### SETTLEMENT AGREEMENT

The Indiana Gaming Commission ("Commission") by and through its Executive Director Greg Small and NRT Technology Corp. ("NRT") (collectively, the "Parties") desire to enter into this settlement agreement ("Agreement") prior to the initiation of a disciplinary proceeding pursuant to 68 IAC 13-1-18(a). The Parties stipulate and agree to the following:

#### FINDINGS OF FACT

- 1. 68 IAC 2-2-6.1(b) provides an employee, independent contractor, agent, or subagent of a supplier licensee shall obtain a Level 2 occupational license under 68 IAC 2-3 if the executive director or the executive director's designee determines it is necessary. In making that determination, the executive director or the executive director's designee shall consider the: (1) frequency and duration of the individual's work in a casino or access to devices or systems that relate to the conduct or integrity of gaming; and (2) tasks that the individual will perform as part of the individual's job duties in a casino or while accessing devices or systems that relate to the conduct or integrity of gaming.
- 2. 68 IAC 15-6-4(b) provides vendors and visitors must report to security to complete the vendor and visitor log and to obtain a badge. When the vendor or visitor leaves the casino, the vendor or visitor must complete the appropriate portion of the log.
- 3. 68 IAC 15-6-4(e) provides the vendor and visitor log shall contain the following information:
  - (1) The name of the vendor or visitor.
  - (2) The company or organization the vendor or visitor represents.
  - (3) The date and time the vendor or visitor entered the casino.
  - (4) The purpose that necessitates the vendor or visitor entering the casino.
  - (5) The date and time that the vendor or visitor exits the casino. The casino licensee is responsible for instituting a policy that ensures that vendor and visitor badges are returned to the security department and accounted for when the vendor or visitor exits the casino.
  - (6) If the person is a visitor, the individual who authorized the visitor's presence in the casino.

- (7) Any other information deemed necessary by the executive director or the commission to ensure compliance with IC 4-33, IC 4-35, and this title.
- 4. On January 24, 2019, the Commission issued a memorandum to all casino licensees on occupational licenses and the usage of the vendor log which states vendor and visitor badges are not to be utilized by those who hold or should hold an individual license. If individuals referenced above attempt to access the gaming floor using a vendor or visitor badge, casino staff should assist in the matter by refusing entry and directing the individuals to local Gaming Agents for assistance.
- 5. A Gaming Agent performed an audit of the vendor log for May 2021 at Caesars Southern Indiana. This audit found that a Burrough's Technician (the "Technician") serviced ATM's and NRT's on the casino floor on May 26, 2021 without an occupational license. Burrough's employees are required to obtain an occupational license through NRT, a licensed supplier with the Commission.
- It was determined that the Technician performed services on a vendor badge on the following dates: September 20, 2019, February 8, 2020, June 24, 2020, June 29, 2020, January 11, 2021, January 22, 2021, February 22, 2021, March 20, 2021, March 22, 2021, April 1, 2021, April 4, 2021, April 17, 2021, April 19, 2021, and May 26, 2021.
- 7. The Gaming Agent Supervisor at Caesars Southern Indiana advised the Technician in 2019 that he needed to be licensed by the Commission to work on the casino floor. Email correspondence with the Gaming Agent Assistant Supervisor at French Lick Resort Casino determined that she had also notified the Technician that he needed to be licensed with the Commission to perform job duties on any Indiana casino floor. Still, the Technician remains unlicensed and continues to perform work at the Indiana casinos.

#### TERMS AND CONDITIONS

Commission staff alleges that the acts or omissions of NRT by and through its agents as described herein constitute a breach of IC 4-33, IC 4-35, and/or 68 IAC. The Commission and NRT hereby agree to a monetary settlement of the alleged violations described herein in lieu of the Commission pursuing formal disciplinary action against NRT.

NRT shall pay to the Commission a total of \$21,000 in consideration for the Commission foregoing disciplinary action based on the facts specifically described in findings of this Agreement. This Agreement extends only to those violations and findings of fact specifically alleged in the findings above. If the Commission subsequently discovers facts that give rise to additional or separate violations, the Commission may pursue disciplinary action for such violations even if the subsequent violations are similar or related to an incident described in the findings above.

Upon execution and approval of this Agreement, Commission staff shall submit this Agreement to the Commission for review and final action. Upon approval of the Agreement by the Commission, NRT agrees to promptly remit payment in the amount of \$21,000 and shall waive all rights to further administrative or judicial review.

This Agreement constitutes the entire agreement between the Parties. No prior or subsequent understandings, agreements, or representations, oral or written, not specified or referenced within this document will be valid provisions of this Agreement. This Agreement may not be modified, supplemented, or amended, in any manner, except by written agreement signed by all Parties.

This Agreement may be executed in multiple counterparts, each of which shall be deemed an original agreement and both of which shall constitute one and the same agreement. The counterparts of this Agreement may be executed and delivered by electronic mail, facsimile, or other electronic signature by either of the parties and the receiving party may rely on the receipt of such document so executed and delivered electronically as if the original had been received.

This Agreement shall be binding upon the Commission and NRT.

IN WITNESS WHEREOF, and year as set forth below.	the Parties have signed this Agreement	on the date
Greg Small, Executive Director Indiana Gaming Commission	Gary Lindsay, VP of Ope NRT Technology Corp.	ranons
9/28/21	9/1/2/2	o 2 (
Date	Date	