

2022 Life
Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	60380	American Family Life Assur Co of Col	5,785,929	2	15.22
2	60488	American Gen Life Ins Co	37,955,399	2	2.32
3	60577	American Income Life Ins Co	36,190,789	1	1.22
4	60739	American Natl Ins Co	6,769,942	1	6.50
5	60895	American United Life Ins Co	61,413,181	1	0.72
6	61689	Athene Ann & Life Co	1,944,587	1	22.65
7	61263	Bankers Life & Cas Co	19,252,371	3	6.86
8	83607	Clear Spring Life & Ann Co	19,233	1	DNC
9	62626	CMFG Life Ins Co	21,785,788	1	2.02
10	62065	Colonial Penn Life Ins Co	8,005,387	5	27.50
11	76023	Columbian Life Ins Co	4,351,016	1	10.12
12	62146	Combined Ins Co Of Amer	2,616,771	1	16.83
13	68500	Continental Life Ins Co Brentwood	65,927	1	DNC
14	97241	Everly Life Ins Co	621,850	3	DNC
15	63290	Fidelity Life Assn A Legal Reserve L	3,362,789	1	13.10
16	91642	Forethought Life Ins Co	6,822,131	2	12.91
17	62324	Freedom Life Ins Co Of Amer	4,108,080	1	10.72
18	91472	Globe Life & Accident Ins Co	22,905,557	2	3.85
19	63967	Government Personnel Mut Life Ins Co	2,195,641	2	40.11
20	64246	Guardian Life Ins Co Of Amer	64,858,142	1	0.68
21	70815	Hartford Life & Accident Ins Co	51,891,919	1	0.85
22	64513	Horace Mann Life Ins Co	3,196,664	1	13.78
23	64017	Jefferson Natl Life Ins Co	335,993	1	DNC
24	68543	Liberty Bankers Life Ins Co	1,384,743	1	31.80
25	65528	Life Ins Co Of The Southwest	9,005,095	1	4.89
26	65676	Lincoln Natl Life Ins Co	123,576,045	2	0.71
27	73504	Lumico Life Ins Co	2,713,902	1	16.23
28	65781	Madison Natl Life Ins Co Inc	6,037,956	1	7.29
29	65978	Metropolitan Life Ins Co	194,155,549	2	0.45
30	68284	Nassau Life Ins Co of KS	128,797	1	DNC
31	66915	New York Life Ins Co	78,258,309	1	0.56
32	72125	Physicians Life Ins Co	7,458,545	1	5.90
33	68136	Protective Life Ins Co	120,006,727	2	0.73
34	79227	Pruco Life Ins Co	85,530,933	2	1.03
35	68241	Prudential Ins Co Of Amer	94,023,370	6	2.81
36	78662	Senior Life Ins Co	1,288,635	2	68.35
37	68802	Sentinel Security Life Ins Co	196,046	1	DNC
38	86231	Transamerica Life Ins Co	63,400,116	5	3.47
39	62863	Trustmark Life Ins Co	58,521	1	DNC
40	92916	United Amer Ins Co	168,569	1	DNC
41	69922	United Home Life Ins Co	1,505,680	2	58.49
42	69930	United Ins Co Of Amer	2,418,960	1	18.20
43	69868	United Of Omaha Life Ins Co	61,115,354	1	0.72
44	79413	UnitedHealthcare Insurance Company	11,290,682	1	3.90
45	62235	Unum Life Ins Co Of Amer	27,363,425	1	1.61
46	80802	US Br Sun Life Assur Co of Canada	20,106,137	1	2.19
47	84530	US Financial Life Ins Co	1,362,410	3	96.97
48	70319	Washington Natl Ins Co	944,155	1	DNC

Subtotal Premium and Complaints	\$1,279,953,747	78
376 Companies with Zero Complaints	<u>\$2,198,955,553</u>	
Total Premium and Complaints	\$3,478,909,300	78

Report does not include the 376 companies with zero complaints

DNC- did not calculate (premium under \$1 million)

None- No premium was reported in 2022

Premium information from Life Annual Statement Page 24, Line 1, Column 5

Premium information from Health Annual Statement Page 290.IN, Line 1, Column 1