

Homeowners  
2017 Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	14184	Acuity A Mut Ins Co	\$3,409,305	1	5.61
2	19232	Allstate Ins Co	\$36,431,220	1	0.53
3	17230	Allstate Prop & Cas Ins Co	\$39,669,573	2	0.97
4	37907	Allstate Vehicle & Prop Ins Co	\$63,973,096	3	0.90
5	19100	Amco Ins Co	\$0	1	DNC
6	19941	American Commerce Ins Co	\$1,039,870	1	18.41
7	19275	American Family Mut Ins Co SI	\$76,197,149	4	1.00
8	37214	American States Preferred Ins Co	\$11,335,724	1	1.69
9	18988	Auto Owners Ins Co	\$596,692	3	DNC
10	10052	Chubb Natl Ins Co	\$8,063,435	1	2.37
11	10395	Citizens Ins Co Of The Midwest	\$13,292,360	2	2.88
12	22640	Consolidated Ins Co	\$43,653,563	3	1.32
13	10921	CSAA Fire & Cas Ins Co	\$13,487,153	1	1.42
14	42587	Depositors Ins Co	\$4,132,495	1	4.63
15	40649	Economy Premier Assur Co	\$1,017,138	1	18.82
16	26263	Erie Ins Co	\$66,543,684	2	0.58
17	26271	Erie Ins Exchange	\$41,956	1	DNC
18	11185	Foremost Ins Co Grand Rapids MI	\$10,654,208	1	1.80
19	15032	Guideone Mut Ins Co	\$0	1	DNC
20	22357	Hartford Accident & Ind Co	\$780,835	1	DNC
21	30104	Hartford Underwriters Ins Co	\$2,352,046	1	8.14
22	13927	Homesite Ins Co Of The Midwest	\$14,676,614	3	3.91
23	22624	Indiana Farmers Mut Ins Co	\$49,367,666	1	0.39
24	26123	Lightning Rod Mut Ins Co	\$8,536,989	1	2.24
25	33600	LM Ins Corp	\$10,522,187	1	1.82
26	21229	Memberselect Ins Co	\$11,121,430	2	3.44
27	26298	Metropolitan Prop & Cas Ins Co	\$11,817,208	1	1.62
28	26093	Nationwide Affinity Co of Amer	\$16,177,392	2	2.37
29	23760	Nationwide Gen Ins Co	\$2,548,533	1	7.51
30	23779	Nationwide Mut Fire Ins Co	\$13,416,305	1	1.43
31	32700	Owners Ins Co	\$317,170	1	DNC
32	32905	Property Owners Ins Co	\$74,650,270	4	1.03
33	39217	QBE Ins Corp	\$2,442,933	1	7.84
34	11215	Safeco Ins Co Of IN	\$84,481,903	1	0.23
35	19259	Selective Ins Co Of SC	\$9,650,229	1	1.98
36	42986	Standard Guar Ins Co	\$11,484	2	DNC
37	25143	State Farm Fire & Cas Co	\$490,726,518	22	0.86
38	22683	Teachers Ins Co	\$3,307,795	1	5.79
39	28188	Travco Ins Co	\$45,387,524	5	2.11
40	27120	Trumbull Ins Co	\$7,178,488	2	5.33
41	15288	United Farm Family Mut Ins Co	\$143,289,924	4	0.53
42	10861	Universal Prop & Cas Ins	\$9,315,969	5	10.27
43	18600	USAA Gen Ind Co	\$12,585,996	1	1.52
44	24112	Westfield Ins Co	\$2,493,266	1	7.68

Subtotal Premium and Complaints	\$1,420,695,295	97
159 Companies with Zero Complaints	\$435,950,544	
Total Premium and Complaints	\$1,856,645,839	97

Report does not include 159 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2017.

Premium information from Property & Casualty Annual Statement Page 19, Line 4, Column 1