

2006 Complaint Index Homeowners

NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	Allied Property And Casualty Insurance Company	3,892,331	4	2.02
2	Allstate Indemnity Company	1,158,863	2	3.38
3	Allstate Insurance Company	71,546,990	49	1.34
4	Allstate Property And Casualty Insurance Company	15,245,529	13	1.67
5	AMCO Insurance Company	12,811,156	1	0.15
6	American Bankers Insurance Company of Florida	561,688	16	DNC
7	American Commerce Insurance Company	1,847,212	3	3.19
8	American Family Home Insurance Company	417,404	2	DNC
9	American Family Mutual Insurance Company	80,658,808	51	1.24
10	American Insurance Company	2,688,813	1	0.73
11	American Modern Home Insurance Company	3,359	7	DNC
12	American Reliable Insurance Company	2,515,359	3	2.34
13	American Security Insurance Company	328,361	7	DNC
14	Amica Mutual Insurance Company	2,611,472	1	0.75
15	Auto Club Family Insurance Company	532,507	2	DNC
16	Automobile Insurance Company Of Hartford	1,645,388	4	4.77
17	Auto-Owners Insurance Company	21,871,514	10	0.90
18	Balboa Insurance Company	1,116,954	1	1.76
19	Buckeye State Mutual Insurance Company	4,024,586	1	0.49
20	California Casualty Indemnity Exchange	577,149	2	DNC
21	Central Mutual Insurance Company	5,925,334	3	0.99
22	Chubb National Insurance Company	5,872,854	2	0.67
23	Cincinnati Insurance Company	27,046,507	8	0.58
24	Citizens Insurance Company Of America	8,325,513	5	1.18
25	Citizen's Insurance Company Of The Midwest	6,476,206	1	0.30
26	Depositors Insurance Company	1,400,839	2	2.80
27	Economy Premier Assurance Company	4,190,964	2	0.94
28	Electric Insurance Company	863,468	1	DNC
29	Empire Fire And Marine Insurance Company	1,591,159	3	3.70
30	Encompass Insurance Company of America	2,216,110	1	0.89
31	Erie Insurance Exchange	39,648,505	19	0.94
32	FEDERAL INSURANCE COMPANY	1,551,294	1	1.26
33	Fidelity National Insurance Company	1,187,500	1	1.65
34	Foremost Insurance Company	5,653,518	4	1.39
35	Foremost Signature Insurance Company	3,582,839	1	0.55
36	Grain Dealers Mutual Insurance Company	911,088	2	DNC
37	Grange Mutual Casualty Company	10,089,348	4	0.78
38	Guideone Mutual Insurance Company	3,443,143	3	1.71
39	Hamilton Mutual Insurance Company	456,380	1	DNC
40	Hanover Insurance Company	20,230	1	DNC
41	Harleysville Lake States Insurance Company	2,301,161	1	0.85
42	Hartford Fire Insurance Company	1,106,971	3	5.32
43	Hartford Insurance Company Of The Midwest	134,955	6	87.20
44	Hartford Underwriters Insurance Company	5,410,557	7	2.54
45	Hastings Mutual Insurance Company	10,187,796	6	1.16
46	Homesite Insurance Company of the Midwest	3,325,761	6	3.54
47	Hoosier Insurance Company	8,257,281	1	0.24
48	Horace Mann Insurance Company	957,439	1	DNC
49	IDS Property Casualty Insurance Company	2,110,617	4	3.72

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50	21679	Illinois Farmers Insurance Company	34,560,725	27	1.53
51	22624	Indiana Farmers Mutual Insurance Company	29,987,945	6	0.39
52	22659	Indiana Insurance Company	30,687,286	11	0.70
53	23035	Liberty Mutual Fire Insurance Company	19,542,280	8	0.80
54	26123	Lightning Rod Mutual Insurance Company	4,661,998	1	0.42
55	21229	MemberSelect Insurance Company	12,016,582	1	0.16
56	23353	Meridian Security Insurance Company	12,845,187	3	0.46
57	34339	Metropolitan Group Property And Casualty Insurance Company	2,752,479	1	0.71
58	26298	Metropolitan Property And Casualty Insurance Company	6,599,054	4	1.19
59	14621	Motorists Mutual Insurance Company	7,693,804	6	1.53
60	20184	National Mutual Insurance Company	4,252,973	1	0.46
61	23779	Nationwide Mutual Fire Insurance Company	17,748,304	4	0.44
62	23787	Nationwide Mutual Insurance Company	4,655	4	DNC
63	27740	North Pointe Insurance Company	2,118,060	6	5.56
64	24074	Ohio Casualty Insurance Company	367,774	1	DNC
65	24228	Pekin Insurance Company	7,273,800	4	1.08
66	38628	Progressive Northern Insurance Company	3,905,820	3	1.51
67	34690	Property And Casualty Insurance Company Of Hartford	5,626,393	2	0.70
68	32905	Property-Owners Insurance Company	22,339,712	4	0.35
69	24740	Safeco Insurance Company Of America	8,684,824	8	1.81
70	19879	Security National Insurance Company	301,689	1	DNC
71	24988	Sentry Insurance A Mutual Company	3,245,634	3	1.81
72	23388	Shelter Mutual Insurance Company	6,238,635	2	0.63
73	19070	Standard Fire Insurance Company	15,415,936	13	1.65
74	15199	Standard Mutual Insurance Company	5,716,538	7	2.40
75	25135	State Automobile Mutual Insurance Company	10,427,428	3	0.56
76	25143	State Farm Fire And Casualty Company	331,234,938	149	0.88
77	22683	Teachers Insurance Company	1,587,981	3	3.71
78	15288	United Farm Family Mutual Insurance Company	96,113,843	28	0.57
79	25968	USAA Casualty Insurance Company	6,113,506	2	0.64
80	44393	West American Insurance Company	8,153,164	5	1.20
81	15350	West Bend Mutual Insurance Company	2,856,942	2	1.37
82	26131	Western Reserve Mutual Casualty Company	4,749,580	4	1.65
83	24112	Westfield Insurance Company	4,656,881	4	1.68
84	24120	Westfield National Insurance Company	9,521,364	1	0.21
85	15407	Wolverine Mutual Insurance Company	6,699,279	3	0.88
86	16535	Zurich American Insurance Company	(100,248)	1	DNC

Subtotal Premium and Complaints	1,136,903,525	616
71 Companies with Zero Complaints	<u>71,301,679</u>	
Total Premium and Complaints	1,208,205,204	616

Report does not include 71 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2006.

Premium information from Property & Casualty Annual Statement Page 20, Line 4, Column 1