

2022 Auto
Complaint Index

	NAIC#	Company Name	Premiums	Number of Complaint	Complaint Index
1	22667	Ace Amer Ins Co	13,431,273	1	1.37
2	19240	Allstate Ind Co	6,215,515	1	2.97
3	19232	Allstate Ins Co	17,879,401	2	2.06
4	17230	Allstate Prop & Cas Ins Co	321,197,966	21	1.20
5	10730	American Access Cas Co	27,774,918	2	1.33
6	10386	American Family Ins Co	86,716,223	1	0.21
7	19275	American Family Mut Ins Co SI	56,636,946	2	0.65
8	10864	American Freedom Ins Co	15,297,772	7	8.43
9	23396	Amerisure Mut Ins Co	5,907,430	1	3.12
10	18988	Auto Owners Ins Co	159,173,121	9	1.04
11	15512	Automobile Club Interins Exch	3,301,014	1	5.58
12	19658	Bristol W Ins Co	17,554,398	1	1.05
13	16524	Clearcover Ins Co	6,887,397	1	2.68
14	22640	Consolidated Ins Co	35,454,081	5	2.60
15	21008	Country Pref Ins Co	2,454,415	1	7.51
16	37770	CSAA Gen Ins Co	10,817,990	1	1.70
17	42587	Depositors Ins Co	29,064,825	3	1.90
18	42781	Direct Gen Ins Co	8,896,248	3	6.22
19	38067	Economy Preferred Ins Co	10,665,168	1	1.73
20	15130	Encompass Ind Co	14,065,071	3	3.93
21	26271	Erie Ins Exch	199,424,766	3	0.28
22	25712	Esurance Ins Co	17,927,906	12	12.34
23	34339	Farmers Grp Prop & Cas Ins Co	10,907,527	6	10.14
24	21652	Farmers Ins Exch	8,325,492	1	2.21
25	10806	Farmers New Century Ins Co	22,294,501	1	0.83
26	10336	First Acceptance Ins Co Inc	7,135,759	2	5.17
27	13587	First Chicago Ins Co	33,874,170	14	7.62
28	14249	Founders Ins Co	15,112,334	11	13.42
29	21253	Garrison Prop & Cas Ins Co	16,227,566	1	1.14
30	14138	GEICO Advantage Ins Co	109,220,707	4	0.67
31	41491	Geico Cas Co	46,697,724	2	0.79
32	14139	GEICO Choice Ins Co	72,834,344	8	2.02
33	14137	GEICO Secure Ins Co	53,047,597	4	1.39
34	14060	Grange Insurance Company	2,401,407	1	7.67
35	22322	Greenwich Ins Co	1,540,217	1	11.97
36	15831	Grinnell Compass Inc	2,329,425	1	7.91
37	19682	Hartford Fire Ins Co	8,175,058	2	4.51
38	37478	Hartford Ins Co Of The Midwest	158,079	1	DNC
39	38261	Hartford Ins Co Of The Southeast	3,142,810	1	5.86
40	30104	Hartford Underwriters Ins Co	1,445,947	1	12.75
41	14176	Hastings Mut Ins Co	19,130,636	1	0.96
42	31550	Haulers Ins Co Inc	1,487,304	1	12.39
43	22624	Indiana Farmers Mut Ins Co	95,267,221	3	0.58
44	29742	Integon Natl Ins Co	2,453,940	1	7.51
45	12484	Liberty Mut Personal Ins Co	49,851,895	5	1.85
46	23043	Liberty Mutual Insurance Company	786,894	1	23.42
47	42862	Mendakota Cas Co	2,816,647	1	6.54
48	23787	Nationwide Mut Ins Co	15,350,161	1	1.20
49	24147	Old Republic Ins Co	9,846,679	1	1.87

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50	37648	Permanent Gen Assur Corp	15,160,019	3	3.65
51	44695	Progressive Paloverde Ins Co	379,441,232	19	0.92
52	38784	Progressive Southeastern Ins Co	404,544,432	17	0.77
53	32905	Property Owners Ins Co	4,271,481	1	4.31
54	25405	Safe Auto Ins Co	42,965,134	19	8.15
55	11215	Safeco Ins Co Of IN	136,853,052	9	1.21
56	15105	Safety Natl Cas Corp	1,674,826	1	11.00
57	12572	Selective Ins Co Of Amer	9,041,697	1	2.04
58	24988	Sentry Ins Co	2,759,761	1	6.68
59	10271	Sonnenberg Mut Ins Assoc	13,579,874	1	1.36
60	19070	Standard Fire Ins Co	61,567,784	4	1.20
61	25143	State Farm Fire & Cas Co	38,867,560	3	1.42
62	25178	State Farm Mut Auto Ins Co	880,942,073	23	0.48
63	10677	The Cincinnati Ins Co	42,498,401	3	1.30
64	12188	Trexis Ins Corp	15,976,722	3	3.46
65	27120	Trumbull Insurance Company	15,986,874	1	1.15
66	40118	Trustgard Ins Co	42,015,820	1	0.44
67	24910	United Equitable Ins Co	23,596	1	DNC
68	15288	United Farm Family Mut Ins Co	326,737,917	10	0.56
69	25941	United Serv Automobile Assn	39,359,970	2	0.94
70	25968	USAA Cas Ins Co	34,830,431	3	1.59
71	18600	USAA Gen Ind Co	33,569,823	2	1.10
72	27090	Young Amer Ins Co	1,685,230	1	10.94
73	16535	Zurich Amer Ins Co	19,972,176	1	0.92

Subtotal Premium and Complaints	\$4,242,931,770	289
462 Companies with Zero complaints	<u>\$936,057,020</u>	
Total Premium and Complaints	\$5,178,988,790	289

Report does not include 462 companies with zero complaints.

DNC - did not calculate (premiums under \$1 million)

None - No premium was reported during 2022

Premium information from Property & Casualty Annual Statement Page 19,