

2022 Homeowner  
Complaint Index

	NAIC#	Company Name	Premiums	Number of Complaints	Complaint Index
1	19240	Allstate Ind Co	4,782,594	2	6.93
2	17230	Allstate Prop & Cas Ins Co	27,631,068	3	1.80
3	37907	Allstate Vehicle & Prop Ins Co	145,223,907	11	1.26
4	19690	American Economy Ins Co	60,184,773	5	1.38
5	10386	American Family Ins Co	44,547,617	1	0.37
6	19275	American Family Mut Ins Co SI	58,677,651	4	1.13
7	42722	American Modern Prop & Cas Ins Co	13,034,056	1	1.27
8	14042	ASI Select Ins Corp	33,115,429	5	2.50
9	22640	Consolidated Ins Co	65,293,560	7	1.78
10	37770	CSAA Gen Ins Co	8,829,387	1	1.88
11	15130	Encompass Ind Co	8,744,224	2	3.79
12	26263	Erie Ins Co	125,820,098	2	0.26
13	26271	Erie Ins Exch	26,128,833	3	1.90
14	34339	Farmers Grp Prop & Cas Ins Co	5,372,111	1	3.09
15	21652	Farmers Ins Exch	27,919,728	1	0.59
16	26298	Farmers Prop & Cas Ins Co	6,928,476	1	2.39
17	11185	Foremost Ins Co Grand Rapids MI	14,584,104	1	1.14
18	21253	Garrison Prop & Cas Ins Co	8,499,406	1	1.95
19	14060	Grange Ins Co	1,027,289	1	16.14
20	11982	Grange Prop & Cas Ins Co	30,657,316	4	2.16
21	22292	Hanover Ins Co	14,950,676	1	1.11
22	22357	Hartford Accident & Ind Co	938,073	2	DNC
23	17221	Homesite Ins Co	68,644,539	7	1.69
24	13927	Homesite Ins Co Of The Midwest	7,556,723	3	6.58
25	22624	Indiana Farmers Mut Ins Co	67,013,439	1	0.25
26	26123	Lightning Rod Mut Ins Co	5,073,398	1	3.27
27	21229	Membersselect Ins Co	12,307,931	1	1.35
28	22012	Motors Ins Corp	241,727	1	DNC
29	25453	Nationwide Ins Co Of Amer	27,849,040	2	1.19
30	38784	Progressive Southeastern Ins Co	7,651,759	1	2.17
31	34690	Property & Cas Ins Co Of Hartford	4,461,608	1	3.72
32	32905	Property Owners Ins Co	102,422,602	3	0.49
33	39217	QBE Ins Corp	829,856	2	DNC
34	11215	Safeco Ins Co Of IN	70,160,040	5	1.18
35	19259	Selective Ins Co Of SC	8,452,185	1	1.96
36	23388	Shelter Mut Ins Co	13,366,445	1	1.24
37	24376	Spinnaker Ins Co	7,292,296	1	2.27
38	42986	Standard Guar Ins Co	71,631	1	DNC
39	15199	Standard Prop & Cas Ins Co	1,658,697	1	9.99
40	25127	State Auto Prop & Cas Ins Co	11,956,795	2	2.77
41	25143	State Farm Fire & Cas Co	600,964,570	39	1.08
42	25180	Stillwater Ins Co	3,709,106	1	4.47
43	28188	Travco Ins Co	26,828,599	1	0.62
44	38130	Travelers Personal Ins Co	61,064,252	1	0.27
45	40118	Trustgard Ins Co	3,333,215	1	4.97
46	15288	United Farm Family Mut Ins Co	201,386,001	2	0.16
47	25941	United Serv Automobile Assn	32,929,176	1	0.50

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48	10861	Universal Prop & Cas Ins	18,632,141	3	2.67
49	25968	USAA Cas Ins Co	23,305,429	2	1.42
50	15350	West Bend Mut Ins Co	18,506,192	1	0.90

Subtotal Premium and Complaints	\$2,140,559,768	147
167 Companies with Zero Complaints	<u>\$379,277,647</u>	
Total Premium and Complaints	<u>\$2,519,837,415</u>	147

Report does not include 167 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2022.

Column 1