

Homeowners  
2015 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	19240	Allstate Ind Co	2,848,281	2	10.82
2	19232	Allstate Ins Co	43,168,415	3	1.07
3	17230	Allstate Prop & Cas Ins Co	52,567,992	5	1.47
4	37907	Allstate Vehicle & Prop Ins Co	37,559,289	6	2.46
5	19100	Amco Ins Co	1,470,786	1	10.47
6	10111	American Bankers Ins Co Of FL	4,514,732	1	3.41
7	23450	American Family Home Ins Co	2,042,724	1	7.54
8	19275	American Family Mut Ins Co	85,096,213	5	0.91
9	21857	American Ins Co	1,025,984	1	15.01
10	23469	American Modern Home Ins Co	3,148,175	1	4.89
11	38652	American Modern Select Ins Co	5,933,291	2	5.19
12	19615	American Reliable Ins Co	174,017	1	DNC
13	19976	Amica Mut Ins Co	5,296,015	1	2.91
14	18988	Auto Owners Ins Co	17,879,190	3	2.58
15	20230	Central Mut Ins Co	7,545,540	1	2.04
16	10677	Cincinnati Ins Co	37,140,513	2	0.83
17	10395	Citizens Ins Co Of The Midwest	12,519,030	1	1.23
18	29734	Conifer Ins Co	3,833,608	3	12.05
19	10921	CSAA Fire & Cas Ins Co	20,418,060	3	2.26
20	26263	Erie Ins Co	46,933,168	1	0.33
21	26271	Erie Ins Exch	52,883,688	10	2.91
22	24201	Farmers Automobile Ins Assoc	13,307,898	2	2.31
23	21652	Farmers Ins Exch	25,016,017	1	0.62
24	15032	Guideone Mut Ins Co	1,660,105	1	9.28
25	13927	Homesite Ins Co Of The Midwest	17,755,684	3	2.60
26	29068	IDS Prop Cas Ins Co	7,557,143	1	2.04
27	22624	Indiana Farmers Mut Ins Co	47,734,898	4	1.29
28	26123	Lightning Rod Mut Ins Co	10,362,392	1	1.49
29	33600	LM Ins Corp	12,899,502	2	2.39
30	21229	Membersselect Ins Co	10,501,373	1	1.47
31	23353	Meridian Security Ins Co	12,445,354	1	1.24
32	26298	Metropolitan Prop & Cas Ins Co	14,525,914	1	1.06
33	14621	Motorists Mut Ins Co	5,235,396	1	2.94
34	32700	Owners Ins Co	25,873,009	1	0.60
35	32905	Property Owners Ins Co	24,490,291	1	0.63
36	13056	RLI Ins Co	26,057	1	DNC
37	11215	Safeco Ins Co Of IN	75,892,718	7	1.42
38	19259	Selective Ins Co Of SC	12,321,464	1	1.25
39	39926	Selective Ins Co Of The Southeast	847,667	1	DNC
40	23388	Shelter Mut Ins Co	13,812,747	1	1.12
41	25143	State Farm Fire & Cas Co	510,516,197	22	0.66
42	28188	Travco Ins Co	36,677,899	5	2.10
43	15288	United Farm Family Mut Ins Co	139,711,700	4	0.44
44	25941	United Serv Automobile Assn	22,544,472	1	0.68
45	26131	Western Reserve Mut Cas Co	5,155,780	1	2.99
46	24120	Westfield Natl Ins Co	10,145,913	1	1.52

Subtotal Premium and Complaints	1,501,016,301	120
115 Companies with Zero Complaints	347,435,010	
Total Premium and Complaints	1,848,451,311	120

Report does not include 115 companies with zero complaints

DNC- did not calculate (premiums under \$1 million)

None - No premium was reported during 2015.

Premium information from Property & Casualty Annual Statement Page 19, Line 4, Column 1