

2005 Complaint Index Homeowners

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	33898	Aegis Security Ins Co	403,380	1	DNC
2	42579	Allied Prop & Cas Ins Co	4,084,965	3	2.22
3	19232	Allstate Ins Co	78,436,064	44	1.69
4	17230	Allstate Prop & Cas Ins Co	6,792,446	2	0.89
5	19100	Amco Ins Co	13,410,508	5	1.12
6	10111	American Bankers Ins Co Of Fl	704,117	2	DNC
7	19941	American Commerce Ins Co	1,755,343	2	3.44
8	23450	American Family Home Ins Co	441,163	1	DNC
9	19275	American Family Mut Ins Co	79,496,200	36	1.37
10	32220	American Intl Ins Co	994,615	1	DNC
11	19615	American Reliable Ins Co	2,913,361	1	1.04
12	42978	American Security Ins Co	186,150	4	DNC
13	19062	Automobile Ins Co Of Hartford Ct	1,836,436	1	1.64
14	18988	Auto-Owners Ins Co	24,198,269	16	1.99
15	24813	Balboa Ins Co	1,411,407	2	4.27
16	16713	Buckeye State Mut Ins Co	3,793,979	1	0.80
17	20230	Central Mut Ins Co	5,629,752	2	1.07
18	34649	Centre Ins Co	(20,722)	1	DNC
19	10677	Cincinnati Ins Co	28,090,306	3	0.32
20	31534	Citizens Ins Co Of Amer	9,768,134	4	1.24
21	40649	Economy Premier Assur Co	5,088,467	2	1.19
22	21261	Electric Ins Co	920,438	1	DNC
23	10071	Encompass Ins Co Of America	2,689,434	1	1.12
24	26271	Erie Ins Exch	43,444,321	22	1.53
25	17043	Everett Cash Mut Ins Co	616,129	1	DNC
26	25180	Fidelity Natl Ins Co	800,668	1	DNC
27	11185	Foremost Ins Co	6,730,881	5	2.24
28	11800	Foremost Property & Cas Ins Co	1,156,017	1	2.61
29	41513	Foremost Signature Ins Co	3,856,153	1	0.78
30	22098	Grain Dealers Mut Ins Co	922,861	1	DNC
31	14060	Grange Mut Cas Co	11,806,043	8	2.04
32	14117	Grinnell Mut Reins Co	523,133	2	DNC
33	14125	Hamilton Mut Ins Co	350,174	1	DNC
34	14516	Harleysville Lake States Ins Co	2,240,516	2	2.69
35	19682	Hartford Fire In Co	1,406,118	1	2.15
36	30104	Hartford Underwriters Ins Co	5,836,209	2	1.03
37	14176	Hastings Mut Ins Co	10,118,542	6	1.79
38	13927	Homesite Ins Co Of The Midwest	3,003,553	1	1.00
39	27570	Hoosier Ins Co	7,196,740	4	1.68
40	22578	Horace Mann Ins Co	1,082,059	1	2.79
41	29068	Ids Prop Cas Ins Co	1,769,323	3	5.11
42	21679	Illinois Farmers Ins Co	33,987,288	11	0.98
43	22624	Indiana Farmers Mut Ins Co	28,200,301	5	0.53
44	22659	Indiana Ins Co	31,568,782	10	0.96
45	23035	Liberty Mut Fire Ins Co	19,284,597	3	0.47
46	26123	Lightning Rod Mut Ins Co	4,654,388	2	1.30
47	32352	Lm Property And Casualty Ins. Co.	(8,358)	1	DNC
48	21229	Membersselect Ins Co	10,007,485	5	1.51
49	23353	Meridian Security Ins Co	10,969,805	1	0.27
50	26298	Metropolitan Property & Cas Ins Co	5,864,724	3	1.54
51	14621	Motorists Mut Ins Co	6,999,437	1	0.43

2005 Complaint Index Homeowners

52	20184	National Mut Ins Co	3,777,828	1	0.80
53	23779	Nationwide Mut Fire Ins Co	17,527,207	7	1.20
54	27740	North Pointe Ins Co	2,539,068	2	2.38
55	20346	Pacific Ind Co	4,423,765	2	1.36
56	24228	Pekin Ins Co	7,809,530	2	0.77
57	38628	Progressive Northern Ins Co	3,777,677	1	0.80
58	34690	Property & Cas Ins Co Of Hartford	4,599,146	2	1.31
59	32905	Property-Owners Ins Co	22,979,749	2	0.26
60	24740	Safeco Ins Co Of Amer	10,091,565	1	0.30
61	22543	Secura Ins A Mut Co	434,107	1	DNC
62	39926	Selective Ins Co Of The Southeast	2,009,000	1	1.50
63	11000	Sentinel Ins Co Ltd	2,668,320	2	2.26
64	24988	Sentry Ins A Mut Co	3,687,252	1	0.82
65	23388	Shelter Mut Ins Co	5,807,072	6	3.12
66	19070	Standard Fire Ins Co	12,543,635	6	1.44
67	15199	Standard Mut Ins Co	5,510,086	1	0.55
68	25127	State Auto Prop & Cas Ins Co	(1,732)	1	DNC
69	25135	State Automobile Mut Ins Co	11,744,939	4	1.03
70	25143	State Farm Fire And Cas Co	321,089,154	63	0.59
71	22683	Teachers Ins Co	1,631,695	5	9.24
72	25666	Travelers Ind Co Of Amer	920,346	1	DNC
73	15288	United Farm Family Mut Ins Co	95,658,181	28	0.88
74	25941	United Services Auto Assoc	9,740,971	2	0.62
75	25968	Usaa Cas Ins Co	5,779,068	3	1.57
76	44393	West American Ins Co	9,932,503	6	1.82
77	26131	Western Reserve Mut Cas Co	4,817,309	3	1.88
78	15407	Wolverine Mut Ins Co	6,175,783	1	0.49

Subtotal Premium and Complaints	1,105,085,325	396
75 Companies with Zero Complaints	<u>89,508,861</u>	
Total Premium and Complaints	1,194,594,186	396

Report does not include 75 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2005.

Premium information from Property & Casualty Annual Statement Page 20, Line 4, Column 1