

Annuity
2008 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	60054	Aetna Life Ins Co	(69,957)	1	DNC
2	70432	AIG Ann Ins Co	131,799,765	6	2.73
3	90611	Allianz Life Ins Co Of N Amer	143,402,898	10	4.18
4	92738	American Equity Invest Life Ins Co	56,563,441	4	4.24
5	60399	American Family Life Ins Co	3,012,337	1	19.89
6	66672	American Gen Life & Acc Ins Co	2,567,208	1	23.34
7	60631	American Investors Life Ins Co	71,468,813	3	2.51
8	60739	American Natl Ins Co	42,606,105	1	1.41
9	61190	Auto Owners Life Ins Co	3,860,321	1	15.52
10	61689	Aviva Life & Ann Co	39,509,637	1	1.52
11	61263	Bankers Life & Cas Co	35,397,552	10	16.92
12	60682	Conseco Ins Co	946,761	2	DNC
13	62626	Cuna Mut Ins Society	30,882,956	1	1.94
14	62510	Equitrust Life Ins Co	31,248,384	1	1.92
15	71129	Fort Dearborn Life Ins Co	20,940,022	1	2.86
16	65536	Genworth Life & Ann Ins Co	23,560,151	1	2.54
17	64246	Guardian Life Ins Co Of Amer	10,000	1	DNC
18	71153	Hartford Life & Ann Ins Co	1,609,583	1	37.22
19	80942	ING USA Ann & Life Ins Co	193,833,724	3	0.93
20	65056	Jackson Natl Life Ins Co	384,713,526	7	1.09
21	65099	John Hancock Life Ins Co	2,240,878	1	26.73
22	65676	Lincoln Natl Life Ins Co	612,529,734	2	0.20
23	65935	Massachusetts Mut Life Ins Co	57,509,157	1	1.04
24	87726	Metlife Ins Co of CT	22,386,971	1	2.68
25	65978	Metropolitan Life Ins Co	79,282,746	2	1.51
26	66044	Midland Natl Life Ins Co	51,439,192	4	4.66
27	92657	Nationwide Life & Ann Ins Co	126,944	1	DNC
28	91596	New York Life Ins & Ann Corp	104,165,428	1	0.58
29	63274	OM Fin Life Ins Co	55,554,214	4	4.31
30	61271	Principal Life Ins Co	48,415,778	1	1.24
31	68136	Protective Life Ins Co	79,583,450	1	0.75
32	86630	Prudential Ann Life Assur Corp	140,596,548	1	0.43
33	68241	Prudential Ins Co Of Amer	22,129,448	1	2.71
34	67105	Reliastar Life Ins Co	3,387,795	1	17.68
35	65005	RiverSource Life Ins Co	140,726,560	1	0.43
36	69051	Standard Life Ins Co Of IN	3,049,268	1	19.65
37	86231	Transamerica Life Ins Co	154,159,975	1	0.39
38	69663	USAA Life Ins Co	6,940,041	1	8.63
39	70238	Variable Annuity Life Ins Co	219,643,621	2	0.55
40	70483	Western & Southern Life Ins Co	1,950	1	DNC
41	92622	Western Southern Life Assur Co	44,590,135	1	1.34

Subtotal Premium and Complaints	3,066,323,060	87
197 Companies with Zero Complaints	2,145,517,930	
Total Premium and Complaints	5,211,840,990	87

Report does not include the 197 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2008.

Premium information from Life Annual Statement Page 24, Line 2, Column 5