

2003 Complaint Index Annuity

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	70432	AIG Annuity Ins Co	269,022,453	1	0.26
2	60186	Allstate Life Ins Co	23,006,533	1	3.08
3	92738	American Equity Invest Life Ins Co	37,404,965	1	1.90
4	94471	Americom Life & Annuity Ins Co	1,947,724	1	36.43
5	93661	Annuity Investors Life Ins Co	5,916,469	1	11.99
6	61263	Bankers Life & Cas Co	18,276,117	2	7.76
7	60682	Conseco Ins Co	866,534	12	DNC
8	65900	Conseco Life Ins Co	206,796	5	DNC
9	63274	Fidelity & Guaranty Life Ins Co	50,625,015	1	1.40
10	70092	Glenbrook Life & Annuity Co	14,657,862	1	4.84
11	62286	Golden Rule Ins Co	5,841,541	1	12.15
12	78778	Guardian Ins & Annuity Co Inc	19,221,718	1	3.69
13	88072	Hartford Life Ins Co	18,038,705	1	3.93
14	64505	Homesteaders Life Co	194,392	1	DNC
15	64645	Indianapolis Life Ins Co	472,461	1	DNC
16	65056	Jackson Natl Life Ins Co	174,918,484	1	0.41
17	64017	Jefferson Natl Life Ins Co	1,013,117	1	70.04
18	70254	Jefferson Pilot Financial Ins Co	500,355	2	DNC
19	65528	Life Ins Co Of The Southwest	8,075,915	1	8.79
20	64130	Life Investors Ins Co Of Amer	18,471,759	1	3.84
21	65676	Lincoln Natl Life Ins Co	459,535,354	1	0.15
22	93513	MetLife Investors Ins Co	51,643,155	1	1.37
23	65978	Metropolitan Life Ins Co	37,510,541	1	1.89
24	66044	Midland Natl Life Ins Co	54,076,998	1	1.31
25	67466	Pacific Life Ins Co	424,851	1	DNC
26	68241	Prudential Ins Co Of Amer	16,628,191	3	12.80
27	69051	Standard Life Ins Co Of IN	31,461,368	3	6.77
28	67121	Transamerica Occidental Life Ins Co	367,570	1	DNC
29	80950	Travelers Life & Annuity Co	32,416,444	1	2.19
30	70238	Variable Annuity Life Ins Co	197,282,347	1	0.36
31	70319	Washington Natl Ins Co	208,989	4	DNC
32	91413	Western Reserve Life Assur Co of OH	26,312,580	2	5.39
33	92622	Western Southern Life Assur Co	76,756,533	2	1.85

Subtotal Premium and Complaints	1,653,303,836	59
261 Companies with Zero Complaints	<u>2,532,997,898</u>	
Total Premium and Complaints	4,186,301,734	59

DNC- Did Not Calculate (Premiums Under \$1 Million)

Premium Information from Life Annual Statement Page 30, Line 2, Column 5

Premium Information from Fraternal Annual Statement Page 29, Line 2

Report Does Not Include the 261 Companies with Zero Complaints

None - No premium was reported during 2003.