Annuity
2013 Complaint Index

	NAIC #	Company Name	Premium	Number of Complaints	Complaint Index
1	90611	Allianz Life Ins Co Of N Amer	231,893,633	1	2.35
2	61263	Bankers Life & Cas Co	40,181,833	2	27.10
3	65900	Conseco Life Ins Co	114,437	1	DNC
4	63312	Great Amer Life Ins Co	97,034,644	1	5.61
5	80942	ING USA Ann & LIfe Ins Co	19,608,086	1	27.77
6	65838	John Hancock Life Ins Co USA	3,829,799	1	142.16
7	66850	National Western Life Ins Co	3,007,262	1	181.05
8	79227	Pruco Life Ins Co	192,151,693	1	2.83

Subtotal Premium and Complaints	587,821,387	9
210 Companies with Zero Complaints	4,312,345,751	
Total Premium and Complaints	4,900,167,138	9

Report does not include the 210 companies with zero complaints
DNC - did not calculate (premiums under $1 million)
None - No premium was reported during 2013.
Premium information from Life Annual Statement Page 24, Line 2, Column 5