

Life
2015 Complaint Index

	NAIC#	Company Name	Premium	Number of Complaints	Complaint Index
1	90611	Allianz Life Ins Co Of N Amer	7,362,437	1	3.34
2	60186	Allstate Life Ins Co	8,441,521	1	2.91
3	60488	American Gen Life Ins Co	36,630,141	4	2.68
4	60577	American Income Life Ins Co	19,006,218	1	1.29
5	60895	American United Life Ins Co	51,381,215	2	0.96
6	61689	Athene Ann & Life Co	12,452,613	4	7.89
7	61492	Athene Annuity & Life Assur Co	2,206,567	2	22.28
1	61093	Atlanta Life Ins Co	32,595	1	DNC
2	62944	AXA Equitable Life Ins Co	16,917,560	1	1.45
3	61263	Bankers Life & Cas Co	20,199,838	4	4.87
4	62065	Colonial Penn Life Ins Co	5,563,698	1	4.42
5	62375	Consumers Life Ins Co	46,385	1	DNC
6	79065	Delaware Life Ins Co	122,852	2	DNC
7	62324	Freedom Life Ins Co Of Amer	349,263	1	DNC
8	65536	Genworth Life & Ann Ins Co	18,571,093	1	1.32
9	70939	Gerber Life Ins Co	8,378,270	1	2.93
10	91472	Globe Life & Accident Ins Co	18,366,591	6	8.03
11	70815	Hartford Life & Accident Ins Co	19,707,364	1	1.25
12	71153	Hartford Life & Ann Ins Co	16,132,052	1	1.52
13	64904	Investors Heritage Life Ins Co	1,992,408	1	12.34
14	65056	Jackson Natl Life Ins Co	18,121,774	1	1.36
15	65838	John Hancock Life Ins Co USA	62,555,228	1	0.39
16	65110	Kanawha Ins Co	1,122,852	1	21.89
17	58033	Knights Of Columbus	15,761,522	1	1.56
18	65331	Liberty Natl Life Ins Co	2,738,172	1	8.98
19	65498	Life Ins Co Of N Amer	25,471,071	2	1.93
20	65927	Lincoln Heritage Life Ins Co	5,692,688	1	4.32
21	65676	Lincoln Natl Life Ins Co	105,364,768	1	0.23
22	65978	Metropolitan Life Ins Co	164,950,444	5	0.74
23	66168	Minnesota Life Ins Co	62,498,454	1	0.39
24	66850	National Western Life Ins Co	3,250,690	1	7.56
25	66915	New York Life Ins Co	60,116,565	2	0.82
26	66974	North Amer Co Life & Hlth Ins	20,588,769	1	1.19
27	72125	Physicians Life Ins Co	8,374,889	1	2.93
28	68136	Protective Life Ins Co	32,020,232	1	0.77
29	68241	Prudential Ins Co Of Amer	95,422,295	3	0.77
30	67105	Reliastar Life Ins Co	20,889,661	3	3.53
31	68462	Reserve Natl Ins Co	591,254	2	DNC
32	68675	Security Benefit Life Ins Co	337,052	1	DNC
33	78662	Senior Life Ins Co	454,681	1	DNC
34	69477	Time Ins Co	1,039,418	1	23.65
35	86231	Transamerica Life Ins Co	41,692,123	6	3.54
36	66281	Transamerica Premier Life Ins Co	28,922,516	7	5.95
37	62596	Union Fidelity Life Ins Co	548,756	1	DNC
38	69922	United Home Life Ins Co	1,290,912	1	19.04
39	69930	United Ins Co Of Amer	2,661,910	7	64.63
40	69868	United Of Omaha Life Ins Co	35,815,350	1	0.69
41	79413	UnitedHealthcare Ins Co	4,654,179	1	5.28
42	70319	Washington Natl Ins Co	1,037,700	4	94.74
43	65900	Wilco Life Ins Co	1,987,007	12	148.43

Subtotal Premium and Complaints	1,089,833,613	109
359 Companies with Zero Complaints	1,589,082,999	
Total Premium and Complaints	2,678,916,612	109

Report does not include the 359 companies with zero complaints

DNC- did not calculate (premium under \$1 million)

None- No premium was reported in 2015

Premium information from Life Annual Statement Page 24, Line 1, Column 5

Premium information from Fraternal Annual Statement Page 23, Line 1, Column 5