

2019 Annuity
Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	60488	American Gen Life Ins Co	250,109,408	2	4.03
2	60895	American United Life Ins Co	268,822,193	2	3.75
3	65056	Jackson Natl Life Ins Co	394,110,642	1	1.28
4	65935	Massachusetts Mut Life Ins Co	68,674,275	1	7.33
5	78077	Mony Life Ins Co Of Amer	14,600	1	DNC
6	57568	National Catholic Soc Of Foresters	387,286	1	DNC
7	67091	Northwestern Mut Life Ins Co	72,702,602	1	6.92
8	69108	State Farm Life Ins Co	11,382,219	1	44.23
9	69345	Teachers Ins & Ann Assoc Of Amer	222,680,265	1	2.26
10	86231	Transamerica Life Ins Co	74,873,410	1	6.72

Subtotal Premium and Complaints	\$1,363,756,900	12
231 Companies with Zero Complaints	<u>\$4,677,387,201</u>	
Total Premium and Complaints	\$6,041,144,101	12

Report does not include the 231 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None- No premium was reported during 2019

Premium information from Life Annual Statement Page 24, Line 2, Column 5