

Grievance and appeal statistics

Cumulative Totals*	Report Year (2015)
56	Number of Companies Reporting
803,865	Total Number of Enrollees Begin Period
769,035	Total number of Enrollees End Period
6,285	Number of Grievances Filed
3,548	Grievances Company Upheld
2,542	Grievances Company Overturned
2,140	Number of Appeals Filed
716	Appeals Resolved with Company Upheld
1,318	Appeals Resolved with Company Overturned

*As reported to the Indiana Department of Insurance by the companies. Canceled, partial and pending cases are not reflected in the above statistics.

Grievance and appeal statistics

Cumulative Totals*	Report Year (2014)
48	Number of Companies Reporting
572851	Total Number of Enrollees Begin Period
616010	Total number of Enrollees End Period
5515	Number of Grievances Filed
2791	Grievances Company Upheld
2688	Grievances Company Overturned
1556	Number of Appeals Filed
565	Appeals Resolved with Company Upheld
958	Appeals Resolved with Company Overturned

*As reported to the Indiana Department of Insurance by the companies. Canceled, partial and pending cases are not reflected in the above statistics.

Cumulative Totals*	Report Year (2013)
56	Number of Companies Reporting
1,138,659	Total Number of Enrollees Begin Period
972,118	Total number of Enrollees End Period
3,988	Number of Grievances Filed
2,491	Grievances Company Upheld
1,370	Grievances Company Overturned
2,392	Number of Appeals Filed
1,210	Appeals Resolved with Company Upheld
1,120	Appeals Resolved with Company Overturned

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