

2007 Complaint Index Homeowners

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	14184	Acuity	228,840	1	DNC
2	33898	Aegis Security Insurance Company	363,718	1	DNC
3	42579	Allied Property And Casualty Insurance Company	3,475,825	4	1.68
4	19240	Allstate Indemnity Company	1,296,459	3	3.37
5	19232	Allstate Insurance Company	65,058,001	31	0.69
6	17230	Allstate Property And Casualty Insurance Company	22,241,709	16	1.05
7	19100	AMCO Insurance Company	11,626,024	4	0.50
8	10111	American Bankers Insurance Company of Florida	709,690	2	DNC
9	19275	American Family Mutual Insurance Company	79,989,375	74	1.35
10	21857	American Insurance Company	3,072,855	1	0.47
11	23469	American Modern Home Insurance Company	29,331	3	DNC
12	19615	American Reliable Insurance Company	1,783,796	2	1.63
13	42978	American Security Insurance Company	378,565	5	DNC
14	19976	Amica Mutual Insurance Company	2,689,693	3	1.63
15	19062	Automobile Insurance Company Of Hartford	1,402,668	4	4.16
16	18988	Auto-Owners Insurance Company	19,940,519	6	0.44
17	24813	Balboa Insurance Company	912,661	2	DNC
18	16713	Buckeye State Mutual Insurance Company	3,935,545	1	0.37
19	20117	California Casualty Indemnity Exchange	617,628	3	DNC
20	20230	Central Mutual Insurance Company	6,142,244	1	0.24
21	16721	Cincinnati Equitable Insurance Company	229,491	1	DNC
22	10677	Cincinnati Insurance Company	25,808,584	8	0.45
23	31534	Citizens Insurance Company Of America	6,894,221	2	0.42
24	10395	Citizen's Insurance Company Of The Midwest	7,863,321	1	0.19
25	42587	Depositors Insurance Company	2,357,522	2	1.24
26	40649	Economy Premier Assurance Company	3,445,382	2	0.85
27	21326	Empire Fire And Marine Insurance Company	1,552,478	3	2.82
28	10071	Encompass Insurance Company of America	1,447,045	1	1.01
29	26271	Erie Insurance Exchange	39,743,687	10	0.37
30	24201	Farmers Automobile Insurance Association	12,412,533	2	0.23
31	21652	Farmers Insurance Exchange	4,929,375	2	0.59
32	25180	Fidelity National Insurance Company	899,354	1	DNC
33	11185	Foremost Insurance Company	5,020,627	2	0.58
34	11800	Foremost Property And Casualty Insurance Company	1,228,061	1	1.19
35	41513	Foremost Signature Insurance Company	3,461,153	3	1.26
36	14060	Grange Mutual Casualty Company	8,691,013	2	0.34
37	15032	Guideone Mutual Insurance Company	3,316,015	3	1.32
38	14125	Hamilton Mutual Insurance Company	674,692	1	DNC
39	29424	Hartford Casualty Insurance Company	944,974	1	DNC
40	37478	Hartford Insurance Company Of The Midwest	130,039	2	DNC
41	30104	Hartford Underwriters Insurance Company	5,062,400	1	0.29
42	14176	Hastings Mutual Insurance Company	10,750,803	9	1.22
43	13927	Homesite Insurance Company of the Midwest	3,862,213	7	2.64
44	27570	Hoosier Insurance Company	9,441,573	1	0.15
45	29068	IDS Property Casualty Insurance Company	2,216,846	1	0.66
46	21679	Illinois Farmers Insurance Company	31,678,145	27	1.24
47	22624	Indiana Farmers Mutual Insurance Company	33,015,864	6	0.26
48	22659	Indiana Insurance Company	31,804,425	7	0.32
49	23035	Liberty Mutual Fire Insurance Company	20,130,432	9	0.65
50	26123	Lightning Rod Mutual Insurance Company	4,817,175	2	0.61
51	21229	MemberSelect Insurance Company	9,831,846	10	1.48
52	23353	Meridian Security Insurance Company	13,758,391	7	0.74

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53	34339	Metropolitan Group Property And Casualty Insurance Company	3,073,263	2	0.95
54	26298	Metropolitan Property And Casualty Insurance Company	7,410,974	2	0.39
55	16764	Miami Mutual Insurance Company	1,408,978	1	1.03
56	23434	Middlesex Insurance Company	935,274	1	DNC
57	14621	Motorists Mutual Insurance Company	8,207,673	3	0.53
58	20184	National Mutual Insurance Company	4,179,210	2	0.70
59	23779	Nationwide Mutual Fire Insurance Company	18,038,452	11	0.89
60	27740	North Pointe Insurance Company	2,052,106	11	7.81
61	24074	Ohio Casualty Insurance Company	359,202	2	DNC
62	32700	Owners Insurance Company	4,040,981	2	0.72
63	20346	Pacific Indemnity Company	3,555,914	1	0.41
64	24228	Pekin Insurance Company	6,720,083	4	0.87
65	38628	Progressive Northern Insurance Company	3,961,795	5	1.84
66	34690	Property And Casualty Insurance Company Of Hartford	6,526,839	2	0.45
67	32905	Property-Owners Insurance Company	21,325,088	5	0.34
68	24740	Safeco Insurance Company Of America	7,976,748	7	1.28
69	24988	Sentry Insurance A Mutual Company	2,962,187	2	0.98
70	23388	Shelter Mutual Insurance Company	6,737,082	3	0.65
71	19070	Standard Fire Insurance Company	16,453,702	17	1.51
72	15199	Standard Mutual Insurance Company	5,559,525	16	4.20
73	25135	State Automobile Mutual Insurance Company	9,369,724	3	0.47
74	25143	State Farm Fire and Casualty Company	339,519,120	382	1.64
75	22683	Teachers Insurance Company	1,701,931	1	0.86
76	28188	Travco Insurance Company	2,071,039	3	2.11
77	25666	Travelers Indemnity Company Of America	874,098	2	DNC
78	23868	UFB Casualty Insurance Company	9,252,718	1	0.16
79	15288	United Farm Family Mutual Insurance Company	102,188,436	34	0.49
80	25941	United Services Automobile Association	10,948,121	1	0.13
81	25968	USAA Casualty Insurance Company	6,191,001	3	0.71
82	44393	West American Insurance Company	7,537,175	5	0.97
83	15350	West Bend Mutual Insurance Company	2,916,765	2	1.00
84	26131	Western Reserve Mutual Casualty Company	4,525,215	2	0.64
85	24112	Westfield Insurance Company	4,466,465	1	0.33
86	15407	Wolverine Mutual Insurance Company	6,769,447	2	0.43

Subtotal Premium and Complaints	1,173,131,157	845
65 Companies with Zero Complaints	<u>58,803,797</u>	
Total Premium and Complaints	1,231,934,954	845

Report does not include 65 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2006.

Premium information from Property & Casualty Annual Statement Page 20, Line 4, Column 1