

2023 Annuity
Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	60410	American Fidelity Assur Co	2,929,837	1	145.80
2	60488	American Gen Life Ins Co	360,722,951	4	4.74
3	61689	Athene Ann & Life Co	938,061,439	1	0.46
4	61263	Bankers Life & Cas Co	70,763,131	2	12.07
5	87726	Brighthouse Life Ins Co	179,611,995	1	2.38
6	64238	Guaranty Income Life Insurance Company	41,475,705	1	10.30
7	58033	Knights Of Columbus	517,545	1	DNC
8	65676	Lincoln Natl Life Ins Co	482,583,139	1	0.89
9	65978	Metropolitan Life Ins Co	60,300,780	1	7.08
10	88668	Mutual of America Life Insurance Company	19,068	1	DNC
11	66869	Nationwide Life Ins Co	180,967,024	1	2.36
12	69108	State Farm Life Insurance Company	22,550,019	1	18.94

Subtotal Premium and Complaints	4,494,399,942	16
279 Companies with Zero Complaints	<u>2,340,502,633</u>	
Total Premium and Complaints	6,834,902,575	16

Report does not include the 279 companies with zero complaints

DNC- did not calculate (premium under \$1 million)

None- No premium was reported in 2023

Premium information from Life Annual Statement Page 24, Col. 1, Line 26 & 33