

Annuity
2018 Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	90611	Allianz Life Ins Co Of N Amer	\$197,594,781	1	2.41
2	60488	American Gen Life Ins Co	\$437,576,048	2	2.18
3	60895	American United Life Ins Co	\$294,022,364	1	1.62
4	87726	Brighthouse Life Ins Co	\$97,130,582	1	4.90
5	63274	Fidelity & Guar Life Ins Co	\$44,046,076	1	10.81
6	91642	Forethought Life Ins Co	\$137,520,738	1	3.46
7	65978	Metropolitan Life Ins Co	\$179,566,420	1	2.65
8	66974	North Amer Co Life & Hlth Ins	\$39,261,648	1	12.13
9	69108	State Farm Life Ins Co	\$15,628,317	2	60.94
10	80942	Voya Ins & Ann Co	\$4,726,688	1	100.75

Subtotal Premium and Complaints	\$1,447,073,662	12
236 Companies with Zero Complaints	\$4,267,663,784	
Total Premium and Complaints	\$5,714,737,446	12

Report does not include the 236 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None- No premium was reported during 2018

Premium information from Life Annual Statement Page 24, Line 2, Column 5

Premium information from Fraternal Annual Statement Page 23, Line 2, Column 1