

Annuity
2016 Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	60488	American Gen Life Ins Co	215,558,003	2	4.23
2	61689	Athene Ann & Life Co	118,550,213	2	7.68
3	61263	Bankers Life & Cas Co	44,945,571	2	20.27
4	79065	Delaware Life Ins Co	26,332,790	3	51.89
5	83607	Guggenheim Life & Ann Co	35,393,449	1	12.87
6	78077	Mony Life Ins Co Of Amer	23,150	1	DNC
7	66974	North Amer Co Life & Hlth Ins	68,070,697	1	6.69
8	86231	Transamerica Life Ins Co	69,904,680	1	6.52

Subtotal Premium and Complaints	578,778,553	13
236 Companies with Zero Complaints	<u>5,342,809,265</u>	
Total Premium and Complaints	5,921,587,818	13

Report does not include the 236 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None- No premium was reported during 2016

Premium information from Life Annual Statement Page 24, Line 2, Column 5

Premium information from Fraternal Annual Statement Page 23, Line 2, Column 1